

Gloucestershire Safeguarding Adults Board (GSAB) Meeting

Tuesday 16th May 2023, 9.30am

Dunrossil Centre, Gloucestershire Heritage Hub, Gloucester and MS Teams

MINUTES

Present:

Paul Yeatman (Chair) (PY)	Independent Chair, GSAB
Sarah Jasper (SJ)	Head of Safeguarding Adults, GCC
Steve Bean (SB)	Detective Superintendent, Head of Public Protection, Gloucestershire Constabulary
Jeanette Welsh (JW)	Lead Safeguarding Adults, Gloucestershire Hospitals NHSFT
Adele Owen (AO)	Gloucestershire Action for Refugees and Asylum Seekers (GARAS)
Natalie Thelwell (NT)	Head of Housing and Communities, Gloucester City Homes
Anna Edwards (AE)	Transformation Manager, Adult Transformation Team, GCC
Susan Hughes (SH)	Forest of Dean and Cotswold District Councils
Sam O'Malley (SO)	Safeguarding Adult Lead, Gloucestershire ICB
Steve O'Neill (SON)	Drugs and Alcohol Commissioner, GCC
Lisa Walker (LW)	Service Manager, Gloucestershire Carers Hub
Karen Smith (KS)	Head of Regulatory Services and Consumer Protection, Trading Standards Services, GCC
Karl Gluck (KG)	Mental Health, Advocacy and Autism Commissioner, GCC/ICB
Clare Lucas (CL)	Healthwatch Gloucestershire
Mark Scully (MS)	National Probation Service
Hannah Williams (HW)	Deputy Director of Nursing & Quality, Gloucestershire Health and Care NHS Foundation Trust (GHC)
Keith Gerrard (KGe)	Strategic Director and Strategic Lead for Safeguarding, Stroud District Council
Emily White (EW)	Director of Quality, Performance and Strategy, GCC
Danielle Sharples (DS)	Fraud Protect Office, Gloucestershire Constabulary
Jo Whelan (JW)	Representing Lucy Divers, Partnership Support, DWP
Rob Mauler (RM)	Assistant Director, Quality and Safety, ICB
Samantha Lancaster (SL)	Safeguarding Adults Admin Manager, GCC
Erica March (EM) (Minutes)	Safeguarding Adults Administrator, GCC

Apologies:

Holly Beaman (HB)	Lead Commissioner, Learning Disabilities & Physical Disabilities, GCC/ICB
Carolyn Bell (CB)	GSAB Business Manager, GCC
Lucy Divers (LD)	Advanced Customer Service Support, DWP Avon, Somerset & Gloucestershire
Caroline Walker (CW)	Cheltenham Borough Homes
Paula Massey (PM)	Enabling Manager, Resident Services Group, Forest of Dean and Cotswold District Councils/West Oxon District Council
Sarah Scott (SS)	Executive Director Adult Social Care and Public Health, GCC
Vicci Livingstone-Thompson (VLT)	Chief Executive, Inclusion Gloucestershire
Donna Potts (DP)	Head of Safeguarding & Prevention Manager, Gloucestershire Fire and Rescue Service
Riki Moody (RM)	Operations Director, Gloucestershire Care Providers Association
Jenny Cooper (JC)	Lead commissioner, Older People, GCC

		Owner
1.	Declarations of Interest: No declarations of interest were made.	
2.	Minutes of the Last Meeting – 21/02/2023 The minutes of the meeting held on 21/02/2023 were agreed as a true and accurate record.	
3.	Matters Arising from 21/02/2023 All matters arising are complete.	
4.	Items from the Chair Both the National and South West Safeguarding Adult Board Chairs meetings are taking place in the next two weeks. The GSAB Self-Assessment Audit Challenge Event takes place on 23/05/2023, where the results from the audit tool will be scrutinised. Year 1 of the Strategic Plan is now complete, work will begin on Year 2 shortly. PY asked the group to consider if there are any additional areas which need to be added to the Strategic Plan.	
5.	CQC Assurance Self-Assessment EW shared her presentation (inserted below). <p> 20230327 CQC Self Assessment Briefing f</p> <p>From April 2023, CQC have new powers to assess local authorities (Adult Social Care) and Integrated Care Systems (NHS). CQC will be looking at how well care is provided; safety and safeguarding are going to be prominent.</p> <p>CQC have produced a single assessment framework, with four themes: Working with People, Providing Support, Ensuring Safety and Leadership. CQC will be using their normal grading system, Requires Improvement, Good, etc.</p> <p>Since Autumn 2022, national self-assessment templates have been used to assess Adult Social Care. Consultation with key stakeholders is also being undertaken.</p> <p>Areas for improvement:</p> <ul style="list-style-type: none"> • More evidence is needed on the difference made to people's lives. • Improve and understand the data. • Hear the voice of people with lived experience. • Working with Children's Social Care to prepare for adulthood. • Understanding, responding to, and working with people with complex needs and severe and multiple disadvantage. <p>As a result of the self-assessment there will be an improvement plan produced. PY stated that the areas of improvement are not unique to Gloucestershire, they are also national issues.</p> <p>EW asked the Board for their feedback and initial thoughts:</p> <ul style="list-style-type: none"> • JW said there had been good work around Learning Disabilities and Autism, but agreed improvements are needed with transitions. There needs to be an emphasis on children in care, until the age of 25. Housing those with severe and multiple disadvantage, continues to be an issue. 	

	<ul style="list-style-type: none"> • KGe provided feedback regarding housing, having spoken with colleagues in housing, staff feel under resourced and undertrained. There are concerns regarding staff working with adults at risk within the community. • EW agreed that GSAB have a role to play in the wider discussions around safety. • SJ advised of the Safeguarding Adult Review (SAR) which is about to start involving an individual from Stroud who was murdered. Stroud District Council will be involved in the review, and it is expected that housing will be one of the themes. • PY will be meeting with the Gloucestershire Housing Partnership in the next few weeks to discuss how they can work better together. • SJ raised concerns regarding safeguarding enquiries that are caused to be made by other agencies. More scrutiny is needed in this area, when asking others to undertake enquiries on the local authority's behalf. <p>EW invited members of the board to provide further feedback on this topic.</p> <p>Action: Provide feedback on the CQC Self-Assessment to CB by 05/06/23</p>	
6.	<p>ICB Serious Incident (SI) Update</p> <p>RM shared his presentation, inserted below.</p> <p> SI GSAB.pdf</p> <p>The current regime of incident reporting started in 2015 with the Never Events list. Following this the NHS published the Serious Incident Framework, which introduced a systematic approach to responding to serious incidents in NHS funded care. Serious Incidents (SI) can relate to actual or alleged abuse or where healthcare did not take appropriate action or intervention to safeguard. Since 2017 there have been 11 of this type of SI, out of a total of 621; the last one was in 2020.</p> <p>The 2015 framework had good points, but incidents are individually investigated. The introduction of the Patient Safety Incident Response Framework (PSIRF) responds to patient safety incidents for the purposes of learning and improvement. It is a co-ordinated approach that prioritises compassionate engagement and involvement of those affected by patient safety incidents. PSIRF implementation is a cultural change, over a two year period.</p> <p>The Integrated Care Boards (ICBs) will not be signing off SI Reports in future, providers will need their own governance processes, as they will bring together the learning.</p> <p>There are 3 types of incidents that should always be investigated:</p> <ul style="list-style-type: none"> • Never Event • Death of patients detained under the Mental Health Act or when the Mental Capacity Act applies, where the death may be linked to reasons due to care. • Deaths thought more than likely due to problems within healthcare. <p>Providers are starting to bring data together to look at themes, so in future there will be more focused thematic investigations rather than individual investigations.</p>	ALL

	<p>RM asked how, at a system level, there could be more engagement with the Board moving towards PSIRF.</p> <ul style="list-style-type: none"> • PY said historically RM provided updates at Board meetings and suggested RM could attend more regularly to provide an overview. • SJ agreed, information is needed for an assurance and challenge role. • JW said the Safeguarding Adult Review (SAR) sub group would benefit from oversight of thematic reviews relating to safeguarding. • HW highlighted the challenge of understanding all safeguarding themes across the partnership. HW shared how welcome this shift in culture is, to aid staff wellbeing. • KG asked for clarification on the technical definitions. JW agreed the definitions need to be clearer. • EW discussed how this linked in with the safe systems approach, even if not directly safeguarding, the overview is still helpful. 	
7.	<p>Multi-Agency Approach to Fraud (MAAF)</p> <p>The Multi-Agency Approach to Fraud (MAAF) was started 18 months ago by the National Trading Standards Scams Team. They asked the police and local Trading Standards to work together in police force areas.</p> <p>The Gloucestershire MAAF started in January 2023 and includes professionals from the local councils, Trading Standards, Police, Economic Crime Team, NHS Counter Fraud Team, Victim Support, audit committees and the Safeguarding Adults Team.</p> <p>The purpose of the MAAF is to provide a joined-up approach to supporting victims of fraud, to share intelligence on the fraud taking place in the county and the demographics of people or postcode areas that are being targeted.</p> <p>The core group is split into three newly formed sub groups: Intelligence, Communications and Victim Care.</p> <p>DS can deliver presentations to both professionals and public groups, to share the message.</p> <p>PY invited DS to present an item at the GSAB Train the Trainer event.</p> <p>PY asked if quarterly statistics could be shared with GSAB, highlighting those with vulnerabilities.</p> <p>SB said fraud had increased exponentially over the last few years and it needs a multi-agency response, and this is the reason why MAAF is so important.</p> <p>KGe said district councils can engage and help to spread the message. PY suggested that DS attend the District Council Safeguarding meetings.</p> <p>Action: CB to invite DS to the GSAB Train the Trainer Event</p> <p>Action: DS to provide CB with quarterly Fraud data</p> <p>Action: CB to provide DS with contact details for the District Council Safeguarding Meeting</p>	CB DS CB
8.	<p>ICB NHS Adult Safeguarding Update</p> <p>SO shared her presentation, inserted below.</p> <p> GSAB presentation May 23.pptx</p> <p>From 1st July 2022, the One Gloucestershire Integrated Care System (ICS) became a legal entity. The ICS brings together the NHS, social care, public health and other public, voluntary and community sector organisations. The NHS</p>	

<p>Gloucestershire Integrated Care Board (ICB) is responsible for deciding how NHS money is spent and developing plans to meet the health and care needs of local people.</p> <p>The ICB Adult Safeguarding priorities were shared, including raising the profile of adult safeguarding in Gloucestershire, supporting high quality safeguarding practice by GPs and Primary Care services, learning from statutory reviews and transitional plans for children in care, vulnerable young people and those with additional needs.</p> <p>The Serious Violence Duty (SVD) places a duty on specified authorities to work together to prevent and reduce serious violence, including domestic abuse and sexual violence. The ICB are one of the required authorities. The Duty came into force on 31/01/23. There are 3 national priorities: Reducing homicide, reducing police crimes involving weapons and reducing hospital attendance due to injury by weapons.</p> <p>The ICB Safeguarding Challenges include:</p> <ul style="list-style-type: none"> • Pressures on health services and workforce capacity. • High number of statutory reviews. • Ensuring young people are considered during transition into adult services. • Develop and embed a trauma informed workforce. • Recognising and responding to self-neglect and exploitation in adults. <p>There is a commitment to continue with the integration of safeguarding functions within the ICB, GHT and GHC. This includes policies and procedures, safeguarding supervision, and training.</p>	
<p>9. GCC Adult Safeguarding Team Update</p> <p>Single Point of Access Team</p> <p>Currently all adult safeguarding concerns go through the GCC Adult Helpdesk, who pre-screen then. In future everything will go directly into the GCC Safeguarding Adults Team. The benefits include better oversight of what is being raised by professionals across the county, identifying trends and gaps in professionals' knowledge and feedback provided for every referral. Planning is well underway, and staff are currently being recruited. Go live is planned for the summer. There will be a new portal for professionals, which will be different to the online referral form, although the experience for those using it will be very similar. The Single Point of Access Team will consist of three screening officers and one safeguarding practitioner. Members of the public will still use the GCC Adult Helpdesk, as they do now.</p> <p>Liberty Protection Safeguards (LPS)</p> <p>LPS was designed to be the replacement for the Deprivation of Liberty Safeguards (DoLS), which is currently in place for people who lack the capacity to consent to being accommodated in a care home or hospital, are under continuous supervision and control and are not free to leave. It was acknowledged that the system had become unworkable because of the volume of applications, following the Cheshire West judgement in 2014. This has left local authorities with large backlogs.</p> <p>The LPS consultation started in 2018, with a planned implementation date of 2020, it was delayed, and now it has been announced that it will not be introduced</p>	

	<p>in the life of this parliament. In practice this may mean that LPS will never be introduced. Work has begun to try to streamline the DoLS system, to enable the team to see as many people as possible; there is also work taking place regionally across health and social care.</p>	
10.	Cross Cutting Issues to follow up with GSCP None	
11.	Issues to be raised with NHS (South) QSG None	
12.	Any Other Business KS added that the National Trading Standards Team have funding to provide call blockers to the different MAAFs. If anyone is receiving a large number of nuisance or scam calls, then a device can be provided. This is a useful prevention tool for all partners to be aware of.	
Date of next meeting: Thursday 7th September at 9.30am (Hybrid Meeting)		