

Stationary

Stationery Index

Code	Product Title
	WLC553 PROBLEM TAGS
<p>there is no image available for this product</p>	WLC554 USER LEAFLET (C.E.SERVICE.QTY 1= PACK OF 50

WLC553 PROBLEM TAGS

- WLC553 - Auth Level:A



Select client to add 'Unsuitable' notes.

You must start an order to proceed.

Specification

Problem Tags - Pack of 10.

These tags are intended for Assessors to carry with them for easier labelling of problem equipment in the community. Labelling is important for the equipment to be identified when it arrives back at GIS. GIS will link the Problem form with the labelled equipment when it is returned to GIS, investigate the issue and contact you with the outcome.

IMPORTANT: Please also complete a Problem form and follow the instructions on the form. The form is available on ERIC for Assessors working in CACD and is also available from the CEquip Document library. It is essential that a collection is arranged either by phoning GIS or requesting collection on CEquip. If the equipment is broken or worn, please remember to order the replacement item via CEquip. A replacement will not automatically be provided on standard, non-mechanical equipment.

Please note there is a service and breakdown contract only for specific items (bathlifts/ hoists/ beds/ alternating mattresses). For these items, the service user can report the problem by phone (See user leaflet for numbers). Please do not use a problem form to request a service/ breakdown call. Collections and deliveries are not done at the same time, so there will be two calls from GIS drivers. You may want to ensure the new item has been delivered before arranging collection. For more detail about all of the above processes, please see CEquip Documents.

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