

Supporting you as a councillor

Councillors are often the first people residents contact when they are concerned about scams or fraud. The Counter Fraud Team can help you keep residents informed and protected.

We can provide

- Current scam alerts
- Seasonal fraud warnings
- Local fraud intelligence
- Newsletter articles
- Community awareness materials
- Social media content
- Fraud prevention advice
- Presentations and awareness events.

Help keep residents safe

Share fraud alerts with your community

You can help protect residents by sharing fraud alerts through:

- Ward newsletters
- Social media
- Parish and Town Councils
- Community groups
- Resident meetings
- Local networks.

Contact the Counter Fraud Team

fraud@gloucestershire.gov.uk

Team Contacts

Carolyne Wignall 01452 328887, Alison Bell 01452 427032, Claire Smith 01452 328339

Report concerns

Confidential 24/7 whistleblowing hotline 01452 427052

Report concerns relating to:

- Fraud
- Corruption
- Bribery
- Misuse of public funds
- Financial irregularities
- Serious wrongdoing.

"A shared fraud alert today could prevent a resident becoming a victim tomorrow."



Counter Fraud Team

Protecting public funds



Working together to protect Gloucestershire

Fraud affects individuals, families, communities and public services. By raising awareness and sharing timely fraud prevention messages, councillors can play an important role in helping residents stay safe from scams and financial harm.

Your voice matters

A simple fraud warning shared through a newsletter, social media post or community meeting could help a resident recognise a scam before becoming a victim.

Stay connected

To receive the latest scam alerts, seasonal warnings and fraud prevention updates to share with your residents, contact the Counter Fraud Team:
fraud@gloucestershire.gov.uk

Let's Work Together

Protecting Public Funds
Protecting Communities
Protecting Gloucestershire.

Together, we can:

- Protect vulnerable residents
- Prevent financial loss
- Raise awareness of emerging scams
- Safeguard public funds
- Build stronger, more resilient communities.

Every pound lost to fraud is a pound unavailable for vital public services

The Counter Fraud Team works across Gloucestershire County Council to prevent, detect and investigate fraud, corruption and misuse of public funds.

What does the Counter Fraud Team do?

The Counter Fraud Team (CFT) protects public money by preventing, detecting and investigating fraud across Gloucestershire County Council.



Investigating

We investigate:

- Internal fraud
- Procurement fraud
- Social care fraud
- Grant fraud
- Bribery and corruption
- Whistleblowing concerns
- Financial irregularities
- Contractor fraud
- Debt recovery matters



Preventing

We help services reduce fraud risks through:

- Fraud risk assessments
- Fraud risk registers
- Data analytics
- Control reviews
- Policy development
- Specialist fraud advice
- Horizon scan for current / upcoming issues



Raising awareness

We support services and residents through:

- Fraud awareness campaigns
- Training sessions
- Scam alerts
- Community engagement

How we add value

Investigate - Protecting public funds through professional fraud investigations.

Prevent - Reducing opportunities for fraud through stronger controls.

Detect - Using intelligence, partnership working and data analytics.

Recover - Supporting recovery of losses and deterrence of future fraud.

Protect - Helping safeguard services and maintain public confidence.

Working with partners

The Counter Fraud Team works with:

- Gloucestershire Police
- NHS Partners
- Department for Work and Pensions
- Trading Standards
- District councils
- Regional Counter Fraud Networks
- Multi Agency Approach to Fraud (MAAF).

Why it matters

Fraud is not a victimless crime. It diverts resources from services which support Gloucestershire residents and communities.

