

Overview of Corporate Performance

Quarter 1 2017/18

Overview and Scrutiny Management Committee

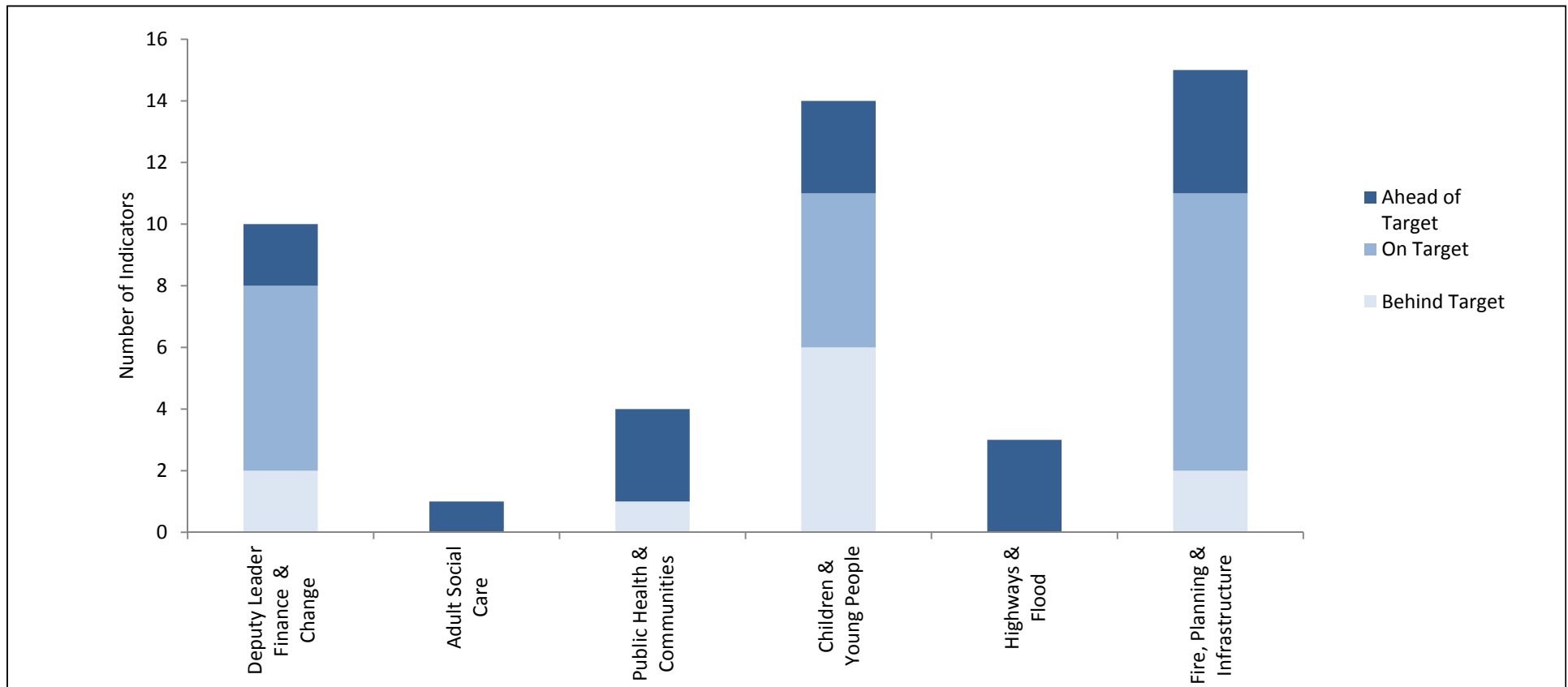
29th September 2017

presented by Rob Ayliffe

Monitoring & Challenge process

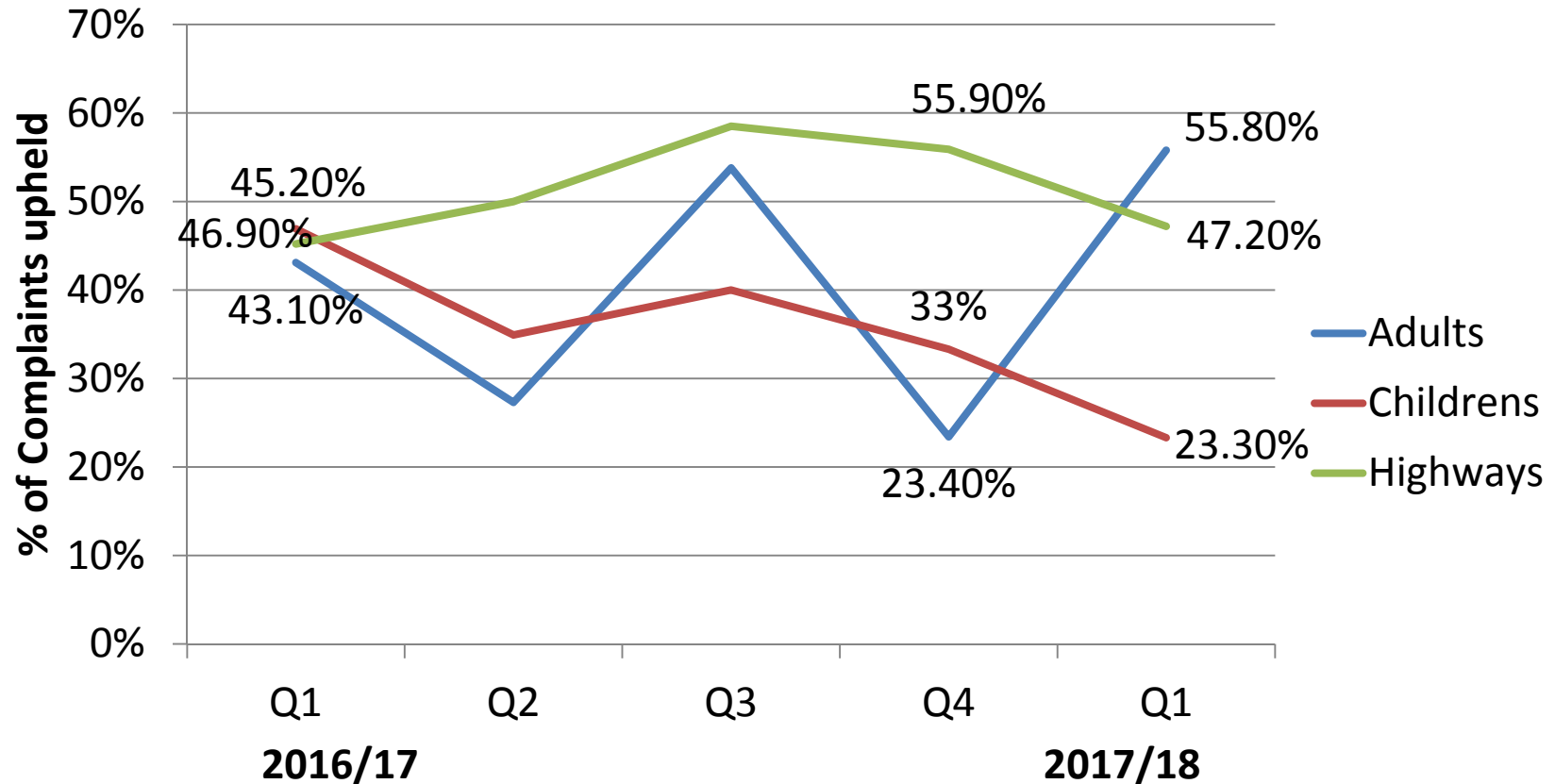


73.5% of our targets met in Q1

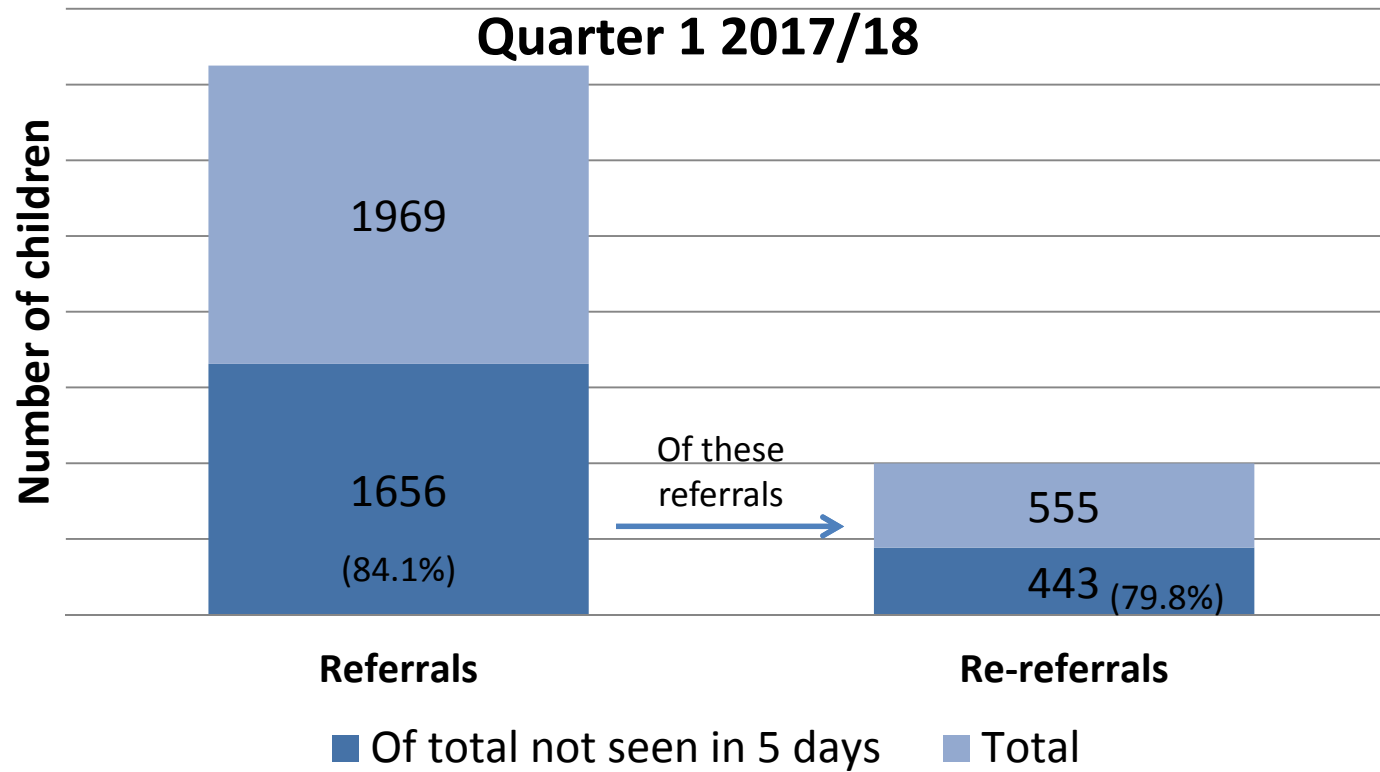


Complaints Upheld

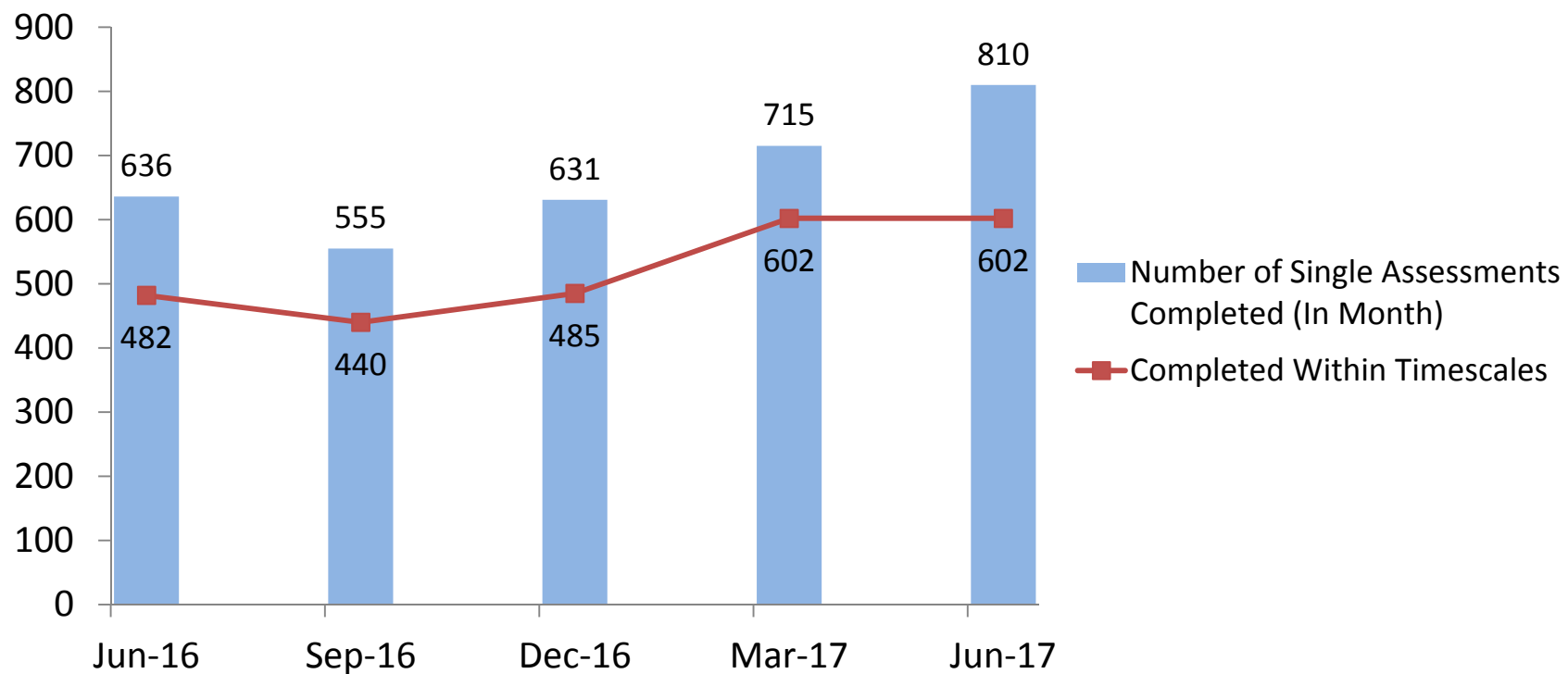
(fully or partially)



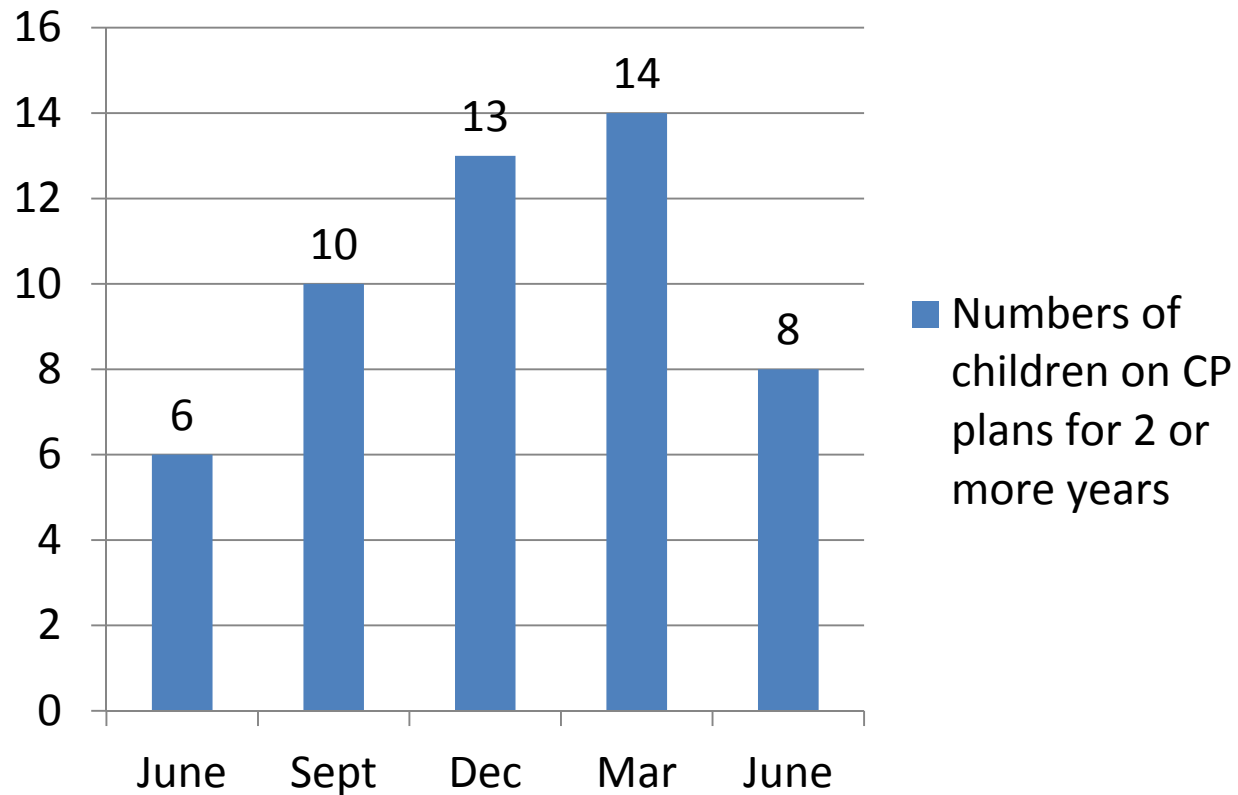
Children's Social Care – Child Protection Front Door



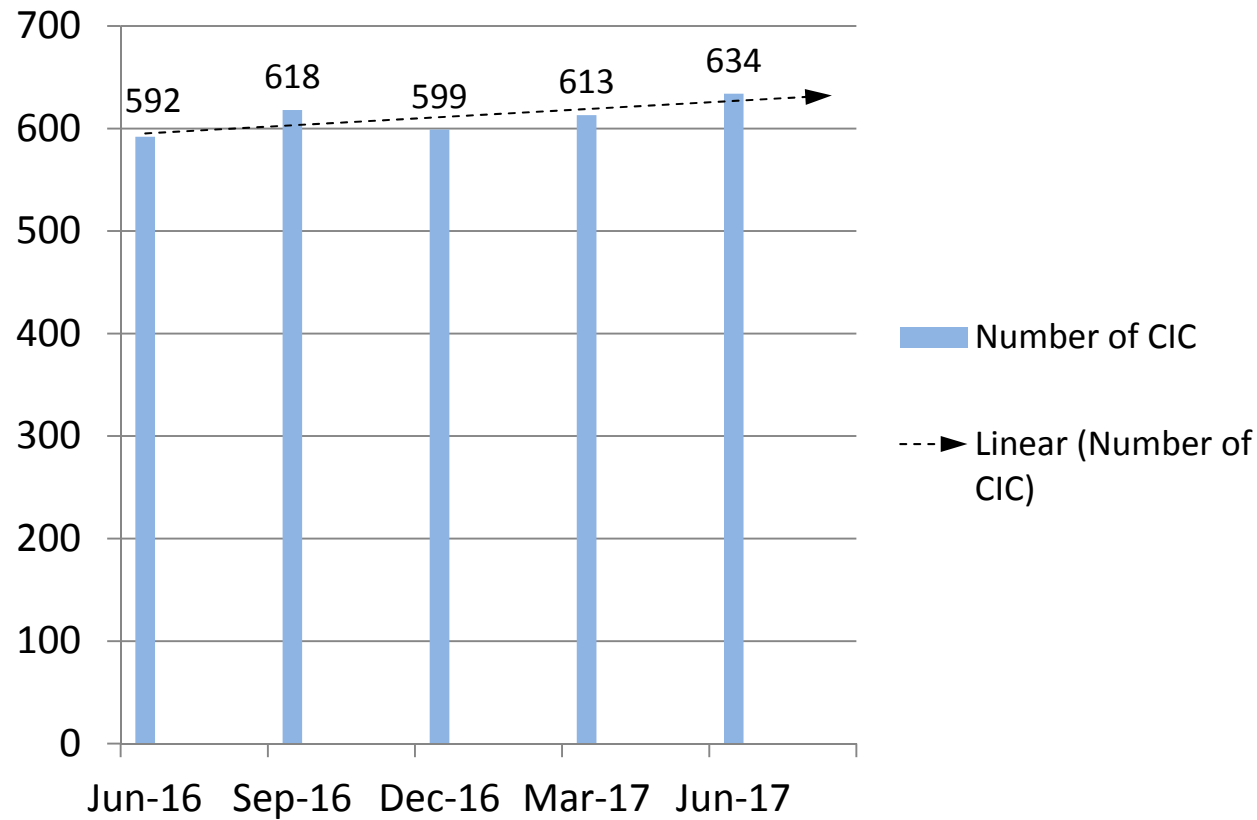
Children's social care Timeliness of assessments



Children on Child Protection Plans for 2 or more years

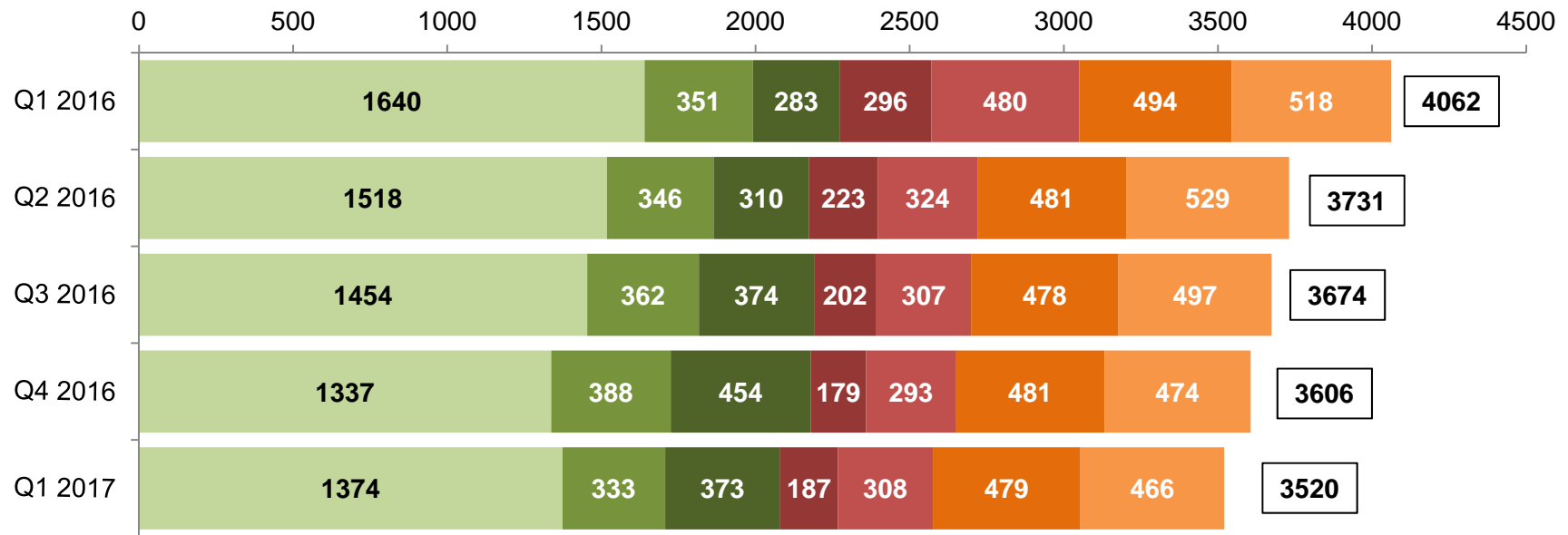


Number of Children in Care

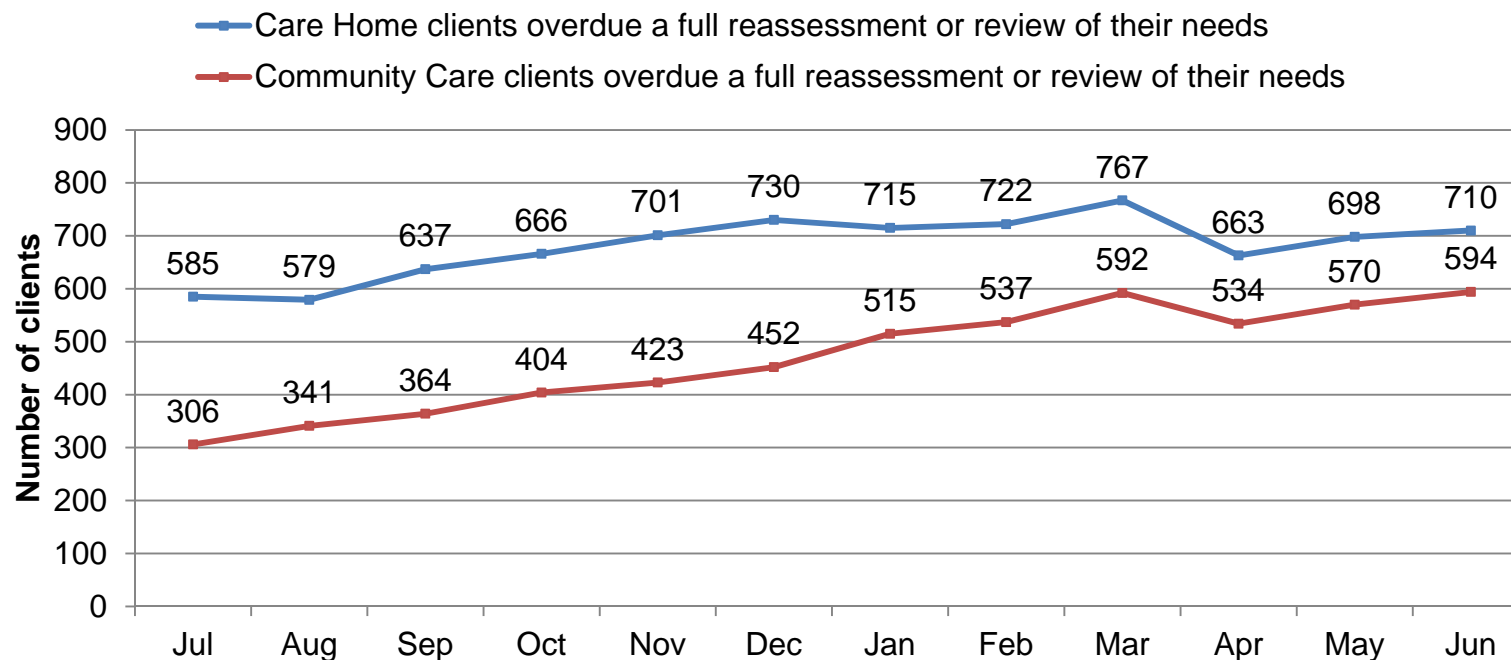


Adults Social Care Snapshot of Support

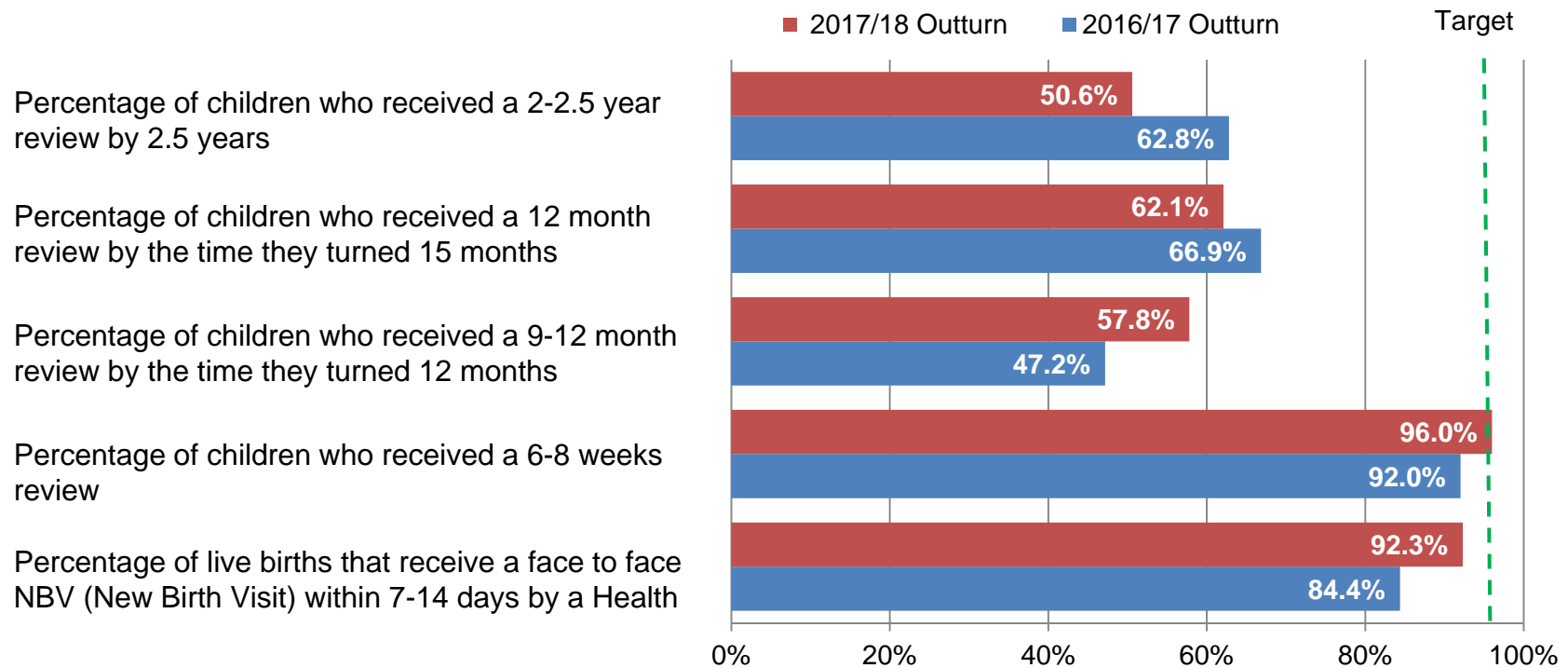
- No. of Clients in Community Care (Low cost <£249)
- No. of Clients in Community Care (Medium cost £250 - £499)
- No. of Clients in Community Care (High cost <£500)
- No. of Clients in Nursing Dementia
- No. of Clients in Nursing
- No. of Clients in Residential Dementia
- No. of Clients in Residential



Adults Social Care Overdue Re-assessments



Public Health Health Visiting Service



Highways

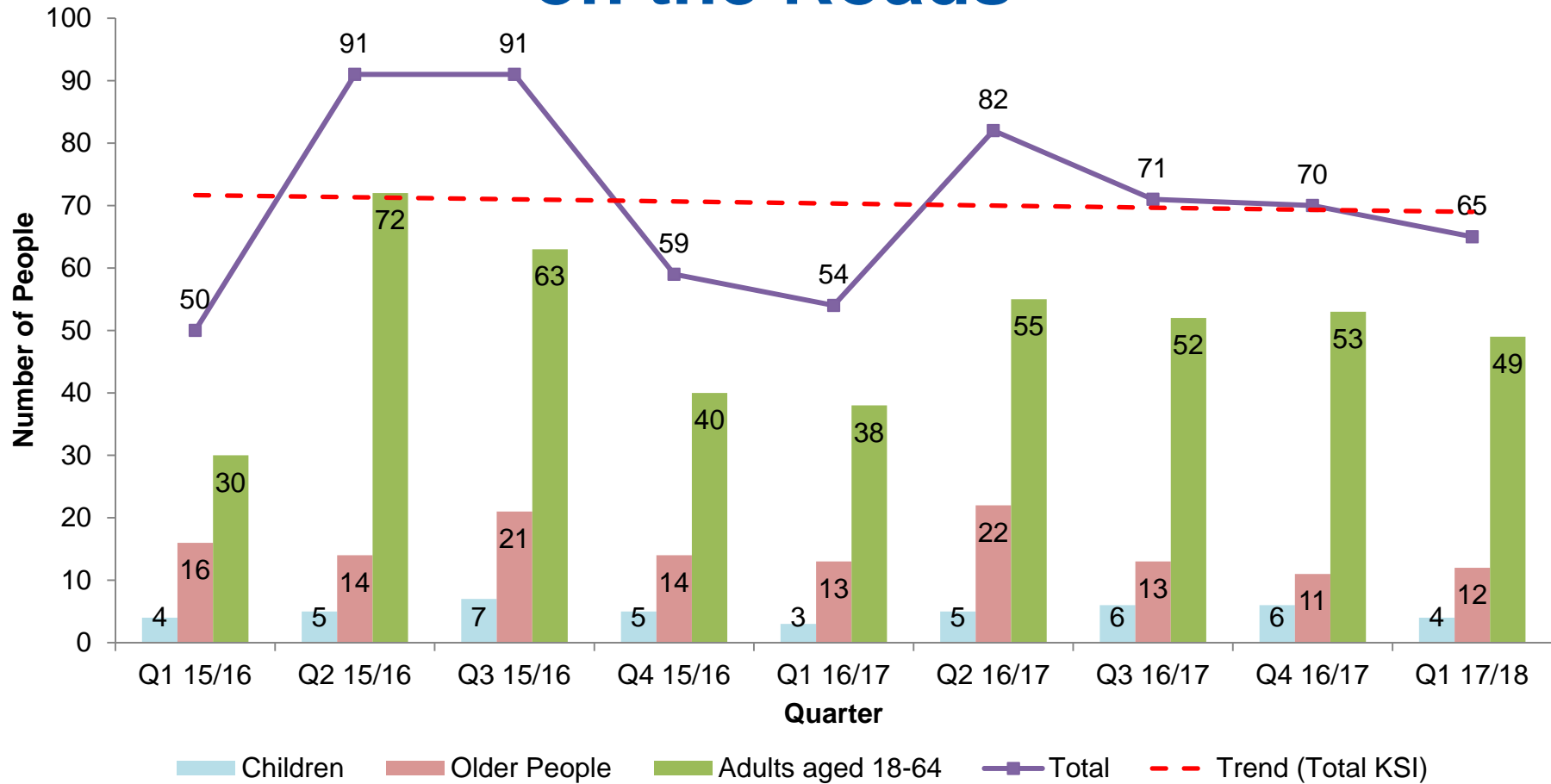
2 hour emergency repairs
made on time
95.7% ↑
(229)

24 hour defect
repairs made
on time
98.4% →
(110)

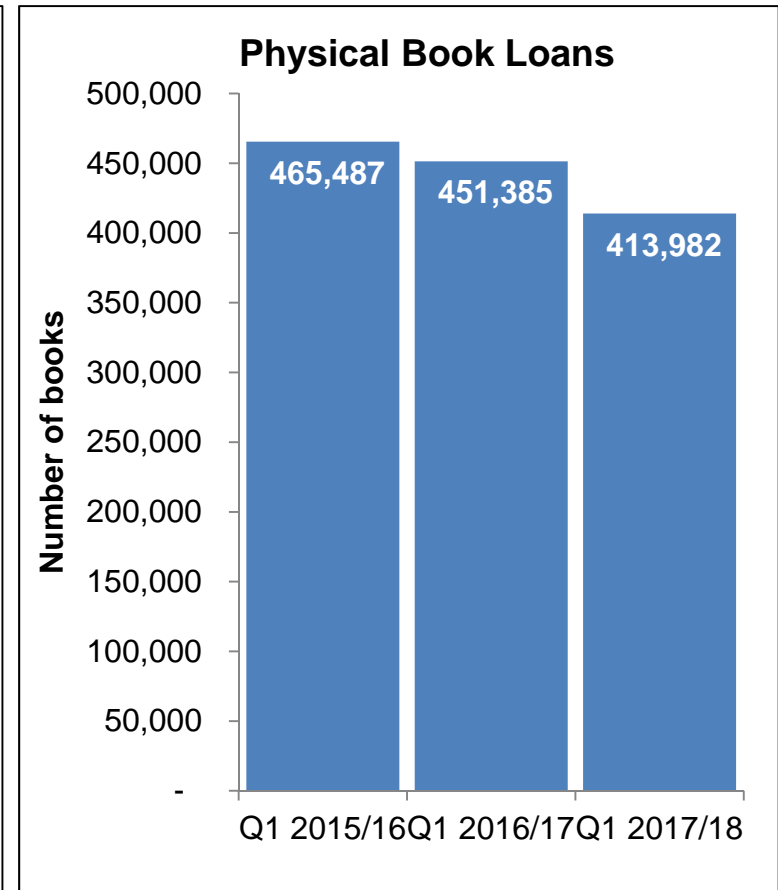
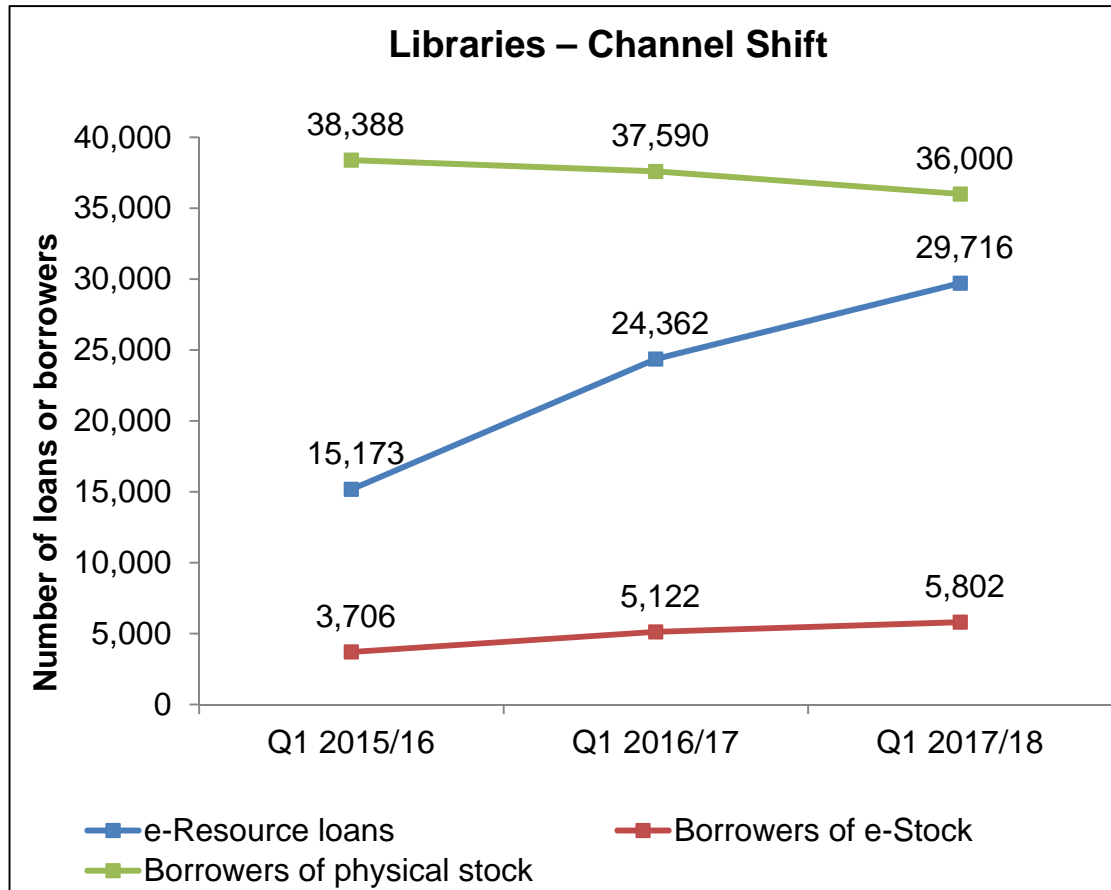
28 day defects
repaired on
time
96.4% ↑
(9092)



Killed and Seriously Injured on the Roads

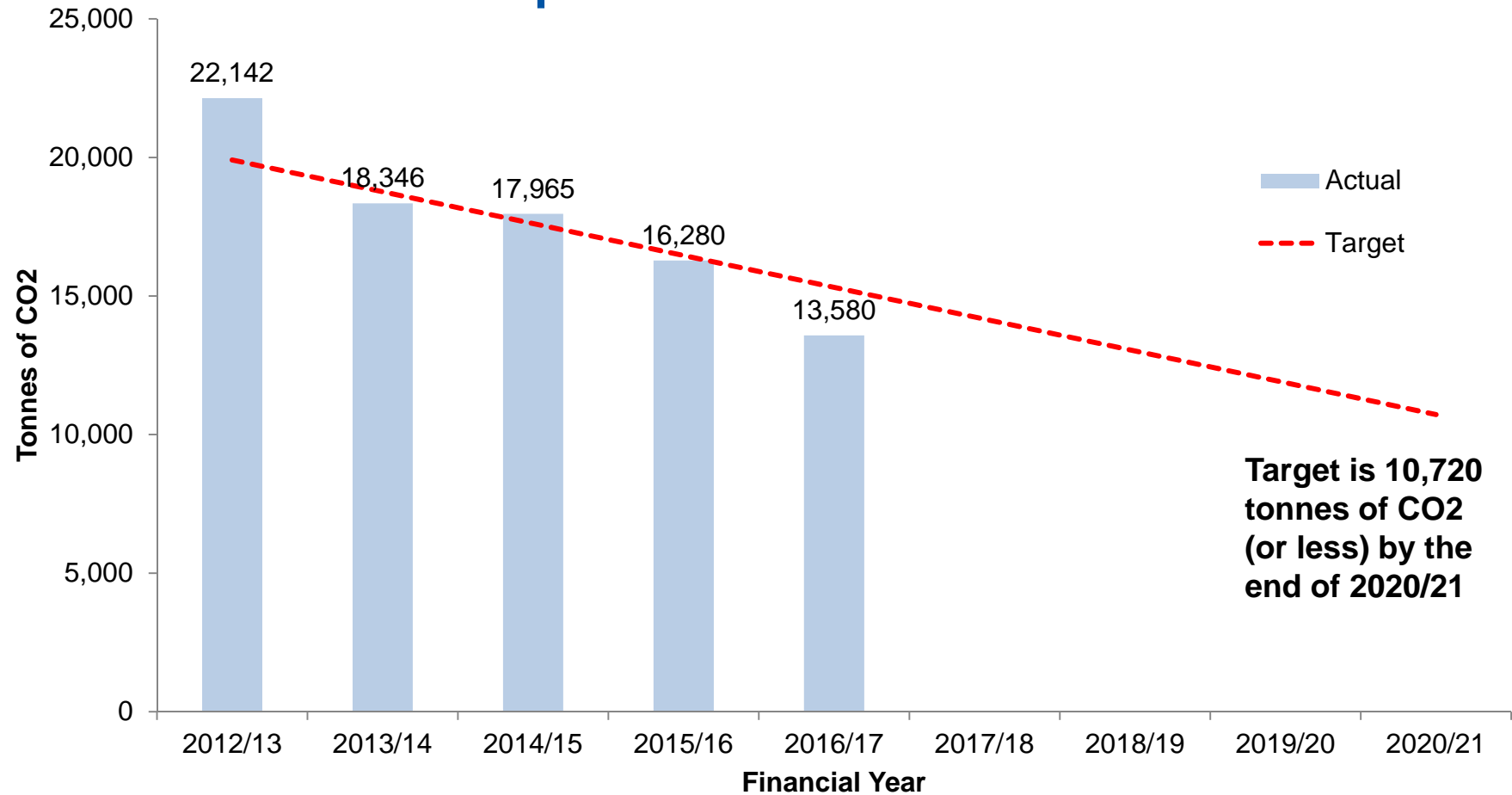


Libraries



Environment

Corporate CO2 Emissions



Risk

