

# Physical Disability & Sensory Impairment Partnership Board Minutes

30 September 2020, Zoom (10:30 – 12:00pm)

## 1 Present:

Dr Jean Waters	Chair
Alun Davies	Glos Sight Loss Council
Rosie Mockford	Inclusion Gloucestershire
Neryl Bice	GCC
Holly Beaman	GCC
Jane Field	GCC in-house services
Jennie Goodrem	You're Welcome Glos
John Lane	Healthwatch Gloucestershire
Linda Hending	ME Friendship Group
Louise Matthews	GCC
Chris Davis	Active Gloucestershire
Noor Al-Koky	GCC
Sharon Bryant	Gloucestershire Deaf Association
Megan Paul	You're Welcome Glos
Ali Hendley	Headway
Jackie Forest	Forest Sensory Services
Jane Hughes	ASC Tewkesbury
Christian Drewitt	Accessible Gloucestershire
Tasha Everall	Accessible Gloucestershire
Neil Hampton	Forwards Employment Services
Di Caesar	Advisory Teaching Service
Lesley Gamm	Leonard Cheshire
Jess Breeden	GCC - Quality

## Apologies:

Jan Marriott	Co-Chair
Jane Reid	GCC
Simon Shorrick	NHS
Lara Gillman	GCC

**Dr Jean Waters opened the meeting and welcomed everyone**

## 2 Holly Beaman – Head of integrated commissioning for learning and physical disabilities

### **Covid update**

In Gloucestershire we are relatively lucky compared to other areas with relatively low number of infections, although they are increasing. You can see local figures on the following portal:

<https://www.gloucestershire.gov.uk/inform/health/coronavirus-covid-19-intelligence-for-gloucestershire/>

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We had a strong response with protective clothing, a good local management plan in place and developed local guidance that wasn't available nationally e.g. How we reopen day services and care home visits. Developed in partnership with providers and public health. We are not seeing big outbreaks in care homes this time which is positive, staff being tested weekly. Care providers are doing a fantastic job.

Our integrated brokerage have some home testing kits and are getting staff trained to perform the tests. It has been a problem with testing being coordinated nationally so it's difficult to influence and control at county level. Some people have struggled with getting a test or getting results back but this is improving.

Covid has impacted on the health inequalities of the more vulnerable people in Glos so this PB along with the others PBs had produced a paper on the impact of Covid on the PBs. This did highlight the affect it's had on some groups more than others e.g. people with neurological conditions, sensory impairments. People haven't had those specialist services advocating for people.

John asked if Diabetic outpatient services are running again. Holly said letter from Sir Simon Stephens from the NHS 3 weeks ago said they were all being resumed asap. If you want to know about specific services let us know and we will find out for you.

Rosie asked about how the resumption of Day services etc. is going and what's being done to support them. Holly referred to the guidance released a few weeks ago but obviously its not a one size fits all solution as providers are so diverse. Jean thought this should be raised at the joint board meeting as it affects all the boards. **ACTION:** Jean to raise how the resumption of Day services etc. is going and what's being done to support them at the next joint partnership board meeting.

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## Recovery Workshop Feedback – The 4 Rs

In August we held a recovery workshop to get feedback in groups from people, family and carers etc. including the issues people struggled with during the lockdown that were pertinent to them, as well as what worked well. The following presentation summarises the feedback into the top 3 priorities for each category and the You said, We did results of accomplishments so far.

### Return

*From 'your life as usual' aspect, what are the key priority areas that you can't wait to get back in our 'new normal' working world.*

- Get back to sense of normality
- Seeing people in person, face to face appointments
- Resumption of services and social activities

### Retain

*As part of our Covid-19 response, what have been new, exciting things in both work and lived experience that have happened as a result of the pandemic but would actually be really beneficial to keep long term.*

- Flexible working - technology platforms and home working
- Collaboration between services
- Community spirit and support

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## Resist

*What have you reflected upon, and don't want to fall back into old ways. This is an opportunity to pause, reflect and potentially refrain from going back to ways of working pre Covid as well as a chance to raise challenges of living through the pandemic to avoid repeating going forward.*

- Going back to long face to face meetings being the norm
- Going back to inflexible medical appointments - still have phone/zoom appointments available if travel difficult etc
- Losing the community spirit

## Radical

*Finally, for those of you who experienced some positive experiences or have had a glimpse at new ways of working or living let us know your wish list of radical ideas, the 'what ifs' and the 'if only's.' Be bold, be brave!*

- Keep the creative and 'can do' attitude empowering people to make decisions quickly in health and social care
- More partnership working
- Think of better ways to use outside venues

## You said, we did

YOU SAID	WE DID
We need a common online meeting platform that all people are able to use	There has been an overall push for Zoom access across all organisations
We need to get day services running again	Guidelines document produced to enable phased re-opening of both in-house and independent day services
Less face to face meetings (save travel time etc)	Did not rush back to face to face meetings
Safer work environments	Extensive work done to make this happen across all organisations
Better joint working	Maintaining groups like Neurology subgroup set up during Covid to ensure this continues
Source see through masks for people who lip read	GCC Brokerage Team developed a list of see-through masks suppliers this was sent out to all providers and VCS

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## You said, we did continued

YOU SAID	WE DID
Central point of supply of PPE in the county	The Brokerage emergency response team developed a list of 11 different companies who supply PPE, this was sent out to all providers and VCS
Access to regular information and updates	Introduced more regular partnership board bulletins and developed new websites
As part of recovery planning there has been a lot of loss for people with complex neurological conditions	The chairs wrote to both trusts regarding resumption of these services and to ensure they don't vanish for good.
Specialist neurological departments are not equipped with the right technology to work during Covid	Raised with Steve Hamm and later confirmed by Kate Moss (physio) that they have all the required equipment now
Local portal needed for Glos specific Covid info	Have one in Gloucestershire now

## BREAK

### 4 You're Welcome website update

Megan and Jennie talked us through the new You're Welcome website and all its benefits and features. This is a website for inclusive activities in the county. Active Impact have taken over the site from Barnwood Trust and updated it. This includes the enhanced search; people can now search by location, interest or special requirements e.g. hearing loop or dog friendly etc. There are lots on online and face to face events available.

You can checkout the site here: <https://www.yourewelcomeglos.org/>

You can sign up as an individual or organisation. Individuals can get personalised emails of things they are interested in. Jennie talked us through adding an organisation and event. Organisations sign up themselves and can log their own events. There is a Blog updated regularly and also a Forum on which people can chat and share ideas etc.

Jean proposed that this get publicised on the Partnership Board bulletins. Also that each board member disseminate this to their own organisations and make them aware of You're Welcome and asking them to forward it on. Holly suggested sharing with Your Circle at GCC.

### 5 Any other Business

- Note that the Wheelchair Services presentation from today will be on the agenda for

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	<p>the December meeting.</p> <ul style="list-style-type: none"><li>• Please let us know if there are any agenda items that people would like for future PD&amp;SI partnership board meetings.</li><li>• Planning to ask Supermarkets to attend a meeting about online delivery etc. and Covid possibly hold a separate meeting or in December. Case studies would be good, Louise has some already.</li><li>• Building Better Transport Links meetings are reconvening, covering a wide range of issues. The next meeting is 28<sup>th</sup> October 1pm – 3pm. Please email <a href="mailto:Neryl.bice@gloucesterhire.gov.uk">Neryl.bice@gloucesterhire.gov.uk</a> if you would like to attend.</li></ul>
	<p><b><u>Next Meeting Date:</u></b></p> <p><b>4<sup>th</sup> December 2020, 11am – 12.30pm</b> <b>Zoom</b></p>