

Contact us:

Further information, advice and support:

If you would like any further information, advice or support please contact SENDIASS Gloucestershire. This service is independent, impartial, confidential and free.

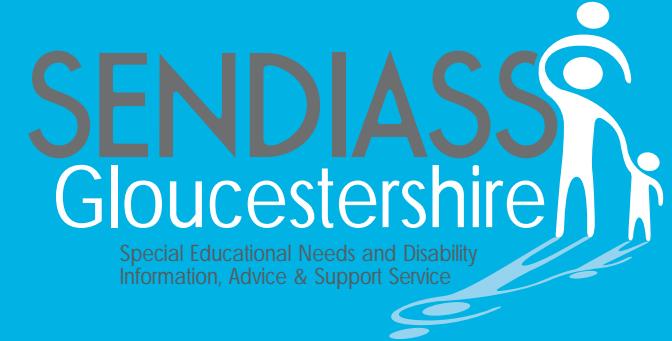
**Special Educational Needs and Disability
Information Advice and Support Service
(SENDIASS) Gloucestershire**

Messenger House - 2nd Floor
35 St. Michael's Square
Gloucester
GL1 1HX



SENDIASS Gloucestershire has made all reasonable efforts to ensure that the information contained in this leaflet is accurate and up to date at the time of publication. It does not constitute legal advice and SENDIASS Gloucestershire cannot accept any responsibility for any loss or damage suffered as a consequence of any reliance placed upon it.

- Freephone: 0800 158 3603
- Direct Line: 01452 389344/5
- sendiass@carersgloucestershire.org.uk
- www.sendiassglos.org.uk
- [Sendiass Gloucestershire](https://www.facebook.com/SendiassGloucestershire)
- [@sendiassglos](https://twitter.com/sendiassglos)



www.sendiassglos.org.uk

Introduction:

SENDAIASS Gloucestershire provides information, advice and support on matters relating to children and young people with special educational needs and disabilities (SEND). The service is offered to parents and carers of children and young people aged between 0 and 25 years old.

SENDAIASS provides free, confidential, impartial advice and helps parents play an active and informed role in their child / young person's education.



...providing information,
advice and support...



SENDAIASS Advisers can:

- Provide information and advice on the telephone
- Meet you in person to discuss your concerns
 - Help you to prepare for meetings, appeals and tribunals
 - Support you to attend meetings
 - Help you to prepare for transport, exclusion and admissions appeals
 - Support you to attend transport, exclusion and admission appeal hearings
 - Help to explain reports written by professionals
- Explain the Education, Health & Care Needs Assessment process
- Provide a range of written literature
- Provide advice on matters such as SEN support, starting or changing schools, attendance, bullying, home to school transport, exclusions
- Help you to prepare for Special Educational Needs and Disability (SEND) Tribunals
- With parents' permission liaise with schools and other agencies
- Signpost to other sources of help



The Children and Families Act 2014 says local authorities must provide information advice and support about special educational needs (SEN), disability, health and social care for children, young people and parents.

SENDAIASS has a freephone telephone helpline **0800 158 3603** which is available Monday to Friday 9.00 am – 5.00 pm all year round. Outside these hours an answer phone is available to leave a message for a callback. Callers who are using a mobile phone can dial **01452 389345** as an alternative.

The service operates a 'self-referral' process. However, on occasions it may be considered appropriate for a professional to make contact with the service on behalf of the parents/carers or young person. The service will act upon such requests only on the full understanding that consent has been given.

