

**Gloucestershire Safeguarding Adults Board (GSAB) Meeting**

**Tuesday 21<sup>st</sup> February 2023, 9.30am**  
**Teleconference via Microsoft Teams**

**MINUTES**

**Present:**

Paul Yeatman (Chair) (PY)	Independent Chair, GSAB
Carolyn Bell (CB)	GSAB Business Manager, GCC
Alicia Wynn (AW)	Designated Safeguarding Lead, Young Gloucestershire
Holly Beaman (HB)	Lead Commissioner, Learning Disabilities & Physical Disabilities, GCC/ICB
Sarah Jasper (SJ)	Head of Safeguarding Adults, GCC
Steve Bean (SB)	Detective Superintendent, Head of Public Protection, Gloucestershire Constabulary
Vicci Livingstone-Thompson (VLT)	Chief Executive, Inclusion Gloucestershire
Jeanette Welsh (JW)	Lead Safeguarding Adults, Gloucestershire Hospitals NHSFT
Donna Potts (DP)	Head of Safeguarding & Prevention Manager, Gloucestershire Fire and Rescue Service
Jo Greenwood (JG)	Clinical Development Lead, Complex Emotional Needs Service, Gloucestershire Hospitals NHSFT
Rosie Clements (RC)	Senior Specialist Practitioner, Complex Emotional Needs Service, Gloucestershire Hospitals NHSFT
Adele Owen (AO)	Gloucestershire Action for Refugees and Asylum Seekers (GARAS)
Jo Bridgeman (JB)	Representing Marion Andrews-Evans, NHS Gloucestershire ICB
Susan Hughes (SH)	Forest of Dean and Cotswold District Councils
Ann Thummel (AT)	Representing Hannah Williams, Gloucestershire Health and Care NHS Foundation Trust (GHC)
Steve Miles (SM)	Representing Keith Gerrard, Stroud District Council
Angela Gillingham (AG)	Head of Community Services, Stroud District Council
Natalie Thelwell (NT)	Head of Housing and Communities, Gloucester City Homes
Cllr Kathy Williams (KW)	Cabinet Member for Adult Social Care Delivery, GCC
Lucy Divers (LD)	Advanced Customer Service Support, DWP Avon, Somerset & Gloucestershire
Craig Tucker (CT)	Safeguarding Lead, Kingfisher Treasure Seekers
Lisa Walker (LW)	Service Manager, Gloucestershire Carers Hub
Karen Smith (KS)	Head of Regulatory Services and Consumer Protection, Trading Standards Services, GCC
Samantha Lancaster (SL) (Minutes)	Safeguarding Adults Admin Manager, GCC

**Apologies:**

Marion Andrews-Evans (MAE)	Executive Nurse & Quality Lead, NHS Gloucestershire ICB
Mel Munday (MMu)	Associate Director of Safeguarding, Gloucestershire ICB
Sam O'Malley (SO)	Safeguarding Adult Lead, Gloucestershire ICB
Sarah Scott (SS)	Executive Director Adult Social Care and Public Health, GCC
Matt Lennard (ML)	Chief Officer, Gloucestershire VCS Alliance
Paula Massey (PM)	Enabling Manager, Resident Services Group, Forest of Dean and Cotswold District Councils/West Oxon District Council
Karl Gluck (KG)	Mental Health, Advocacy and Autism Commissioner, GCC/ICB

Clare Lucas (CL)	Healthwatch Gloucestershire
Mark Scully (MS)	National Probation Service
Hannah Williams (HW)	Deputy Director of Nursing & Quality, Gloucestershire Health and Care NHS Foundation Trust (GHC)
Keith Gerrard (KGe)	Strategic Director and Strategic Lead for Safeguarding, Stroud District Council
Steve O'Neill (SON)	Drugs and Alcohol Commissioner, GCC
Lia Nikitopoulos (LN)	Care Quality Commission
Craig Bradley (CBr)	Deputy Chief Nurse, Gloucestershire Hospitals NHSFT

		Owner
1.	<b>Declarations of Interest:</b> No declarations of interest were made.	
2.	<b>Minutes of the Last Meeting – 23/11/2022</b> The minutes of the meeting held on 23/11/2022 were agreed as a true and accurate record.	
3.	<b>Matters Arising from 23/11/2022</b> All matters arising are complete.	
4.	<b>Items from the Chair</b> PY welcomed all deputies, without whom today's meeting might not have been possible. PY also provided apologies from presenter Sam James who is experiencing technical issues and is unable to attend the meeting. PY thanked those who attended the Board Development Day in December; the next one will be in December 2023. The GSAB Self-Assessment Audit is currently underway and PY reminded all involved that returns are due this week. Work will shortly begin on the GSAB Annual Report 2022/23, statutory partners will not be required to provide updates, as the new template will be used. At the National Chairs meeting next week, agenda items include the National Chairs Annual Report, Integrated Care Boards, the National Chairs priorities for the next year and a review of the National Protocol on Safeguarding Adults Reviews (SARs). PY will share the National Chairs priorities with the Board once known. The next Regional Chairs Meeting is at the end of March. There have been many new appointments of Chairs over the last quarter. The South West Region is well represented with Michael Preston Shoot, Sian Walker, Ivor Powell and PY, all of whom are on the National Executive. Hamish Robertson, DWP, has been invited to discuss care and support needs and the withdrawal of benefits.	
5.	<b>GFRS Fire Setter Intervention</b> DP shared her presentation on GFRS Fire Setting Awareness and Intervention.   GFRS Youth Diversion + FS Inter <p>The Firesetter Intervention Programme is aimed at under 18-year-olds but occasionally involves adults, it educates young people regarding the dangers and consequences of starting fires. Early intervention is key, and it is a therapeutic rather than punitive intervention approach. The scheme links with ACEs and Adult Safeguarding, as a firesetting history or</p>	

<p>arson convictions can lead to complexities with housing, homelessness and finding employment.</p> <p>There is no clear, single profile for firesetters and they have a range of motives. They are predominantly boys, and can be due to impulsivity, anger, historic complex trauma, poor parenting or one-off stressful life events.</p> <p>Referrals can be made via secure email: <a href="mailto:firesetterintervention@glosfire.gov.uk">firesetterintervention@glosfire.gov.uk</a> or via SkillZONE or the Gloucestershire Fire &amp; Rescue website.</p> <p>Professionals are asked to be alert to signs of fire setting and use their professional curiosity.</p> <p>Fire setting increased during the pandemic, when they were unable to undertake visits; this saw an increase from 6 cases a year to around 30 cases. The current number of cases stands at 20. The re-referral rate is very low, as a result of excellent multi agency collaboration, and this is vital to the success of the programme.</p> <p>HB, SB, VLT, JW and CT all agreed that these intervention measures are essential. JW agreed that placing individuals with arson convictions is incredibly challenging. SM requested data, and whilst National data is sparse, DP will share the available data.</p> <p><b>Action: DP to share fire setter data with the Board (inserted below)</b></p> <p>    Fire Setter Data May    2023.docx</p> <p>SJ asked if there were any plans to work with adult firesetters. DP advised that this is not yet available in Gloucestershire but upskilling of the team is planned. DP will share the training session invitation with Board members when arranged. SJ will refer any fire setting safeguarding cases to GFRS.</p>	DP
<p><b>6. Complex Emotional Needs Service Update</b></p> <p>JG and RC presented on the Complex Emotional Needs Service (CEN) and Frequent Engagement Response Network (FERN).</p> <p>    CEN presentation    Feb 2023.pptm</p> <p>FERN accepts referrals from Blue Light agencies only and consists of a Lived Experience Practitioner, a Police Officer, and a psychologist.</p> <p>The CEN Service is based upon five core principles:</p> <ul style="list-style-type: none"> <li>• Co-production – this is integral to their service</li> <li>• Open Access services – available when they are needed and for as long as required</li> <li>• Avoiding silos</li> <li>• A range of responses – not just Dialectical Behaviour Therapy (DBT)</li> <li>• Building on strengths – supporting GHC and the VCS with existing good work</li> </ul> <p>With their 'Happy to Help' motto, CEN Services work with all sectors to provide a therapeutic response. Their trauma informed approach promotes self-care.</p> <p>The Trauma Cycle includes ACEs, Attachment, Trauma, Trauma Responses and Re-traumatising Responders. It is imperative that trauma is supported as opposed to re-traumatising individuals. An example of self-injury was given, in which</p>	

<p>professionals well intentioned overprotective and restrictive measures could be detrimental and significantly escalate to higher risks and responses. The measures that help include listening, validation, compassion, hope, containment and consistency.</p> <p>There is limited access to DBT in the county and it is not effective for all individuals. The CEN approach involves being person centred, supportive, stabilising, offering therapy at the right time, and if appropriate, and having a safe home and dependable person to support.</p> <p>JG and RC expanded upon the multiple CEN resources available (detailed in the presentation above) including Urgent Responses, Community Support, Therapy, Peer Led Support and National Support. CEN can offer bespoke sign posting to these.</p> <p>The CEN Service is working on new initiatives, including a drop in Open Access Therapy and Support Service, which will provide three sessions per week, in Gloucester city, to offer a place to access specialist support in times of distress. CEN Services are very much led by those it serves, as evidenced by the recent suggestion to run menopause sessions for those with pre-existing complex emotional needs.</p> <p>There is a Family and Friends Group, with 14 parents currently attending the 12-week course. This has a devised programme, but is very much co-produced, dependent upon the requirements of the group. This involves the Lived Experience perspective and links with Carers Gloucestershire, to prevent carer burnout.</p> <p>Knowledge and Understanding Framework Training (KUF) is a 3-day intensive course which covers attachment, ACEs and high levels of trauma.</p> <p>The Community of Practice is entering its second year and highlights lived experiences.</p> <p>The Peer led Initiatives, linking in with VCS partners, have been very successful, with the Mental Health Navigator working with 150 services.</p> <p>The core values of CEN and FERN are being informed by lived experience, carers support, co-production, and trauma informed practice.</p> <p>AW requested KUF training details; JG provided the training course leaflet (below)</p> <p>    KUF Training    Leaflet CEN Services.</p> <p>AW and CT expressed their appreciation of the CEN Service for the support they provide to VCS organisations. LW reiterated the great support for Carers and advised that they are running menopause support sessions.</p> <p>PY asked about numbers of referrals. JG advised that they have processed 400 referrals; due to their systemic, signposting interventions they are able to process requests quickly. RC added that their Experts by Experience do carry out some 1:1 work, but this is rare.</p>	
<p><b>7. Partner Information Sharing CQC Assurance Regime</b></p> <p>SJ gave an overview of the upcoming CQC Assurance Regime beginning in April 2023. CQC will be reviewing systems, looking for assurance and providing ratings. Five areas will initially be chosen when the regime starts in April 2023. CQC will not just be looking at local authorities, it will be across health and social care. The local authority is currently producing evidence for CQC. One area of</p>	

	<p>assurance will be how information from people with lived experience is obtained, this can be difficult when talking about people who have been through an adult safeguarding enquiry. Leaflets have been produced explaining the adult safeguarding process and asking if those involved would be happy to provide feedback on their experience. These will be added onto the GSAB website; a new Information Zone is currently being produced which will provide resources and information for members of the public and professionals.</p> <p>SM asked whether CQC will look at District Councils, SJ confirmed that this regime is specific to health and social care but would broadly encompass intelligence sharing between all parties.</p> <p><b>Carers Week</b>    LW advised that an event will be held at The Pavilion, Cheltenham on 8<sup>th</sup> June. All those who would like a stall or to attend, please contact LW.</p> <p><b>Gloucestershire Constabulary Update</b>    SB updated that the Safeguarding Adult Missing &amp; Mental Health (SAMM) Team is under resourced, so CID will complete any investigative work. SB also advised that the MASH have taken on extra decision makers recently.</p> <p><b>DWP Update</b>    LD updated that she has replaced Lynne Matthews and covers DWP for Gloucestershire.</p>	
<b>8.</b>	<b>Cross Cutting issues to follow up with GSCP</b> None	
<b>9.</b>	<b>Issues to be raised with NHS (South) Quality Surveillance Group</b> None	
<b>10.</b> <b>Any Other Business</b>	<p>PY gave his thanks to KW as this is her last meeting before becoming Mayor of Gloucester. KW reciprocated her thanks to all Board members for their Safeguarding work.</p> <p>PY reminded all members that the next meeting will be at the Dunrossil Centre, Gloucestershire Archives and encouraged all to confirm attendance and attend in person.</p> <p><b>Action: All to confirm if attending next Board meeting in person to CB/SL</b></p>	CB/SL
	<b>Date of next meeting: Tuesday 16<sup>th</sup> May 2023 at 9.30am, Dunrossil Centre, Gloucestershire Archives, Alvin Street, Gloucester, GL1 3DW (Hybrid Meeting)</b>	