Gloucestershire County Council

Early Intervention & Community Team

For Families



Helping children, young people and families receive the right help, at the right time, from the people and communities they know and trust.

Gloucestershire COUNTY COUNCIL

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Who are we?

We are a team of friendly professionals who work alongside children, young people and families when extra support may help.



Our team includes workers with experience in:

- Education and school inclusion
- Child development
- Family support
- SEND and early years support
- Community support
- Social work advice and guidance

We work closely with schools, Youth and Family Hubs, health services and community organisations to make sure support feels joined up and easy to access.



What do we do?

We help children, young people and families to access the support they need by:

1. Listening to what matters to them
2. Helping identify strengths and build confidence
3. Providing advice and practical support
4. Working alongside schools and other services
5. Helping families access local support
6. Supporting SEND, inclusion, attendance and wellbeing
7. Helping families find solutions before problems become bigger
8. Bringing professionals together when coordinated support is needed

What can families expect from us?



We will:

- ✓ Listen respectfully and without judgement
- ✓ Explain clearly why we are involved
- ✓ Involve you in decisions
- ✓ Build on your family's strengths
- ✓ Recognise your knowledge and experience
- ✓ Work with you, not do things to you
- ✓ Help you understand what support is available
- ✓ Treat you with kindness, honesty and respect

Our values

These values guide every conversation, visit, meeting and plan:



What success looks like

You should feel that:

You were listened to and understood

Help was available early

Your strengths were recognised

Support felt joined up

Your barriers were understood

You knew where to go for help

