

Job Profile

Adult Social Care Practitioner

Grade 7

Date created: January 2020

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About the Job

Adult Social Care Practitioners work alongside Social Workers, managers and other professionals within a range of our Locality offices, including hospital settings and our specialist learning disabilities team. In line with the Care Act and alongside other professionals and organisations, Adult Social Care Practitioners work with a broad range of adults in Gloucestershire, undertaking standard social care interventions, including assessments, to determine eligibility, and support plans, to ensure individuals are enabled to lead the lives they choose.

This is what we need you to do...

- Work in partnership with other services and agencies in Gloucestershire, to undertake standard social care interventions including assessments, to determine eligibility and support plans, to ensure individuals are enabled to lead the lives they choose
- Listen and connect to the people of Gloucestershire, to support them to connect to community resources and promoting digital inclusion
- Prioritise supporting people in crisis to regain control of their lives, working together to achieve effective plans to reduce risk and ensure people are more stable.
- Work in line with the Mental Capacity Act (MCA) to ensure people are supported in their decision making in relation to their Adult Social Care (ASC) needs.
- Identify when a safeguarding alert may need to be raised, ensuring the timely escalation of suspected abuse and self neglect, and where appropriate, work alongside qualified social workers to undertake Section 42. Enquiries.
- To develop and maintain an in – depth knowledge of local resources, working collaboratively with teams and services both within and outside of Gloucestershire County Council.
- Be an active participant of your team, maintaining your own continuing professional development, to ensure you can deliver the best quality practice to the people of Gloucestershire.

- To attend and utilise supervision and appraisal to identify opportunities for development, new ways of working and reflection on practice; taking ownership of, and responsibility for, delivering against team and individual performance targets.
- To contribute to the development of the service by communicating new ideas, through means such as briefings, completion of council surveys, and team meetings.

Special Conditions

- This position is subject to an enhanced Disclosure and Barring Check, and you will be asked to apply for a Disclosure Certificate if you are offered the position.
- The nature of this post requires flexibility to meet urgent work needs as they arise. This will inevitably entail work outside of normal working hours and locations across the county, including in our locality, Acute and Learning Disabilities teams.
- The post holder must hold a clear and valid driving licence (exceptions under the equality Act may apply) or have the ability to travel around the County.

The ideal candidate will have...

Experience of...

- Working in a health and social care environment.
- Working with people, their families and carers who may be going through challenging experiences or difficult situations.
- Utilising professional judgement to undertake assessments in a health and social care setting.
- Producing professional reports that are accurate and accessible to people in a range of circumstances.
- Working within timescales, to organise own workload when dealing with competing priorities and fluctuating workloads.

Knowledge, Skills and Understanding

- Recognise the high level of confidentiality required in relation to people, their carers and families and help to manage sufficient security of such information.
- A basic understanding of the legislative frameworks underpinning adult social care, for example the Care Act, and the Mental Capacity Act (MCA) and the Human Rights Act.
- Demonstrated interpersonal skills, including the ability to manage difficult and challenging conversations with a range of stakeholders, staff and the public and seek an appropriate course of action in line with legislative frameworks and GCC policies and procedures.
- Knowledge relating to recognising signs of abuse in relation to Safeguarding.
- Knowledge of the roles and responsibilities of agencies providing services to adults, their carers and families.
- Ability to use computerised case recording systems, with good keyboard skills and the ability to use various ICT packages

Behavioural attributes

- Actively asks for and considers other people's views and opinions
- Is available and approachable and takes time to consult and communicate
- Works well as part of a team and on own initiative
- Listens to others and communicates with sensitivity and understanding
- Acknowledges, respects and responds to individual differences and diversity requirements
- Works well under pressure
- Accepts and responds to constructive feedback
- Identifies and takes up opportunities for self development
- Acts with integrity, honesty and impartiality
- Contributes to the development of the service
- Ability to operate in a climate of change and to embrace new ways of thinking and working
- Highly organised with a solution focused, logical and innovative approach to challenges.

Education & Qualifications

Essential

- Educated to GCSE Level English 9 – 4 (or equivalent)
- Level 3 Qualification in Health and Social Care, or equivalent Health and Social Care experience (as outlined in the job description – 'Experience of..' section)

Monitoring and ongoing development of outcomes As part of the annual appraisal, outcome based targets will be developed in conjunction with the post holder and will supplement this job profile. The job profile will be subject to regular review and the council reserves its right to amend or add to the accountabilities listed above.