
Flooding emergency contact list

Is there a property that has flooded (or is at imminent risk of flooding) internally and / or requires (or may require) evacuation?

- Call Gloucestershire Fire and Rescue Service – 999.

Is Main River flooding putting a property at imminent risk of flooding?

- Telephone: 0800 80 70 60 (Environment Agency incident hotline).

Is highway flooding putting a property at imminent risk of flooding?

- Telephone: 08000 514 514 (Gloucestershire Highways emergency line).

Is a sewer or water main putting a property at imminent risk of flooding?

- [Severn Trent Water](#) - 0800 783 4444 (emergency line).
- [Thames Water](#) - 0800 316 9800 (emergency line).
- [Wessex Water](#) - 0345 600 4 600 (emergency line).
- [Welsh Water](#) - 0800 085 3968 (emergency line).

Report recent flooding events

- Please use Gloucestershire County Council's Flood [Online Reporting tool](#).

Report Highways drainage issues (that aren't an emergency) •

Use the [Highways Report It](#) tool.

Local flooding issue contact details

- [Cheltenham Borough Council](#) - 01242 26 26 26.
- [Cotswold District Council](#) - 01285 623 000.
- [Forest of Dean District Council](#) - 01594 810 000.
- [Gloucester City Council](#) - 01452 396 396.
- [Stroud District Council](#) - 01453 766 321.
- [Tewkesbury Borough Council](#) - 01684 295 010.

Further information

- [GCC Essential Flood Guide](#) - information on how to prepare for, react to and recover from flooding.
- [EA Flood Warnings](#) or 0345 988 1188.
- [EA River Levels](#).
- [GCC Highways Closed Roads](#).
- [Highways England roads](#).
- [Lower Severn Internal Drainage Board](#) or 01454 413340.

Contacts correct as of January 2024.