

## **Gloucestershire Safeguarding Adults Board (GSAB) Meeting**

**Tuesday 20<sup>th</sup> February, 9:30am**

### **MS Teams**

### **MINUTES**

#### **Present:**

Paul Yeatman (Chair) (PY)	Independent Chair, GSAB
Sarah Jasper (SJ)	Head of Safeguarding Adults, GCC
Steve Bean (SB)	Detective Superintendent, Head of Public Protection, Gloucestershire Constabulary
Jeanette Welsh (JW)	Lead Safeguarding Adults, Gloucestershire Hospitals NHSFT
Lisa Walker (LW)	Service Manager, Gloucestershire Carers Hub
Helen White (HW)	Healthwatch Gloucestershire
Karl Gluck (KG)	Mental Health, Advocacy and Autism Commissioner, GCC/ICB
Steve Miles (SM)	Stroud District Council
Jessica John (JJ)	Young Gloucestershire
Emily White (EW)	Director of Quality, Performance and Strategy, GCC
Carolyn Bell (CB) (Minutes)	GSAB Business Manager, GCC
Susan Hughes (SH)	Forest of Dean and Cotswold District Councils
Steve O'Neil (SON)	Drugs and Alcohol Commissioner, GCC
Hannah Williams (HW)	Deputy Director of Nursing & Quality, Gloucestershire Health and Care NHS Foundation Trust (GHC)
Sam O'Malley (SOM)	Safeguarding Adult Lead, Gloucestershire ICB
Vicky Livingston Thompson (VLT)	Chief Executive, Inclusion Gloucestershire
Nina Kane (NK)	Probation Service
Natalie Thelwell (NT)	Gloucester City Homes
Sue Lancaster (SL)	DWP
Paul Gray (PG)	Head of Safeguarding, GHC
Mark Wessex (MW)	MAPP Co-ordinator
Kirsty Ridge (KR)	MAPP Administrator
Neil Smith (NS)	Strategic Serious Violence Prevention Co-ordinator, OPCC
Robert Gleed (RG)	Senior Analyst, OPCC
Mark Chicken (MC)	Director of Intelligence, Gloucestershire Constabulary
Mike Yates (MY)	Cheltenham Local Neighbourhood Inspector, Gloucestershire Constabulary



#### **Apologies:**

Marie Crofts (MC)	Chief Nursing Officer, NHS Gloucestershire ICB
Sarah Scott (SS)	Executive Director Adult Social Care and Public Health, GCC
Clare Lucas (CL)	Healthwatch Gloucestershire
Keith Gerrard (KGE)	Strategic Director and Strategic Lead for Safeguarding, Stroud District Council
Alicia Wynn (AW)	Young Gloucestershire
Paula Massey (PM)	Enabling Manager, Resident Services Group, Forest of Dean and Cotswold District Councils/West Oxon District Council
Donna Potts (DP)	Head of Safeguarding & Prevention Manager, Gloucestershire Fire and Rescue Service
Helen Penrose (HP)	Care Quality Commission
Rachel Clarke (RC)	Care Quality Commission
Jason Poole (JP)	Trading Standards

		Owner
1	<b>Declarations of Interest:</b> No declarations of interest were made.	
2	<b>Minutes of the Last Meeting – 23/11/2023</b> The minutes of the meeting held on 23/11/2023 were agreed as a true and accurate record.	
3	<b>Matters Arising from 23/11/2023</b> All matters arising are complete.	
4	<b>Items from the Chair</b> The GSAB Strategic Plan has been updated; it is coming to the end of its second year. PY is considering the format of future Board meetings, in the past there have been themed meetings, including updates from statutory partners and Partnership Boards. The National SAB Chairs Survey results are being analysed and will be shared. This provides an opportunity to benchmark against other areas, particularly in relation to staffing and funding. GSAB have one post, the Business Manager role, the Children's Partnership have recently created a Deputy post, which includes performance and data. It is hoped this can be replicated for GSAB, but it would require additional partner funding. A new draft GSAB Performance Report has been produced and shared in the papers; Making Safeguarding Personal data will be added once available. <b>Action: Provide feedback to CB on the GSAB Performance Report by 16/03/24</b> At the start of a Section 42 enquiry, individuals are now being asked if they are willing to be contacted at the conclusion of the enquiry to provide feedback. This information will be analysed and collated. Complex needs and severe and multiple disadvantage impact all partners within the county, and require a coordinated county wide approach. Work was undertaken by the Kings Fund in 2023, and once a clear direction of travel is established, this work will be supported. Work on Transitions has moved on, a new co-produced Care Leavers Protocol has been introduced, individuals are supported via a coordinated care leavers pathway.	ALL
5	<b>Statutory Partner Highlight Reports</b> The statutory partner Highlight Reports were shared within the meeting papers. Board members were given the opportunity to ask any questions.  PY asked JW about the increase in hospital staff reporting domestic abuse, JW advised this was partly as a result of overseas nurses and also an increase in training on the subject. GHT employ 1,200 staff, so this is representative of the population.  PY also asked about the 168 concerns raised in January; only 32 met the criteria and 6 became a S42 enquiry. JW advised that the hospital complete pre-screening before submitting and often have already completed the work, so there is no need for an enquiry.  PY asked SOM about the percentage of the local population without a dentist.	

	<p>The ICB have recently taken on delegated responsibility for pharmacy, optometry and dentistry commissioned services from NHS England, so more work will be taking place in future in these areas once these additional responsibilities are understood.</p> <p>GHC have advised that recording is an ongoing issue and HW updated that record keeping needs to improve and an action plan is in place to support this.</p> <p>SB apologised for not producing a Gloucestershire Constabulary Highlight Report, due to pressure of work.</p> <p>PY requested that a GCC Highlight Report is provided in future and EW and SJ supported this.</p>	
<b>6</b>	<p><b>Multi-Agency Public Protection Arrangements (MAPPA) Update</b></p> <p>MW provided the update. MAPPA enables partner agencies to discuss complex and risky cases, sharing information and ensuring the public are protected. The four lead agencies are Probation, Police, Mental Health and Youth Justice; Adult Safeguarding is also an essential partner.</p> <p>MW provided an example of a prolific offender, which involves adult safeguarding, as he targets vulnerable people. The Probation Service have a mechanism for national cross border alerts; the Police national database can also be used.</p> <p>General Update:</p> <ul style="list-style-type: none"> <li>• A new Lay Advisor has been recruited</li> <li>• 28 Cases (from 01/04/23 to date)</li> <li>• 59 Level 2 Meetings</li> <li>• 8 Level 3 Meetings</li> <li>• 900 Level 1 Cases in the Community</li> <li>• Coercive Control cases are likely to fall under Schedule 15 in future</li> <li>• New Probation Officer Lead on Domestic Abuse and Stalking</li> <li>• There is a low referral rate in the county, this is being explored</li> <li>• The threshold between MAPPA and MARAC is being considered</li> </ul>	
<b>7</b>	<p><b>Vulnerability Knowledge Practice Programme (VKPP) Missing Persons Review Findings</b></p> <p>SB updated on the findings of the VKPP Review which took place last summer. This is an initiative set up by the College of Policing and National Police Chiefs Council. A team of subject matter experts came to review the Missing Persons process and policy and provided learning and information on best practice.</p> <p>Areas of Good Practice</p> <p>Identification and management of high risk cases</p> <p>Good partner relationships</p> <p>MASH triage process</p> <p>Allocating specialist staff to high risk cases</p> <p>FERN (Frequent Engagement Response Network) process</p> <p>Staff and officer wellbeing provision</p> <p>Areas for Development</p> <p>Police deployment (demand based currently, not risk based)</p> <p>Handover of live missing cases between teams</p>	

	<p>Enhanced training for control room staff Review of adult missing cases Better understanding of support available for found adults Return home interviews (low and medium cases) IT software for recording missing cases Capturing the voice of the victim Language used in relation to repeat missing cases Compassion fatigue Parity of adults and children's resources</p> <p>A progress tracker (action plan) has been received and will be implemented. The Right Care Right Person initiative proposes moving missing to local policing.</p> <p>PY asked when adult resourcing will increase, SB advised Acting ACC Mathieson is fully sighted, but the force restructure recently did not provide any uplift of adults team staff. SB continues to raise awareness of the issue. EW asked if GCC can do anything to highlight the impact.</p>	
<b>8</b>	<p><b>Homeless Audit Findings</b></p> <p>SJ discussed the findings from a multi-agency deep dive of four people, at risk of, or experiencing homelessness. All four cases demonstrated positive outcomes, with good multi-agency engagement for each individual. GCC Adult Social Care were involved with some of the people, despite them not having eligible needs under the Care Act.</p> <p>Of the four people, three were experiencing domestic abuse and one was ex-military who had PTSD. All had experienced trauma, three from childhood. P3 went above and beyond their remit; the audit also demonstrated the value of VCS organisations, to build trusting relationships. The Gloucestershire Hospitals Trust Homeless Specialist Nurse played a key role in each case. Professionals need to be ready to act when a window of opportunity presents itself. Feedback from the individuals was that they felt safer and listened to by professionals. The audit highlighted evidence of compassionate persistence and trust building. It showed that improvements have been made as a result of the learning from the Five Women SAR.</p>	
<b>9</b>	<p><b>Serious and Organised Crime: Clear Hold and Build</b></p> <p>This is a national initiative to target areas impacted by organised crime. Police undertake enforcement activity and with partners support, crime is eradicated from the area. There were two initial sites chosen, The Moors and St Pauls, in Cheltenham, as they were areas of concern. They have a high proportion of vulnerable people and persistent, ingrained Organised Crime Groups (OCGs). The Moors is made up of 78% social housing.</p> <p>The three Phased Approach:</p> <ul style="list-style-type: none"> <li>• Place Based – Understand and tackle crime in an area</li> <li>• Partnership – Working with partners in a co-ordinated way</li> <li>• Community – Involved in the response in their local area</li> </ul> <p>Clear: Disrupts and removes the OCG Hold: Consolidates and stabilises, providing counter measures to stop the OCG Build: Seeks to change the community culture, improve the environment and</p>	

	<p>develop partner agency and stakeholder engagement</p> <p>Both SJ and JW would be able to drill down into their data and look at the locations involved if postcodes were provided. PG asked if professionals reported feeling intimidated and this was confirmed; the Police are able to undertake joint visits.</p> <p>This initiative will be expanded to other locations over time.</p>	
10	<p><b>Serious Violence Duty (SVD)</b></p>  <p>Serious Violence Duty - GSAB February</p> <p>NS provided an overview of the Serious Violence Duty. A detailed Five Year SVD Prevention Plan has been produced (copied below).</p>  <p>Serious Violence Prevention - 5 Year St</p> <p>The Home Office has specified the following ambitious targets:</p> <ul style="list-style-type: none"> <li>• Year on year reduction in homicide rates</li> <li>• Year on year reduction in hospital attendance for assaults with weapons</li> <li>• Year on year reduction in Police reports for knife crime</li> </ul> <p>A decision was needed locally on the:</p> <ul style="list-style-type: none"> <li>• Definition of serious violence</li> <li>• Strategic priorities</li> </ul> <p>The new data dashboard is a central point for partner data, it is being updated on a monthly basis. It is designed for Community Safety Partnerships, to allow them to see what is happening in their areas. It includes Census population data, Recorded Crime, Education, Modern Slavery and Domestic Abuse (including GDASS). Longer term it will become an interactive dashboard.</p> <p><b>Action: CB to arrange a meeting with PY, SJ and RG to discuss SVD data</b></p>	CB
11	<p><b>Cross Cutting Issues to follow up with GSCP</b></p> <p>No Issues were raised.</p>	
12	<p><b>Issues to be raised with NHS (South) QSG</b></p> <p>No Issues were raised.</p>	
13	<p><b>Any Other Business</b></p> <p>SB reminded attendees that today is the 10<sup>th</sup> anniversary of the death of Holly Gazzard and a remembrance service is being held this evening.</p>	
	<p><b>Date of Next Meeting: Tuesday 14<sup>th</sup> May 2024 at 9.30am (Chalford Meeting Room, First Floor, Block 1, Shire Hall, Gloucester and Virtual)</b></p>	