

Gloucestershire County Council

Highways Asset Management Policy

2021 – 2031

Gloucestershire County Council considers effective asset management to be one of the key factors to enable the delivery of our corporate strategy, namely:

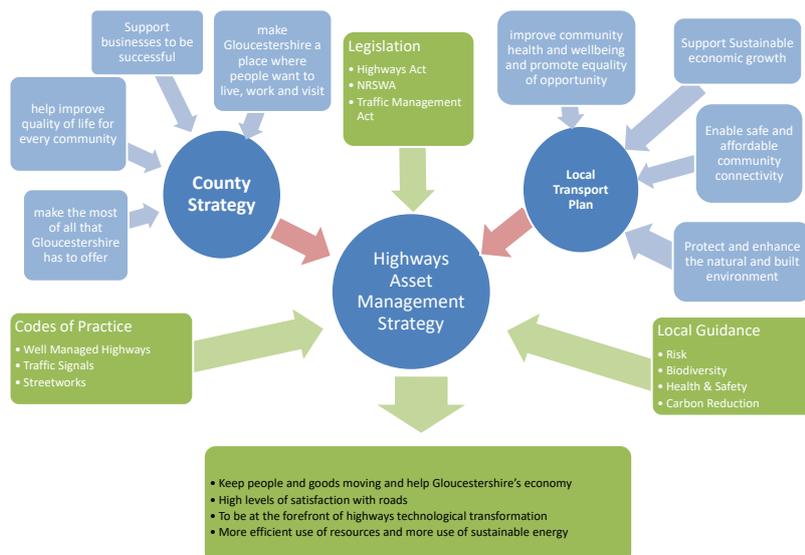
- Make the most of all that Gloucestershire has to offer
- Help improve quality of life for every community
- Support businesses to be successful
- Make Gloucestershire a place where people want to live work and visit

Our Local Transport Plan has similar long term goals:

- Improve community health and wellbeing and promote equality of opportunity
- Support sustainable economic growth
- Enable safe and affordable community connectivity
- Protect and enhance the natural and built environment

and the following statement summarises our Highways Maintenance policy.

Gloucestershire County Council will manage the local highway asset in line with the Highways Asset Management Framework and other guidance or policies such as the Code of Practice for Well Managed Highway Infrastructure.



Our plans for maintaining our Highways are built upon the following key principles

- Keep people and goods moving and help Gloucestershire's economy
- High levels of satisfaction with roads
- To be at the forefront of highways technological transformation
- More efficient use of resources and more use of sustainable energy

Keep people and goods moving and help Gloucestershire's economy

Good asset management means intervening at the right time with the right treatment, with well planned and published work programmes, taking a coordinated approach to maintenance activities with statutory undertakers and other users of the highway network to minimise the disruption to the movement of people and goods, and to support the county's economy. We will manage the traffic signal network to minimise congestion and to prioritise the movement of buses and cyclists through phased traffic signals.

High levels of satisfaction with roads

We will work to improve access for requesting services and information on service delivery, making it easier to report and track progress of repairs.

An organisation with high service quality will meet or exceed customer expectations whilst remaining economically efficient. In highways we know that customers' expectations often exceed our ability to deliver the service within our financial constraints, but we also know that if we deliver to the standards we set out to achieve then we receive fewer complaints and have to undertake fewer repeat site visits.

To be at the forefront of highways technological transformation

New and advancing technology provides great opportunities for improving the delivery of highway services and is changing the way that customers and partners interact with the service. We will work with partners to develop new ways of working which improve our knowledge and understanding of the highway asset and how it can best serve its users. We can use new technologies to ensure that our traffic signals support more active travel by cyclists, pedestrians and users of public transport.

More efficient use of resources and more use of sustainable energy

An efficient organisation works in a well-organised and competent way. The most important consequence of effective and efficient service provision is a fall in demand for reactive services, particularly repeat requests. We will minimise the energy use of traffic signals and street lighting. We will develop intervention standards which maximise the value of the highway asset and our investment in it. We will work to identify our carbon usage in highway maintenance activities and to reduce or offset that usage in line with local and national targets.