Your council tax in numbers

This is how much the average† home will pay each week, split as follows:

£3.77
Rubbish collection, housing, benefits, planning, sport & leisure
CITY COUNCIL

£4.36
Crime reduction, safer communities, criminal justice, peace & good order
POLICE AND CRIME COMMISSIONER

£23.70
Education, social care, fire service, roads, libraries
COUNTY COUNCIL

Total £31.83

† Band D
Transforming your city

The council has made significant budget savings in recent years whilst still delivering services to Gloucester. In 2017-18 alone we saved £1.65m, with a further £850k needed by 2021-22. The council has been innovative in delivering the savings to date and will continue to explore reductions in expenditure, service efficiencies, partnership working and increased income generation.

Gloucester is a dynamic and diverse city, which benefits from a fantastic heritage and environment. The city has a long tradition of partnership working and a vibrant voluntary and community sector. Gloucester has a strong and growing economy, and the council and its stakeholders continue to drive regeneration within the city and provide residents with a rich cultural offering.

Despite the financial constraints we have to operate under, we are still ambitious for the city and strive to make Gloucester a City that works for everyone.

Here are a few examples of our recent successes and our plans for the future:

— The past decade has seen significant progress in regeneration across the city. 2017 was another year of real achievement in this regard and 2018 promises to be action-packed as well.

— Phase 1 of the Bakers Quay scheme is now nearly complete and will deliver a new Premier Inn, Beefeater restaurant, a drive through Costa Coffee, 46 apartments and 3 new commercial units.

— Work on the new bus station is entering the final stages with completion of this excellent new facility is expected in September 2018.

— Major improvements to Kings Walk Shopping Centre will be seen during 2018-19 with an investment of over £4.9m in improvements including the old BHS unit in Eastgate Street and a £1m investment in the multi storey car park.

— Working with the University of Gloucestershire on the development of new student accommodation at Blackfriars plus new 3G pitches for the whole community as part of the business school development at Oxstalls.

— Work on the Kings Quarter development continues with a planning application to be submitted in the summer of 2018.

— The Tourist Information Centre won the gold award for the best information centre in the country at the Visit England Excellence awards 2017.

— A new & enhanced recycling service has been implemented with residents now able to recycle corrugated cardboard, mixed plastics and textiles. This new service has already proved more cost effective to deliver and resulted in us sending less waste to landfill, thus boosting our recycling rates. This service saw an increase in collection volumes of over 25 per cent at Christmas 2017.

— 2017 saw a 35 per cent reduction in rough sleeping across the City. The council has put in place a £900k Social Impact Bond to enable Action Gloucestershire to help entrenched rough sleepers.

— Our Asset-Based Community Development approach is seeing more people in Gloucester now taking an active lead in their community and the importance of the role of community-builders is becoming widely recognised in the City. They have sparked initiatives from street parties to dance clubs to community luncheons, bringing together communities and promoting wellbeing and health.

— The Great Places project has seen an inward investment of £3.1m to the City including a £1.5m grant from the Heritage Lottery Fund, this project will help deliver the Cultural Strategy for the City.
Gloucestershire County Council budget 2018-19

Gloucestershire is a great place to live, work and do business. Most people enjoy a high standard of living, with our health and well-being comfortably above the UK average. However, we know there are areas where people need more help and support to live the lives they want, especially our vulnerable adults, families and children.

Our population is also changing. We expect the number of older people and children to continue to rise, but no change in the number of working adults. That means overall, the number of people who rely on the council is likely to increase.

Our vision is to improve the quality of life for Gloucestershire people and communities, and here’s how we will spend taxpayers’ money in the next financial year to help achieve that:

- **Adult services** £133.172 million (including help for people with learning disabilities, older people, vulnerable adults)
- **Children & families** £102.974 million (including schools, children’s services, prevention & wellbeing)
- **Communities & infrastructure** £80.426 million (including highways, libraries, trading standard, fire & rescue, waste)
- **Public health** £24.271 million (ring-fenced grant)
- **Technical & corporate** £44.721 million (including cost of funding infrastructure investment)
- **Business support** £27.917 million
- **Business support** £27.917 million
- **Business support** £27.917 million

Here’s how we plan to spend your money this year

The total budget is £413.5 million for 2018-19

In addition to the budget a further £4.6 million is anticipated as part of the business rate retention pilot for 2018-19, which allows us to keep more of the county’s business rates. This money will be invested in the following:

- £2.6 million for children’s social care
- £1 million for adult social care
- £0.53 million for the Highways Local Scheme
- £0.47 million for electric vehicle infrastructure
Where does most of your money go?

Council services currently help 25,000 people in Gloucestershire who have a disability, are vulnerable, or live with an age related disorder. We know more people want to live independently, and we’re using technology like Telecare so people can stay in their own homes.

With numbers expected to rise, demand is going to continue to increase. That’s why we need more people to help themselves, so we can be there for those who need us most. We will be investing an extra £2.5 million overall to protect vulnerable older people.

What about the roads?

Last year, the council promised an extra £150 million for our roads over the next 5 years. That money is being spent on everything from potholes repairs to road safety schemes. Following the Elmbridge roundabout improvements, we will be redesigning Over and Cross Keys roundabouts to help keep our county moving.

The council has also put aside £2.74 million to support Highways England’s A417 safety improvements and money for the Highways Local Scheme giving every county councillor £20,000 to spend on improving highways in their area. With all this work going on, it means there will be some disruption on our roads. Thank you for your patience – it will be worth it.

Are we doing enough to protect our children and young people?

Last year, Ofsted told us our children’s services were inadequate and we are determined to improve. The latest feedback from inspectors was that we have addressed many of the issues, but we need to do more.

We will be investing an extra £16.3 million to help the most vulnerable children and young people in the county, funding more social workers, as well as services like foster care and adoptions plus a further £2.6 million from the business rate pilot.

For the full budget visit www.gloucestershire.gov.uk/GCCbudget
How much you pay

Which band?
Your property has been assessed for council tax in one of eight valuation bands (A–H) according to its estimated sale value at 1 April 1991. The table below shows the council tax payable for each band for this year.

If you are a band D payer, £196.13 will go to Gloucester City Council, £226.49 will be going to the Police and Crime Commissioner and £1,232.21 will go towards services supplied by the county council.

The £1,232.21 for the county council includes a charge of £68.08 for adult social care functions.

The right band
There are very few circumstances in which appeals against banding can be made and are restricted to:

— an increase in the property value resulting from building work
— a decrease in the property value due to the demolition of any part of the property, any changes in the physical state of the local area or an adaption for use by someone with a disability
— a change in the balance between domestic and business use of your property

Making an appeal does not allow you to withhold payment of council tax. If your appeal is successful we will refund any overpayment.

Next step
A council tax payer can ask the Valuation Office Agency to review their council tax band or can make a proposal to formally challenge their band. Council tax payers need to provide reasons why they believe their banding is incorrect.

Further information can be found at www.gov.uk/voa/contact.

Pay the easy way by direct debit - call 01452 396 495 to provide your bank details

<table>
<thead>
<tr>
<th>Band</th>
<th>Gloucester (£)</th>
<th>County (£)</th>
<th>County - Adult Social Care (£)</th>
<th>Police and Crime Commissioner (£)</th>
<th>Total for City Tax payer (£)</th>
<th>Qudgeley Town Council (£)</th>
<th>Total for Qudgeley Tax payer (£)</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>130.75</td>
<td>776.08</td>
<td>45.39</td>
<td>150.99</td>
<td>1,103.21</td>
<td>25.39</td>
<td>1,128.60</td>
</tr>
<tr>
<td>B</td>
<td>152.55</td>
<td>905.44</td>
<td>52.95</td>
<td>176.16</td>
<td>1,287.10</td>
<td>29.62</td>
<td>1,316.72</td>
</tr>
<tr>
<td>C</td>
<td>174.34</td>
<td>1,034.78</td>
<td>60.52</td>
<td>201.32</td>
<td>1,470.96</td>
<td>33.85</td>
<td>1,504.81</td>
</tr>
<tr>
<td>D</td>
<td>196.13</td>
<td>1,164.13</td>
<td>68.08</td>
<td>226.49</td>
<td>1,654.83</td>
<td>38.08</td>
<td>1,692.91</td>
</tr>
<tr>
<td>E</td>
<td>239.71</td>
<td>1,422.82</td>
<td>83.21</td>
<td>276.82</td>
<td>2,022.56</td>
<td>46.55</td>
<td>2,069.11</td>
</tr>
<tr>
<td>F</td>
<td>283.30</td>
<td>1,681.52</td>
<td>98.34</td>
<td>327.15</td>
<td>2,390.31</td>
<td>55.01</td>
<td>2,445.32</td>
</tr>
<tr>
<td>G</td>
<td>326.88</td>
<td>1,940.21</td>
<td>113.47</td>
<td>377.48</td>
<td>2,758.04</td>
<td>63.47</td>
<td>2,821.51</td>
</tr>
<tr>
<td>H</td>
<td>392.26</td>
<td>2,328.26</td>
<td>136.16</td>
<td>452.98</td>
<td>3,309.66</td>
<td>76.17</td>
<td>3,385.83</td>
</tr>
<tr>
<td>Increase / decrease</td>
<td>3.0%</td>
<td>2.5%</td>
<td>2%</td>
<td>5.6%</td>
<td>4.5%</td>
<td>0.0%</td>
<td>4.4%</td>
</tr>
</tbody>
</table>
Discounts

Disabled persons reductions
Your bill may be reduced if your home has certain features which are essential, or of major importance, to an adult or child with a disability, who lives in the property. These features are:

— a room (other than a bathroom, kitchen or toilet) which is used by the disabled person (e.g., a room used for dialysis equipment).
— an additional bathroom or kitchen required for the use of the disabled person
— sufficient floor space for a wheelchair

If you qualify we will treat your property as if it is in the valuation band below. e.g. if your property is in band C you will pay the council tax for band B. You can still get a reduction if your property is in band A.

Second homes
Properties that are furnished but not occupied as anyone’s main home are classed as second homes. No discount is awarded.

Properties undergoing major repair
Unoccupied and unfurnished properties undergoing structural alteration or major repair are subject to a 25% discount for a maximum period of 12 months.

Unoccupied and unfurnished properties
Properties which are unoccupied and unfurnished will be granted a 25% discount for up to 6 months from the date furniture is removed. The full charge will then be payable.

Discounts for annexes
A 50% discount may apply where an annexe is occupied by a relative of the council tax payer for the main property, or where it is used as part of the main property.

An exemption already exists for annexes occupied by elderly or disabled relatives – see page 8.

Long term empty properties
These are properties which have been unoccupied and unfurnished for 6 months or more. No discount is awarded.

Discounts
If you live alone your bill will be reduced by 25%.
If you, or someone living with you fits into one of the categories below and there are no other adults living in the property, you could also get a reduction.

— full time students, student nurses, apprentices, youth training trainees
— 18-19 year old (at or just left school)
— hospital/hospice patient (permanent)
— residential care/nursing home resident
— persons over 18 in receipt of child benefit
— severely mentally impaired
— hostel/night shelter resident
— member of religious communities
— full time carer (excluding those caring for husband, wife, partner or child)
— persons in detention
— members of International Headquarters and Defence Organisations
— visiting forces
— partners of students who are not British
— diplomats

In extreme circumstances the council has discretionary powers to reduce the council tax payable in respect of individual cases.

Contact 01452 396 495 for more details
Exemptions

Is your property exempt?
Some properties – both occupied and unoccupied are exempt from council tax. Please contact us for more information if your property falls into one of these categories.

Property unoccupied and:

B it is owned by and was last occupied for the purpose of a charity (exempt for up to six months)
D the owner/tenant is in prison
E the owner/tenant is receiving personal care permanently in a hospital or home
F the person liable to pay council tax has died, the property has remained unoccupied since the date of death and probate has not been granted. In some circumstances the exemption may continue for 6 months after probate
G it is forbidden by law to occupy
H it is awaiting occupation by a minister of religion
I the owner/tenant is living elsewhere to receive personal care
J the owner/tenant is living elsewhere to provide personal care to another person
K the owner/tenant has moved to become a student
L it has been repossessed by a mortgage lender
Q it is the responsibility of a bankrupt’s trustee
R it comprises a pitch or mooring unoccupied by a caravan or boat
T it comprises a self contained unit which cannot be let separately from the main property without breaching planning conditions

Property occupied by:

M students in hall of residence
N other qualifying students
O members of the armed forces in MOD accommodation
P members and dependants of visiting forces
S person(s) under the age of 18
U the severely mentally impaired
V people with diplomatic privilege or immunity
W elderly or disabled relative living in self contained unit of the main property

Appeals against your council tax liability

If you disagree with some aspect of a council tax bill because you do not think you are liable for the council tax for that dwelling, or you think an exemption or a discount should be applied, you can appeal. You can also appeal if you disagree with the amount of council tax support you have been awarded.

You should appeal to the council in the first instance. If you don’t get a response or continue to dispute the decision after the council has responded, you have the right to appeal to the Valuation Tribunal. Contact the council tax helpline on 01452 396 495 for more details. Appeals can be made at www.valuationtribunal.gov.uk or telephone 0300 123 2035 or email vtwhitechapel@vts.gsi.gov.uk
Appeals can also be made in writing to Valuation Tribunal, Second Floor, 120 Leman Street, London E1 8EU.
What you need to know
Universal Credit (UC) is a new benefit for working age people who are on a low income or out of work and is being rolled out across Gloucestershire. Gloucester is now a Full Service UC area.

UC replaces six existing benefits, namely housing benefit, income support, job-seeker’s allowance, employment and support allowance, child tax credits and working tax credits (NB. this does not include contribution-based JSA and ESA). Instead of receiving different benefits you’ll receive just one monthly payment to cover all of them. It will be paid into your bank or building society in arrears once a month.

When it comes to your rent, a housing element is included in your UC payment. Currently, the council can pay housing benefit rent directly to your landlord – be it a private landlord, a housing association or the council - but if you receive UC it will be up to you to manage your monthly finances and ensure that you pay your rent to your landlord on time. For some people this will be a big change.

Pay by credit or debit card
Use our 24 hour automated telephone payment system by calling 0845 155 6000 or pay online at www.gloucester.gov.uk/payments.

Unable to pay?
Your council tax should be paid as requested on your bill otherwise recovery action may be taken which could incur you additional costs. If you are finding it difficult to pay your council tax please contact us quickly on 01452 396 495 so we can help you. We will be able to spread your monthly instalments over 12 months instead of 10 months if you contact us by 14th March 2018.

Does it affect me?
If you’re a new benefit claimant you’re likely to receive UC.

If you’re already claiming benefits, you’re unlikely to be affected unless your circumstances change and you have to make a claim for UC.

If you’re a pensioner you won’t be affected – you’ll carry on receiving existing benefits as normal.

For everything you need to know about UC visit www.gov.uk/universal-credit or call the UC Free Phone Helpline on 0800 328 5644.

Help to pay your council tax
Council tax support is not included in UC and you will have to apply for this separately by contacting Gloucester City Council.
Dear Resident,

This year, I have had to ask you to pay a little bit more for your police service. It was not a request I made lightly so I will take this opportunity to explain why.

In meetings with the Home Secretary and other Government representatives, I have consistently made the case that central government cuts in the Constabulary budget of around £30 million since 2010 have been to the detriment of neighbourhood policing. That is not just my view, people I meet around the county complain about it probably more than anything else.

The Government’s response was to decide not to put any more of ‘its own’ money – from central taxation – into policing, with the likelihood of no further increase until 2020 at the earliest. Instead, they gave Police and Crime Commissioners like me permission to increase the portion of local taxation you pay for policing; in other words council tax. The Home Office proposed a 5.6 per cent rise.

Clearly, the Government sees the solution to police funding in local not national taxation and has passed the baton to me. A more modest increase in council tax of 2 per cent might be more popular but it would have been to the detriment of the Constabulary and left our communities vulnerable and I am not prepared to preside over that. As precept calculations are based on an average band D house, an increase of £12 p.a., or £1 per month, gives the Constabulary chance to make improvements rather than looking over its shoulder as it has had to do for the last seven years.

The good news is that the Chief Constable can re-shape his neighbourhood policing operation, recruit 16 new officers to work more closely in urban and rural communities and in schools and aim to tackle the expanding workload in child protection and child sexual exploitation. He can provide officers with body worn videos which, with fewer police on the streets, is very important not only for gathering evidence but also to protect officers and help keep them safe in potentially dangerous situations.

Furthermore, I have again set aside 1 per cent of the Constabulary budget to fund your ideas for reducing crime and anti-social behaviour in your communities. I am proud to report that the Commissioner’s Fund is now supporting more than 400 such projects.

This year will also see the re-development of Stroud Police Station which has hardly been touched since it opened nearly 50 years ago. Like the Forest of Dean Police Station in Coleford, which we re-launched in 2016, it will have an enhanced community element.

In recent assessments by Her Majesty’s Inspector of Constabulary (HMIC), my office and the Constabulary have been consistently praised for their financial management. I promise we will continue to use your money with care and respect.

Yours,

Martin Surl
Police and Crime Commissioner
The level of council tax
The band D council tax you will pay this year for services provided by the Police and Crime Commissioner is £226.49, which is 5.6 per cent more than last year. The amount we will spend on services will increase by 3.7 per cent.

The Minister for Policing has allowed PCCs in 2018-19 to increase their council tax precept levels by £12, to give PCCs the flexibility to make the right choices for their local area to protect frontline services.

Planned savings of £1.4 million are included in the budget for 2018-19, which would enable the budget to be balanced with a 2 per cent increase in the precept. An increase of £12 (5.6 per cent) will provide an additional £1.7 million to invest in high priority areas such as neighbourhood policing and child protection.

Over the last seven years £32 million savings have been required to balance the budget. The PCC will use the flexibility provided by the Home Office to invest £1.7 million, back into policing in Gloucestershire in high priority areas.

How our budget compares with last year

<table>
<thead>
<tr>
<th>Original budget 2017-18</th>
<th>£000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pay rises and inflation</td>
<td>2,024</td>
</tr>
<tr>
<td>One-off pay rise</td>
<td>290</td>
</tr>
<tr>
<td>Additional costs</td>
<td>1,377</td>
</tr>
<tr>
<td>Investment in priority areas</td>
<td>1,741</td>
</tr>
<tr>
<td>Planned savings</td>
<td>-1,439</td>
</tr>
<tr>
<td><strong>Budget requirement 2018-19</strong></td>
<td><strong>£111,221</strong></td>
</tr>
</tbody>
</table>

**Investment in the future**

The Commissioner plans to spend £4.6 million in 2018-19 on capital schemes to improve operational effectiveness and service delivery. This will be paid for from government grants, reserves and revenue contributions.

**How many staff we employ**

The Commissioner has budgeted to employ the full-time equivalent of 1,853 staff at 31 March 2019.

---

**The Police and Crime Commissioner**

01452 754 348
pcc@gloucestershire.pnn.police.uk
www.gloucestershire-pcc.gov.uk
Follow PCC on twitter.com/GlosPCC

---

**Constabulary**

Call: 101
101@gloucestershire.police.uk
www.gloucestershire.police.uk
**Spending Plans**

**Investment in the future**
Our capital investment will fund major regeneration projects, including the new bus station as well as digital transformation of council services.

**Core values**
One of our core values is to strive for value for money and only spend what we can afford. In 2018-19 we will make budget savings of £200k focusing on efficiencies and transformation, to minimise impact on front-line services.

A full breakdown of the budget is available online at www.gloucester.gov.uk

---

### Gloucester City Council

<table>
<thead>
<tr>
<th>Budget Requirement</th>
<th>2017-18</th>
<th>2018-19</th>
</tr>
</thead>
<tbody>
<tr>
<td>Service</td>
<td>£000</td>
<td>£000</td>
</tr>
<tr>
<td>Corporate &amp; democratic core</td>
<td>1,653</td>
<td>1,745</td>
</tr>
<tr>
<td>Central services to public</td>
<td>2,096</td>
<td>1,965</td>
</tr>
<tr>
<td>Cultural &amp; related services</td>
<td>3,179</td>
<td>2,970</td>
</tr>
<tr>
<td>Environmental services</td>
<td>6,010</td>
<td>5,836</td>
</tr>
<tr>
<td>Planning &amp; development services</td>
<td>1,430</td>
<td>863</td>
</tr>
<tr>
<td>Highways, roads &amp; transport services</td>
<td>-125</td>
<td>-336</td>
</tr>
<tr>
<td>Housing general fund</td>
<td>132</td>
<td>450</td>
</tr>
<tr>
<td>Drainage board levy</td>
<td>59</td>
<td>62</td>
</tr>
<tr>
<td><strong>Total net cost of services</strong></td>
<td><strong>14,434</strong></td>
<td><strong>13,555</strong></td>
</tr>
<tr>
<td>Capital charges / technical</td>
<td>295</td>
<td>538</td>
</tr>
<tr>
<td>adjustments</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Budget requirement</strong></td>
<td><strong>14,729</strong></td>
<td><strong>14,093</strong></td>
</tr>
<tr>
<td>Funded by:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>New homes bonus</td>
<td>-2687</td>
<td>-1,745</td>
</tr>
<tr>
<td>Business rates retention and RSG</td>
<td>-4952</td>
<td>-4,921</td>
</tr>
<tr>
<td>Transition grant</td>
<td>-10</td>
<td>0</td>
</tr>
<tr>
<td><strong>Which leaves council tax payers to fund</strong></td>
<td><strong>7,080</strong></td>
<td><strong>7,427</strong></td>
</tr>
</tbody>
</table>

**The level of council tax**
The council tax you will pay this year for services provided by Gloucester City Council is increasing by 2.99 per cent to enable delivery of key services.

**How our budget compares with last year**

<table>
<thead>
<tr>
<th>Budget Comparison</th>
<th>£000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Budget requirement 2017-18</td>
<td>14,729</td>
</tr>
<tr>
<td>Increased costs and budget pressures</td>
<td>1,343</td>
</tr>
<tr>
<td>Budget savings</td>
<td>-1,968</td>
</tr>
<tr>
<td>Reduction in budgeted surplus</td>
<td>-11</td>
</tr>
<tr>
<td><strong>Budget requirement 2018-19</strong></td>
<td><strong>14,093</strong></td>
</tr>
</tbody>
</table>

Our general fund working balance is forecast to be £1.8 million at the end of the 2018-19 year.

---

**The Gloucester Lottery**
www.gloucesterlottery.co.uk celebrated its first year in February 2018 having raised over £28,000. It is a weekly lottery created to support good causes in Gloucester. Tickets are only £1 per week, with 60% going to local causes and prizes up to £25,000.

---

Pay the easy way by direct debit - call 01452 396 495 to provide your bank details
Quedgeley Town Council

“Working with the community for the community”
As the Town Council sets a precept of more than £140,000 it must let you know how it intends to spend the money. The total budget for the year 2018-19 amounts to £493,336.

<table>
<thead>
<tr>
<th>Expenditure</th>
<th>£</th>
<th>£</th>
</tr>
</thead>
<tbody>
<tr>
<td>Recreation, amenities &amp; the environment</td>
<td>73,989</td>
<td>84,875</td>
</tr>
<tr>
<td>Planning, development &amp; strategic development</td>
<td>7,950</td>
<td>9,250</td>
</tr>
<tr>
<td>Two community centres</td>
<td>132,357</td>
<td>131,666</td>
</tr>
<tr>
<td>Waterwells Sports Centre &amp; Sports Pavilion</td>
<td>106,326</td>
<td>115,150</td>
</tr>
<tr>
<td>Town Council office &amp; administration of the council</td>
<td>84,167</td>
<td>86,795</td>
</tr>
<tr>
<td>Repayment of long term loans</td>
<td>58,000</td>
<td>58,000</td>
</tr>
<tr>
<td>Grants to Local Organisations</td>
<td>7,600</td>
<td>7,600</td>
</tr>
<tr>
<td>Contingency Sum</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

**Budget requirement**

<table>
<thead>
<tr>
<th>2017-18</th>
<th>2018-19</th>
</tr>
</thead>
<tbody>
<tr>
<td>£470,389</td>
<td>£493,336</td>
</tr>
</tbody>
</table>

**Income**

<table>
<thead>
<tr>
<th>Item</th>
<th>£</th>
<th>£</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hiring of facilities etc.</td>
<td>188,613</td>
<td>204,345</td>
</tr>
<tr>
<td>Miscellaneous</td>
<td>500</td>
<td>500</td>
</tr>
<tr>
<td>Transfer from Reserves</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Balances Brought Forward</td>
<td>45,000</td>
<td>45,000</td>
</tr>
</tbody>
</table>

**Total income**

<table>
<thead>
<tr>
<th>2017-18</th>
<th>2018-19</th>
</tr>
</thead>
<tbody>
<tr>
<td>£234,113</td>
<td>£249,845</td>
</tr>
</tbody>
</table>

**Which leaves council tax payers to fund**

<table>
<thead>
<tr>
<th>2017-18</th>
<th>2018-19</th>
</tr>
</thead>
<tbody>
<tr>
<td>£236,276</td>
<td>£243,491</td>
</tr>
</tbody>
</table>

Quedgeley Town Council continues to maintain its ever-increasing responsibilities, such as Play Parks, Quedgeley Cemetery, Allotments and community buildings to name a few. This is all managed by a full complement of councillors, 16 to be exact who volunteer their services to work towards making Quedgeley a better place to live.

We continue to recognise your loyalty by ensuring that only our residents benefit from a favoured rate when hiring our venues and despite ongoing financial pressures, we are pleased to be able to ensure that the precept contribution payable by the tax payer will not increase due to an increase in residential properties. Another example of our commitment to our residents and assurance that we listen to you and your concerns.

This forthcoming year sees the council applying for Quality Gold Status, the top award for the Local Council Award Scheme, further engagement with our community by introducing Saturday Surgeries, conducting a bin inventory to highlight areas of need and improvements to our play parks.

For further information please contact:
Jacqueline Webster, Town Clerk, 9C
The Old School House, School Lane,
Quedgeley, Gloucester, GL2 4PJ.

Tel: 01452 721552 E-mail: jacqueline.webster@quedgeley-pc.gov.uk

School Lane office: Monday to Friday 9.30am to 2.30pm.
Kingsway Community Centre office: Thursdays 9.30am to 1.00pm.

Residents are always welcome at our public meetings, advertised on our town council noticeboards and on our website.

Now referred to as Quedgeley Town Council, we are proud to be serving our community by making sure that we are committed to budgeting effectively and living within our means and despite some concerns expressed at the time of changing our status, we hope that we have shown our residents we have listened to you.

2017-18 has seen our staff develop further in their field of Local Council Administration with the Deputy Clerk achieving CiLCA (Certificate in Local Council Administration) and the Town Clerk achieving a Cert of Higher Education Distinction in Local Council Management. Ultimately, this means that the council can be secure in its decisions and understand the importance of working within the law.

2017-18 has seen our staff develop further in their field of Local Council Administration with the Deputy Clerk achieving CiLCA (Certificate in Local Council Administration) and the Town Clerk achieving a Cert of Higher Education Distinction in Local Council Management. Ultimately, this means that the council can be secure in its decisions and understand the importance of working within the law.
Listening to your views
These continue to be times of significant change for Gloucestershire County Council and our partners. Our strategy “Meeting the Challenge: Together we can” is built on what our communities told us is important. It has ensured that we are financially resilient and able to free up resources to respond to changing need, demand and priorities, and it remains relevant today.

We have been successful in managing our finances well so that we can invest in the areas that really matter. We have made improvements to the way we work and to the services we provide. We have tackled the issues we face today and are developing plans and solutions for the future.

We continue to consult annually on the Council Strategy and the strategy is continuing to help us to change the way we think about, plan and deliver support for vulnerable people and support our other services.

The level of council tax
Following changes to the council tax limits, council tax will increase by 4.49 per cent in 2018-19. This increase includes a precept to fund Adult Social Care of 2 per cent, allowing the council to raise an additional £5.54 million for Adult Social Care Services in addition to the normal council tax charge. The council’s band D council tax is £1,232.21 including this additional precept.

The increase supports a 2018-19 budget of £413.48 million, and the budget contains:

- £28.31 million investment into services, particularly those for older people and vulnerable children and adults
- £6.73 million to cover for increased costs due to inflation.
- Funding for £178.99 million of new capital investment in roads, schools and other services.

In terms of efficiencies, the council is expecting to make savings of £29.26 million in 2018-19, demonstrating the continued commitment to get the most out of funds available and minimise service reductions.

How our budget compares with last year

<table>
<thead>
<tr>
<th>Budget Comparison</th>
<th>£000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Original budget 2017-18</td>
<td>407,702</td>
</tr>
<tr>
<td>Inflation</td>
<td>6,725</td>
</tr>
<tr>
<td>Cost and spending increases</td>
<td>28,315</td>
</tr>
<tr>
<td>Less cost reductions</td>
<td>-29,261</td>
</tr>
<tr>
<td><strong>Budget 2018-19</strong></td>
<td><strong>413,481</strong></td>
</tr>
</tbody>
</table>

A full breakdown of the budget is available at www.gloucestershire.gov.uk/GCCbudget including full details of the Adult Social Care Precept. Hard copies are available on request by writing to Joanna Walker, Strategic Finance Director, Gloucestershire County Council, Shire Hall, Westgate Street, Gloucester GL1 2TG.
Our vision and values
Our vision continues to be to use the resources available to us to improve the quality of life for Gloucestershire people. Our plans are built on three clear values that underpin our direction and decision, including living within our means, doing the right things, and helping communities help themselves. These values will make sure that the council remains flexible and responsive to local people’s needs and expectations.

Our funding
The funding which the council receives from central government has reduced dramatically in recent years. There have been reductions both in our general funding and in grants for specific services, projects and initiatives and we expect that trend to continue into the foreseeable future.

Schools
The Dedicated Schools Grant is a specific grant funding schools, high needs and early year’s settings. In 2018-19 this grant was announced as £441.747 million, an increase on 2017-18 reflecting changes in pupil numbers and the introduction of new national funding formula.

Investment in the future
The capital programme provides total investment in the county totalling £504.00 million, of which £178.99 million is newly funded in 2018-19. The main investment relates to Communities and Infrastructure (£266.92 million) and Schools and facilities for children (£153.66 million), with the remainder being in Adults (£24.47 million) and Business Support Services (£58.94 million).

Priority schemes totalling £54.00 million, not supported by grants or contributions have been included within the new programme on the basis that they will be funded from internal resources, thereby avoiding the need for new borrowing.

Environment Agency
A proportion of council tax is payable to the Environment Agency for flood defence. For further information please visit www.environment-agency.gov.uk

The Environment Agency has powers in respect of flood and coastal erosion risk management for 2486km of main river and along tidal and sea defences in the area of the Severn Trent Regional Flood and Coastal Committee.

Money is spent on the construction of new flood defence schemes, the maintenance of the river systems and existing flood defences together with the operation of a flood warning system and management of the risk of coastal erosion.

The financial details are:

<table>
<thead>
<tr>
<th>2017-18 £000</th>
<th>2018-19 £000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gross expenditure</td>
<td>17,885</td>
</tr>
<tr>
<td>Levies raised</td>
<td>1,106</td>
</tr>
<tr>
<td>Total council tax base</td>
<td>940</td>
</tr>
</tbody>
</table>

The majority of funding for flood defence comes directly from the Department for the Environment, Food and Rural Affairs (Defra). However, under the new Partnership Funding rule not all schemes will attract full central funding. To provide local funding for local priorities and contributions for partnership funding the Regional Flood and Coastal Committees recommend through the Environment Agency a local levy.

A change in the gross budgeted expenditure between years reflects the programme of works for both capital and revenue needed by the Regional Flood and Coastal Committee to which you contribute. The total Local Levy raised by this committee has increased by 2.00 per cent.

The total Local Levy raised has increased from £1.106 million in 2017-18 to £1.128 million for 2018-19.
We have a closed-lid policy for bins.

Green box
weekly collection

<table>
<thead>
<tr>
<th>yes please</th>
</tr>
</thead>
<tbody>
<tr>
<td>✓ Clean glass jars and bottles</td>
</tr>
<tr>
<td>✓ Plastic bottles, all types including lids (wash and squash)</td>
</tr>
<tr>
<td>✓ Newspapers, magazines, phone directories, envelopes, cereal boxes, thin card, shredded paper (place shredded paper in a see through bag)</td>
</tr>
<tr>
<td>✓ Food and drink cans (rinsed)</td>
</tr>
<tr>
<td>✓ Household dry cell batteries</td>
</tr>
<tr>
<td>✓ Food and drink cartons such as soup, juice and smoothies ‘Tetra Pak’ style (wash and squash)</td>
</tr>
<tr>
<td>✓ Aerosols (empty with lids removed &amp; placed in box)</td>
</tr>
<tr>
<td>✓ Mixed plastic containers e.g. yoghurt pots, butter tubs, fruit &amp; meat trays (please rinse). No black plastic as this isn’t recyclable</td>
</tr>
<tr>
<td>✓ Aluminium foil (clean) e.g. fast food containers, yoghurt pot foil lids</td>
</tr>
<tr>
<td>✓ Textiles such as worn out clothes, bed linen and paired shoes. Put these in a see through plastic bag on top of your green recycling box. Please continue to take clothes and linen in good condition to your local charity shop.</td>
</tr>
</tbody>
</table>

Blue sack
weekly collection

<table>
<thead>
<tr>
<th>yes please</th>
</tr>
</thead>
<tbody>
<tr>
<td>✓ Corrugated cardboard (broken up and flattened to fit inside the sack)</td>
</tr>
<tr>
<td>✓ Corrugated cardboard pizza boxes (remove all food)</td>
</tr>
<tr>
<td>✓ Corrugated cardboard mail order packaging boxes (broken up and flattened)</td>
</tr>
<tr>
<td>✓ Corrugated cardboard sachet pet food boxes</td>
</tr>
<tr>
<td>✓ Corrugated cardboard washing powder boxes</td>
</tr>
</tbody>
</table>

Brown food caddy*
weekly collection

<table>
<thead>
<tr>
<th>yes please</th>
</tr>
</thead>
<tbody>
<tr>
<td>✓ Meat and fish (raw and cooked) including bones and shells</td>
</tr>
<tr>
<td>✓ Dairy products</td>
</tr>
<tr>
<td>✓ Cooked and raw fruit and vegetables</td>
</tr>
<tr>
<td>✓ Bread and cakes</td>
</tr>
<tr>
<td>✓ Uneaten food from plates</td>
</tr>
<tr>
<td>✓ Tea and coffee grounds</td>
</tr>
<tr>
<td>✓ Nutshells</td>
</tr>
</tbody>
</table>

*Your kitchen caddy can be lined with any type of bag (including plastic bread bags / plastic carrier bags / paper bags / corn starch bags / pedal bin liners) or wrap in kitchen roll or newspaper.

Need more information?

**: 01452 396396  e: heretohelp@gloucester.gov.uk
w: www.gloucester.gov.uk
✓ @GloucesterCity  Gloucester City Council

Gloucester Recycling
city council
working in partnership with

recycle
city council
working in partnership with

for Gloucester