



# Mental Health Services for Children and Young People in Gloucestershire

## Universal services

These services are all free, confidential and do not require a referral/appointment.

### On Your Mind Glos

*for all ages.* An NHS website to explore topics such as bullying, eating disorders and anxiety, and where you can go for more support. Available 24/7.

» [www.onyourmindglos.nhs.uk](http://www.onyourmindglos.nhs.uk)



### Teens in Crisis (TIC+)

*for 9 – 21 years living in Gloucestershire.*

Free, confidential counselling by phone, online text chat or video chat.

» [www.ticplus.org.uk](http://www.ticplus.org.uk)

» Call **01594 372777**

» Text **07520 634063**

TIC+ Chat - anonymous one to one support via calling 0300 303 8080 or online live chat. (Available Sun - Thurs 5pm - 9pm)



### ChildLine

*for under 19 years.*

Get help and advice on a wide range of issues. If you are feeling scared, out of control or just want to talk to someone.

» [www.childline.org.uk](http://www.childline.org.uk)

» Speak to a counsellor online via a one to one chat (9am to 12am)

» Freephone **0800 1111**

» Download the ChildLine App



### Shout

*for all ages.* 24/7 text service, free on all major mobile networks, for anyone in crisis anytime, anywhere

» [www.giveusashout.org](http://www.giveusashout.org)

» Text **SHOUT 85258** to text a trained Crisis volunteer.



### The Mix

*for under 25 years olds.*

Support with mental health,

money, homelessness, finding a job, relationships and drugs.

» [www.themix.org.uk](http://www.themix.org.uk)

» Online support chats available Sunday to Thursday 8pm-9:30pm

» Call **0808 808 4994**, available every day from 4pm-11pm



### Samaritans

for all ages. if you need someone to talk to, we listen. We won't judge or tell you what to do.

» [www.samaritans.org](http://www.samaritans.org)

» Call **116 123** (Available 24/7)

» Email: [jo@samaritans.org](mailto:jo@samaritans.org)

» Download the Samaritans Self – Help app



### Kooth

*for 11 to 18 year olds living in Gloucestershire.*

A new online digital platform to help with anyone experiencing issues with their emotional wellbeing, such as anxiety, low mood or stress.

» <https://www.kooth.com/>  
Available 24/7

» Online confidential counselling available Mon-Fri 12pm to 10pm, and 6-10pm at weekends.



### Chat Health

*for 11 to 19 year olds.*

A confidential text messaging service provided by Gloucestershire Health and Care NHS Foundation Trust School Nursing Team.

» <http://www.ghc.nhs.uk/our-teams-and-services/school-nursing/>

» Text **07507 333351** (available Monday to Friday from 9am-4.30pm)

### YOUNGMINDS

*for all ages.*

Provide information and advice to help with children and young's people's mental health.

» [www.youngminds.org.uk](http://www.youngminds.org.uk)



### Gloucestershire Self-Harm Helpline

*for all ages.*  
Provides confidential safe, supportive, non-judgemental and informative space for people who self-harm, their friends, families and carers

Support available between 5pm - 10pm either by:

» online chat at [www.gloucestershireselfharm.org](http://www.gloucestershireselfharm.org)

» Freephone **0808 801 0606**

» Text **07537 410 022**

## Targeted services

Specific types of support for specific issues. Some of the services may require a referral.

### Bereavement

*for all ages.* Offers practical support and guidance to bereaved children and young people and their families who are dealing with the loss of a loved one.

» <https://www.winstonswish.org/>

» Freephone: 08088 020 021 (Mon-Fri 9am – 5pm)



### Trained Mental Health Youth Workers

Young Gloucestershire Link Chat *for 16 to 25 years olds.*

Link Chat matches you with a Youth Worker who will give you regular telephone or online calls each week. Together you can discuss anything you like. Whether that's personal goals and aims that you want to work towards or just how you are feeling that week.

Young people can be referred or can refer themselves.

» [www.youngglos.org.uk/young-people/mental-health/linked-up-project](http://www.youngglos.org.uk/young-people/mental-health/linked-up-project)

» Email: [getinvolved@youngglos.org.uk](mailto:getinvolved@youngglos.org.uk)



### Eating Disorders

Eating Disorders Service *for all ages.*

Supporting people with an eating disorder. Offering CBT, drug and group therapy as part of community care and day treatment. Young people can be referred or can refer themselves online.

» <https://www.ghc.nhs.uk/our-teams-and-services/eating-disorders-glos/>

» Call **01242 634242**



## Targeted services

### Youth Support

A specialist practitioner working within specialist services to directly support young people as well as offering advice and guidance to youth offending staff supporting the move away from criminalising young people.

- » <https://youthsupportteam.co.uk/services/health>

### Bullying

Bullying providing advice and support to anyone affected by bullying

- » [www.bullying.co.uk](http://www.bullying.co.uk)
- » Online chat available 1:30pm – 5:30pm (Available weekdays)
- » Helpline **0808 800 2222**



## Domestic Abuse

### Street Gloucestershire

A service for young people aged 13-19 affected by domestic abuse

- » <https://www.yourcircle.org.uk/Services/13928>
- » Call: **01452 726584**
- » Email: [Street.glos@gsg.cjism.net](mailto:Street.glos@gsg.cjism.net)

### Gloucestershire Domestic Abuse Support Service (GDASS)

A service to reduce the level of domestic abuse and improve the safety of victims and their families. Contact using the online referral form

- » [www.gdass.org.uk/](http://www.gdass.org.uk/)

## Suicide Prevention

**Papyrus** is the UK Charity for the prevention of young suicide

[www.papyrus-uk.org](http://www.papyrus-uk.org)  
Call **0800 068 4141**

**Stay Alive app** is suicide prevention resource for the UK, packed full of useful information and tools to help you stay safe in crisis. [www.stayalive.app](http://www.stayalive.app)  
Download the app on Google Play and IOS Store.

### Gambling

Gamcare provides free, information, advice and support for anyone affected by problem gambling.

- » [www.gamcare.org.uk](http://www.gamcare.org.uk)
- » Online chat is available.
- » Call **0808 8020 133** (Available 24/7)



### Young Carers

Gloucestershire Young Carers provides a range of services for young carers and their families

- » <http://www.glosyoungcarers.org.uk/>
- » Call: **01452 733060**



### LGBTQ Support Gay Glos

Support available for anyone who is lesbian, gay, bisexual, transgender (LGB or T) or dealing with issues of sexual orientation & sexuality

- » <http://www.gay-glos.org/>
- » Email: [youth@gay-glos.org](mailto:youth@gay-glos.org)
- » Call: **07903 472899**



## Specialist services

For all specialist services in this green section you will need to be registered with a Gloucestershire GP or have a referral from a professional.

If you are in immediate danger, emotional distress or mental health crisis, please call 999 or the crisis team.



### Crisis Resolution and Home Treatment Team (CRHTTs)

For young people aged 11+.

Offering advice and support when an increased level of care is required due to mental health and emotional wellbeing issues, accessible 24/7.

- » **If immediate danger to life call 999**
- » For 11 year olds and up
- » For children under 11 years old the GP should be contacted or **111/999** out of hours
- » Contact the CRHTT on **0800 169 0398**
  - Option 1 for Stroud and Cotswolds
  - Option 2 for Gloucester and Forest
  - Option 3 for Cheltenham, Tewkesbury and North Cotswolds

### Gloucestershire Health and Care CAMHS (Child and Adolescent Mental Health Services)

Specialist mental health services for children and young people up to 18 years of age (and their families/carers) who are experiencing mental health and emotional wellbeing difficulties.

CAMHS staff is specially trained and have lots of experience of talking to children and young people, and their parents and carers, about thoughts and feelings and how to manage these individually or as a family

- » <https://cayp.ghc.nhs.uk/>
- » CAMHS also provides services for children and young people who have health issues related to a moderate to severe learning disability



## Mental Health Services for Children and Young People in Gloucestershire



### Children and Families Commissioning Hub

Gloucestershire County Council  
Shire Hall, Westgate Street  
Gloucester GL1 2TG

#### Contact:

[Children&FamiliesHubAdmin@gloucestershire.gov.uk](mailto:Children&FamiliesHubAdmin@gloucestershire.gov.uk)