

## **Making Safeguarding Personal – Summary Sheet**

### **What might ‘good’ look like for those working in the housing sector?**

1.	<b>Evidence strong housing leadership of Making Safeguarding Personal</b> Establishing and developing Making Safeguarding Personal as a core objective within the commissioning and provision of housing services, recognising it as core business.
2.	<b>Promote and model the culture shift required for Making Safeguarding Personal</b> The culture and values of housing organisations are clear and transparent. They are reflected consistently in housing strategies and policies and support housing staff in delivering on expectations set out in guidance and training.
3.	<b>Define core principles for strategy and practice</b> The six statutory safeguarding principles are defined as core to Making Safeguarding Personal and there is an emphasis on wellbeing alongside safety. These principles are made clear to all housing staff as well as contractors (such as for repairs, buildings management and gas services).
4.	<b>Promote and support housing workplace and workforce development</b> Deliver and seek assurance on baseline standards that can contribute to Making Safeguarding Personal (including in respect of staff: recruitment, supervision, induction and development). Ensure that workplace values support staff in this. Make sure that there is a range of support and information for staff.
5.	<b>Make sure that staff are aware of and respond to the requirements of the Mental Capacity Act (MCA) (2005)</b> Recognise the MCAs significance as empowering legislation that supports Making Safeguarding Personal.
6.	<b>Ensure there is a clear focus on prevention and early intervention</b> The Making Safeguarding Personal approach applies in prevention as well as to responses to abuse and neglect. Prevention and early intervention requires empowering both staff (housing staff and contractors) and people living in communities to recognise the potential for abuse or neglect and to raise concerns.
7.	<b>Engaging with and including people who use services</b> So that housing services are influenced by the people who use them, both in the way in which they are delivered and at a strategic and policy level. Support responds to the issues that people have themselves identified. Engagement supports people’s resilience.
8.	<b>Engaging across organisations in Making Safeguarding Personal</b> Engage with the range of partners to support gaining a full understanding of the individual and their context; working together to achieve the outcomes people want.