

# Gloucestershire Safeguarding Adults Board (GSAB)

Strategic Plan 2022/25

GSAB Business Plan 2023/24 Updates

## Strategic Plan PRIORITY 1 - To increase awareness and understanding of Adult Safeguarding among professionals and the public in Gloucestershire

Goal	Evidence
1.1 We will provide information to improve and increase public awareness of what constitutes abuse or neglect and what to do if they suspect or experience abuse and or neglect.	<ul style="list-style-type: none"><li>• Resources are regularly added to the GSAB website Information Zone which has been created for professionals and the public. It contains case studies, information on how to raise a concern and the different types of abuse. It will continue to be updated on a regular basis.</li><li>• The quarterly GSAB Newsletter contains information on keeping safe and signposts to other agencies and VCS organisations. This is sent to 3,500 professionals in the county (including VCS organisations).</li><li>• Annually GSAB hold Roadshows across the county, which focus on a specific theme (in the past these have included Self Neglect, Domestic Abuse and the role of the VCS). These are held in the Spring. They have been held both face to face and virtually.</li><li>• In 2023 all sessions were aimed at the public, with the NHS Information Bus touring the county, visiting a variety of locations. Information was provided to the public on the different types of abuse and how to report it. Questionnaires were produced to gain an understanding of the public's knowledge of adult safeguarding; 226 were completed.</li><li>• For the 2024 GSAB Roadshows, there were two sessions held for professionals, one face to face and the other virtual. The theme was Reviews, with an update on Safeguarding Adult</li></ul>

	<p>Reviews, Children's Reviews and Domestic Homicide Reviews (DHRs).</p> <ul style="list-style-type: none"> <li>• The GSAB stall, which contains information and handouts on adult safeguarding and keeping safe, goes to various events including the Annual Big Health and Wellbeing Day, the Carers Annual Event and the Gloucestershire Constabulary Open Day (all public events).</li> <li>• The Gloucestershire Fire and Rescue Service (GFRS) conduct Safe and Well Checks on individual's homes, as part of this they raise safeguarding concerns and signpost to other agencies. The Fire Service has reviewed its process to ensure that outward referrals meet the GCC Safeguarding Adults criteria and to signpost to more relevant agencies where appropriate.</li> <li>• GP's provide information and signposting to patients.</li> <li>• When undertaking section 42 enquiries, a leaflet and/or an easy read booklet about what keeping safe means and how to report a concern has been provided to GCC Adult Social Care teams to give to individuals.</li> </ul>
1.2 We will increase public awareness of how to report safeguarding concerns, making safeguarding everybody's business.	<ul style="list-style-type: none"> <li>• Publicity materials signpost members of the public so they know how to report concerns.</li> <li>• An audit has been conducted into the factors which increase the risk of adults being a victim of fire in Gloucestershire.</li> <li>• Resources are regularly added to the GSAB website Information Zone which has been created for professionals and the public. It contains case studies, information on how to raise a concern and the different types of abuse. It will continue to be updated on a regular basis.</li> <li>• The quarterly GSAB Newsletter contains information on keeping safe and signposts to other agencies and VCS organisations. This is sent to 3,500 professionals in the county (including VCS organisations).</li> <li>• Annually GSAB hold Roadshows across the county, which focus on a specific theme (in the past these have included Self Neglect, Domestic Abuse and the role of the VCS). These are held in the Spring. They have been held both face to face and virtually.</li> <li>• In 2023 all sessions were aimed at the public, with the NHS Information Bus touring the county, visiting a variety of locations. Information was provided to the public on the different types of abuse and how to report it. Questionnaires were produced to gain an understanding of the public's knowledge of adult safeguarding; 226 were completed.</li> <li>• For the 2024 GSAB Roadshows, there were two sessions held for professionals, one face to</li> </ul>

	<p>face and the other virtual. The theme was Reviews, with an update on Safeguarding Adult Reviews, Children's Reviews and Domestic Homicide Reviews (DHRs).</p> <ul style="list-style-type: none"> <li>• The GSAB stall, which contains information and handouts on adult safeguarding and keeping safe, goes to various events including the Annual Big Health and Wellbeing Day, the Carers Annual Event and the Gloucestershire Constabulary Open Day (all public events).</li> <li>• The Gloucestershire Fire and Rescue Service (GFRS) conduct Safe and Well Checks on individual's homes, as part of this they raise safeguarding concerns and signpost to other agencies. At community engagement events, the Fire Service provide information on raising safeguarding concerns and offer advice booklets that include information about what constitutes abuse.</li> <li>• GP's provide information and signposting to patients.</li> <li>• When undertaking section 42 enquiries, a leaflet and/or an easy read booklet about what keeping safe means and how to report a concern has been provided to GCC Adult Social Care teams to give to individuals.</li> </ul>
1.3 Board members understand their role, partners role and the SAB role in the prevention of abuse or neglect.	<ul style="list-style-type: none"> <li>• GSAB receive regular updates in respect of national and regional developments relating to the SAB.</li> <li>• Learning from other SABs is adopted in Gloucestershire.</li> <li>• GSAB members are engaged and consulted in the development of the three-year Strategic Plan and in establishing its priorities.</li> <li>• GSAB holds an annual face to face Board CPD Event.</li> <li>• The Independent Chair and Board Manager are members of the South West Regional Chairs Group and Board Managers Group, respectively. Key issues and developments from both Regional and National meetings are shared with the GSAB through the Quarterly Board meetings. Learning from other Boards SARs is also shared through the Board and/or SAR Sub Group, as appropriate.</li> <li>• From September 2023 onwards, on a quarterly basis, statutory partners complete a Highlight Report for the Board, detailing their work in the last quarter and providing an update on their Orange and Reds for the GSAB Self-Assessment Audit. This provides assurance and also other Board members with a better understanding of the role and work of their partners.</li> </ul>

	<ul style="list-style-type: none"> <li>• The GSAB Board Member Induction Pack provides useful information for new Board members, on the role of the Board and partner agencies.</li> <li>• At the September 2024 Board meeting, statutory partners provided assurance on adult safeguarding within their organisations.</li> </ul>
1.4 There will be appropriate membership and representation at the GSAB and sub groups to support the work of the Board.	<ul style="list-style-type: none"> <li>• Representation from Providers and VCS are recruited to the Board, as deemed necessary.</li> <li>• Attendance at all SAB related meetings is monitored on an ongoing basis. If issues arise regarding attendance, they are escalated by Sub Group Chairs to the Business Planning Group for resolution and ultimately to the Independent Chair of the GSAB.</li> <li>• Sub Group Chairs undertake an annual review of the Terms of Reference and membership to ensure that there is appropriate representation at each meeting.</li> <li>• GSAB attendance and representation is reviewed on an ongoing basis.</li> <li>• Between July and September 2023, a GSAB Assurance Exercise was conducted, this included appropriate membership, representation and attendance at GSAB and GSAB Sub Group meetings.</li> </ul>
1.5 Improve synergy and collaborative working with wider strategic partnerships in Gloucestershire.	<ul style="list-style-type: none"> <li>• The Independent Chair of the GSAB maintains a close working relationship with a number of wider partnerships in Gloucestershire, sitting on the MAPPA Strategic Management Board, the Learning Disabilities and Autism Clinical Programme Group, the Learning Disabilities and Autism Partnership Board, the Mental Health Partnership Board, the LeDeR Steering Group, the Dementia Steering Group, the Adverse Childhood Experience Panel, Safer Gloucestershire and the Health and Wellbeing Board. He attends regular meetings with the Independent Scrutineer for the Children's Partnership and meets with the DASS quarterly and GCC Chief Executive half-yearly.</li> <li>• Chairs of other Strategic Boards are invited to the GSABs regularly to provide updates, for assurance purposes.</li> <li>• At the November 2024 Board meeting, the Chair's from other Partnership Boards were invited to provide an update on the work of their group and its links with adult safeguarding.</li> </ul>

## Strategic Plan PRIORITY 2 - Prevention and Responding to Reports of Abuse and Neglect

<p>2.1 We will continue to develop a person-centred response to safeguarding adults through Making Safeguarding Personal (MSP).</p>	<ul style="list-style-type: none"> <li>• GSAB conduct an annual (previously bi-annual) Self-Assessment Audit which partner agencies (statutory and VCS) complete. Each question is RAG rated and following submission, an exercise is conducted to provide assurance on the scores partner agencies provide. This includes MSP and seeking reassurance that agencies continue to deliver an MSP approach, when engaging with individuals. The 2024 audit has been completed.</li> <li>• From September 2023 onwards, on a quarterly basis, statutory partners complete a Highlight Report for the Board, this includes an update on their Orange and Reds for the GSAB Self-Assessment Audit.</li> <li>• A new report has been produced providing monthly data on MSP from the GCC Liquid Logic IT system.</li> <li>• GSAB offer adult safeguarding training at various levels, all of which provide clear, accessible, and good quality information for professionals and the VCS, including the importance of MSP.</li> <li>• GCC Adult Social Care audits look at key themes and issues and the quality of work of the allocated worker. The voice of the individual is included in this process.</li> <li>• Gloucestershire Fire and Rescue Service has adopted a person-centred framework for prevention activity that looks for the personal, behavioural and home factors that can help keep people safe.</li> </ul>
<p>2.2 We will listen to the voice of adults who have experienced abuse or neglect and will facilitate sharing user experience to inform our improvement and practice.</p>	<ul style="list-style-type: none"> <li>• Case studies and good practice examples are shared.</li> <li>• Examples of case studies have been added onto the GSAB website Information Zone and these will continue to be added to. They are also included in the GSAB Annual Report.</li> <li>• An additional question has been added onto the GCC Liquid Logic IT system, to ask if individuals would be happy to provide feedback on their adult safeguarding experience.</li> <li>• Further experience is being gathered through the GCC Adult Social Care Audits, which will be extended to Board partners.</li> </ul>

<p>2.3 GSAB will support the recovery agenda to ensure safeguarding adults at risk remains a priority in Gloucestershire.</p>	<ul style="list-style-type: none"> <li>• This is now business as usual; monitoring stopped when testing stopped. The ICB receives a daily update on the number of people in hospital with Covid-19. The virus is still evolving and is accepted as more of a cold now in most cases.</li> <li>• The Covid-19 vaccination programme continues for specific groups.</li> </ul>
<p>2.4 We will seek assurance there is a comprehensive understanding and appropriate application of the Mental Capacity Act (MCA).</p>	<ul style="list-style-type: none"> <li>• Gloucestershire Fire and Rescue Service has added MCA awareness training to the development pathway for named staff who need to understand the application of the Mental Capacity Act for their role.</li> </ul>
<p>2.5 GSAB will have effective multi-agency policy and guidance in place.</p>	<ul style="list-style-type: none"> <li>• GSAB has a multi-agency Policy and Procedures sub group which meets quarterly and an extensive range of GSAB policies and procedures have been produced and are identified in a Policy Library. These are reviewed and updated on a two-yearly rolling programme.</li> <li>• All of the documents are available on the GSAB website and this includes the comprehensive Policy and Procedures guidance for the Safeguarding of Adults at Risk, available to all professionals and staff.</li> <li>• The up-to-date Policy and Procedures guidance for the Safeguarding of Adults at Risk is trained in all GSAB Safeguarding Training (Levels 1-3).</li> </ul>
<p>2.6 GSAB will have effective transitioning arrangements in place for those children who require adult services owing to ongoing care and support needs.</p>	<ul style="list-style-type: none"> <li>• GSAB policy and guidance is promoted through learning sessions and briefings as appropriate.</li> <li>• A Joint GSAB and GSCP Transitions Sub Group is being considered and discussions are taking place with the Children's Partnership.</li> <li>• Gloucestershire's Joint Health, Social Care and Education Preparing for Adulthood Strategy is currently being reviewed.</li> <li>• Meetings have taken place with the GCC Head of Safeguarding Adults, Head of Service, GCC 11-25 Permanency Service, Service Manager, GCC Independent Reviewing Service and GCC Adult Social Care to look at individual transitions cases. Many do not meet the criteria for Adult Social Care but have high support needs and are very high risk. These meetings have helped to increase awareness in Children's Social Care about what support Adult Social Care are able to provide.</li> <li>• A meeting has been held with the GCC Transitions Team Manager and the Commissioning Manager Children and Families Hub regarding the scope of the</li> </ul>

	Transitions Overview Group.
2.7 GSAB will continue to seek assurance that the risk posed by Hoarding is minimized in Gloucestershire.	<ul style="list-style-type: none"> <li>• A new Hoarding Forum funded by the Fire Service has been established in the county to provide support to professionals and the public. The Service is seeking to expand the support group to all areas of the county and has added hoarding as a standing agenda item to the Fire Safety Development Sub Group. Funding has been allocated to continue the group until the end of the financial year 2023/24.</li> <li>• The commitment of housing partners to the Fire Safety Development Sub Group has improved multi-agency engagement and communication to address hoarding cases.</li> <li>• The updated GSAB Self-Neglect Guidance is being co-produced with charity Hoarding UK and members of the local Hoarding Forum.</li> </ul>

### Strategic Plan PRIORITY 3 - Learning and Continuous Improvement

3.1 Promote a culture of continuous learning and improvement across the safeguarding partnership.	<ul style="list-style-type: none"> <li>• Access to relevant e-learning is available, promoted and evaluated.</li> <li>• Case studies are shared and promoted where appropriate to highlight good practice standards across the partnership.</li> <li>• Learning, including from SARs, is shared and embedded across the partnership and wider agencies.</li> <li>• A new Workforce Development strategy is published annually which reflects virtual, face to face and hybrid methods for delivery.</li> <li>• GSAB has a team of 60 plus Train the Trainers who are provided with the necessary skills-based training to deliver the Workforce development strategy.</li> <li>• The annual GSAB Trainers CPD event was held in September and included a session on 'Sharing best practice'. This enabled trainers to discuss any challenges identified when delivering the Safeguarding training. It provided an opportunity to share examples, tips and ideas on how to overcome any challenges currently faced when delivering virtual or face to face sessions.</li> <li>• Opportunities have been identified to share training sessions on a reciprocal basis across the partnership where relevant.</li> <li>• The GSAB website Information Zone contains useful information for staff across the partnership. This multi-agency focused area includes case studies and resources. These</li> </ul>
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	<p>can be utilised in training sessions, team meetings, and even in supervision to ensure Safeguarding is continuously promoted.</p> <ul style="list-style-type: none"> <li>• The National SAR Quality Markers have been adopted and benchmarking has been undertaken against the learning from the National SAR Analysis. A comprehensive action plan has been developed to ensure the recommendations are implemented.</li> </ul>
3.2 We will seek assurance that partners implement recommendations and learning identified in Safeguarding Adult Reviews.	<ul style="list-style-type: none"> <li>• SAR action plans and responses to recommendations are supported by evidence from partner agencies.</li> <li>• Relevant agencies and partners are required to provide updates to the SAR Sub Group (who monitor SAR Action Plans on behalf of the GSAB) to assure that lessons have been learnt. Once an Action Plan is complete it is sent to the GSAB Business Planning Group for final sign off.</li> <li>• The multi-agency Audit Sub Group undertakes regular audits and looks for reassurance that lessons from SARs have been learnt and that learning is embedded in future practice.</li> <li>• The GSAB Annual (previously bi-annual) Self-Assessment Audit which partner agencies (statutory and VCS) complete, also seeks assurance that the lessons from SARs have been learnt and that learning is embedded in future practice.</li> </ul>
3.3 GSAB will adopt learning from other SABs and national reviews to improve as a partnership ensuring we meet statutory requirements.	<ul style="list-style-type: none"> <li>• GSAB work closely with national and regional partners to identify potential learning.</li> <li>• The Independent Chair and Board Manager are members of the National and South West Regional Chairs Group and Board Managers Group, respectively. They work closely with Regional and National partners to identify potential learning. The Independent Chair of the GSAB took on the role of the regional chair in January 2023.</li> <li>• There is now a Protocol in place to enable local SARs to be shared with regional colleagues, and also relevant learning to be escalated to the National Chairs Group and to Government Departments.</li> <li>• A Thematic Statutory Review has been undertaken looking at 30 reviews in total, (10 SARs, 10 DHRs and 10 Children's Reviews). The themes and recommendations were compared for trends across the different reviews.</li> </ul>



<p>3.4 The GSAB will seek to help Gloucestershire establish a clear and inclusive pathway for Individuals who lead complex lives owing to their health (including alcohol and substance misuse, and through exploitation) and social care needs (including homelessness) in order to achieve better outcomes and keep them safe.</p>	<ul style="list-style-type: none"> <li>• The GSAB Policy and Procedure Sub Group has produced a comprehensive Policy and Procedures guidance document for the safeguarding of Adults at Risk, available to all professionals and staff.</li> <li>• A Multi-Agency Risk Management (MARM) Framework has been produced. This is designed to provide guidance to professionals on managing cases relating to adults where there is a high level of risk. The framework focuses on prevention and early intervention, for professionals who are often responding to chronic or entrenched behaviours, as part of their day-to-day work. Several cases have been piloted through the MARM process to test how it works. It is planned to have the MARM Coordinator in post during 2025.</li> <li>• Gloucestershire was selected as one of ten new areas joining the MEAM Network in September 2024. Making Every Adult Matter (MEAM) is a coalition of national charities, including Clinks, Homeless Link, Mind and Collective Voice. The MEAM Network supports local areas to transform services and systems to improve the lives of individuals facing multiple disadvantage.</li> </ul>
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Safeguarding Adults Boards have a unique set of risks to monitor and manage which would likely include, but go well beyond, gaining assurance that partner agencies are managing their own risk in relation to Safeguarding Adults.

RISK	IMPACT/CONSEQUENCE				
	1	2	3	4	5
LIKELIHOOD	Insignificant	Minor	Moderate	Major	Critical
Almost certain (5)	5	10	15	20	25
Highly likely (4)	4	8	12	16	20
Probable (3)	3	6	9	12	15
Possible (2)	2	4	6	8	10
Rare (1)	1	2	3	4	5

Risk 2.2	Individual and collective information sharing protocols are understood and applied Rating 2 x 5 = 10
Risk 2.3	The profile of safeguarding adults at risk is poor with the general public, people who use services, carers and professionals and practitioners Rating 2 x 4 = 8
Risk 3.2	Following the migration to Liquid Logic there are currently concerns about the accuracy of the data being provided on safeguarding activity Rating 4 x 3 = 12
Risk 4.1	Evidencing how partners meet statutory guidance (Care Act 2014 and Making Safeguarding Personal) in relation to facilitating person-centred outcomes Rating 3 x 3 = 9
Risk 4.2	Wider partnership information and data is not available to the Board to provide assurance that appropriate steps are taken to protect and safeguard adults at risk e.g. training and recruitment Rating 4 x 4 = 16
Risk 5.1	Failure to meet statutory requirements in relation to compliance with the MCA and ensure the principles of the MCA are embedded in practice Rating 3 x 4 = 12
Risk 5.2	Failure to meet statutory requirements in relation to compliance with Deprivation of Liberty Safeguards (DoLS) & Supreme Court Judgement March 2014 Rating 3 x 4 = 12

## 1. STRATEGIC LEADERSHIP

SAB Priority	The Risk	Consequence/impact	Current RAG LxC	Mitigating actions	Risk owner	Timeframe	Target RAG
	No current risks.						

## 2. REPUTATION

SAB Priority	The Risk	Consequence/impact	Current RAG LxC	Mitigating actions	Risk owner	Timeframe	Target score
2.2	Individual and collective information sharing protocols are not understood and applied	<p>Information is not shared appropriately and individuals are not protected or are placed in danger. <i>(There is evidence to suggest through SARs and Safeguarding Information Sharing Meetings that information is not being shared between agencies)</i></p> <p>Agencies are not able to undertake their work effectively or safely.</p> <p>Reputational damage to the Board and Gloucestershire.</p>	<b>2 x 5 = 10 Amber</b>	<p>GSAB can request as necessary, information that a wide number of partners may hold (Care Act 2014 – Section 45)</p> <p>Information sharing is covered in the Safeguarding Adults training.</p> <p>Information Sharing Guidance is regularly reviewed and updated.</p> <p>GSAB Escalation Protocol has been produced and is regularly reviewed.</p>	GSAB Partner Agencies		<b>1 x 4 = 4 Green</b>

2.3	<p>The profile of safeguarding adults at risk is poor with the general public, people who use services, carers and professionals and practitioners. The strategic profile of safeguarding is not a priority with some organisations.</p>	<p>People do not know what adult abuse is.</p> <p>People do not know how to report abuse.</p> <p>People do not know how to prevent abuse.</p> <p>People do not know what to expect once abuse has been identified and reported.</p> <p>People do not know their rights.</p> <p>Significant harm to adults at risk due to lack of awareness and knowledge.</p> <p>Reputational damage to the Board and the County of Gloucestershire.</p>	<p><b>2 x 4 = 8 Amber</b></p>	<p>Council Members are aware of their roles and responsibilities in relation to Safeguarding Adults.</p> <p>Partner agencies provide an appropriate level of training for those staff who have substantial and unsupervised contact with adults at risk.</p> <p>Greater consultation, communication and engagement with the public and people who use services.</p> <p>Evidence through data collection and MSP.</p> <p>Updated Safeguarding Guidance Notes and Procedures for Elected Members have been produced and circulated to all members.</p> <p>The GSAB quarterly newsletter is sent to around 3,500 people.</p> <p>Annual GSAB Roadshows are held to increase awareness of safeguarding and to highlight topical themes.</p> <p>The 2023 GSAB Roadshows were aimed solely at the public. The NHS Information Bus was used to travel around the county, to reach a wider audience. Leaflets and information on adult safeguarding were available, along with a practitioner from the GCC Adult Safeguarding Team to answer any questions. A questionnaire was also produced to obtain feedback and gain the views and knowledge of the public on adult safeguarding.</p>	GSAB Partner Agencies		<p><b>1 x 2 = 2 Green</b></p>
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				A new area has been created on the GSAB website, the 'Information Zone', which contains information for both professionals and members of the public. It includes various leaflets, including information on how to raise an adult safeguarding concern and the different types of abuse; there are also short films and case studies.			
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### 3. INFORMATION GOVERNANCE

SAB Priority	The Risk	Consequence/impact	Current RAG LxC	Mitigating actions	Risk owner	Timeframe	Target score
3.2	Following the migration to Liquid Logic there are currently concerns about the accuracy of the data being provided on safeguarding activity.	Data cannot be relied upon to provide assurance to the Board that appropriate steps are being taken to safeguard adults with care and support needs.	<b>4 x 3 = 12 Amber</b>	This issue has been raised with the GCC Performance and Data Team and work is underway to rectify the problem.	GCC		<b>1 x 2 = 2 Green</b>

### 4. OPERATIONAL DELIVERY

SAB Priority	The Risk	Consequence/impact	Current RAG LxC	Mitigating actions	Risk owner	Timeframe	Target score
4.1	Evidencing how partners meet statutory guidance (Care Act 2014 and Making Safeguarding Personal) in relation to	Safeguarding is 'done to people' rather than with people due to procedures and practices in Gloucestershire being	<b>3 x 3 = 9 Amber</b>	Case File Audits regularly highlight good MSP by Adult Social Care locality teams.  MSP data is captured on the monthly performance data report.	GSAB Partner Agencies		<b>1 x 4 = 4 Green</b>

	facilitating person-centred outcomes	<p>not fit for purpose because they are not informed by people's experiences.</p> <p>Relationships with the community are impaired.</p> <p>Lack of community understanding to inform the work of the Board.</p>		<p>Partner agencies (police, housing and advocacy) have benchmarked themselves against the ADASS/LGA MSP Guidance.</p> <p>A national Self-Assessment Audit template for statutory partners and a version for VCS partners is used, which includes information on MSP. Assurance Sessions are held to scrutinise evidence and gradings.</p>			
4.2	Wider partnership information and data is not available to the Board to provide assurance that appropriate steps are taken to protect and safeguard adults at risk	Data is not available to provide assurance to the Board that appropriate steps are being taken to safeguard adults with care and support needs.	<b>4 x 4 = 16 Red</b>	<p>Multi-agency data has been provided by Gloucestershire Constabulary, VIA, POhWER and GDASS, which has been incorporated into the GSAB Quarterly Report. Health data is being sought.</p> <p>GCC data is currently unreliable due to the changeover to Liquid Logic and Power BI, this situation has remained unchanged for two years, but work is ongoing to improve the situation.</p> <p>A new GSAB Quarterly Report is planned, with qualitative as well as quantitative data, to help explain trends and anomalies.</p>	GSAB Partner Agencies		<b>1 x 3 = 3 Green</b>

## 5. STATUTORY/REGULATORY/LEGAL

SAB Priority	The Risk	Consequence/impact	Current RAG LxC	Mitigating actions	Risk owner	Timeframe	Target score
5.1	Failure to meet statutory requirements in relation to compliance with the MCA and ensure the principles of the MCA are embedded in practice.	<p>Errors in completing MCA assessments (legal/reputational challenge)</p> <p>Failure to protect Article 5 &amp; 8 rights of individuals (legal/reputational challenge)</p> <p>Failure to ensure the right of choice for individuals as set out in the MCA (legal/reputational challenge)</p> <p>Delay in the adult at risk receiving an appropriate and timely service (Government intervention/challenge)</p> <p>Assessments not completed within expected timescales</p>	<b>3 x 4 = 12</b> <b>Amber</b>	<p>The MCA Policy has been reviewed and updated and is on the GCC, GSAB and ICB websites.</p> <p>Fully funded MCA training is available and runs on a monthly basis, ad hoc team specific training can also be provided.</p> <p>The Mental Capacity Act Governance Group (MCAGG) meets on a quarterly basis.</p> <p>Best Interest Meeting leaflets have been produced for family members as a result of a recommendation from the 'Nick' SAR.</p>	GSAB Partner Agencies		<b>1 x 1 = 1</b> <b>Green</b>
5.2	Failure to meet statutory requirements in relation to compliance with Deprivation of Liberty Safeguards (DoLS) & Supreme Court Judgement March 2014	Delays in providing the adult with the protections of the safeguards, including the right of challenge and the right to advocacy	<b>3 x 4 = 12</b> <b>Amber</b>	<p>DoLS Supervisory Body oversight.</p> <p>ADASS Guidance is followed regarding the prioritisation and identification of 'technical' breaches as opposed to a 'substantive' breach. A risk-based approach is used.</p>	GCC		



				<p>Law Commission consultation &amp; recommendations, interim statement disseminated.</p> <p>All applications and reviews are prioritised in line with the ADASS screening tool.</p> <p>The DoLS Policy has been reviewed and updated and is on the GSAB website.</p> <p>A robust system is in place to minimise the risk of substantive breaches.</p> <p>The risk position for the local authority in relation to the backlog has been reviewed.</p> <p>A streamlining of DoLS processes is underway.</p>			
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Brief Overview (LxC)	
<b>Risk 1.1</b>	<p><b>Links with other partnerships such as Safer Gloucestershire, Health and Wellbeing Board, Learning Disability Partnership Board, Mental Health Partnership Board, Overview and Scrutiny Committee and Community Safety Partnerships are not effectively identified and managed.</b> Rating 3 x 2 = 6</p> <p><b>Mitigation:</b> A joint protocol has been produced by Safer Gloucestershire detailing how boards will work together. The GCC Head of Safeguarding Adults has become a member of Safer Gloucestershire. The GSAB Independent Chair has been invited to become a member of the Health and Wellbeing Board and Action on ACE's Panel. The GSAB Independent Chair has established links with Mark Power, the Independent Scrutineer of the GSCP.</p>
<b>Risk 1.2</b>	<p><b>Agencies prioritise safeguarding children and young people at the expense of adults with care and support needs</b> Rating 3 x 2 = 6</p> <p><b>Mitigation:</b> Close monitoring, partners to raise concerns; changes have been made to the format of Board meetings to increase the board's assurance role and to allow greater scrutiny.</p>
<b>Risk 2.1</b>	<p><b>There is a failure to disseminate learning from Safeguarding Adults Reviews (SARs) or national and or local enquiries, and measure its impact</b> Rating 2 x 3 = 6</p> <p><b>Mitigation:</b> Learning events are held for individual SARs to share learning. All SAR Reports are published on the GSAB website. Learning from SARs is shared with the Safeguarding Lead from statutory partners; this is then disseminated throughout their organisation as appropriate. A local action plan has been produced in response to the National Analysis of SARs findings, implementing best practice nationally. The National SAR Quality Markers were launched in March 2022 and have been adopted locally and nationally.</p>
<b>Risk 3.1</b>	<p><b>Partnership and partner agencies internal safeguarding arrangements and management of risk are not robust</b> Rating 2 x 3 = 6</p> <p><b>Mitigation:</b> Partner agencies implement a 'Duty of Candour' by proactively bringing high risks to the attention of the Board at the earliest opportunity. Partner agencies have an adequate risk management process. GSAB members complete a Self-Assessment Audit annually. The focus of the Strategic Plan is prevention and the wider risk. The structure of Board meetings is to provide scrutiny and assurance.</p>

### GSAB Training Figures April 2023 - March 2024

	Deprivation of Liberty Safeguards Level 1 (Elearning)	Mental Capacity Act Level 1 (Elearning)	Mental Capacity Act Level 2 - (Elearning)	Mental Capacity Act Level 2 - GSAB Approved Trainers	Mental Capacity Act Level 3	Mental Capacity Act Level 3 Refresher (For ASC)	Modern Slavery E-learning	PREVENT Awareness (Elearning)	Domestic Abuse (Elearning)	Safeguarding Leadership (Elearning)	Introduction to Safeguarding Adults and Children	Safeguarding Adults Level 1 (Elearning)	Safeguarding Adults Level 2 (Elearning)	Safeguarding Adults Level 2 GSAB Approved Trainers	Safeguarding Adults Level 3	Safeguarding Adults Level 3 Refresher (ASC Only)	Safeguarding Adults Level 4 - GCC & GHC Staff Only	Safeguarding Adults Level 4 Refresher - GCC & GHC Staff Only	Domestic Abuse - GCC & GHC Staff only	Self-Neglect - GCC & GHC Staff Only	Total
Dental Practices							0		1		1	1									3
District Councils							2	1	2	2	17	16			4						44
Domiciliary & Community Based Care Providers	187	228	125		17		166	31	68	36	146	231			40						1275
Education, Learning & Training Providers	7	12	5		3		27	8	4	4	52	41			16						179
Gloucester City Council							26	4	31	10	4	29									104
Gloucestershire Constabulary							1				1	7		84	2						95
Gloucestershire County Council Employees	86	77	43	17	69	52	518	38	89	9	766	479		167	107	46	32	13	43	57	2708
Gloucestershire Fire and Rescue Service			1				5	1	2		9	6			2						26
Gloucestershire Health and Care NHS Foundation Trust	2	1142	1	643			2	1			2	3		930	789						3515
Gloucestershire Hospitals NHS Trust	2862	2095	1		1		1		1		1	1576	968		3						7509
Gloucestershire NHS Integrated Care Board (CCG)					1		3		1		2	182	205		49						443
GP Practices							1			2	1	2			59						65
Housing Providers			1		1		2	1	2		5	9			3						24
Learning Disabilities Providers	72	77	36		23		68	1	59	17	24	76			40						493
Mental Health Providers	16	17	9				24	12	19	4	23	20			4						148
Neighbourhood services							0			1	3	3									7
Older People Residential & Nursing Providers	74	90	28		12		100	2	13	39	41	160			36						595
Other	6	7	4				7	1	2	3	11	17			3						61
Personal Assistants & Individual Employers	2						2			1	1										6
Shared Lives & Foster Carers	1						1				1	50		1							54
Unpaid Carers for family members / friends							0			1	2	2									5
Voluntary Community Sector Organisations	14	51	17		12		57	16	22	19	161	164		2	41						576
<b>Grand Total</b>	<b>3329</b>	<b>3796</b>	<b>271</b>	<b>660</b>	<b>139</b>	<b>52</b>	<b>1013</b>	<b>117</b>	<b>316</b>	<b>148</b>	<b>1274</b>	<b>3074</b>	<b>1173</b>	<b>1184</b>	<b>1198</b>	<b>46</b>	<b>32</b>	<b>13</b>	<b>43</b>	<b>57</b>	<b>17935</b>