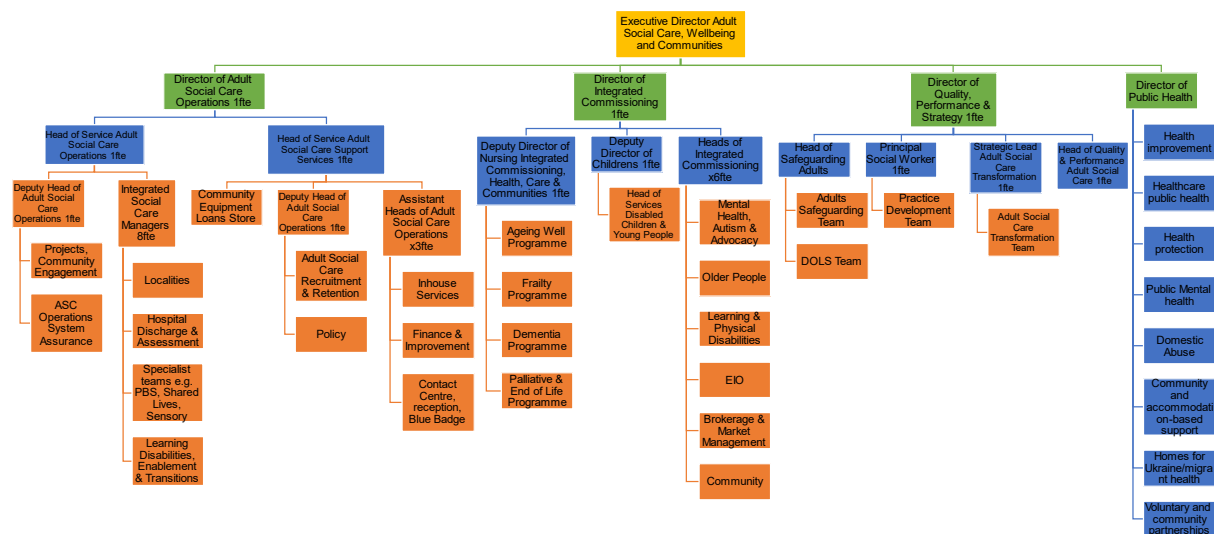


## Appendix 5 Adult Social Care Governance Approach

Adult Social Care Operations, In House care provision, Integrated Commissioning, Transformation and other support functions and Public Health all sit within the Adult Social Care, Well Being and Communities Directorate. The Whole Directorate has an overall FTE of 1010.39 FTE. Our overall turnover is at 11% with some pockets of high vacancy rates.

Figure 1 - Our Directorate – Adults, Well Being and Communities



### Our Improvement Approach

- Use continuous improvement methodology
- Monitored through Transformation and Improvement Board
- Relationship with Transformation Programme
- Improvement is run within service areas, not fundamentally changing their model of delivery, but improves efficiency or effectiveness, and may contribute to savings.
- Transformation fundamentally changes a model of delivery, or impacts many service areas, support services and across the Council.
- Improvement projects may become Transformational
- Transformational and improvement projects are evaluated periodically to ensure benefits are realised.

# Gloucestershire County Council Adult Social Care

## CQC Self-Assessment

### Appendices

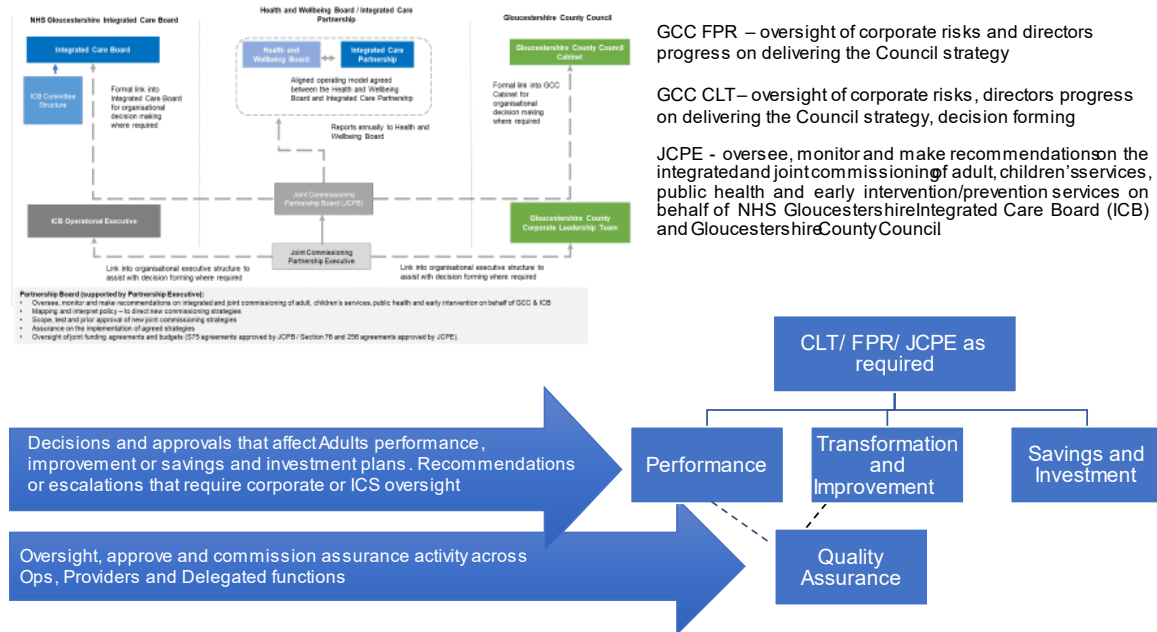
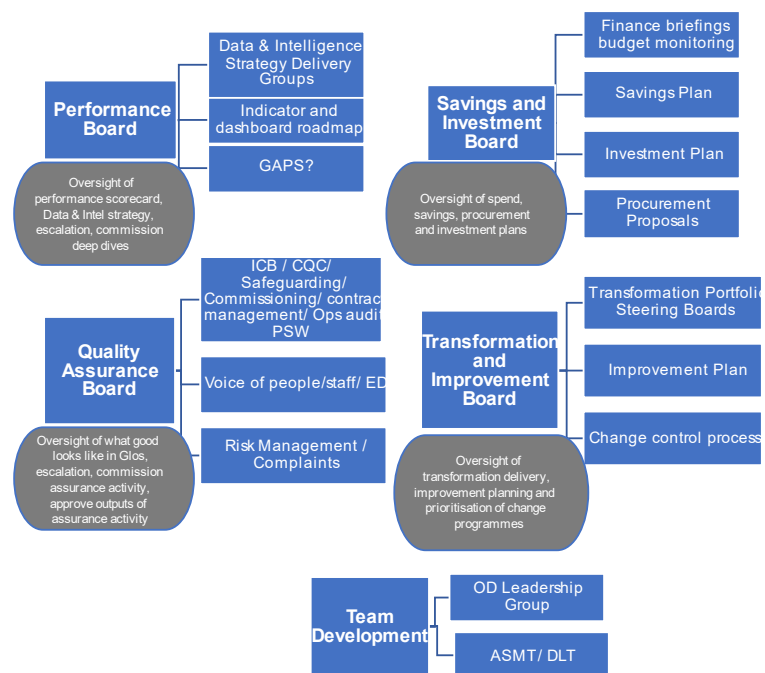


Figure 2 - Adults Governance Approach 2023

## Adults Governance structure

### Aims:

- Separate the core areas of decision making, adopting “balanced scorecard” of oversight
- Ensure time is given to key areas of delivery
- Support and provide record of decision making
- Maximise use of time
- Develop maturity in the senior management team
- Cyclical relationship between the key areas
- Feed corporate FPR process



Our corporate Finance Performance and Risk process is a quarterly process whereby the Directors assurance report and our management information is provided for support and challenge by the Leader and Chief Executive. This gives the Directorate leadership team face to face time and space with the Council’s leadership. As a result of these, there is a good understanding of the challenges and opportunities facing the Council about Adult Social Care, and a strong commitment to supporting the changes required.

# Gloucestershire County Council Adult Social Care

## CQC Self-Assessment

### Appendices

Figure 3 - GCC Finance Performance and Risk within scrutiny structure

