

Table 1

Acronym	Meaning
121A	Police referral form 121A (recording reported incidents involving children including domestic violence)
2GT / 2GNHSFT	2gether NHS Foundation Trust
2WW	2 week wait
6CS	Compassion In Practice – Care; Compassion; Competence; Communication; Courage; Commitment
A/AS	A level and Advanced Subsidiary
A&E	Accident and emergency
A2YO	Achieving 2 Year Olds
AA	Administering Authority
AA	Alcoholics Anonymous
ABCD	Adult Based Community Development
ABHB	Aneurin Bevan Health Board
ABHI	Association of British Healthcare Industries
ABP	Annual Business Plan
ACCT	Assessment, Care in Custody and Treatment
ACE	Adverse Childhood Experience
ACET	Adult Continuing Education and Training
ACFA	Access Control Framework Access
ACMD	Advisory Council on the Misuse of Drugs
ACORN	A Classification Of Residential Neighbourhoods
ADASS	Association of Directors of Adult Social Services
ADCS	Association of Directors of Children's Services
ADHD	Attention Deficit Hyperactivity Disorder
ADL	Activities of Daily Living
ADSL	Asymmetric Digital Subscriber Line
ADT	Admissions, discharges and transfers
ADVA	Against Domestic Violence Abuse
AEC	Ambulatory Emergency Care
AEN	Additional Educational Need (includes SEN)
AFA - G1	Automatic Fire Alarm Activation Grade 1 (High risk premises)
AFA - G2	Automatic Fire Alarm Activation Grade 2 (Low risk premises)
AFL	Assessment For Learning
AHP	Allied Health Professional
AHSN	Academic Health Science Network
AIS	Accessible Information Standard
AL	Annual Leave
ALB	Arms Length Bodies
ALB	Adoption Leadership Board
ALP	Aerial Ladder Platform
ALT	Assisted Living Technology
AMD	Age related Macular Degeneration
AMHP	Approved Mental Health Practitioner
AMPS	Asset Management and Property Services
ANSI	American National Standards Institute
AO	Accountable Officer (Clinical Commissioning Group)
AoMRC	Academy of Medical Royal College
AONB	Area of Outstanding Natural Beauty
AOT	Assisted Outpatient Treatment
APHO	Association of Public Health Observatories
API	Application Programming Interface
APM	Association for Project Management
APP	Assessing Pupil Progress
APR	Approval Process for Recruitment
AQP	Any Qualified Provider
ARA	Addiction Recovery Agency
ASC	Adult Social Care (Gloucestershire County Council)
ASC	Adult Social Care
ASC-CAR	Adult Social Care Combined Activity Return
ASC-FR	Adult Social Care Finance Return (ASC-FR)
ASCC	Additional Supply Capability and Capacity
ASCOF	Adult Social Care Outcomes Framework
ASCS	Adult Social Care Survey
ASG	Accredited Schools Group
ASMT	Administrative Systems Management Team
ASP	Adult Single Programme
ASP	Application Service Provider
AST	Advanced Skills Teacher
ASYE	Assisted & Supported year of employment (newly qualified social workers probationary period )
ATC	Achievement Through Collaboration
ATP	Authority to Proceed
ATS	Applicant Tracking System (recruitment)
AUP	Acceptable Use Policy
AVA	Abuse of Vulnerable Adults
AWP	Any Willing Provider
B&NES	Bath and North East Somerset
B2B	Business to Business (commercial transactions between businesses)
BA	Breathing Apparatus
BAME	Black, Asian, and Minority Ethnic
BAU	Business As Usual
BAUS	British Association of Urological Surgeons
BBL	Building Better Lives
BBV	Blood Borne Virus

Acronym	Meaning
BC	Business Continuity
BCDR	Business Continuity and Disaster Recovery
BCF	Better Care Fund
BCM	Business Continuity Management
BCP	Business Continuity Plan
BCS	British Computer Society
BECTA	British Educational Communications & Technology Agency
BEER	Behaviour, Effect, Explanation, Results (for reviews)
BESD	Behavioural Emotional & Social Difficulties
BGSW	Bath, Gloucester, Swindon, Wiltshire Local Area Team (LAT)
BICA	Background Information Contact Assessment
BILD	British Institute of Learning Disabilities
BIRT	Business Intelligence Report task
BIS	Department for Business, Innovation and Skills
BIT	Behavioural Insight Team
BKM	Bundle Key Milestone
BMA	British Medical Association
BMD	Births, Marriages & Deaths
BME	Black and Minority Ethnic
BMW	Biodegradable Municipal Waste
BNP	Brain Natriuretic Peptide
BOSCARDET	Background, Objectives, Scope, Constraints, Assumptions, Reporting, Dependencies, Estimates, Timescales
BP	Business Partner
BPPC	Better Payment Practice Code
BSC	Business Service Centre (payroll, supplier payments & income)
BSF	Building Schools for the Future
BTEC	Business and Technology Education Council
BURISA	Board of the British Urban and Regional Information Systems Association
BV	Best Value
BVPI	Best Value Performance Indicator
BVPP	Best Value Performance Plan
BYOD	Bring Your Own Device
C	Chimney
C-PAC	Commissioning Personalisation for Adults and Children
C.diff	Clostridium Difficile
C&I	Communities and Infrastructure
CAAS	Clinical Advice And Assessment Service
CAB	Commercial Assurance Board
CAB	Change Advisory Board
CAB/C&B	Choose and Book
CACD	Community & Adult Care Directorate (historical term)
CACI	Consolidated Analysis Centres Incorporated
CAF	Common Assessment Framework
CAIRB	Communication And Interaction Resource Base
CallCH	Call Challenge
CALS	Clinical Advice And Liaison Service
CAMHS	Children and Adolescent Mental Health Services
CAO	Child Arrangements Order
CAP	Common Assurance Process
CAPEX	Capital Expenditures
CAQDAS	Computer Assisted Qualitative Data Analysis
CARAT	Counselling, Assessment Referral Advice and Throughcare
CASSRs	Councils with Adult Social Service Responsibilities
CAT	Cognitive Ability Test
CBA	Criteria Based Access
CBS	Community Based Service
CBT	Cognitive Behavioural Therapy
CCA	Civil Contingencies Act 2004
CCAD	Central Cardiac Audit Database
CCE	Communications and Community Engagement
CCG	Clinical Commissioning Gloucestershire
CCG	Clinical Commissioning Group
CCN	Change Control Notice
CCP	County Community Projects
CCS	Civil Contingencies Secretariat
CCSQ	Criminal Court Statistics Quarterly
CCU	Critical Care Unit
CDA	Clinical Document Architecture
CDAs	Clinical Group Delegated Authorities
CDBs	Commissioning & Development Boards
CDRP	Crime and Disorder Reduction Partnerships
CDS	Commissioning Data Set
CDU	Clinical Decision Unit
CEFM	Child, Early and Forced Marriage
CEO	Chief Executive Officer
CEOP	Child Exploitation and Online Protection
CFH/CfH	Connecting for Health: please note, this should only ever be NHS CFH please
CFOA	Chief Fire Officers Association
CFR	Community First Responders
CFS	Chronic Fatigue Syndrome
CG	Caldicott Guardian
CGH	Cheltenham General Hospital
CGL	Change Grow Live

Acronym	Meaning
CHAI	Commission for Healthcare Audit and Inspection
CHC	Continuing Health Care
CHD	Coronary Heart Disease
CHDG	Community Hospitals Development Group
CHES	Care Home Enhanced Service
CHIMAT	Child and Maternal Health Intelligence Network
CHR	Centre for Housing Research
CHRIS	Central Health Register Inquiry System
CiC	Children (or Child) in Care
CIGG	Countywide Information Governance Group
CILIP	Chartered Institute of Library and Information Professionals
CIN	Children In Need (Statutory Return)
CIO	Community Interest Organisations
CIPFA	Chartered Institute of Public Finance and Accounting
CIPFAstats	Chartered Institute of Public Finance and Accounting statistics
CIPOLD	Confidential Inquiry into premature deaths of people with learning disabilities
CIS	Central Issue System
CIT	Clinical Information Technology
CJD	Creutzfeldt-Jakob disease
CJIT	Criminal Justice Integrated Teams
CLA	Children Looked After
CLO	Client Liaison Officer
CMASG	Clinical Messaging Architecture Steering Group
CME	Child Missing Education
CMHT	Community Mental Health Team
CMS	Content Management System
CMT	Controlled Medical Terminology
CNN	CIPFA Nearest Neighbour
Co	Cotswold
CO	Cabinet Office
COA	Census Output Area
COF	Commissioning Outcomes Framework
COI	Central Office of Information
Comms	Communications
CoMT	Corporate Management Team
ContrOCC	Contr Oxford Computer Systems
COPD	Chronic Obstructive Pulmonary Disease
CP	Child Protection
CP	Clinical Pharmacist
CPA	Comprehensive Performance Assessment
CPA	Care Programme Approach
CPA	Clinical Programme Approach
CPAP	Continuous Positive Air Pressure
CPB	Clinical Programme Board
CPD	Continuing Professional Development
CPG	Clinical Programme Group
CPR	Child Protection Register
CPRD	Clinical Practice Research Datalink
CQC	Care Quality Commission
CQRG	Clinical Quality Review Group (GCCG)
CQRS	Calculating Quality Reporting Service (CQRS)
CQRS	Clinical Quality Review Service
CQUIN	Commissioning for Quality and Innovation
CQUIN FRAMEWORK	Clinical Quality Improvement: The CQUIN payment framework enables commissioners to reward excellence by linking a proportion of
CR	Cellular Radio
CR	Compulsory Redundancy
CRB	Criminal Records Bureau
CRDB	Care Record Development Board
CRG	Clinical Reference Group
CRM	Customer Relationship Management (system)
CSA	Care Support Alliance
CSC	Computer Sciences Corporation
CSCP	Community Services Commissioning Plan
CSET	County Special Education Team
CSEW	Crime Survey for England and Wales
CSIPs	Continuous Service Improvement Plans
CSO	Customer Service Officer
CSP	Community Safety Partnership
CSP	Chartered Society of Physiotherapy
CSRI	Client Service Receipt Inventory (CSRI)
CSS	Children's Support Services (Capita Module)
CSSRs	Councils with Social Services Responsibilities
CSU	Commissioning Support Unit
CTD	Corporate Training and Development
CTP	Community Third Party
CTPC	Children's Trust Partnership Council
CTSB	Children's Trust Statutory Board
CUI	Common User Interface
CVD	Cardio Vascular Disease
CWDC	Children's Workforce Development Council
CWP	Cold Weather Plan
CX	Customer Experience
CYP	Children and Young People

Acronym	Meaning
CYPD	Children and Young People's Directorate
CYPS	Children & Young Peoples' Service
D&BS	Disclosure and Barring Service
DA	Delegated Authority
DA	Design Authority
DAAT	Drug and Alcohol Action Team
DAMS	Drug and Alcohol Monitoring System
DASS	Director of Adult Services
DAT	Drug Action Team
DCLG	Department for Communities and Local Government
DCS	Directors of Children's Services
DCSF	Department for Children Schools and Families (now replaced by Department for Education)
DCW	Data Collection Worksheet
DDM	Design Decision Matrix
DDN	Dangerous Drug Network
DE	Driving Excellence
DECC	Department of Energy & Climate Change
DEFRA	Department for Environment, Food & Rural Affairs
DEN	Delay Event Notice
DEPLO	District Emergency Planning Liaison Officer
DepMAC	Deployment Milestone Achievement Certificate
DES	Directed Enhanced Service
DET	Data Entry Tool
DevMAC	Development Milestone Achievement Certificate
DfE	Department for Education
DH	Department of Health
DH ERD	Department of Health External Relations Directorate
DHID/NHS CFH	Department of Health Informatics Directorate including NHS Connecting for Health
DHSC	Department of Health and Social Care
DIP	Digital Information Policy Team
DIP	Drug Interventions Programme
DIR	Drug Interventions Record
DKM	Deployment Key Milestone
dm+d	Dictionary of Medicines & Devices
DME	Data Management Environment
DMFT	Decayed, Missing Filled Tooth
DMIC	Data Management Integration Centre
DMS	Defence Medical Services
DMT	Departmental Management Team
DNA	Did not attend
DNR	Do not resuscitate
DNS	Domain Name Service
DOB	Date of Birth
DOD	Date of Death
DoH	Department of Health
DoLS	Deprivation of Liberty Safeguards
DOM CARE	Domiciliary Care
DOS	Directory of Services
DPA	Data Protection Act 2018
DPB	Diagnostics Programme Board
DPIA	Data Protection Impact Assessment
DPs	Designated Person (used in Learning Management Service)
DR	Disaster Recovery
DRA	Design and Release Authority
DRR	Drug Rehabilitation Requirement
DS	Discharge Summary
DSCN	Data Set Change Notices
DSG	Direct Services Grant
DSP	Data Set Profile
DSU	Democratic Services Unit
DT	Design Technology
DTM	Desk Top Manager
DTO	Departmental Training Officer
DTOC	Delayed Transfers Of Care
DTS	Data Transfer Service (NHS staff only)
DV	Domestic Violence
DVT	Deep Vein Thrombosis
DWP	Department for Work and Pensions
E&D	Equality and Diversity
E4E	Energise for Excellence
EAP	Employee Assistance Programme
EASS	Equality Advisory and Support Service
EATA	European Association for the Treatment of Addiction
EBacc	English Baccalaureate
EBIS	Evidence-Based Implementation Support
ECAT	Every Child A Talker
ECG	Electrocardiogram
ECM	Electronic Call Monitoring
ECM	Enterprise Content Management
ECTMS	Electronic Clinical Transfusion Management System
ED	Emergency Department
EDI	Electronic Data Interchange
EDM	Electronic Document Management

Acronym	Meaning
EDPSYCHS	Educational Psychologists
EDS2	Equality Delivery System
eDSM	Enhanced Data Sharing Model
EDT	Emergency Duty Team (GCC out of hours social care/ safeguarding)
EDT	External/Electronic Data Transfer
EEC	Environment, Economy & Culture
EECT	Ensuring Every Child Thrives
EFRACOM	Environment, Food and Rural Affairs Committee
eGIF	Electronic Government Interoperability Framework
Egress Switch	Secure email system
EHCP	Education, Health And Care Plan
EHIC	European Health Insurance Card
EHP	Early Headship Provision
EHR	Electronic Health Record
EIA	Equality Impact Analysis
EIP	Examination in Public
EITS	Essential IT Skills
ELSA	English Longitudinal Study of Ageing
EMIS	Egton Medical Information Systems
ENDPB	Executive non-Departmental Public Body
ENT	Ear Nose and Throat
EO	Equal Opportunity
EOl	End of Life
EOTAS	Education Other Than At School
EPAS	Educational Performance Analysis System
EPIP	Entity PACS Implementation Plan
EPOS	Electronic Purchasing Online System
EPR	Electronic Patient Record
EPRR	Emergency Preparedness, Resilience and Response
EPS	Electronic Prescription Service
EPT	Emergency Planning Team (Gloucestershire County Council)
EPTDO	Emergency Planning Team Duty Officer
EQ-CL	Equalities and Classifications (EQ-CL) Framework
ERG	External Reference Group
ERIC	Electronic Records of Integrated Care
ERP	Enterprise Resource Planning (integrated management of core business processes)
ERS	Early Response Service
ESC	Employment Services Contacts
ESI	Electronically Stored Information
ESP	Existing Systems Provider
ESR	Electronic Staff Record
ESS	Employee Self Service
ESS	Extended Service in Schools
ESSC	Emergency Special Service Call
ETD	Education, Training & Development
EVG	Employee Voice Group
EWAs	Enterprise-Wide Arrangements
EWD	Excess Winter Deaths
EWO	Education Welfare Officer
EWS	Education Welfare Service
EXTEL	The Exchange Telegraph Co. Ltd.
EY&F	Early Years & Families
EYFSP	Early Years Foundation Stage Profile (results returned from schools)
EYLPs	Early Years Lead Practitioners
EYSP	Early Years Strategic Partnership
FACE	Functional Analysis of Care Environment
FAFA	False Alarm Fire Alarm
FAGI	False Alarm Good Intent
FAIR	Findable, Accessible, Interoperable and Reusable or reproducible
FAM	False Alarm Malicious Intent
FAS	Foetal Alcohol Syndrome
FBC	Full Business Case
FDA	Food and Drug Administration
FDR1	Fire Damage Report 1
FDR1 - PO	Fire Damage Report 1 Property Other
FDR1 - PR	Fire Damage Report 1 Property Residential
FDR1 - VE	Fire Damage Report 1 Vehicle
FDR3	Fire Damage Report 3
FE	Further Education
FFT	Functional Family Therapy
FGC	Family Group Conference
FGM	Female Genital Mutilation
FHIR	Fast Healthcare Interoperability Resources
FIPS	Financial Intervention Panel for Schools
FITS	Framework for ICT Technical Support
FLA	Forum for Learning & Achievement
FNC	Funded Nursing Care
FoD	Forest of Dean
FOI	Freedom of Information (Act)
FOT	First of type
FRA	Fire and Rescue Authority
FRI	Front Line Readiness for Implementation
FRS	Fire and Rescue Service

Acronym	Meaning
FSM	Free School Meals
FST	Face Screening Tool
FTE	Full-time equivalent
FWAF	Flexibility within a Framework
G1	Grade 1
G2	Grade 2
GAD	Generalised Anxiety Disorder
GAVCA	Gloucestershire Association for Voluntary & Community Action
GCare	Online Symptom/referral pathways resource for Gloucestershire GPs
GCC	Gloucestershire Country Council or Gloucester City Council
GCCG	Gloucestershire Clinical Commissioning Group
GCCG	Gloucestershire Care Commissioning Group
GCH	Gloucester City Health
GCP	Gloucestershire Children's Partnership
GCPA	Gloucestershire Care Providers Association
GCS	Gloucester Care Services
GCS	Gloucestershire Care Services (NHS)
GCSE	General Certificate of Secondary Education
GCSNHST / GCS	Gloucestershire Care Service NHS Trust
GDAS	Gloucestershire Drug and Alcohol Service
GDPR	General Data Protection Regulation
GEO	Government Equalities Office
GES	Gloucestershire Economic Strategy
GFR	Glomerular Filtration Rate
GFRS	Gloucestershire Fire and Rescue Service
GHAC	Gloucester Health Access Centre
GHC	Gloucestershire Health and Care NHS Foundation Trust
GHCNHSFT	[From 01/10/2019] Gloucestershire Health and Care NHS Foundation Trust
GHNHSFT	Gloucestershire Hospitals NHS Foundation Trust
GHNHSFT /GHT	Gloucestershire Hospitals NHS Foundation Trust
GI	Gastro-intestinal
GIPA	Green Impact Project Assistant (GIPA)
GIS	Geographic Information System
GLA	GL Assessment - Company that prepares and marks CATS
GLIC	Gloucestershire Language Immersion Centre
GLPC	Greater London Provincial Council
GLRF	Gloucestershire Local Resilience Forum
GOLD	Growing Older with Learning Difficulties group
GOPA	Gloucestershire Older Persons Association
GOSS	Gloucestershire / Oxfordshire Shared Services Partnership
GP	General Practitioner
GPC	General Practitioners Committee
GPES	GP Extraction Service
GPPCS	GP Payments Calculation Service
GPPUG	GP Pan User Group
GPS	Government Procurement Service
GPSoC	GP Systems of Choice
GRCC	Gloucestershire Rural Community Council
GRH	Gloucestershire Royal Hospital
GS1	European Article Numbering (EAN) Association - later called GS1
GSCB	Gloucestershire Safeguarding Children's Board
GSF	Gloucestershire Strategic Forum
GSPPF	Gloucestershire Suicide Prevention Partnership Forum
GSS	Government Statistics Service
GTEC	Gloucestershire Tri-Service Emergency Centre (Waterwells Business Park)
GUI	Graphical User Interface
GUM	Genitourinary Medicine
GVA	Gross Value Added
GYC	Gloucestershire Young Carers
H&S	Health and Safety
HALE	Healthy Life Expectancy
HAM	Handle Administrator Messages
HCAIs	Health Care Acquired Infections
HCC	Health Care Commission
HCD	Human Centred Design
HCIS	Healthcare Information System
HCOSC	Health And Care Overview And Scrutiny Committee
HCPC	Health Care Professionals Council
HDFS	Hadoop Distributed File System
HDU	High Dependency Unit
HE	Higher Education
HEAT	Health Economic Assessment Tool
HEE	Health Education England
HES	Hospital Episodes Statistics
HHSRS	Housing Health and Safety Rating System
HIA	Hardware, Infrastructure and Associated
HIC	Health Informatics Community
HINOS	Health Informatics National Occupational Standards
HIP	Healthy Individuals Programme
HIQS	Health Informatics Quality Scheme
HIR	Health Informatics Review
HIS	Health Information Service/System

Acronym	Meaning
HIT	Health Information Network
HIV	Human Immunodeficiency Virus
HL7	Health Level 7
HLA	Housing Land Availability
HLE	Healthy Life Expectancy
HLG	Heads Liaison Group
HLTA	High Level Teaching Assistant
HMCTS	Her Majesty's Courts and Tribunals Services
HO	Home Office
HOS	Head of Service
HOSC	Health Overview and Scrutiny Committee
HPA	Health Protection Agency
HPSS	Health and Personal Social Services
HPV	Human Papilloma Virus
HQIP	Healthcare Quality Improvement Partnership
HR	Human Resources
HRC	Household Recycling Centre
HRGs	Healthcare Resource Groups
HRJ	Hose Reel Jet
HSCIC	Health & Social Care Information Centre
HSSI	Higher Severity Service Incident
HSW	Health, Safety and Welfare
HTG	Harnessing Technology Grant
HWB	Health and Wellbeing Board
HWE	Healthwatch England
HWG	Healthwatch Gloucestershire
I&A	Information and Advice
IAA	Information Asset Administrators
laaS	Infrastructure-as-a-service
IADL	Instrumental activities of daily living
IAO	Information Asset Owners
IAPT	Improving Access to Psychological Therapies
IAR	Information Asset Register
IBS	Irritable Bowel Syndrome
ICAS	Independent Complaints Advocacy Service
ICB	Integrated Care Board (NHS)
icbo	Integrated Commissioning for Better Outcomes
ICC	Incident Coordination Centre (NHS)
ICD	International Classification of Diseases
ICD	Informatics Capability Development
ICF	International Classification of Functioning, Disability and Health
ICO	Information Commissioner's Office
ICP	Integrated Care Pathway
ICS	Integrated Care System
ICS	Integrated Care Service
ICS/ICSM	Integrated Care System/Integrated Care System Management
ICSDB	ICS Delivery Board
ICT	Integrated Community Teams
ICT	Information and Communications Technology
IDACI	Income Deprivation Affecting Children Index
IDAOPi	Income Deprivation Affecting Older People Index
IDF	Interim Data Feed
IDMP	Identification of Medicinal Products
IDT	Integrated Discharge Team
IDTS	Integrated Drug Treatment System in prisons
IDU	Injecting Drug User
IEP	Individual Education Plan
IFR	Individual Funding Review
IG	Information Governance
IGSoC	Information Governance Statement of Compliance
IGT	IG Toolkit
IGTT	Information Governance Training Tool
IHCAS	Independent Health Complaints Advocacy
IHE	Integrating the Healthcare Enterprise
IHM	Institute of Healthcare Management
IHRIM	Institute of Health Record & Information Management
IHTSDO	International Health Terminology Standards Development Organisation
IIP	Investors in People
IITT	Institute of IT Training
ILB	Integrated Locality Board
ILC-UK	International Longevity Centre-UK
ILF	Independent Living Funds
ILO	International Labour Organisation
ILP	Integrated Locality Partnership
IM&TDES	Information Management & Technology Direct Enhanced Service
IMCA	Independent Mental Capacity Advocacy Service
IMD	Index of Multiple Deprivation
IMHA	Independent Mental Health Advocacy
IMIA	International Medical Informatics Association
IMS	Information Management Service
IMSP	Information Management and Strategic Planning
INLAWS	Integrated Local Area Workforce Strategies
INNF	Interventions Not Normally Funded

Acronym	Meaning
INNS	Interim NHS Numbering System
IOM	Integrated Offender Management
IPC	Institute of Public Care
IPC	Integrated Personal Commissioning
IPDS	Individual Personal Development Scheme
IQAP	Information Quality Assurance Programme
IRIS	Intensive Recovery and Intervention Service (fostering)
IRMP	Integrated Risk Management Plan
IS	Information System(s)
ISA	Independent Safeguarding Authority
ISB	Information Security Breach
ISB	Information Standards Board
ISB HaSC	Information Standards Board for Health and Social Care
ISCG	Informatics Services Commissioning Group
ISIP	Integrated Service Improvement Programme
ISMF	Information Security Management Forum
ISO	Information Support Officer
ISR	Individual school range - School Teacher Pay & Conditions
IST	Integrated Service Team
IST	Intensive Support Team
ISTC	Independent Sector Treatment Centre
ISTCM	IT Service Continuity Management
IT	Information Technology
ITIL	Information Technology Infrastructure Library
ITK	Interoperability Toolkit
ITN	Invitation To Negotiate
ITRS	IT Research Services Framework
ITS	Initial Tracing Service
ITSCM	IT Service Continuity Management
ITT	Invitation to Tender
ITU	Intensive Therapy Unit
IWP	Internet Watch Foundation
IYDS	Integrated Youth Support & Development Service
JAM	Just About Managing
JCF	Joint Consultative Forum (formal communication with Union)
JCPE	Joint Commissioning Partnership Executive
JDM	Joint Decision Model (JESIP)
JE	Job Evaluation
JESIP	Joint Emergency Services Interoperability Principles (NB all agencies)
JGPITC	Joint GP IT Committee
JHSW	Joint Health and Wellbeing Strategy
JHWS	Joint Health and Wellbeing Strategy
Jl	Joining instructions
JNC	Joint Negotiating Committee
JRF	Job Request Form
JSG	Joint Steering Group
JSNA	Joint Strategic Needs Assessment
JTAI	Joint Targeted Area Inspection
JUYI	Joining Up Your Information
JVC	Joint Venture Company
JWG	Joint Working Group
K&I	Knowledge and Intelligence
KPI	Key Performance Indicator
KS1	Key Stage 1
KS2	Key Stage 2
KS3	Key Stage 3
KS4	Key Stage 4
KS5	Key Stage 5
KSF	Key Skills Framework
L&S	Learning & Schools
LA	Local Authority
LAB	Local Area Bases
LAC	Looked after Child/Children
LADO	Local Authority Designated Officer
LAF	Local Admissions Forum
LAIT	Local Authority Interactive Tool
LAN	Local Area Network
LARIA	Local Area and Research Intelligence Association
LARs	Large Account Resellers
LAT	Local Area Team
LCA	Logical Connection Architecture
LCFS	Local Counter Fraud Specialist
LCT	Local Children's Trust
LD	Learning Difficulties
LD	Learning Disability
LDISS	Learning Disability Intensive Support Service
LDO	Local Development Order
LDP	Learning & Development Partnership
LDR	Local Digital Roadmap
LEFM	Local Economy Forecasting Model
LeGSB	Local eGovernment Standards Body
LEO	Local Engagement Officer
LEP	Local Enterprise Partnership

Acronym	Meaning
LES	Local Enhanced Service
LETB	Local Education and Training Board
LGA	Local Government Association
LGBT	Lesbian, Gay, Bisexual, Transgender
LGE	Local Government Employers
LGPS	Local Government Pension Scheme
LHB	Local Health Board
LHC	Local Health Community
LHM	Local Highways Manager
LHRP	Local Health Resilience Partnership
LIMS	Laboratory Information Management Systems
LINK	Local Involvement Network
LIS	Local Information Service
LKIS	Local Knowledge and Intelligence Service (LKIS)
LLC	Local Learning Community
LLE	Local Leaders in Education
LLI	Local Learning Inquiry
LLL	Lifelong Learning
LMC	Local Medical Committee
LMCS	Lead Members for Children's Services
LMS	Learning Management System
LOA	Local Organisation Administrator
LOWCOV	Low Coverage
LP	Learning Platform
LPfIT	London Programme for IT
LPG	Liquid Petroleum Gas
LPSA	Local Public Service Agreement
LRF	Local Resilience Forum
LSCB	Local Safeguarding Children Board
LSD	Local Service Desk
LSHTM	London School of Hygiene and Tropical Medicine
LSOA	Lower Super Output Area
LSP	Local Strategic Partnership
LTC	Long Term Condition
LTP	Local Transport Plan
LWAB	Local Workforce Advisory Board
LWTC	Living Well Taking Control
LWWP	Living Well With Pain
MACS	Migration Analysis Cleansing Service
MAIC	Multi-Agency Information Cell
MAIDeN	Multi Agency Information Database for Neighbourhoods
MAPP	Multi-Agency Public Protection Arrangements
MASH	Multi Agency Safeguarding Hub
MAU	Medical Admission Unit
MBTI	The Myers-Briggs Type Indicator
MCAGG	Mental Capacity Act Governance Group
MCP	Multispecialty Community Provider
MDM	Multi Disciplinary Meeting
MDT	Multi-Disciplinary Team
MDTs	Multi-Disciplinary Teams
MECC	Making Every Contact Count
MGN	Managers General Note
MHARS	Mental Health Acute Response Unit
MHDNIN	Mental Health Dementia and Neurology Intelligence Network
MHLDDS	Mental Health and Learning Disabilities Dataset
MHMDS	Mental Health Minimum Data Set
MHNA	Mental Health Needs Analysis
MHRA	Medicines and Healthcare products Regulatory Agency
MHSDS	Mental Health Services Data Set
MIIU	Minor Injury and Illness Unit
MiR	Making It Real
MIU	Minor Injury Unit
MLE	Managed Learning Environment
MOCH	Medicines Optimisation in Care Homes
MOCS	Making Our Communities Safer
MOEE	Managing Our Environment and Economy
MoJ	Ministry of Justice
MOMO	Mind Of My Own app
MOU	Memorandum Of Understanding
MPIP	Managing Performance Improvement Procedure
MPS	Market Position Statement
MPS	Managed Print service
MRS	Multi Resource Scheduling
MRSA	Methicillin-resistant Staphylococcus aureus
MSK	Musculoskeletal
MSP	Managing Successful Programmes
MSS	Manager Self Service
MTC	Meeting the Challenge (corporatate cost saving programme)
MTC2	Meeting the Challenge 2 (Together we can)
MTFP	Medium Term Financial Plan
MTFS	Medium Term Financial Strategy
MTUs	Mobile Training Units
MWaaS	MiddleWare-as-a-Service

Acronym	Meaning
N3	N3 Network
N3SP	N3 Service Provider
NA	Not Available
NA	Narcotics Anonymous
NAA	National Assessment Agency
NAC	National Addiction Centre
NACS	National Administrative Codes Service, now known as ODS (=Organisation Data Service)
NAFLD	Non-Alcoholic Fatty Liver Disease
NAO	National Audit Office
NAP	National Adaptation Programme
NASCIS	National Adult Social Care Intelligence Service
NATMS	National Alcohol Monitoring Service
NBO	National Back Office for the Personal Demographic Service
NBT	North Bristol Trust
NBTC	National Blood Transfusion Committee
NC	No Crime
NCAS	National Clinical Assessment Service
NCASC	National Children and Adult Services (Conference)
NCER	National Consortium for Examination Results (NCER)
NCGC	National Clinical Guideline Centre
NCLs	National Clinical Leads
NCLSCS	National College for Leadership of Schools and Children's Services
NCMP	National Child Measurement Programme
NCRI	National Cancer Research Institute
NCVIN	PHE's National Cardiovascular Intelligence Network
NDEC	National Drug Evidence Centre
NDPP	National Diabetes Prevention Programme
NDRI	National Duplicate Registration Initiative
NDTMS	National Drug Treatment Monitoring System
NE	Not Entered
NEA	National Energy Action
NEC	Not Elsewhere Classified
NEET	Not in education, employment or training
NEN	National Education Network
NEPTS	Non-Emergency Patient Transport
NeSS	Neighbourhood Statistics
NEXUS	NEXUS
NGDP	National Graduate Development Programme
NHAIS	National Health Applications & Infrastructure Services
NHS	National Health Service
NHS CFH	NHS Connecting for Health
NHS IMAS	NHS Interim Management Team and Support
NHS SBS	NHS Shared Business Service
NHSCR	NHS Central Register
NHSD	NHS Direct
NHSE	NHS England
NHSG	NHS Gloucestershire
NHSI	NHS Improvement
NHSLA	NHS Litigation Authority
NHSSC	NHS Supply Chain
NICA	National Integration Centre and Assurance
NICE	National Institute for Health and Care Excellence
NICIP	National Interim Clinical Imaging Procedure
NIGB	National Information Governance Board
NIHCE	National Institute for Health and Care Excellence (formerly NICE)
NIHR	National Institute for Health Research
NIMM	NHS Infrastructure Maturity Model
NISP	National Infrastructure Service Provider
NIV	Non Invasive Ventilation
NLE	National Leaders in Education
NLMS	National Learning Management System
NLOP	NPfIT (National Programme for IT) Local Ownership Programme
NLP	Natural Language Processing
NMAS	National Messaging Assurance Service
NMDS-SC	National Minimum Data Set for Social Care
NME	North, Midlands and East (Programme for IT)
NMLC	National Laboratory Medicine Catalogue
NN4B	NHS Numbers for Babies
NNM	Nearest Neighbourhood Model
NOM	New Operating Model
NOMS	National Offender Management Service
NOR	Number Of Roll - number of pupils in a school
NP	Not Published
NPfIT	National Programme for Information Technology
NPO	National Power Outage
NPO	LGA National Programme Office
NPOG	National Programme Office
NPSA	National Patient Safety Agency
NPSAG	National Patient Safety Advisory Group
NQB	National Quality Board
NRwS	New Relationship with Schools
NS-SEC	National Statistics Socio-economic Classification (NS-SEC)
NSCI	National Serious Case Inquiry

Acronym	Meaning
NSF	National Service Framework
NSG	National Stakeholder Group
NSTS	NHS Strategic Tracing Service
NSWWS	National Severe Weather Warning Service
NTDA	NHS Trust Development Authority
NUG	National User Group
NVQ	National vocational qualification
NWPHO	North West Public Health Observatory
NWW	NHS Wide Web
OA	Osteoarthritis
OBC	Outline Business Case
OBS	Output Based Specification
OCCO	Office of the Chief Clinical Officer
OCD	Obsessive compulsive disorder
OCG	Organised Crime Group
OCSI	Oxford Consultants for Social Inclusion
OD	Organisational Development
ODPM	Office of the Deputy Prime Minister
ODS	Organisation Data Service
OECD	Organisation for Economic Co-operation and Development
OG	One Gloucestershire
OGD	Other Government Department(s)
OH	Occupational Health
OJEU	Official Journal of the European Union
OLAP	On-line Analytical Processor
OLM	Oracle Learning Management
OLT	Operational Leadership Team
ONPOS	Online Non Prescription Ordering Service
ONS	Office for National Statistics
OOH	Out of Hours
OOO	Out of office
OPAC	Online Public Access Catalogue
OPAL	Older People's Assessment and Liaison
OPCS	Office for Population Censuses and Surveys Classification of Surgical Operations and Procedures
OPEX	Operating Expenses
OPPO	One Place Programme Office
ORAM	Organisational Readiness Assurance Model
OSCHR	Office for Strategic Co-ordination of Health Research
Osfsted	Office for Standard in Education
OSMC	Overview and Scrutiny Management Committee
OT	Occupational Therapy
PA	Persistent Absence
PaaS	Platform as a Service
PAC	Public Accounts Committee
PACC	Personalised Alternative Curriculum Centre
PACS	Primary and Acute Care System
PACS	Picture Archiving and Communications System
PALS	Patient Advice and Liaison Service
PAM	Patient Activation Measure
PAM	Patient Activity Measure
PANSI	Projecting Adult Needs and Service Information
PAR	Population Attributable Risk
PARR	Patients At Risk of Re-Hospitalisation
PASA	Purchasing and Supply Agency
PAU	Paediatric Assessment Unit
PBC	Practice-Based Commissioning
PBO	Personal Demographics Service National Back Office
PbR	Payment by Results
PCCAG	Primary Care Clinical Audit Group
PCD	Personal Confidential Data
PCIS	Primary Care Information System
PCN	Primary Care Network
PCO	Primary Care Organisation
PCOS	Polycystic Ovary Syndrome
PCT	Primary Care Trust
PDA	Pre-Determined Attendance
PDEE	Patient Data Enquiry/Extract
PDG	Programme Development Group
PDNA	Physical Disability Needs Analysis
PDP	Personal Development Plan
PDR	Personal Development Review (appraisal)
PDS	Personal Demographics Service
PDSA	Plan Do Study Act
PDT	Programme Delivery Team
PDU	Problem Drug User
PEP	Personal Education Plan
PEPPOL	Pan-European Public Procurement Online
Performance Plus	Corporate system monitoring key performance targets
PF1	Private Fostering
PFCC	Patient and Family Centred Care
PFI	Private Finance Initiative
PH	Public Health
PHB	Personal Health Budget

Acronym	Meaning
PHBs	Personal Health Budgets
PHE	Public Health England
PHI	Professionalising Health Informatics
PHOF	Public Health Outcomes Framework
PHORCaST	Public Health Online Resource for Careers, Skills and Training
PHSO	Parliamentary Health Service Ombudsman
PI	Performance Indicator
PIAG	Patient Information Advisory Group
PID	Programme/Project initiation document
PID	Person Identifiable Data
PID	Project Initiation Document
PING	Physical Inclusion Network Gloucestershire
PIP	Public Information Programme
PIP	Prescription Improvement Plan
PIRU	Policy Innovation Research Unit
PKI	Public Key Infrastructure
PLACE	Patient Led Assessments of the Care Environment
PLIMS	Pathology Laboratory Information System
PMI	Patient Master Index
PMIP	Pathology Messaging Implementation Programme
PMO	Programme Management Office
PNC	Police National Computer (PNC)
POA	Power of Attorney
PoC	Proof of Concept
POET	Personal Outcomes Evaluation Tool
POPPI	Projecting Older People Population Information
PPE	Patient Participation And Engagement
PPG	Patient Participation Group
PPI	Patient and Public Involvement
PPM	Pupil Projection Model
PPMA	Public Sector People Managers Association
PR	Parental Responsibility
PrEP	Pre Exposure Prophylaxis (PREP)
PRINCE	PRojects In Controlled Environments (IT Project Management for government
PRINCE2	Update of PRINCE for wider use
PRISM	LGBT (Lesbian, Gay, Bisexual and Trans) staff community
PRN	Person Record Number
PRS	Pupil Referral Service
PRSSU	Personal Social Services Research Unit
PRU	Pupil Referral Unit
PSA	Public Service Agreement
PSED	Public Sector Equality Duty (under the Equality Act 2010)
PSHE	Personal Social Health Education
PSIS	Personal Spine Information Service
PSN	Public Services Network
PSP	Prescribing Support Pharmacist
PSR	Priority Services Register (utility companies register of vulnerable customers)
PSS-EX1	Personal Social Services: Expenditure and Unit Costs return (PSS-EX1)
PSSEXE	Personal and Social Services Expenditure
PSSRU	Personal Social Services Research Unit
PST	Prescribing Support Technician
PTAC	Patient Transport Assessment Centre
PTL	Patient Tracking List
PWC	Prevention, wellbeing and Communities
PWS	Public Weather Service
Q&A	Questions and Answers
Q&GC	Quality and Governance Committee (GCCG)
QA	Quality Account
QDA	Qualitative Data Analysis
QIA	Quality Impact Assessment
QIPP	Quality, Innovation, Productivity and Prevention
QMAS	Quality Management and Analysis System
QOF	Quality Outcome Framework (Assessor Validation Reports)
QSG	Quality Surveillance Group
QTS	Qualified Teacher Status
R&D	Research & Development
RA	Registration Authority
RACI	Responsible Accountable Consulted Informed
RADS	Regional Affective Disorders Outpatient Service
RAG	Red Amber Green
RAISE	Reporting and Analysis for Improvement through school Self-Evaluation
RAP	Referrals, Assessments & Packages of Care (Statutory Return)
RAS	Referral Assessment Service
RBAC	Role-Based Access Control
RCGP	Royal College of General Practitioners
RCP	Royal College of Physicians
RCV	Reducing Clinical Variation
RD	Resilience Direct
RDBMS	Relational Database Management System
RDS	Records Disclosure Service
Reablement	Short term intervention to support a service user regain their independence
REABS	Review of Executive, Administrative and Business Support
RED	Resilience and Emergencies Division (DCLG)

Acronym	Meaning
RFA	Requirements for Accreditation Scheme
RFC	Request for change
RFID	Radio Frequency identification
RNF	Relative Need Formulae
RO	Residence order
ROCR	Review of Central Returns Steering Committee
Role Profile	Document combining job description and person specification
ROPA	Record of Processing Activities
ROTL	Released on Temporary Licence
RSG	Resources Steering Group
RSI	Repetitive Strain Injury
RTC	Road Traffic Collision
RTI	Respiratory Tract Infection
RTT	Referral to Treatment
S113	Joint working agreement/protocol under the 1972 Local Government Act
SA	Suspected Arson
SAB	Safeguarding Adults Board
SAC	Safeguarding Adults Collection
SACE	Personal Social Services Survey of Adult Carers in England
SAD	Seasonal Affective Disorder
SALT	Short And Long-Term return (new activity report adult social care)
SAML	Security Assertion Mark-up Language
SAP	Systems, Applications & Products in data processing
SAP	Single Assessment Process
SAR	Subject Access Request
SAR	Safeguarding Adults Return
SARC	Sexual Assault Referral Centre
SARS	Severe Acute Respiratory Syndrome
SARs	Standardised Admission Ratios
SAU	Surgical Admission Unit
SCAG	NHS Security and Confidentiality Advisory Group
SCAN	Specialist Clinical Addiction Network
SCB	Schools Commissioning Board
SCCAG	Southern Combined Clinical Advisory Group
SCG	Strategic Coordinating Group (Multi- Agency Gold)
SCIE	Social Care Institute for Excellence
SCITT	School Centred Initial Teacher's Training
SCOMUG	SCOMIS User Group
SCR	Summary Care Record
Scrutiny	Part of Council's democratic governance process
SCS	Senior Civil Service
SDIP	Service Development Improvement Plan
SDO	Senior Designated Officer
SDP	School Development Plan
SDQ	Strengths and Difficulties Questionnaire
SDS	Spine Directory Service Bureau Service
SDS	Self Directed Support
SEAL	Social & Emotional Aspects of Learning
SEAP	Support, Empower, Advocate, Promote
SEBD	Social & Emotional Behaviour Development
SEEFA	South East England Forum on Ageing
SEF	Self Evaluation Forms
SEN	Statement of Educational Needs
SEN	Special educational needs
SEND	Special Educational Needs and Disabilities
SEO	Search Engine Optimisation (ensures web pages appear on Google etc)
SEU	Social Exclusion Unit
SFG	Schools Finance Group
SFR	Statistical First Release
SGO	Special Guardianship Order
SHA	Strategic Health Authority
SHE	Safety, Health and Environment
SHIP	Shire Hall Information Point
SHLAA	Strategic Housing Land Availability Assessment
SHOT	Serious Hazards of Transfusion
SHREWD	Single Health Resilience Early Warning Database
SIF	Systems Interoperability Framework
SIMS	Schools Information Management System
SIO	School Improvement Officer
SIP	School Improvement Partner
SIRO	Senior Information Risk Officer
SIRTs	Service Issues Resolution Team
SIs	Statutory Instruments
SISU	Special Incident Support Unit
SITREPs	Situation Reports
SLA	Service Level Agreement
SLSS	School Leadership Support Service
SMART	Specific, Measurable, Achievable, Realistic and Timely (of goals or objectives)
SMCs	Supply Management Confederations
SMMGP	Substance Misuse Management in General Practice
SMRAP	Supplier Maintenance Release Assurance Procedure
SMT	Senior Management Team
SNA	Strategic Needs Analysis

Acronym	Meaning
SNAT	Strategic Needs Analysis Team
SNOMED CT	Systemized Nomenclature of Medicine Clinical Terms
SNPP	SubNational Population Projection(s)
SOC	Strategic Outline Case
SOC	Serious Organised Crime
SODA	Strategic Organisational Development Adviser
SOF	Schools Organisation Forum
SP	Small Percentage
SP	Supporting People
SPA	Single Point of Access
SPA	Structured Processional Assessment
SPC	Statistical Process Control
SPCA	Single Point of Clinical Access
SPEC COM	Specialised Commissioning
SPF	Sender Policy Framework
SPfIT	Southern Programme for IT
SPN	Safer Practice Notice
SPOT	Spend and Outcome Tool
SRF	Self Review Framework
SRG	System Resilience Group
SRO	Senior Responsible Owner
SROI	Social Return on Investment
SRSHN	South Region Sustainability and Health Network
SSD	Systems and Service Delivery
SSRG	Social Services Research Group
SSRI	Selective serotonin reuptake inhibitor
St	Stroud
STAR PU	Specific Therapeutic Age-Sex Related Prescribing Units
STEP	Standards Enforcement in Procurement
STEPS	Short-term Emergency Placements Scheme (fostering)
STF	Sustainability Transformation Fund
STI	Sexually Transmitted Infection
STP	Sustainability and Transformation Partnership/Plan
STPCD	School Teachers Pay & Conditions Document
SU	Service User
SUG	Special User Group
SUPP	Suppressed
SUS	Secondary Uses Service
SW	Social Worker
SWASNHSFT/ SWAST	South Western Ambulance Service NHS Foundation Trust
SWAST	South Western Ambulance Service Trust
SWB	Subjective Wellbeing
SWCP	South West Coaching Pool
SWGfL	South West Grid for Learning
SWISH	South West Information Sharing Hub
SWOT	Strengths, Weaknesses, Opportunities, Threats
SWPHO	South West Public Health Observatory
SYOA	Single Year Of Age
T&L	Teaching and Learning
T&O	Trauma and Orthopaedics
TA	Teaching Agency
TA	Teaching Assistant
TAC	Team Around the Child
TAF	Team Around the Family
TAG	Technical Advisory Group
TAMP	Transport Asset Management Plan
TAP	Training Application Performance
TATT	Tired All The Time
TB	Tuberculosis
TCG	Tactical Coordinating Group (Multi-Agency Silver)
TDB	Tracking Database
TERS	Testing Environments and Related Services
Tew	Tewkesbury
Thin Client	Desk top computer
TIA	Transient Ischaemic Attack
Timeframe	System to monitor time spent by employees on specific tasks
TISP	Targeted Intervention in Schools Programme
TL	Team Leader
TLAP	Think Local Act Personal
TLR	Teaching & Learning Responsibility
TM	Team Manager
TMS	Transaction Messaging Service
TOP	Treatment Outcomes Profile
ToR	Terms of Reference
TRC	Training Resource Centre
TRO	Traffic Regulation Order
TRUD	Technology Reference Data Update Distribution
TSA	Teaching Standards Agency
TSG	Terminology Steering Group
TSS/TSR	Temporary Staff Service/Register
TTA	Tablets to Take Away
TUO	Tell Us Once
TUPE	Transfer of undertaking protection of employment regulations

Acronym	Meaning
TWOC	Taking Without Owner's Consent
TWR	Two-Week referral
UASC	Unaccompanied Asylum Seeker Child / Children
UBRN	Unique Booking Reference Number
UC	Universal Credit
UCLH	University College London Hospital
UICC	International Union against Cancer
UKChip	UK Council for Health Informatics Professions
UKCRC	UK Clinical Research Collaboration
UKTC	UK Terminology Centre
UoG	University of Gloucestershire
UPS	Upper Pay Scale
URL	Website Address (Uniform Resource Locator)
URN	Unique Reference Number
URP	User Role Profile
UTC	University Technical College
UTC	Urgent Treatment Centre
UTMG	Unattached Teachers Management Group
VA	Value added
VAWG	Violence against women and girls
VC	Video Conferencing
VCS	Voluntary and Community Sector
VCSA	Voluntary Community Sector Alliance
VDI	Virtualised Desktop Infrastructure
VERTO	Corporate system for managing projects / programmes
VIP	Voluntary, Independent and private (sector)
VLE	Virtual Learning Environment
VoIP	Voice over internet protocol technology
VP	Vulnerable People
VPC	Vulnerable People Cell
VPN	Virtual Private Network
VR	Voluntary Redundancy
VR/VER	Voluntary redundancy/Voluntary Early Retirement
VRQ	Vocationally related qualification
VSM	Very Senior Manager
VSNAAG	Voluntary Sector National Advisory Group
WAH	Working at home
WAN	Wide Area Network
WCPP	World Class Primary Programme
WDR	Learning Management System providers
WEAHSN	West of England Academic Health Science Network
WECR	We Care and Repair
WEMWBS	The Warwick-Edinburgh Mental Well-being Scale (WEMWBS)
WFH	Work From Home
WHHP	Warm Homes Healthy People
WPLS	Work and Pensions Longitudinal Study
WRES	Workforce Race Equality Standard
WTE	Whole Time Equivalent
XML	Extensible Markup Language
YEN	Young Employees Network
YJB	The Youth Justice Board for England and Wales
YTD	Year To Date
ZBR	Zero Based Review