

My role

Lead Child Protection Practitioner

My role is to help keep children safe

As a Lead Child Protection Practitioner, I work with children and families where there are serious concerns about safety, making sure risks are understood and acted on quickly. I ensure children's voices are heard, build honest relationships with families, advise and bring partners together around clear plans that protect children from harm.



Keeping children safe

- Respond quickly where there are serious safety concerns
- Protect children from significant harm

Listening and understanding

- Build trusted relationships with children and families
- Make sure children's voices shape decisions

Supporting decisions

- Advise on complex safeguarding concerns
- Help colleagues make informed, confident decisions

Working together

- Coordinate support and protection with partner agencies
- Promote shared understanding of risk and accountability

Supporting change

- Identify barriers and help families overcome them
- Improve safety and outcomes for children

My role

Senior Lead Child Protection Practitioner

Leading strong, consistent child protection practice

As a Senior Lead Child Protection Practitioner, I lead the Multi-Agency Child Protection Team and guide our response where risks are greatest. I encourage partnership working and ensure family-led practice across the system. Supporting and developing practitioners and partners, I build a culture of quality, learning and improvement.



Leading practice

- Lead the Multi-Agency Child Protection Team
- Make sure decisions are timely, consistent and child-focused

Overseeing complex work

- Oversee complex safeguarding responses
- Keep children and families at the centre

Developing others

- Supervise and develop practitioners and partner staff
- Build a culture of learning and reflection

Improving quality

- Monitor the quality of child protection practice
- Drive improvements so families receive consistent support

Working with partners

- Strengthen links across social care, health, education and police
- Promote relationship-based, family-led practice

My role

Practice & Quality Lead

Helping great practice become everyday practice

As a Practice and Quality Lead, I coach and support colleagues across Family Help to use reflective, evidence-based approaches that improve outcomes for children and families. I use feedback and learning to shape improvements focussing on positive change that benefits children and families.



Promoting quality practice

- Keep practice across Family Help teams consistent and child-focused
- Encourage evidence-based approaches

Learning and development

- Provide coaching and reflective supervision
- Build staff skills, confidence and knowledge

Improving services

- Review performance, audits and feedback to improve practice
- Shape improvements that benefit families and practitioners

Supporting complex work

- Work directly with a small number of complex families
- Offer expertise when challenges arise

Achieving positive change

- Keep support focused on lasting positive change
- Support good decision making and reflective practice

My role

Group Manager

Leading services that put children and families first

As a Group Manager, I provide strategic leadership for Family Help, setting high standards and supporting leaders to make confident decisions. I step in when risks escalate or significant decisions are needed, and work across the system so families receive effective and coordinated support performance are regularly reviewed and improved.



Leading services

- Provide strategic leadership for Family Help Services
- Create a culture where families and staff feel valued

Assuring quality

- Make sure practice is safe, effective and values-led
- Review quality and performance regularly

Developing leaders

- Support Team Leaders and Practice and Quality Leads
- Build confident decision making and professional growth

Making strategic decisions

- Step in when risks escalate or legal intervention is considered
- Align resources and priorities to family needs

Working across the system

- Work with partners to improve outcomes
- Promote inclusive, strengths-based, coordinated support
- Ensure resources, priorities and service improvements are aligned to child and family needs