My role

Service **Manager**

My role is to lead services that make a difference

As a Service Manager, I provide leadership and direction so our teams can deliver high-quality, effective services. I support colleagues, manage resources and work with partners to make sure services respond to the needs of the people and communities we serve.

Gloucestershire COUNTY COUNCIL

Leading services & resources

- Set clear priorities and expectations, and ensure services are well planned, coordinated and delivered
- Make effective use of people, budgets and resources, balancing priorities, demand and available capacity

Supporting people

- Support and develop managers and teams
- Create a positive culture where people can learn, contribute and succeed

Working together

- Build strong relationships across GCC and with partners
- Bring people together to solve problems and improve outcomes

Improving quality

- Monitor performance, quality and impact
- Bring people together to solve problems and improve outcomes

Making decisions

- Provide clear leadership when challenges arise
- Make informed decisions and support colleagues to manage change