

Gloucestershire Safeguarding Adults Board (GSAB) Meeting
Thursday 25th November 2021, 9.30 am
Teleconference via Microsoft Teams

MINUTES

Present:

Paul Yeatman (Chair) (PY)	Independent Chair, GSAB
Annette Blackstock (AB)	Designated Nurse Safeguarding Children & Safeguarding Adults, Clinical Commissioning Group (representing Marion Andrews-Evans)
Adele Owen (AO)	Gloucestershire Action for Refugees and Asylum Seekers (GARAS)
Sarah Jasper (SJ)	Head of Safeguarding Adults, Gloucestershire County Council
Carolyn Bell (CB)	GSAB Business Manager, GCC
Paul Gray (PG)	Team Manager, Safeguarding Adults, GCC
Clare Lucas (CL)	Healthwatch
Holly Beaman (HB)	Lead Commissioner - Learning Disabilities & Physical Disabilities, GCC/GCCG
Alison Feher (AF)	Head of Safeguarding, Gloucestershire Health and Care NHS Foundation Trust (GHC) (representing Hannah Williams)
Donna Potts (DPo)	Prevention Manager, Gloucestershire Fire and Rescue Service
Lynn Bignell (LB)	Advanced Customer Support Service Leader, DWP Avon, Somerset and Gloucestershire
Cllr Kathy Williams (KW)	Cabinet Member for Adult Social Care Delivery, GCC
Paula Massey (PM)	Enabling Manager, Resident Services Group, Forest of Dean and Cotswold District Councils/West Oxon District Council
Riki Moody (RM)	Operations Director, Gloucestershire Care Providers Association (GCPA)
Nick Rudling (NR)	South West Improvement Team, NHS England
Caroline Walker (CW)	Cheltenham Borough Homes
Angela Willis (AW)	Workforce Strategy Manager, GCC
Azrin Mohamed (AZ)	Supervising Advocate, POHWER (representing Anna Hansell)
Mike Hammond (MH)	Strategic Safeguarding Lead, Stroud District Council
Sarah Simmonds (SSi)	Gloucestershire Constabulary (representing Arman Mathieson)
Karen Smith (KS)	Head of Regulatory Services and Consumer Protection, Trading Standards Services, GCC
Mary Morgan (MM)	Housing Commissioner, GCC/CCG
Steve O'Neill (SO)	Drug and Alcohol Services Commissioner, GCC/CCG (representing Sarah Scott)
Jenny Cooper (JC)	Older People Commissioner, GCC/CCG
Kate Spreadbury (KS)	Five Women SAR Independent Reviewer
Cheryl Hampson (CH)	Outcome Manager LD Health, Disabilities Hub, GCC
Samantha Lancaster (Minutes)	Admin Manager, Safeguarding Adults GCC

Apologies:

Sarah Scott (SS)	Executive Director Adult Social Care and Public Health, GCC
Marion Andrews-Evans (MAE)	Executive Nurse & Quality Lead, NHS GCCG
Matt Holdaway (MH)	Deputy Chief Nurse, Gloucestershire Hospitals NHSFT
Arman Mathieson (AM)	Gloucestershire Constabulary
Mandy Fathers (MF)	Business Manager Operational Services, Forest of Dean DC

Hannah Williams (HW)	Deputy Director of Nursing and Quality, Gloucestershire Health and Care NHS Foundation Trust (GHC)
Craig Tucker (CT)	Safeguarding Lead, Kingfisher Treasure Seekers
Matt Lennard (ML)	Chief Officer, Gloucestershire VCS Alliance
Melanie Munday (MM)	NHS England
Dawn Porter (DP)	Director Adult Social Care Operations, GCC
Dr Katy McIntosh	Safeguarding Lead GP, CCG
Simon Hester (SH)	South West Ambulance Service Trust (SWAST)
Vicci Livingstone-Thompson(VLT)	Chief Executive, Inclusion Gloucestershire

		Owner
1.	Declarations of Interest: No declarations of interest were made.	
2.	Minutes of the Last Meeting – 15/09/2021 The minutes of the meeting held on 15/09/2021 were agreed as a true and accurate record.	
3.	Matters Arising from 15/09/2021 Item 8, page 6: Action: Provide feedback on the new GSAB Strategic Plan to CB by 30/09/21 Action Complete	
4.	Five Women SAR Report – Kate Spreadbury Kate Spreadbury presented her final report for the Five Women SAR. It was commissioned in March 2020, following a referral by the Nelson Trust. The five women died over a two-year period, between November 2017 and December 2019. They were aged between 19-43 years at the time of their deaths. During their lifetime all experienced ACEs, trauma in adulthood and several had multiple children removed. All used drugs as a coping mechanism, to numb their adverse life experiences. Both statutory and non-statutory services were involved with all of the women; they were known to a wide range of services. The methodology for the thematic review included a questionnaire for organisations to complete, followed by three panel events. The coroner wrote to the families involved and four families gave consent to share information. There are five Recommendations for the Board: 8.1: GSAB is recommended to implement the national suggested guidance on collaborative partnerships and collective endeavour, together with the wider core messages of the guidance. These approaches can be integrated into all subsequent SAB guidance and into partnership behaviour 8.2: GSAB is recommended to take steps to make sure that all third sector organisations know how to use the GSAB Escalation of Professional Differences Guidance <ul style="list-style-type: none"> • AO asked how this will be disseminated within the Voluntary Sector. PY advised that it will be shared with the GSAB Communications & Engagement Sub Group, for them to publicise. Members of the SAR Sub Group can also do the same. 	

8.3: GSAB is recommended to promote trauma aware and trauma informed responses to marginalised groups

- NR highlighted the distinction between trauma aware and trauma informed, he shared a useful link to a trauma informed toolkit:
<https://www.lancsvrn.co.uk/wp-content/uploads/2020/07/Lancs-VRN-Trauma-Informed-toolkit.pdf>
- SJ advised that at a recent CPD event, professionals advised that they were sometimes scared to raise concerns due to recriminations e.g. criminal networks involved. Staff need support in this area. KS agreed that it is imperative that professionals are supported, and that risk and trauma are addressed.

8.4: GSAB is recommended to work with all partners, including all relevant third sector organisations, to develop a shared risk assessment and management framework to underpin the identification and assessment of risk in marginalised groups in order to support multi agency responses. The framework should describe 'windows of opportunity'; person-centred contingency planning and how to create agreed engagement strategies that can be shared and understood by other organisations. Specific contingency planning around changes to benefits or similar should also be described



- AB advise that this is the biggest recommendation and requires a lot of thought. PY also agreed, this issue is not unique to Gloucestershire, where good partnership working is evident.
- LB said that DWP wasn't mentioned in the report and advised that there have been huge changes in advanced customer support since 2020, in terms of supporting vulnerable customers, with new guidance around large payments.

8.5: GSAB is recommended to engage with the Gloucestershire Children's Partnership in a joint working group to: embed the transitional safeguarding approaches recommended in the recently published local Thematic Review of Child Exploitation Safeguarding Practice and in the national 'Bridging the Gap' briefing. Agree approaches for all organisations to work together to identify, assess and mitigate risks to children and their parents using the learning in this SAR.

- AB advised that Trevone House is providing essential support for Care Leavers.
- KG advised that GHC have recently set up the Complex Emotional Needs Service and additional work is being undertaken in relation to transitions.
- AO said the gap for those leaving care is one of the biggest challenges that young unaccompanied asylum seekers struggle with.
- PY is meeting with MAE to discuss this matter further.

SJ said that the report is very powerful, especially the pen pictures of the individual women; it highlights the impact of trauma in childhood and adulthood. KS will now produce an Executive Summary, which will be published, rather than the full report.

PY thanked KS for her comprehensive and powerful report.

<p>5.</p>	<p>Update on Safeguarding Adult Reviews (SARs)</p> <p>AB presented an update on SARs (presentation below), including the rationale and purpose of a SAR and what constitutes a SAR. SAR work has continued during the pandemic and there have been valuable contributions from all organisations involved. Recent SARs have included Five Women, 'Peter', Alcohol Related Deaths and 'Nick'. A referral, 'J', was received from Gloucestershire Constabulary in August 2021; this is a live investigation. The current 'JK' SAR, a 20 year old care leaver with life changing injuries, will provide a further platform for Transitions work and will include future practitioner events.</p>  <p>GSAB SARs Update Nov 21.pptx</p> <p>AB stated that Rapid Reviews had been considered in the past, akin to those used in Childrens, but the complexity of a SAR does not lend itself to this type of review.</p> <p>SJ added that the Board does have the discretion to complete a review, regardless of criteria, if deemed pertinent. There are currently seven ongoing DHRs which are suicide related.</p>	
<p>6.</p>	<p>Items from the Chair</p> <p>PY and CB are currently completing the National SAB Chairs Survey, which focusses on the Core Business of the Board, Partnership Working, Learning from SARs and Support for Improvement Activity. The survey results will be analysed in December 2021, with a consultation in February 2022, before publication.</p> <p>The GSAB Self Assessment Audit is due; a VCS version is being used for the first time. The draft will be sent out shortly, for feedback. The tool will then be sent out for completion in January 2022, with a deadline of the end of February 2022.</p> <p>The National SAR Library is now live on the National SAB Chairs website, it is currently being populated with SARs (from 1st April 2019 onwards). This can be accessed at: https://nationalnetwork.org.uk/search.html</p> <p>There is ongoing involvement by Adi Cooper and Michael Preston Shoot on the theme of Homelessness. There will be two further webinars held in the new year.</p>	
<p>7.</p>	<p>LeDeR Update</p> <p>CH presented an overview of the Learning Disability Mortality Review.</p>  <p>LeDeR update to GSAB Nov 2021.pptx</p> <p>The new LeDeR National Policy, published in March 2021, now includes autistic people. The LeDeR Review Process includes an Initial Review, this is then checked by a Quality Assurance Panel and if more learning is needed a Focused Review follows. Of the reviews completed, nine out of ten people with a learning disability received excellent, satisfactory or good care. This is an improvement on the previous year. Annual health checks have continued to be delivered over the last years and Gloucestershire achieved 74% (more than the national interim target of 67%). The Quality Assurance Panels continued virtually throughout the COVID-19 lockdowns, as learning from reviews is invaluable in enabling the</p>	

	<p>lessons learnt and service improvements to be put in place in a timely way.</p> <p>The key areas identified for improvement include:</p> <ul style="list-style-type: none"> • Improving communications between professionals and family/carers • Early detection of deteriorating physical health, including sepsis • Improving the uptake of the annual health checks and flu vaccinations • Encouraging the ReSPECT form to be completed earlier for people who have complex healthcare needs <p>HB advised that Gloucestershire are recognised for demonstrating best practice and leading the way nationally.</p>	
8.	<p>Strategic Plan and Risk Register</p> <p>GSAB Strategic Plan 2021-24:</p> <p>The new GSAB Strategic Plan is currently with Healthwatch, who are conducting a public consultation, the results are due in mid December. PY expressed his thanks for the contributions to date. The new Strategic Plan will be in place in early 2022.</p> <p>GSAB Risk Register:</p> <p>The GSAB Risk Register will be updated once the new GSAB Strategic Plan has been finalised.</p>	
9.	<p>Cross Cutting issues to follow up with GSCE</p> <p>None.</p>	
10.	<p>Issues to be raised with NHS (South) QSG</p> <p>None</p>	
11.	<p>Any Other Business</p> <p>11.1 SJ welcomed AO to her first Board meeting.</p> <p>11.2 HB advised that they are completing Reviews as a result of the Norfolk SAR, where three adults died. ADASS are producing an Out of Area Toolkit which will be useful, given the high number of inter county placements in Gloucestershire.</p> <p>11.3 PY thanked AF for her contribution to the Board over the years, as this is her last meeting.</p>	
	<p>Date of next meeting: Wednesday 16th February 2021 at 9.30am.</p>	