Local Authority Assessment – Gloucestershire County Council

Thank you for agreeing to talk with the Care Quality Commission (CQC) to help us to assess Gloucestershire County Council.

This will start on **2nd September 2024**

What CQC does

CQC have been given new powers to assess how councils are delivering Part 1 of the Care Act 2014.

We are looking at how well local councils are supporting people's needs and making sure they are safe.

To help us check how Gloucestershire County Council is supporting people's needs, we would like to talk with you about your experiences.

We will be speaking to lots of different people about care and support in your area.

How will you talk to us?

As part of a group discussion 'face to face' (in person).

As part of a group discussion in an online meeting, like a Zoom or Microsoft Teams call.

Please tell us if you would like any other support, like a British Sign Language interpreter.

Or if you would like another language interpreter or any other support with communication.

What we would like to talk to you about

How easy it is to access information and advice about the support available.

Any views you have of how you and other people are supported and involved in assessments, support planning and reviews.

How well the council involves you and other people in making decisions and future plans.

We won't use your name in our report or in the information we feed back to the council.

What we will do with your information

We will use all the information we have collected to write a report and give it to the council so that they can make any changes they need.

We will put this report on our website, www.cqc.org.uk

If you tell us something that makes us think that you or someone else may be unsafe, we will speak with you about what we might need to do to protect you or other people.

If you have any questions about this or the assessment of the council, please contact

GCCCQCInspection@gloucestershire.gov.uk

Or Tel 01452 425608