

# The Disability Quality Assurance Team

## Our Team



Lorna



Jess



Elisha



Steph

We work for Gloucestershire County Council



## What is a Quality Visit?



We visit to make sure you are receiving good quality support from your provider

# What do we look at on a visit?



We talk to you



We talk to  
your staff

We might also look some of these:



your safety



your home



your independence



your activities



your health  
needs



your medication



your support  
plans

## What happens after the visit?



We write a report on what is good, and what could be better



We ask your provider to make improvements



We check improvements have been made



Please ask our  
team if you have  
any questions

To raise a quality concern:



Quality helpline:  
**01452 328463**

Or email:

[disabilityquality@gloucestershire.gov.uk](mailto:disabilityquality@gloucestershire.gov.uk)

More information can be found on The Disability  
Quality Assurance Team website:

[www.gloucestershire.gov.uk/disability-  
quality-assurance-team](http://www.gloucestershire.gov.uk/disability-quality-assurance-team)