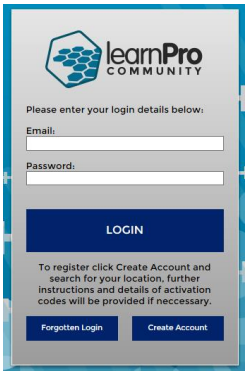
How to reset your password – LearnPro Community

1 Please ensure you are accessing Learnpro Community (Not Council)

https://community.learnprouk.com/lms

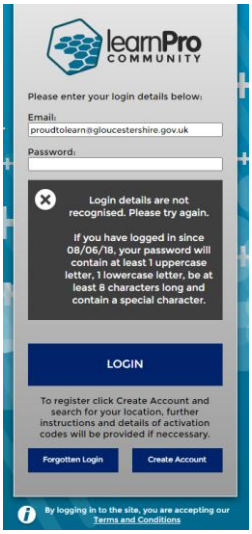
2 Please enter your Email address that you registered with.

If you have forgotten the password please select the Forgotten Login button.

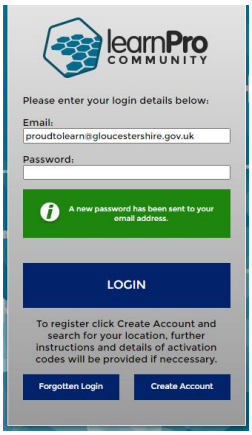



3 If an incorrect password has been submitted, this error message will appear.

To reset your password select Forgotten Login.

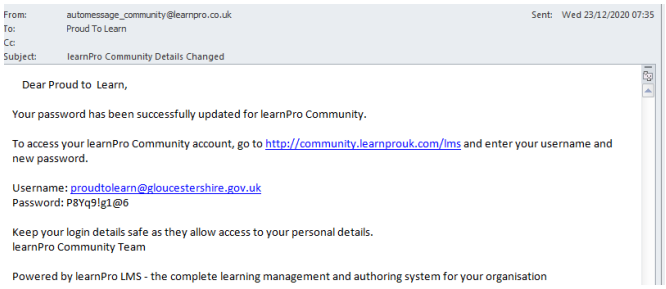



4 A green message box will confirm that a new password has been sent to the email address used to register.




5 Please note this reset password will come from automessage@learnpro.co.uk – If you do not receive it, please check your junk email.

This is a temporary password and will get you into the system to be able to choose a new one.


From: automessage_community@learnpro.co.uk Sent: Wed 23/12/2020 07:35
To: Proud To Learn
Cc:
Subject: learnPro Community Details Changed

Dear Proud to Learn,

Your password has been successfully updated for learnPro Community.

To access your learnPro Community account, go to http://community.learnprouk.com/lms and enter your username and new password.

Username: proudtolearn@gloucestershire.gov.uk
Password: P8Yq9!g1@6

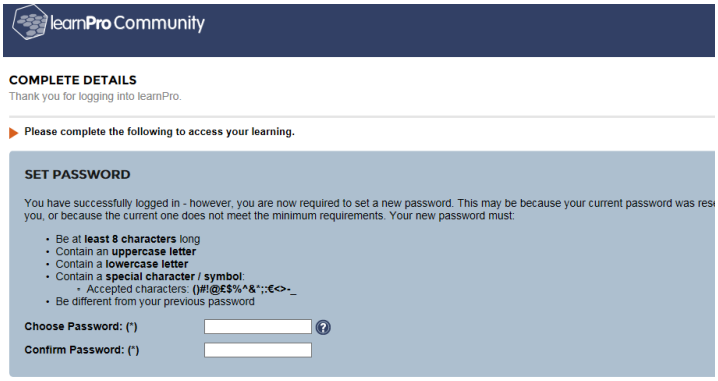
Keep your login details safe as they allow access to your personal details.
learnPro Community Team

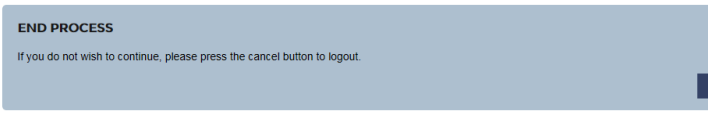
Powered by learnPro LMS - the complete learning management and authoring system for your organisation

6 Please choose a new password which needs to be at least 8 characters including a capital letter, lowercase letter and special character, for example !?

Then select Next

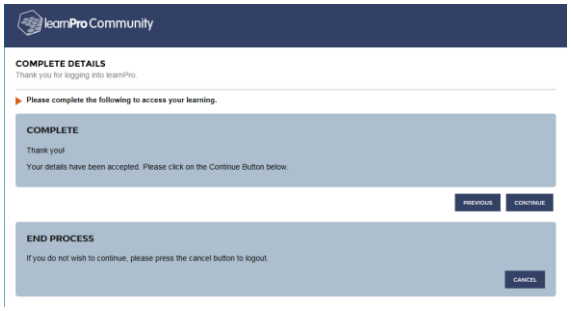
Please do not select the cancel button, this will close the session.



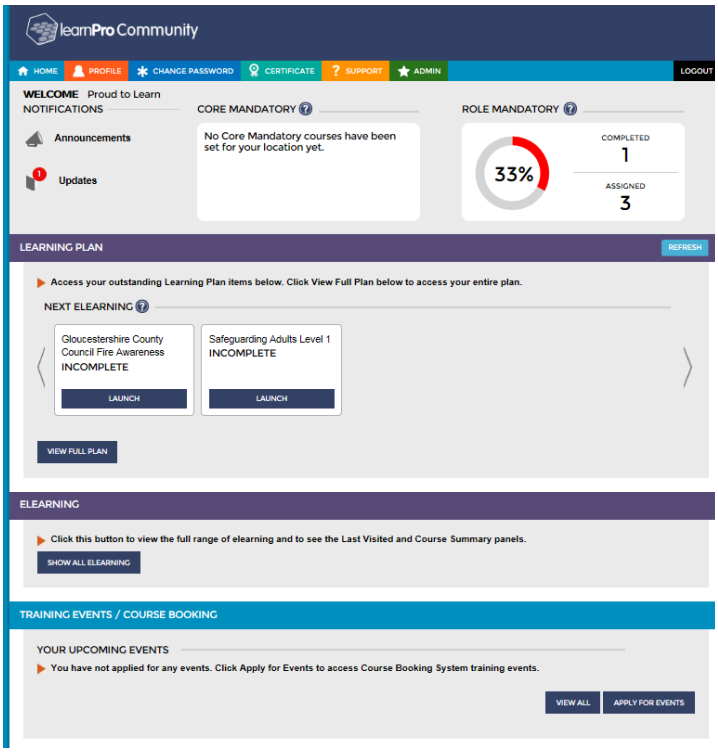

7 Confirmation that you have successfully changed your password.

Select continue to get to your Homepage.




8 The Homepage

Your learning plan:
Any mandatory courses will be displayed here

E-learning – To access any other modules please select Show all Elearning - Then All course (A-Z)

To request a space on a Virtual/Face to face training course select Apply for Events