

Road closures – your questions answered

It is often necessary for us to temporarily close a section of road for essential resurfacing or maintenance work. We close the road for safety reasons and also to get the work done as quickly as possible.

You are receiving the following information because you live or work on a section of road that is due to be temporarily closed in the near future. We hope this will help answer any questions you may have. Properties immediately affected by the road closure should have received a letter with further details. If not please contact highways@gloucestershire.gov.uk

Question	Answer
Will we be able to drive back and forth from our property while the road is closed?	As the work involves hot asphalt and large equipment, we will be unable to allow traffic through the Road Closure . If you normally drive into or out of the Road Closure during the hours when the closure is in place, we ask you to please make alternative arrangements. In exceptional circumstances, some level of access may be considered on a case by case basis but only where it does not impact our ability to undertake the necessary works and where it is safe to do so.
Can I walk through the road closure?	Pedestrian access will be maintained to properties within the road closure and you will be allowed to proceed when it is safe to do so.
Why can't you do these works at night?	We always consider night working as an option but it is often not feasible due to environmental restrictions related to noise, particularly in residential areas.
Where am I expected to park while the road is closed?	If you usually park on the road within the Road Closure , you will need to find alternative parking nearby during the hours of the road closure. There is a possibility that your vehicle may be towed out of the area if it is obstructing the works. Off-Road Parking will not be affected however vehicle access will only be granted in exceptional circumstances where it does not impact our ability to undertake the work and where it is safe to do so.
I'm expecting a delivery to my home during this period – will it get to me?	Delivery drivers are often happy to park nearby and use pedestrian access to make their delivery. Vehicle access through the Road Closure will not be possible, therefore to avoid disappointment please consider rearranging any deliveries for after the work is finished or outside of the road closure hours.
We are a business, how will staff / customers / deliveries be able to get through?	Please encourage staff, customers and deliveries to access the business outside of the Road Closure hours. If this is not possible, please encourage staff and customers to park nearby and use the pedestrian access. In exceptional circumstances, some level of access may be considered on a case by case basis but only where it does not impact our ability to undertake the necessary works and where it is safe to do so.
I'm disabled and need vehicular access to my property – can this be accommodated?	In exceptional circumstances, some level of access can be considered on a case by case basis but only where it does not impact our ability to undertake the necessary works and where it is safe to do so. Please call our Customer Contact Centre with details of your circumstances or, if work is already underway please let our gateman or site manager know your circumstances and they will do what they can to assist.
We are expecting home visits from a carer / district nurse / midwife during this period – will they be able to get through?	Please let your carer / district nurse / midwife know about the road closure as they may need to allow extra time for the visit in case of delays. It is likely that vehicle access through the Road Closure will not be possible, therefore it is suggested that visitors park outside of the road closure and use the pedestrian access. Please call our Customer Contact Centre with details of your circumstances or, if work is already underway, please let our gatemen know of any expected visits in advance and they will do what they can to assist.
This road is on a bus route, what will happen to the buses while the road is closed?	We notify the bus companies about road closures well in advance, they will have arranged alternative routes. Please contact your bus operator for more details.
How will our rubbish and recycling be collected with the road closed?	Your refuse collector will have been advised of the closure in advance. Often collection will take place on your normal collection day, however very early in the morning - please ensure your waste is out by 6am. You may want to check with your refuse collector for specific details.
Why does the diversion route have to go so far?	Official diversion routes that use roads of an equivalent classification will be signposted. This allows HGV's and buses to be confident that the roads are suitable for them in terms of weight restrictions and low or narrow bridges.
How are you going to stop traffic from using the road past my house?	Official diversion routes will be signposted that use roads of an equivalent classification that are suitable for weighted vehicles such as HGV's and buses. With regards to local traffic movements, we have no authority to stop individual road users from deciding to use alternative routes outside of the road closure.
email us at highways@gloucestershire.gov.uk You can also report issues at www.gloucestershire.gov.uk/reportit	