

Gloucestershire Safeguarding Adults Board (GSAB) Meeting

Wednesday 7th September 2022, 9.30am

Teleconference via Microsoft Teams

MINUTES

Present:

Paul Yeatman (Chair) (PY)	Independent Chair, GSAB
Sarah Jasper (SJ)	Head of Safeguarding Adults, Gloucestershire County Council
Carolyn Bell (CB)	GSAB Business Manager, GCC
Clare Lucas (CL)	Healthwatch
Emma Hawkins (EH)	Safeguarding Adults Training Lead, GCC
Karen Smith (KS)	Head of Regulatory Services and Consumer Protection, Trading Standards Services, GCC
Vicci Livingstone-Thompson(VLT)	Chief Executive, Inclusion Gloucestershire
Riki Moody (RM)	Operations Director, Gloucestershire Care Providers Association (GCPA)
Holly Beaman (HB)	Lead Commissioner, Learning Disabilities & Physical Disabilities, GCC/ICB
Lauren Weatherall (LW)	Customer Experience Directorate, DWP
Steve Bean (SB)	Detective Superintendent Public Protection, Gloucestershire Constabulary
Trudi Pigott (TP)	Deputy Quality Director, NHS Gloucestershire ICB
Cheryl Hampson (CH)	Senior Commissioning Manager, Integrated Adults Commissioning Hubb, GCC/ICB
Craig Bradley (CBr)	Deputy Chief Nurse, Gloucestershire Hospitals NHSFT
Steph Lawrence (SLa)	County Hate Crime Co-Ordinator, Gloucestershire Constabulary
Mary Morgan (MM)	Housing Commissioner, GCC/ICB
Adele Owen (AO)	Gloucestershire Action for Refugees and Asylum Seekers (GARAS)
Charlotte Loat (CLo)	Temporary Detective Inspector SAMM, Gloucestershire Constabulary
Donna Potts (DP)	Prevention Manager, Gloucestershire Fire and Rescue Service
Danielle Vale (DV)	Manager, POhWER
Nicola Saunders (NS)	NHS Gloucestershire ICB
Hannah Williams (HW)	Gloucestershire Health and Care NHS Foundation Trust (GHC)
Samantha Lancaster (SL)	Safeguarding Adults Admin Manager, GCC
(Minutes)	

Apologies:

Clr Kathy Williams (KW)	Cabinet Member for Adult Social Care Delivery, GCC
Sarah Scott (SS)	Executive Director Adult Social Care and Public Health, GCC
Matt Lennard (ML)	Chief Officer, Gloucestershire VCS Alliance
Karl Gluck (KG)	Mental Health, Advocacy and Autism Commissioner, GCC/ICB
Marion Andrews-Evans (MAE)	Executive Nurse & Quality Lead, NHS Gloucestershire ICB
Mel Munday (MMu)	Safeguarding Lead, NHS Gloucestershire ICB
Craig Tucker (CT)	Safeguarding Lead, Kingfisher Treasure Seekers
Paula Massey (PM)	Enabling Manager, Resident Services Group, Forest of Dean and Cotswold District Councils/West Oxon District Council
Mike Hammond (MH)	Stroud District Council

		Owner
1.	Declarations of Interest: No declarations of interest were made.	
2.	Minutes of the Last Meeting – 19/05/2022 The minutes of the meeting held on 19/05/2022 were agreed as a true and accurate record.	
3.	Matters Arising from 19/05/2022 All matters arising are complete.	
4.	Items from the Chair The GSAB Annual Report has been finalised and is now following the governance route to publication, including the Scrutiny Committee in late Autumn. The future format of the report was discussed, as modernisation and visual improvements are required. PY has researched other SAB Annual Reports and proposed a version based on the Hampshire SAB Annual Report. PY requested feedback on this proposal. Action: Feedback to CB on Hampshire SAB Annual Report style and content PY thanked everyone for their input into the GSAB Self-Assessment Audit completed in December 2021. PY will be writing to agencies with Red ratings to request updates. The frequency of undertaking these audits was discussed, with the introduction of the new CQC Local Authority Assurance Framework next year, it was proposed to change these to annual instead of biennial, PY invited feedback on this proposal. SB said this was a good idea. PY advised that the District Councils are also happy to complete this on an annual basis. Action: Feedback to CB on yearly GSAB Self-Assessment Audit proposal	ALL
5.	Disability Hate Crime Update SLa provided an update on Disability Hate Crime. Concerns have been expressed regarding a decrease in Disability Hate Crime reporting. SLa is raising awareness, to understand the barriers to reporting and identify behavioural trends of perpetrators. There have been media reports over the past year regarding non recordable hate crimes and there are concerns that this media coverage may be deterring individuals from reporting concerns. SLa advised that individuals should contact 101, or 999 in an emergency, complete a referral on their website or report via the Victim Support pathway (anonymously). There is a tendency once Hate Crime is reported for individuals to drop out of the process. SLa offered to visit any agency to discuss this with teams. There is a four year Strategic Hate Crime Plan, which will be shared with the group. SLa promoted National Hate Crime Awareness Week, which runs from 8 th to 15 th October. DV advised that POhWER assist with protective measures for those with disabilities and agreed that drop out rates are high. VLT said that many individuals with disabilities say they do not have the time or energy to report every incidence of hate crime. Work between the Hate Crime Team and Inclusion Gloucestershire is ongoing, and a film will soon be released. MM asked about links with Housing Associations and Landlords. There is a quarterly Countywide Strategic Hate Crime meeting which is attended by all main partner organisations. SLa extended the offer to join this meeting. HB highlighted the complexity of reporting, as sometimes the victim can also be a perpetrator.	

6.	<p>Annual Gloucestershire LeDeR Report CH presented the Annual Gloucestershire LeDeR Report.</p> <p> Gloucestershire LeDeR Update.pptx</p> <p>The LeDeR pilot started in 2015 with the aim of reducing health inequalities and establishing a service improvement programme, learning from the lives and deaths of people with Learning Disabilities or Autism in Gloucestershire. CH expressed caution when considering the findings within the annual report due to the relatively small number of cases. The presentation included the following:</p> <ul style="list-style-type: none"> • This is the fourth annual review for Gloucestershire • Health equalities still exist • Covid was the number one cause of death amongst those with learning disabilities in 2021 • There were 40 deaths in 2021/2022, 14% of care needs were not met. Respiratory was the top cause of death, there were less deaths from Covid in Gloucestershire than nationally and 57% of deaths were expected. • The themes included digital accessibility, hospital wait times, planned discharges, lifestyle and access to advocacy. • Dysphasia training is now available on LearnPro. • Flu and Covid vaccination work is amongst the best in the country and there is a regional obesity working group. • Plans for coming year include improved communications, focus on an eating and drinking pathway, health checks, RESPECT form promotion, sharing learning and improved accessibility for black and minority ethnic communities. 	
7.	<p>Safe and Well Reviews for Transforming Care HB shared a presentation on the Safe and Well Reviews (below).</p> <p> Safe and Well Reviews Sep 22.pptx</p> <p>Safe and Well Reviews</p> <p>The reviews occurred following the Norfolk SAR JJB at Cawston Park, in which the quality oversight processes were not deemed good enough. Consequently, Safe and Well Reviews were completed in health care settings by the end of January 2022, with 150 key lines of enquiry in each review. Gloucestershire reviews were completed by Case Managers and a peer led quality check commissioned by Inclusion Gloucestershire. A Quality Oversight Panel was convened and met until June 2022.</p> <p>Initially, 22 people with learning disabilities and autism were in specialist inpatient units, now only 6 remain, these are complex cases with individuals who have lived there a long time.</p> <p>Requirements were identified as follows:</p> <ul style="list-style-type: none"> • Know the individuals in secure placements as well as those in specialist inpatient units • Clear discharge plans • Better communications between hospitals and families • Use a Care Programme Approach (CPA) process 	

	<ul style="list-style-type: none"> • Annual health checks • Access to physical activities • Capacity and consent work • Better use of respectful language • Regular Care and Treatment Plans (CTR) <p>TP advised that Covid is being used as an excuse for lack of outside activity. DV addressed the potential lack of access to Advocacy, HB advised that Gloucestershire have commissioned Independent Supporters.</p>	
8.	<p>GCC Safeguarding Adults Single Point of Contact – Sarah Jasper</p> <p>Currently adult safeguarding referrals go via the GCC Adult Helpdesk, where they complete an initial screening and decide if it needs to be sent to the GCC Safeguarding Adults Team. This causes confusion amongst professionals who believe they have made a safeguarding referral, but it may not have reached the safeguarding team. The Adult Helpdesk do not provide any feedback to those making referrals, so there is no opportunity for learning around the appropriateness of the referrals made.</p> <p>A Single Point of Access Team will be introduced early next year, with three Screening Officers and a Team Lead, these will be managed by the Safeguarding Adults Team Manager. Adult safeguarding concerns will come directly to the team, rather than via the Adult Helpdesk. The concerns will be screened before being passed to a safeguarding practitioner for s42 decision making. Referrals need to be made via the online form and in future there are plans to have a Liquid Logic Portal.</p> <p>The benefits include consistency of response, feedback will be provided for every concern received and for those concerns that need to be passed onto another team or agency, this will be done. It should also help to reduce workload by reducing inappropriate concerns. It will allow trends to be highlighted more easily, as the information will be held in one place.</p> <p>Recruitment is starting shortly, with staff in post by the end of the year. Agencies will be contacted individually to raise awareness of the changes.</p>	
9.	<p>Pressure Ulcer Update – Hannah Williams</p> <p>A pressure ulcer is not always a safeguarding concern, but when it is staff need support to recognise this. GHC are one part of the bigger system. The number and grade of pressure ulcers have increased over the last few months. Grades 3 and 4 are the most severe. This is a national issue, caused by various reasons including staff shortages, urgent and emergency care pressures, people living longer with co-morbidities and national equipment issues.</p> <p>The new National Wound Care Strategy is being launched shortly and a system wide approach is needed in the county to focus on prevention, early identification and effective management. A countywide dashboard is being considered, including information on those that are safeguarding concerns, which would be provided to the Board and issues escalated where appropriate.</p> <p>SJ agreed that this issue is wider than social care failing to spot pressure ulcers.</p>	
10.	<p>CQC Local Authority Assurance Regime – Sarah Jasper</p> <p>The local authority has not been inspected for over ten years and this new regime, starting in Autumn 2023, has been introduced as part of the Health and Social Care Act. One element of focus is on Making Safeguarding Personal and the voice of the person. This needs to be obtained sensitively, without re-</p>	

	<p>traumatising the person. Talks are taking place with GCC Adult Social Care, as they undertake the s42 safeguarding work. Additional information will be added onto the GSAB website, including leaflets and easy read information for the public around safeguarding.</p>	
11.	<p>Board Development CPD The 2022 Board Development Event is on Wednesday 7th December 9.30am-1pm at Highnam Community Centre. PY asked for views on the themes; it could focus on the recent changes e.g. the introduction of the Integrated Care Board, Liberty Protection Safeguards (LPS) and the new Social Care Cap. Another option is for board members to provide updates on issues or developments in their own organisations. SB said updates from Board members would be useful, along with a networking opportunity. HB agreed and also suggested an interactive session on working together to manage risk. SJ suggested an item on people with complex needs.</p>	
12.	<p>Strategic Plan and Risk Register GSAB Strategic Plan 2022-25 The new three year plan was introduced in April 2022. Requests will be sent out this month requesting updates from GSAB Sub Group Chairs. GSAB Risk Register 2022-25 There has been no change since the last meeting. There is one Red risk, regarding GCC performance data, which is ongoing. Discussions have taken place and it is hoped information will be available at the end of Quarter 3.</p>	
13.	<p>Cross Cutting issues to follow up with GSCE None.</p>	
14.	<p>Issues to be raised with NHS (South) QSG None</p>	
15.	<p>Any Other Business 15.1 EH advised that the annual Train the Trainer CPD Event is taking place at the Pavilion, Cheltenham on 22nd September and if anyone would like to have a stand at the event, please contact EH. 15.2 VLT said that Inclusion Gloucestershire are holding a Five Year Celebration at Kingsholm Ruby Stadium on 6th October. All are welcome, to book a place visit https://www.eventbrite.co.uk/e/inclusion-gloucestershires-5-year-celebration-tickets-396553932487</p>	
	<p>Date of next meeting: Wednesday 23rd November 2022 at 9.30am</p>	