Parent’s User Guide to School Admissions Online Application

This user guide provides you with illustrations of the various screens that you will need to go through to create an account on the Gloucestershire Family Portal and make an online application for Primary or Secondary school.
Registration

To register for a new Gloucestershire Family Portal account, click on the ‘register’ link.

This screen will guide you to enter the necessary information required for the registration process. (Useful tip: clicking into each box will display what you need to enter)

Security Details

**Email address** - This will also be your username every time you sign into the portal. It must be your own email address and in use. A confirmation email will be sent as part of the registration process.

**Password** - Ensure your password has a minimum of 10 and maximum of 128 characters, contains a minimum of 2 numbers, 1 lower case character, 1 upper case character and 1 special character.
Adding your contact details

Enter your contact details

Enter your postcode

**IMPORTANT:** after you have entered your postcode a drop down box will appear, please wait until the box has turned white before then selecting your address. If your address does not appear, an error message will appear.

If you were unable to find your address leave the postcode box blank, click search then click this button.

You will then be able to enter your address manually.

Enter phone numbers

Click ‘Submit Registration’
Completing the registration

After submitting your registration, you will receive a confirmation email containing a link. You will need to confirm your details by clicking the link in the email.

Thank you for registering with the Family Portal.

To activate your account we need you to confirm your email address is valid. To do this, click on the link below this will take you to a page where you can enter your password and login.


Please note: if you are unable to click on this link, carefully copy and paste the text into your Internet browser.

Kind Regards, Portal Administrator

Important - Please do not reply to this email as this account is not monitored.

IMPORTANT: if the email is not in your inbox, check your Junk Mail/Spam Mail folder.

By clicking the link, you will be taken back to the Family Portal where you will log in to start the application.

Thank you for registering.

Your registration is now complete. Please click on the Home button to log in using your email address as your username.
Your account

Enter your email address and password then click Login

If you have forgotten your password, click this link

Click on ‘My Account’ to make any changes to your (parent/carer) details e.g. contact details, password etc

Click on ‘School Places’ to start your application

Welcome to the Family Portal
Please click on the relevant box for the service you require.
School Admissions statement

Before starting your application, it is very important to read all the information below
(The below School Places information is based on Secondary 2020 Transfer)

School Places

Welcome to Gloucestershire On-Line School Admissions facility for transfer to Secondary or High School in September 2020. This will open for you to submit online applications from 2nd September 2019.

Please read the following before proceeding with your registration/application.

- You should only register and use this service if you are a Gloucestershire resident (i.e. you pay your council tax to Gloucestershire). If you are experiencing problems with this site please contact us on 01452 425467 or email school.admissions@gloucestershire.gov.uk

- If your child will be attending a private or independent school from September 2020 you do not need to make an online application but you will need to inform the Co-ordinated Admissions by emailing school.admissions@gloucestershire.gov.uk with the details.

- If your child has a EHCP (Education Health & Care Plan) please do not make an application, refer to your child's statement. If you have any queries please contact your SENCO or SEND review officer.

It is important that you read the Secondary School/Academy Admissions Guidance & Secondary Information Booklets which contains important information and will guide you through the application process. These are available to view in the related documents sub on the secondary webpage www.gloucestershire.gov.uk/education-and-learning/school-admissions/transfer-to-secondary-school

The closing date for applications is 31st October 2019. Please ensure that you have applied and made a successful submission by this date.

Before submitting your preferences please check to see if you would be eligible to apply for assistance with transport costs by using the below link

https://www.gloucestershire.gov.uk/transport/school-and-college-transport/apply-for-a-new-or-lost-school-bus-pass/ and read our transport policy, which can be found on the same page.

PLEASE ENSURE THAT YOU RECEIVE A CONFIRMATION EMAIL CONFIRMING YOUR SCHOOL PREFERENCES. AFTER SUBMITTING (OR RESUBMITTING) YOUR APPLICATION, OTHERWISE YOUR APPLICATION MAY NOT BE REGISTERED. THIS EMAIL MAY BE USED TO HELP RESOLVE ANY DISPUTES.

Make a new application. If your child/children's details are not showing please click Add Child button.

You currently have no children without an application.

Add child

If you have already added children to your account, they will appear here

If not, click ‘Add Child’
Adding your child’s details

Enter your child’s details

Select ‘Yes’ if you have parental responsibility

Click on the address shown, if correct

Or if your child’s home address is different to what is shown, ‘Click to add new address’

Enter the correct postcode and click search

IMPORTANT: please wait for a drop down box to appear, wait until the box turns white and then you may select the address

Click ‘Add Child’ to continue

Your child’s details will now show near the bottom of the School Places page.

(You can repeat this process to add another child/children if you need to make multiple applications)

Please note: Once you have added your child’s details any amendments or updates to your child’s details can only be made via ‘My Family’ on the Home page.
Making a new school application

Please make sure your child’s details are correct before starting your application

Make a new application. If your child/children’s details are not showing please click Add Child button.

Click ‘Start new application’

Apply for your school place now.

Select the relevant box

If you don’t see a ‘Transfer Group’ box (example below) you may be too late, your child’s date of birth is out of range or the date of birth has been entered incorrectly when setting the child up.

Any amendments or updates to your child’s details can only be made via ‘My Family’ on the Home page.

Select the Transfer Group

Enter your child’s UID number if you have it

If you do not, select ‘No UID’ and then click next
Additional details

Additional Child's Details

- Does your child have an Education, Health and Care Plan (EHC) if Yes, discontinue this application and contact our SEN Casework Team on 01452 324068 to ensure they have your preference, if not, please continue with your application. Please note if your child has a My Plan+ this is not an ECHP.
- Is your child a looked after child (child in care)? Please select Yes below: A looked after child is a child who was previously looked after but immediately after being looked after became subject to an adoption (1) child arrangements order (residency order) (2) or special guardianship order (3) (1) A looked after child is a child who is (a) in the care of a local authority, or (b) being provided with accommodation by a local authority in the exercise of their social services functions (see the definition in Section 22(1) of the Children Act 1989) at the time of making an application to a school. In Gloucestershire, such children were referred to as Children in Care. (2) This includes children who were adopted under the Adoption Act 1976 (see section 12 adoption orders) and children who were adopted under the Adoption and Childrens Act 2002 (see section 49 adoption orders) (3) Under the provisions of s. 12 of the Children and Families Act 2014, which amended section 8 of the Children Act 1989, residence orders have now been replaced by child arrangements orders. See Section 14A of the Children Act 1989 which defines a ‘special guardianship order’ as an order appointing one or more individuals to be a child’s special guardian (or special guardians).

Select Care Authority

- Is your child a twin or triplet, etc. (one of a multiple birth)?

Click ‘Next’

Address Details

Joe's current address is Ockleaze Wing, The Quay, Gloucester, GL1 2LH if this is correct then please continue. If this is incorrect, please update this via My Family before continuing. Once the change has been completed please select ‘Continue this application’ in the School Places option. You must send us official confirmation of any change made to the address, this can take the form of a copy of your tenancy agreement, council tax letter, solicitors completion document etc.

Moving Home?

If your child is moving address, please supply the date of moving, if this move is before the closing date please supply official confirmation of the new address, this can take the form of a copy of the tenancy agreement or solicitors completion document etc. If the move is after the closing date we will still require proof of the new address, but will not be able to use this address for initial allocation. (If your child is not moving home, please ignore this question and proceed to the Returning Service Families section below.)

Moving Date

Enter your new postcode and then click Find Address. If your address is not listed, enter the 'Enter Address Manually' and type the correct address into the boxes provided, and click Next. If you don't have a Postcode please select 'I don't have a Postcode'.

Find Address

- All UK Service Personnel or other Crown Servants (including diplomats) not currently resident and being posted/returning to the county we can use their Gloucestershire address. We will need proof of posting for allocation purposes before the family have arrived, provided the application is accompanied by an official government letter e.g. Posting orders or Confirmation in writing from the unit clerk or Confirmation in writing from the commanding officer that the parent is service personnel.

Is Joe a member of a Service or Crown Servant family, who are returning/moving to the address selected to take up duties?

- No

Click ‘Next’
Your child's current school

Please tell us where your child currently goes to school/pre-school

Find a School

- Type in a postcode or school name and 'search'
- Select the relevant school displayed in the list
- Not able to find your child's current school?
  Type the full school name into this box

Check the details are correct

Click 'Next'
Your preferred schools

**Important:** please read the information on the Preference School Search page before selecting your schools

Preference School Search

All parents and carers must apply for a school place. The online application form gives you the opportunity to list up to five schools, but remember to check each school’s criteria very carefully before making your final choice. Some schools may require you to complete a supplementary form as well as applying online for a place.

It is very important that you think about transport when you consider the schools/academy you would like your child to attend. If you choose not to attend the nearest school (for whatever reason) or the school is within walking distance assistance is very unlikely to be granted. The majority of children are not eligible for free transport and this usually have to be organised and paid for by yourselves. Please click the link to find our current transport policy [Transport Policy](#).

Click this link to view your closest schools [https://www.gloucestershire.gov.uk/education-and-learning/find-a-school](https://www.gloucestershire.gov.uk/education-and-learning/find-a-school)

If your child has a brother or a sister who will be attending your preferred school in September 2020 you must still fill in the online application form to request a place.

School Search

To search for schools in Gloucestershire please change ‘Schools Located In’ to Gloucestershire. You may search for the school by entering the postcode of the school or the first few letters of your preferred school and click on search. Once your school name appears click on the school name and this will make your selection.

If you wish to view all schools in a Local Authority or if your preferred school name is not shown please enter the local Authority where your preferred school is located and search again.

Find a School

To find the school you are looking for, search using a postcode, local authority, school name or a combination of these, then click Search. Once you have located the school please click in the box, please note – DO NOT click on the School website link as this will re-direct you away from your application.

<table>
<thead>
<tr>
<th>School Postcode</th>
<th>Schools located in</th>
<th>School Name (Tip: Part names give better results)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>All Local Authorities</td>
<td>rednock</td>
</tr>
</tbody>
</table>

Rednock School

[www.rednockschool.org.uk/](http://www.rednockschool.org.uk/)

Rednock Drive, Dursley, GL11 4BY

Click on the school name to select and move onto the next page

Enter the school name and search
Your reasons

Preference Reasons: Sibling

In order to support your application for a place at Redrock School you can select appropriate reasons on the next pages.

- Sibling refers to a brother or sister, half brother or sister, adopted brother or sister, step brother or sister or the child of the parent/carer's partner as well as children brought together as a family by a same sex civil partnership. In every case, the child must be living in the same family unit and at the same address at the time of application.

Tick if applicable

Enter sibling details

Sibling Details

In order to support your application for a place at Redrock School you can select appropriate reasons on the next pages.

Your child might have multiple siblings currently attending the school. Please enter the details of the sibling closest in age and select the address where the sibling lives.

Forename
Middle Name
Surname
Gender
Date of Birth

Address
- Use previous address
- Use another address

Tick if applicable

Sibling's School

The sibling's current school is shown below.

School Name: Redrock School
Address: Redrock Drive, Dursley, GL11 4BY

If the sibling does not attend the above school, but instead attends a feeder school, please click on the Find School button to select the correct school.

Check details and click 'Next'
Your reasons continued

Preference Reasons

In order to support your application for a place at Rednock School you can select the appropriate reasons below. You will have the opportunity to tell us in your own words of any additional reasons, or more about your selected reasons, on one of the next pages.

Please refer to the Secondary School and Academy Information Booklet for the full admission criteria.

- Children for whom only this particular school is appropriate due to an exceptional medical condition. Applications under this criterion will only be considered if they are supported by a written statement from the child’s doctor at the time of submitting the application. This must demonstrate that there is a very specific connection between medical need and the facilities or resources of this school. The final decision to accept a child under this category will be made by the governors’ admission sub-committee through consultation with an independent medical practitioner. Any documentation should be sent directly to the school giving child’s details and advising that it is for September 2020 entry. Email: admin@rednockschool.org.uk Address: Rednock School, Kingshill Road, Dursley, Glos, GL11 4BY

- I believe my child lives in this school's catchment

Enter anything else we should know in this box

Other Reasons

If you have selected Rednock School please refer to the school admissions criteria in the School/Academy Information Booklet for any other reasons that will be considered. If your reasons are not identified in the admissions criteria and are personal to you please do not provide any further information at this stage. It will not be taken into consideration.

Other Reasons

There is a limit of 3000 characters for you to express other reasons. 3000 remaining...

Click ‘Next’
Adding more schools

**Your Preferred Schools**
You have selected the schools below. You may choose up to 5 schools and you may change your selection until 31/10/2017 23:59

Use the arrows to rank your preferred schools, your most preferred school must be at the top ranked 1.

<table>
<thead>
<tr>
<th>Rank</th>
<th>School name</th>
<th>Re-order</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Redstock School</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Churchdown School Academy</td>
<td></td>
</tr>
</tbody>
</table>

Click to ‘Add a new preferred school’

Repeat the process of selecting the school and adding reasons (where applicable) and list all of your preferred schools

When all preferred schools have been selected and ranked, click ‘Next’

Use the upload point to upload applicable documents for your application e.g. adoption documents or proof of address

**Supporting Documents**

Please upload any applicable documents for your application, such as Adoption documents, tenancy agreements, council tax bill, solicitors completion letter etc.
Please do not upload any supporting documents in relation to the faith or medical criteria as these documents need to be sent directly to the school

**IMPORTANT:** Please do not upload any faith/medical supporting documents here as these need to be sent directly to the school.
Submitting your application

**Before** submitting the application it is important to ‘Preview’ the details you have provided and that you read **ALL** information including: ‘Terms and Conditions’ and ‘Data Protection’.

When satisfied that the child’s details, your preferred schools and any supporting information are correct, then you are ready to ‘Submit’ your application.

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**Important:**
Read all statements before completing your application

**Terms and Conditions**
You are only allowed to submit an application if you have legal responsibility for the child. By submitting the application you are confirming you have legal responsibility for the child and that all details are correct to the best of your knowledge. If you do not have legal responsibility to submit this form, you should close your browser now.

Before you complete and submit your On Line Common Application Form, you must take time to read carefully the information contained in the School Admission Guidance booklet, which is available on our website or at your local town hall.

We would like to emphasise the following points that are of particular importance:

- We strongly recommend that your local school is included on the list of preferred schools if you would like your child to be considered for a place there. Your child will not be automatically granted a place at their nearest school.
- If there are any supporting reasons for your preferred school/s you must let us know (e.g. details of any sibling who will be attending the school when your child applies, or evidence of any specific medical needs etc.). We will take these into consideration when the admission criteria for the preferred school(s) allow us to and you have submitted the necessary proof by the application closing date.
- Children are entitled to free transport only to their nearest or nearest out-of-county school and where the distance involved is more than two miles for pupils under 8 years old and more than three miles for pupils over 8 years old. The distance is measured by the nearest public transport route. Families on low income may be eligible for additional support. Full details of the revised Home to School Transport Policies can be found on our website or in the Schools Admission Guidelines booklet.
- If the child's address as shown in the On Line Common Application Form is due to change before the closing date for applications, you should confirm this by sending an official copy of the change of address or a new tenancy agreement to Co-ordinated Admissions, Shire Hall, Westgate Street, Gloucester, GL1 2TP by the application closing date. We will contact you if we are unable to validate this address.

Please note: We aim to treat every family fairly and equally. This is our legal obligation. It is very important that all information you provide is true. If you provide false data on your On Line Common Application Form, this is potentially fraudulent. We reserve the right to withdraw an offer of a school place if any information supplied to support your application is found to be fraudulent.

You must not resubmit your application soon after you make an amendment and ensure that you receive an electronic acknowledgement that your submission has been successful. If you are unsure of any aspect of the arrangements, please contact Co-ordinated Admissions (telephone 01452 434047).

By submitting your application, you are agreeing to be notified by email only if you are allocated your first preference (no letter will follow).

All online applications will be processed by the GLCC Local Authority. The online system will allocate you a place at a school for the 2023/2024 academic year.

For further information on our privacy notices please visit our website www.gloucestershire.gov.uk/privacy

**Data Protection**

The data protection statement explains your rights and the ways that we handle the personal information you provide us with. Click here to view our data protection statement.

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**School Place Offer**

Your offer will also be available to view on the Family Portal on 02/08/2023

- I would like to receive my offer at a school place via email

*Warning:* Sometimes emails end up in your Junk or Spam folder. If you do not receive your email on the dates above, please check them first.

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**Preview Your Application**

To see a printer friendly version of your unsubmitted application, click the Preview button

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**Submit Your Application**

Once you submit your application you may still make changes until 31/03/2023 23:59

If you are not ready to submit your application now, you can click ‘Return Later’ instead and you may return to your application at a later date to make changes. You MUST submit your application by 31/03/2023 23:59

I declare that I have checked the information given in this application and believe it to be correct. I declare that I have read and agree to the terms and conditions set out above.

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You can click ‘Return Later’ if you are not ready to submit your application yet

Click ‘Submit Now’ if application is complete

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Tick to confirm that all information is correct and that you agree to the terms and conditions set out above

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Click ‘Preview’ to check your application

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Confirmation of your submitted application

After clicking ‘Submit Now’, you will get a confirmation message such as below:

You will also receive a confirmation email listing your school preferences, such as below:

After ‘Submitting’ your application you can still make changes to it until the closing date for the Admissions round appropriate to the age of your child.

Please note: The closing dates are different for Primary and Secondary Admissions
Making changes to your submitted application

You can make changes to your child’s details such as, date of birth via ‘My Family’ on the Home page and you can make changes to your details under ‘My Account’ also on the Home page.

If you wish to make changes to your submitted application, such as current school, preferred schools, order of preference etc. this must be done before the closing date of applications and you must re-submit your application.

To make changes to your submitted application, on the homepage select ‘School Places’

IMPORTANT: You must remember to ‘RE-SUBMIT’ after you have made changes to the application.