

Gloucestershire Safeguarding Adults Board (GSAB) Meeting

Wednesday 16th February 2022, 9.30am

Teleconference via Microsoft Teams

MINUTES

Present:

Paul Yeatman (Chair) (PY)	Independent Chair, GSAB
Laura Price (LP)	Complex Emotional Needs Service, Gloucestershire Health and Care NHS Foundation Trust (GHC)
Samantha James (SJa)	ACEs Co-ordinator and Trauma Informed Lead, Gloucestershire County Council (GCC)
Ellen Rule (ER)	NHS Gloucestershire Clinical Commissioning Group
Matt Lennard (ML)	Chief Officer, Gloucestershire VCS Alliance
Emma Hawkins (EH)	Safeguarding Adults Training Co-ordinator, GCC
Steve Bean (SB)	Detective Superintendent Public Protection, Gloucestershire Constabulary
Craig Bradley (CBr)	Deputy Chief Nurse, Gloucestershire Hospitals NHSFT
Marion Andrews-Evans (MAE)	Executive Nurse & Quality Lead, NHS GCCG
Annette Blackstock (AB)	Chief Officer, Gloucestershire VCS Alliance
Sarah Jasper (SJ)	Designated Nurse Safeguarding Children & Safeguarding Adults, Clinical Commissioning Group
Carolyn Bell (CB)	Head of Safeguarding Adults, Gloucestershire County Council
Clare Lucas (CL)	GSAB Business Manager, GCC
Holly Beaman (HB)	Healthwatch
Hannah Williams (HW)	Lead Commissioner - Learning Disabilities & Physical Disabilities, GCC/GCCG
Donna Potts (DPo)	Gloucestershire Health and Care NHS Foundation Trust (GHC)
Lynn Bignell (LB)	Prevention Manager, Gloucestershire Fire and Rescue Service
Paula Massey (PM)	Advanced Customer Support Service Leader, DWP Avon, Somerset and Gloucestershire
Mike Hammond (MH)	Enabling Manager, Resident Services Group, Forest of Dean and Cotswold District Councils/West Oxon District Council
Karen Smith (KS)	Strategic Safeguarding Lead, Stroud District Council
Craig Tucker (CT)	Head of Regulatory Services and Consumer Protection, Trading Standards Services, GCC
Karl Gluck (KG)	Safeguarding Lead, Kingfisher Treasure Seekers
Steve O'Neill (SON)	Mental Health, Advocacy and Autism Commissioner, GCC/CCG
Samantha Lancaster (Minutes)	Drugs and Alcohol Commissioner, GCC
	Admin Manager, Safeguarding Adults GCC

Apologies:

Sarah Scott (SS)	Executive Director Adult Social Care and Public Health, GCC
Mary Morgan (MM)	Housing Commissioner, GCC/CCG
Cllr Kathy Williams (KW)	Cabinet Member for Adult Social Care Delivery, GCC
Angela Willis (AW)	Workforce Strategy Manager, GCC
Jenny Cooper (JC)	Older People Commissioner, GCC/CCG
Riki Moody (RM)	Operations Director, Gloucestershire Care Providers Association (GCPA)
Caroline Walker (CW)	Cheltenham Borough Homes

Adele Owen (AO)	Gloucestershire Action for Refugees and Asylum Seekers (GARAS)
Anna Hansell (AH)	Manager, POhWER
Matt Holdaway (MH)	Deputy Chief Nurse, Gloucestershire Hospitals NHSFT
Mandy Fathers (MF)	Business Manager Operational Services, Forest of Dean DC
Melanie Munday (MM)	NHS England
Dr Katy McIntosh (KM)	Safeguarding Lead GP, CCG
Simon Hester (SH)	South West Ambulance Service Trust (SWAST)
Vicci Livingstone-Thompson(VLT)	Chief Executive, Inclusion Gloucestershire

		Owner
1. Declarations of Interest: No declarations of interest were made.		
2. Minutes of the Last Meeting – 25/11/2021 The minutes of the meeting held on 25/11/2021 were agreed as a true and accurate record.		
3. Matters Arising from 25/11/2021 No matters arising.		
4. Items from the Chair – Paul Yeatman PY welcomed Steve Bean from the police and Craig Bradley from GHNHSFT to their first Board meeting. The results of the National SAB Chairs Survey are expected later this month and will be shared with Board members. Section 1 and 2 focuses on the core business of the Board, Section 3 on SARs and Section 4 on sector lead improvement. Any learning will be taken to the Business Planning Group. The GSAB Self-Assessments are due back to CB by the end of February. Establishing a Joint Children's and Adults Transitions Sub Group, covering age 16-25, is currently being investigated. Initially this will involve a scoping exercise, to look at the suitability of services and any gaps. The final version of the SAR Quality Markers, led by Sheila Fish from SCIE, will be published on 14 th March 2022. The results of Phase Three of the Insight Project will be published shortly, with an event planned for 24 th February. The project captures safeguarding activity during the pandemic. Overall, there has been an upward trend, with dips during lockdown and increases when restrictions lift. Psychological abuse, domestic abuse and self-neglect have increased as a result of COVID-19, along with the complexity of cases. EH has asked that training data is provided in a timely manner, when it is requested.		
5. GHC Complex Emotional Needs Service (CEN) Update LP presented on the Complex Emotional Needs Service, which was established in October 2021, to support individuals who are already receiving GHC services.  CEN Service Sketch Feb 2022.odp LP discussed the provisions of the service including: <ul style="list-style-type: none"> • Carer Support – a 12 week rolling programme of education and support for carers. • Training for Mental Health Nurses – linking in with community provision. 		

	<ul style="list-style-type: none"> • Reflective practice – with organisations including the Nelson Trust, Treasure Seekers and the Anchor Trust. • Community of Practice – a 12-month learning collaboration, with 43 organisations, creating a trauma informed champions network. <p>HB raised the topic of Transitions cases, often complex and with no formal diagnosis (i.e. personality disorders), LP advised that individuals do not need a diagnosis to access the service.</p> <p>ML asked about quality control within the VCSs, some organisations like The Cavern are established and have more experience, others do not. LP advised that the service they provide is tailored to each individual organisation's specific needs.</p> <p>KG advised that this service will be expanded further, as part of the Mental Health Transformation Programme. This model will be how other mental health services operate in the future.</p> <p>PY asked how many individuals have complex emotional needs and how many are accessing support. KG advised that based on the last Gloucestershire Adults Mental Health Wellbeing Needs Assessment in December 2017, the figure was then estimated at 22,000, but not all require specialist services.</p> <p>PY invited LP back in 12 months' time, to provide a further update on the service.</p>	
6.	<p>ACEs and Trauma Informed Update</p> <p>SJa shared her update presentation on ACES in Gloucestershire (below).</p> <p> ACEs information session Feb 2022.ppt</p> <p>SJa discussed the Felitti Study of 1985 into obesity, and the 50% drop out rate when individuals were actually losing weight. Of the 300 individuals interviewed, 90% of them were sexually abused, demonstrating the impact of ACEs.</p> <p>Ten ACEs were identified in the original study; however, it has become apparent that there are many more, including bullying and bereavement.</p> <p>ACEs are extremely common, in a 2015 survey, 87,000 individuals in Gloucestershire had experienced four or more ACEs, which is equivalent to the Cotswolds district. There can be significant detriment for individuals with four or more ACEs and they can use more services.</p> <p>Ongoing work includes:</p> <ul style="list-style-type: none"> • Work on Standards and Trauma Informed Relational Practice – identifying the importance of early intervention and developing resilience • Introduction of trauma informed training in April 2022 • Identifying the gaps in trauma informed practice in Gloucestershire • The new revised ACEs Strategy, coming soon • Changes in terminology – asking 'What has happened to you?' as opposed to 'What's wrong with you?' <p>Work is informed by the ACEs Panel, which includes SS. GSAB input would be welcomed at the meeting on 31st March, which will look at what provision is missing and providing a cohesive approach countywide.</p> <p>SJ asked how much training is provided outside of the main 10 ACEs. SJa advised that only one of the 12 modules relates specifically to the 10 ACE's, the rest are much broader.</p> <p>CBr advised that GHNHSFT are keen to improve their trauma informed approach.</p>	

7.	<p>Integrated Care Service (ICS) Update</p> <p>ER presented an overview of the development of the Integrated Care System. The NHS have been working towards an integrated approach and new government legislation will abolish Clinical Commissioning Groups and establish an Integrated Care Board, wider Integrated Care Partnership (including Adult Social Care and other partners) and Integrated Care System. There will also be significant statutory duties for providers within the ICS, with a duty to collaborate and put the population at the centre of the process.</p> <p>The ICS will have more responsibility for quality. Areas will be rated in levels, with level 1 being the highest. The ICS has been delayed until July 2022; there is a lot of governance work, writing of constitutions and creating financial frameworks to be completed.</p> <p>In strategic planning terms, there is a workshop with the Integrated Care Board in March and a strategic planning exercise planned for the summer.</p> <p>PY requested a further update later in the year.</p>	
8.	<p>Train the Trainer Update</p> <p>EH provided an update on the Train the Trainer programme.</p> <p></p> <p>Train the Trainer Update Feb 2022.ppt</p> <p>Training is provided at Levels 1 to 3. The Level 2 E-Learning module was introduced during the pandemic; this is now being run on a virtual platform, for a more interactive experience. The Level 3 full day course has been replaced by a half day virtual Zoom course.</p> <p>The Safeguarding Train the Trainer programme currently has 57 approved trainers, delivering Level 2 training in Gloucestershire. It is fully funded and aimed at organisations with 150 staff or more. All trainers are observed to quality check their training. An annual CPD event is held on safeguarding themes and hot topics; last year's included Complex Needs, the new Domestic Abuse Bill and LPS.</p> <p>There are also free Learn Pro eLearning training courses available, including the Mental Capacity Act, Modern Slavery and an Introduction to Safeguarding Adults and Children. New eLearning training currently being produced includes ABI (Acquired Brain Injury) and Prevent.</p> <p>HB said the ABI training would be a welcome addition. EH advised that this was a recommendation from the LM SAR, and work is ongoing with Simon Thomason, the MCA Governance Manager and Headway.</p> <p>There are currently no VCS trainers, but funding is available to pay for VCS sessions.</p>	
9.	<p>GSAB Roadshows 2022</p> <p>ML presented an update on the GSAB Roadshow planning for 2022, 'Safeguarding in a Changing World'.</p> <p>The programme is Monday to Wednesday for professionals, Thursday for Community and Faith Leaders and Friday for the Public.</p> <p>Themes will be:</p> <ul style="list-style-type: none"> • Monday – What is Adult Safeguarding?, Digital and Equality and Equity • Tuesday – Integrated Care System, Community Mental Health Transformation and Trauma Informed Approaches • Wednesday – Modern Slavery, County Lines and Incel 	

	<ul style="list-style-type: none"> • Thursday – What is Adult Safeguarding?, Discussion: Shaping Policy and Supporting its Delivery • Friday – What is Adult Safeguarding?, Trading Standards and Social Isolation <p> GSAB Roadshow Plan 2022.pptx</p> <p>Feedback from last year's successful Roadshows was that Board members wanted more input into the content; ML invited everyone to feedback any ideas for the Roadshow to him.</p> <p>SB suggested Financial Crime, especially courier fraud, which has a deliberate targeting of vulnerable adults. There has been a huge increase, with this representing 50% of all fraud cases currently.</p> <p>HB raised the issue of hate crime for those with disabilities.</p>	
10.	<p>Strategic Plan and Risk Register</p> <p>GSAB Strategic Plan 2022-25:</p> <p>The final version of the new GSAB Strategic Plan was presented to Board members. Public consultation has taken place via Healthwatch. The Strategic Plan was approved by Board members and signed off.</p> <p>GSAB Risk Register:</p> <p>The GSAB Risk Register will be updated now that the new GSAB Strategic Plan has been finalised.</p>	
11.	<p>Cross Cutting issues to follow up with GSCE</p> <p>None.</p>	
12.	<p>Issues to be raised with NHS (South) QSG</p> <p>None</p>	
13.	<p>Any Other Business</p> <p>13.1 PY expressed his thanks to AW who is retiring and AB who has a new role with NHS Wales. Both have made extensive contributions as Board members and as Chairs of the Workforce Development Sub Group and SAR Sub Group respectively.</p> <p>13.2 DP advised that Gloucester City Council and the Fire Service have taken the lead on the new Strategic Hoarding Forum, which begins in March. Hoarding training, one day a month, for six months will be available to professionals, along with an afternoon support group for hoarders. GFRS are funding this; initially it will be located in Gloucester (but open to all areas), but it is hoped it will expand across the county over time.</p> <p>13.3 SB asked for any positive or negative feedback from any organisations who interact with the Police. He also advised that due to changes in personnel, meeting attendees may change.</p>	
	<p>Date of next meeting: Thursday 19th May 2022 at 9.30am.</p>	