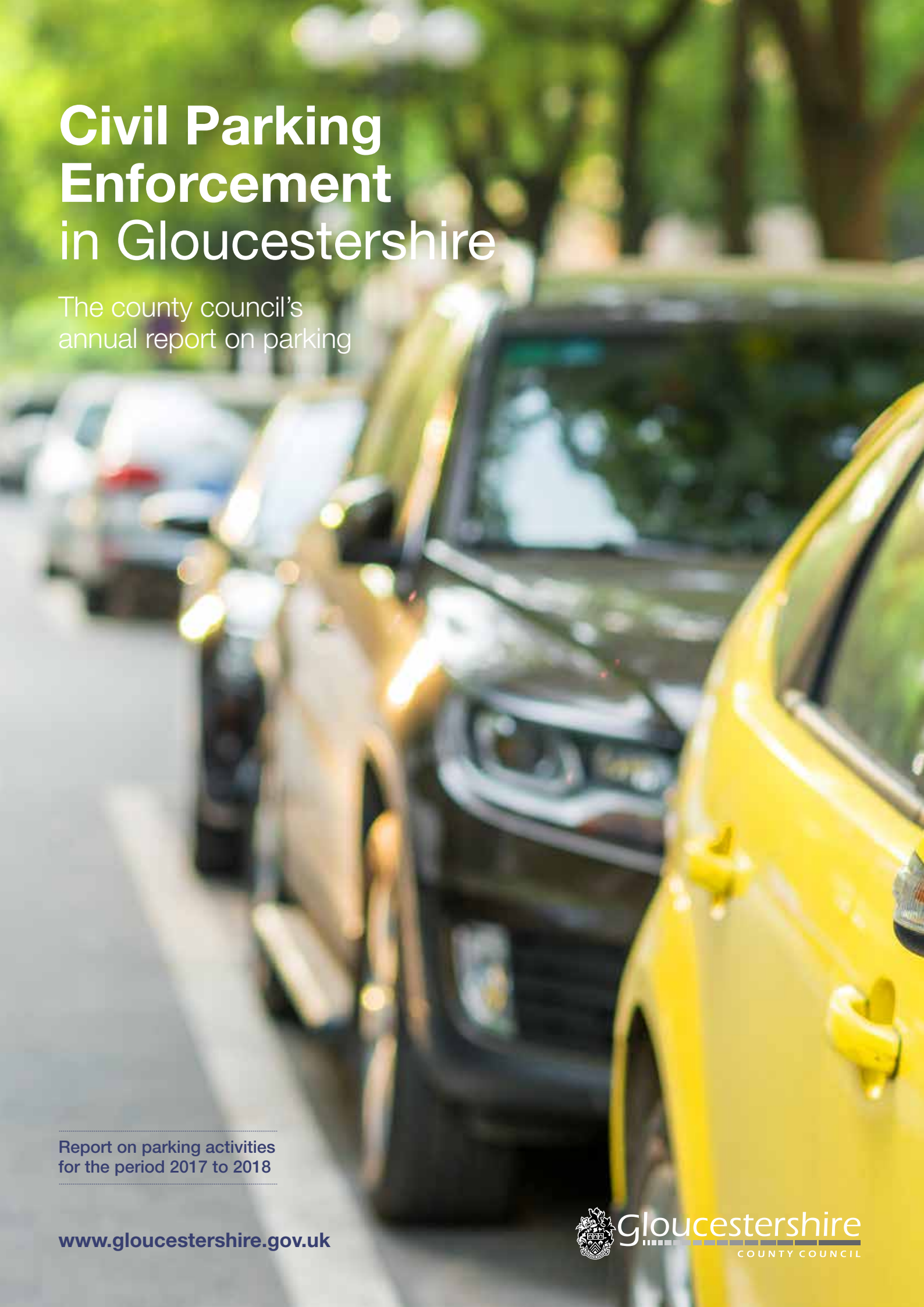

Civil Parking Enforcement in Gloucestershire

The county council's annual report on parking

Report on parking activities for the period 2017 to 2018

www.gloucestershire.gov.uk

Gloucestershire COUNTY COUNCIL

1. Introduction and overview

This report documents Gloucestershire County Council's (GCC) management of on-street parking across the county for the financial period 2017-2018. The Council aims to continue to proactively manage and prevent parking-related issues county-wide. APCOA are the enforcement agents who enforce the on-street restrictions on behalf of the Council.

The Council publishes this information in accordance with Part 6 of the Traffic Management Act, 2004 and whilst also remaining mindful of the Local Government Transparency Code, 2015.

The management of parking sits within a dynamic and changing context, and therefore constant adjustment and improvement is necessary to guarantee effective and responsive management.

GCC seeks to maintain a positive balance between different demands – from residents, their visitors, businesses and their deliveries and customers, access for disabled people, etc. This also needs to be balanced with the duty the Council has to maintain traffic flow, avoiding unsafe parking, and ensuring there is good access for pedestrians, cyclists, buses and other vehicles.

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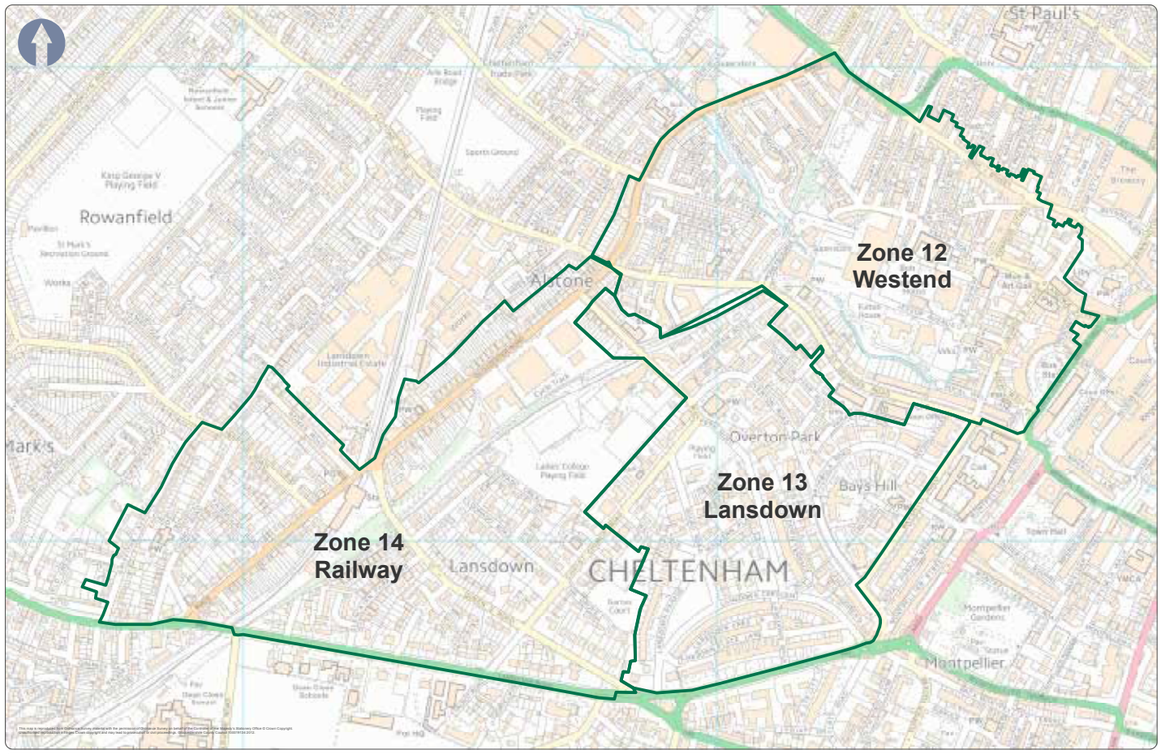
2. New Parking Schemes and Traffic Regulation Orders (TRO) Management

Cheltenham Parking Review - West: West End, Lansdown & Railway

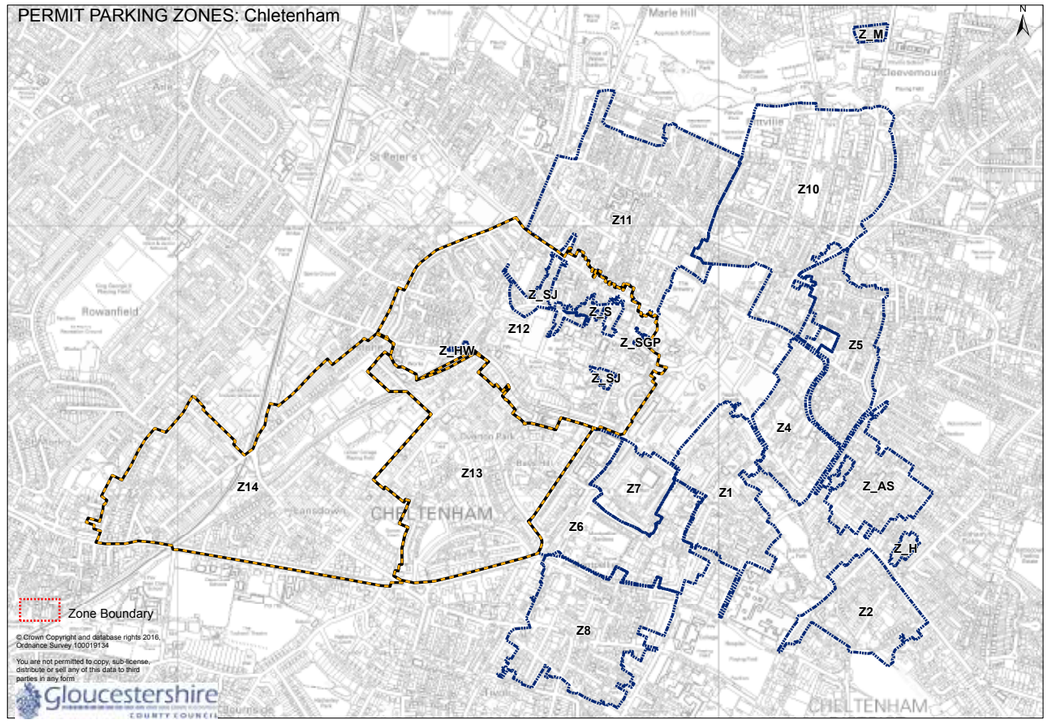
Three new parking permit zones were introduced to be effective from 1st August 2017 following consultation in 2016 in the western area of Cheltenham. The zones are Zone 12 Westend, Zone 13 Lansdown and Zone 14 Railway. Some roads have been reserved for permit holders only, and several roads feature shared-use restrictions. Residents, businesses and visitors need to purchase permits in order to park in the restricted areas. Areas of the Lansdown and Westend zones comprise of permit bays shared with pay and display, these are located near to the town centre. Shared use bays located further away from the centre comprise of permit holders or a maximum free stay for a stated number of hours.

[Figure 1] Cheltenham West Map

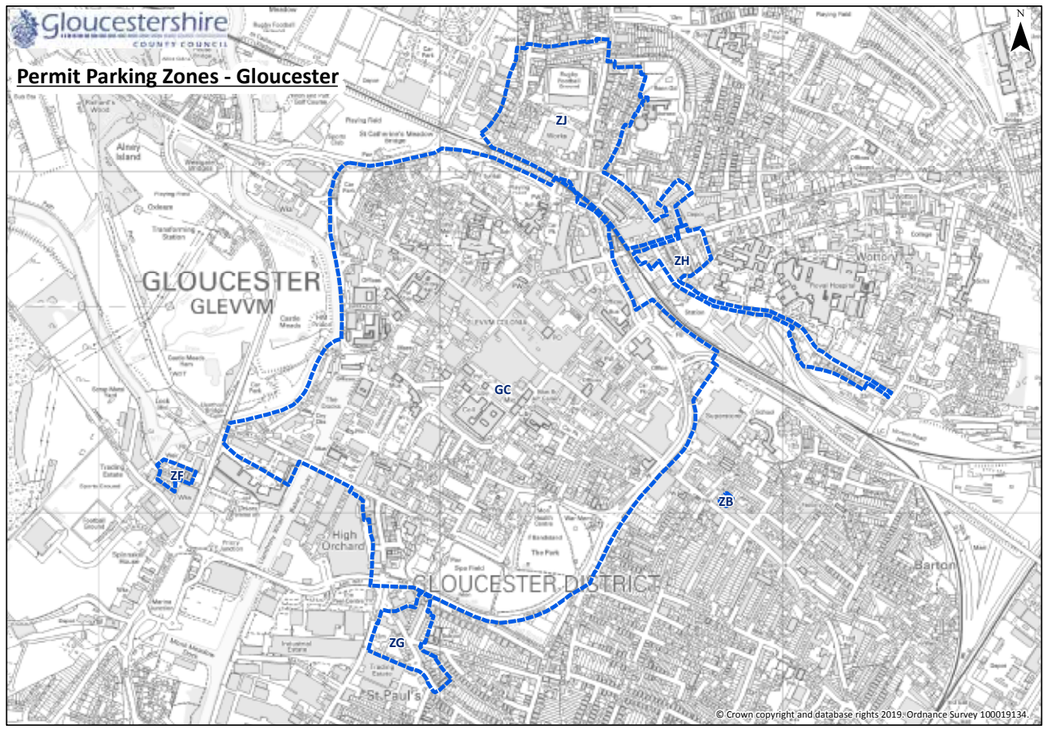


Cheltenham Parking Review: West. Zones 12 (Westend), 13 (Lansdown) & 14 (Railway)

[Figure 2] Cheltenham Parking Zones



[Figure 3] Gloucester Zones



Traffic Regulation Order (TRO) management

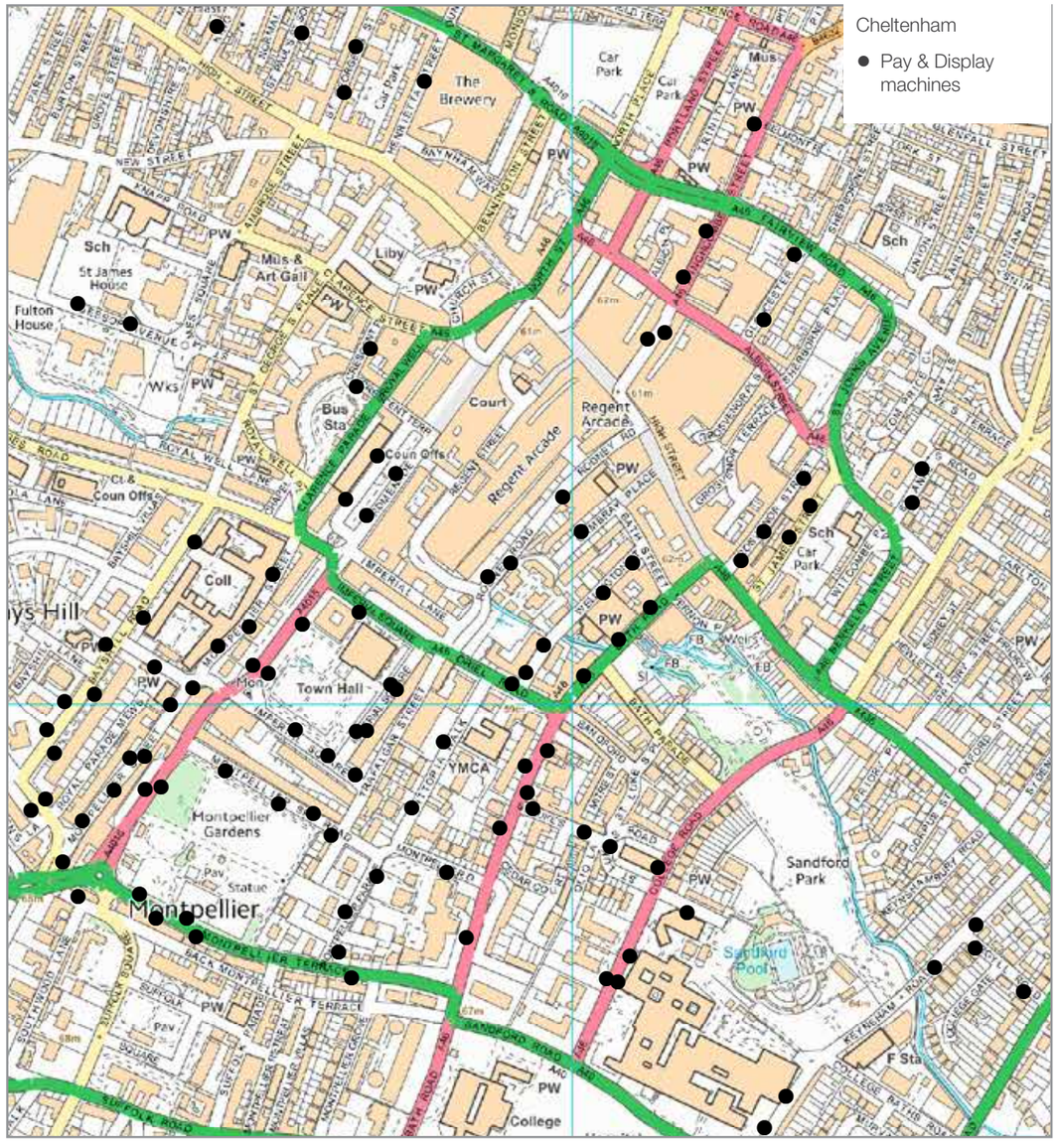
In early January 2018, the county council changed their ICT supplier that is used to create map schedules for all on-street parking TROs. All data was transferred to Parkmap. This system comes with a number of additional features, including sign plotting and a public facing map-based portal which enables customers to view the legally sealed map tile via our website, ensuring transparency for customers. This portal also has a consultation function, which will aim to make the TRO consultation process more efficient and less resource-heavy going forward.

Pay and Display Income

Gloucestershire County Council currently have a city and two towns that operate pay and display restrictions; Gloucester, Cheltenham and Cirencester. Please see the plans below illustrating the location of all pay and display machines on-street.

[Figure 4] Cheltenham Pay & Display machine locations

The diagrams on pages 6 and 7 show the location of Pay & Display machines in Cheltenham and Gloucester. In addition, there are two Pay & Display machines in Cirencester Market Place (page 8).



[Figure 5] Gloucester Pay & Display machine locations

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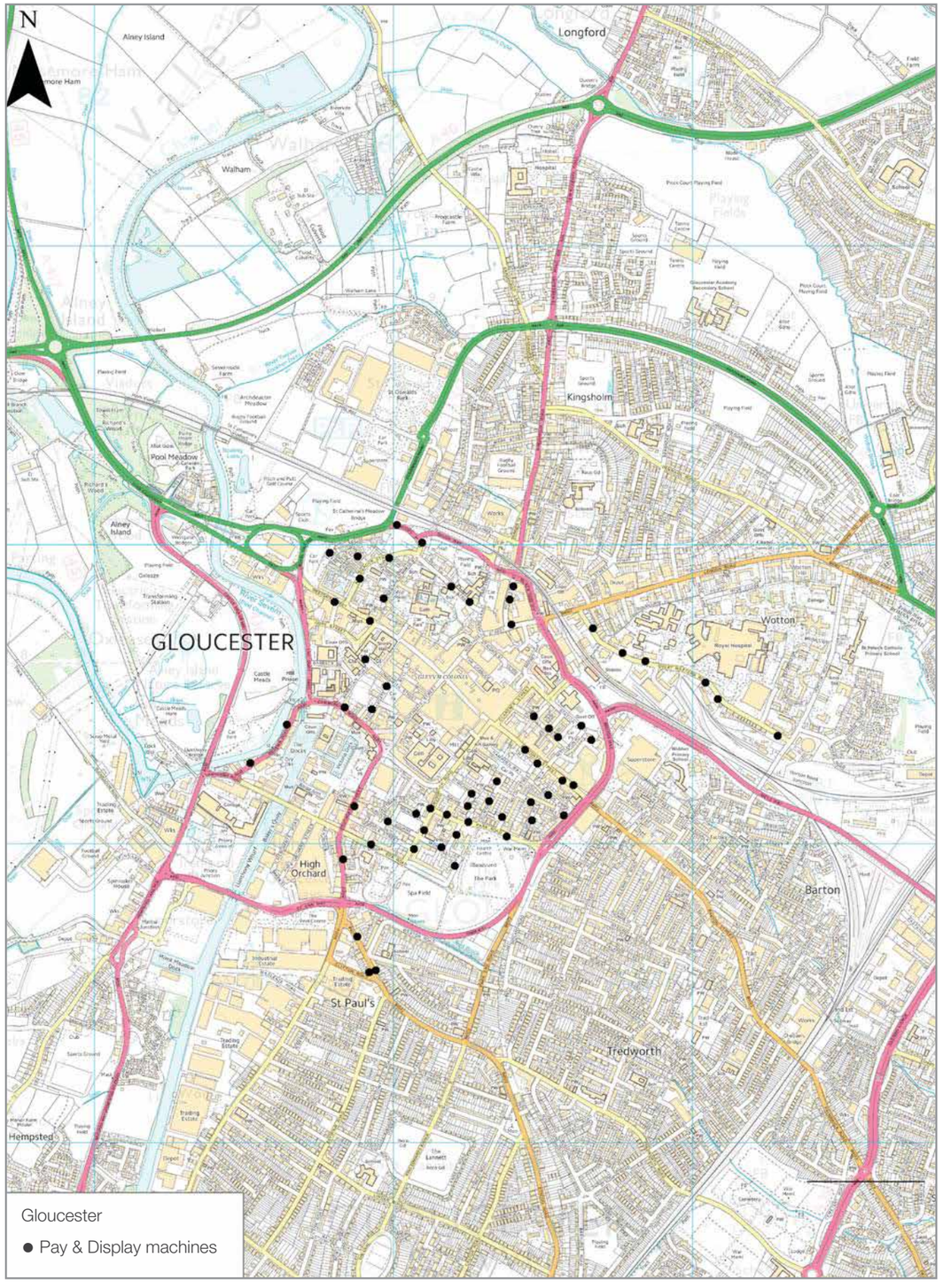
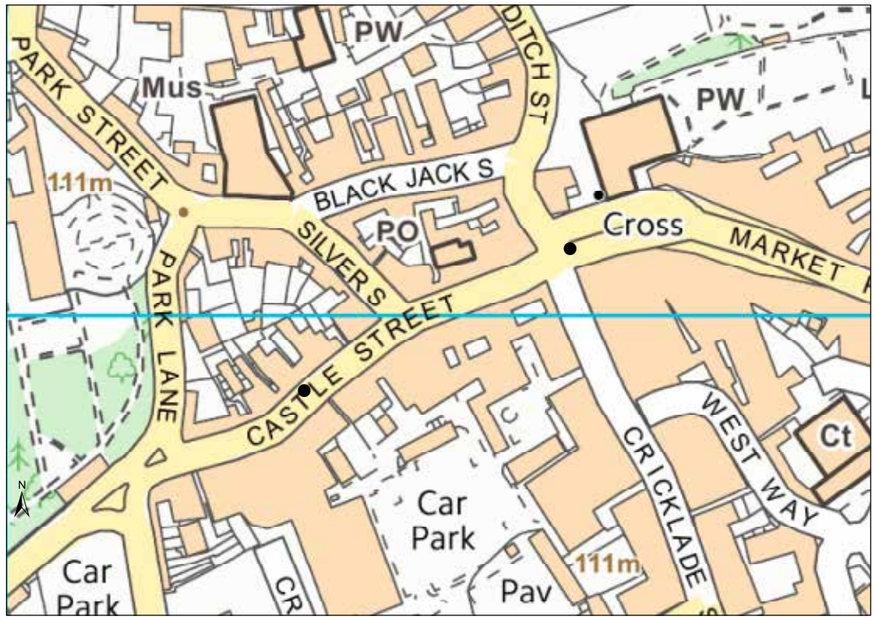
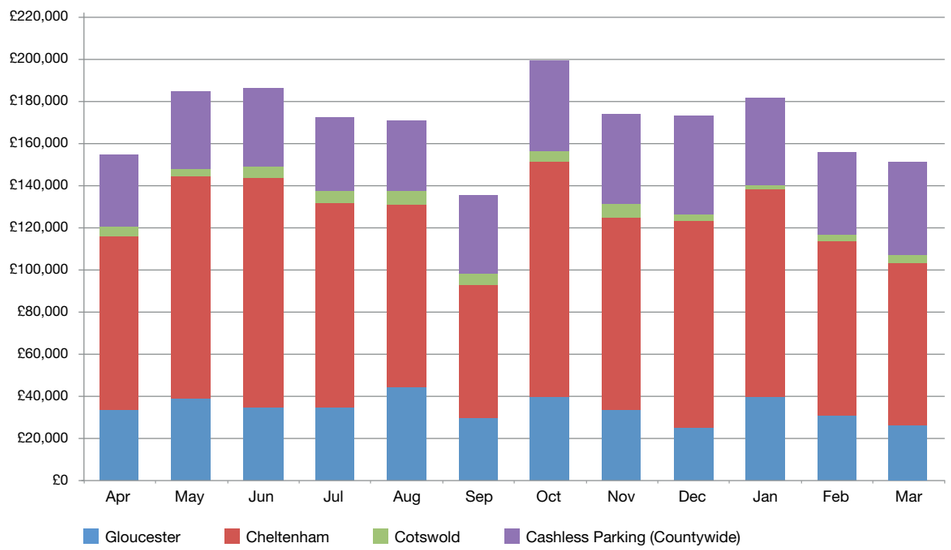


[Figure 6] Cirencester Pay & Display machine locations



These pay and display machines are assets to the council and are maintained through our current parking enforcement contract. The machines (hardware) are supplied by Parkeon, who also supply the council with access to their back office management software system. This can be used to monitor machine health and actual cash income.

Figure 7 displays the income received for pay and display income, countywide, for 2017-2018.



[Figure 7] Parking Charge (Pay & Display) income 2017 - 2018

Year totals: Gloucester £415,893 Cheltenham £1,108,123
Cotswold £48,782 Cashless £471,650

Please see below our pay and display tariffs. These can also be found in Schedule 1 of the Gloucestershire County Council On street parking order 2017.

[Figure 8] Schedule 1 Pay and Display Tariffs

Maximum Stay Period at location.

Charging Period not applicable at location.

Location/road	Charging period												
	15 mins	30 mins	45 mins	1hr	1.5 hrs	2 hrs	3 hrs	4 hrs	5 hrs	6 hrs	8 hrs	10 hrs	12 hrs
Cheltenham													
Inner Promenade		£1.00		£1.70	£2.50	£3.30							
Promenade (North)		£1.00		£1.70	£2.50	£3.30							
Rodney Road		£1.00		£1.70	£2.50	£3.30							
Cambray Place		£1.00		£1.70	£2.50	£3.30							
Promenade South				£1.50		£2.70		£5.50				£10.00	
Imperial Square				£1.50		£2.70		£5.50				£10.00	
Montpellier Street				£1.50		£2.70		£5.50				£10.00	
Suffolk Place	£0.20	£0.40	£0.70	£1.00	£1.50	£2.00							
Fauconberg Road	£0.20	£0.40	£0.70	£1.00	£1.50	£2.00							
Queens Circus	£0.20	£0.40	£0.70	£1.00	£1.50	£2.00							
Montpellier Drive	£0.20	£0.40	£0.70	£1.00	£1.50	£2.00							
Montpellier Street (between Montpellier Arcade and Fauconberg Road	£0.20	£0.40	£0.70	£1.00	£1.50	£2.00							
Montpellier Walk	£0.20	£0.40	£0.70	£1.00	£1.50	£2.00							
Vittoria Walk	£0.20	£0.40	£0.70	£1.00	£1.50	£2.00							
Montpellier Spa Road	£0.20	£0.40	£0.70	£1.00	£1.50	£2.00	£4.00						
Montpellier Terrace	£0.20	£0.40	£0.70	£1.00	£1.50	£2.00	£4.00						
Bath Road (between Montpellier Terrace and Montpellier Drive)	£0.20	£0.40	£0.70	£1.00	£1.50	£2.00	£4.00	£5.00					
Bayshill Road	£0.20	£0.40	£0.70	£1.00	£1.50	£2.00	£4.00	£5.00					
Montpellier Parade	£0.20	£0.40	£0.70	£1.00	£1.50	£2.00	£4.00	£5.00					
Montpellier Street (between Parabola Road and Montpellier Arcade)	£0.20	£0.40	£0.70	£1.00	£1.50	£2.00	£4.00	£5.00					
Parabola Road (between Montpellier Street and Bayshill road)	£0.20	£0.40	£0.70	£1.00	£1.05	£2.00	£4.00	£5.00					
Bath Road (between Oriel Road and Cedar Court Road)				£1.50		£3.00							
St Annes Road				£1.00		£2.00							
Gloucester Place				£1.50		£3.00							
Grosvenor Street				£1.50	£2.10	£3.00							
College Road				£1.50	£2.10	£3.00							

Location/road	Charging period												
	15 mins	30 mins	45 mins	1hr	1.5 hrs	2 hrs	3 hrs	4 hrs	5 hrs	6 hrs	8 hrs	10 hrs	12 hrs
Cheltenham													
Keynsham Road				£1.00		£2.00	£3.00	£4.00					
Argyll Road				£1.00		£2.00	£3.00	£4.00					
St Lukes Road				£1.00		£2.00	£3.00	£4.00					
Orrisdale Terrace				£1.00		£2.00	£3.00	£4.00					
King Street	Minimum Payment £0.05, (£1/hr), max stay 2hrs £2.00					£2.00							
St Pauls Street South	Minimum Payment £0.05, (£1/hr), max stay 2hrs £2.00					£2.00							
St Georges Street	Minimum Payment £0.05, (£1/hr), max stay 2hrs £2.00					£2.00							
Henrietta Street	Minimum Payment £0.05, (£1/hr), max stay 2hrs £2.00					£2.00							
Crescent Place				£1.60		£2.80	£3.80						
Crescent Terrace				£1.60		£2.80	£3.80						
Winchcombe Street (between High Street and Fairview Road)				£1.60		£2.80	£3.80						
St James Street				£1.60		£2.80	£3.80						
Wellington Street				£1.60		£2.80	£3.80						
Oriel Road				£1.60		£2.80	£3.80						
Bath Road (between High Street and Oriel Road)				£1.60		£2.80	£3.80						
Jessop Avenue				£1.30		£2.60	£3.90						£6.00
Clarence Square	Minimum Payment £0.05, (£1.50/hr), max stay 2hrs £3.00					£3.00							
Evesham Road	Minimum Payment £0.05, (£1.50/hr), max stay 2hrs £3.00					£3.00							
Pittville Lawn	Minimum Payment £0.05, (£1.50/hr), max stay 2hrs £3.00					£3.00							
Prestbury Road	£0.016/min (£1/hr), max stay 3hrs £3.00						£3.00						
Wellington Road	£0.016/min (£1/hr), max stay 3hrs £3.00						£3.00						
Winchcombe Street (between Fairview Road and Clarence Road)	Minimum Payment £0.05 (£1.50/hr), max stay 2hrs £3.00					£3.00							
Wellington Square	Minimum Payment £0.05 (£1.50/hr), max stay 2hrs £3.00					£3.00							
St Georges Road	Minimum Payment £0.05, (£1/hr), max stay 2hrs £2.00					£2.00							
Burton Street	Minimum Payment £0.05, (£1/hr), max stay 2hrs £2.00					£2.00							
Devonshire Street	Minimum Payment £0.05, (£1/hr), max stay 2hrs £2.00					£2.00							
New Street	Minimum Payment £0.05, (£1/hr), max stay 2hrs £2.00					£2.00							

Location/road	Charging period												
	15 mins	30 mins	45 mins	1hr	1.5 hrs	2 hrs	3 hrs	4 hrs	5 hrs	6 hrs	8 hrs	10 hrs	12 hrs
Cheltenham													
Ambrose Street	Minimum Payment £0.05, (£1/hr), max stay 2hrs £2.00					£2.00							
Clarence Street	Minimum Payment £0.05, (£1/hr), max stay 2hrs £2.00					£2.00							
St James Square	Minimum Payment £0.05, (£1/hr), max stay 2hrs £2.00					£2.00							
St Georges Place	Minimum Payment £0.05, (£1/hr), max stay 2hrs £2.00					£2.00							
Crescent Place	Minimum Payment £0.05, (£1/hr), max stay 2hrs £2.00					£2.00							
Crescent Terrace	Minimum Payment £0.05, (£1/hr), max stay 2hrs £2.00					£2.00							
Royal Well Place	Minimum Payment £0.05, (£1/hr), max stay 2hrs £2.00					£2.00							
Chapel Walk	Minimum Payment £0.05, (£1/hr), max stay 2hrs £2.00					£2.00							
Parabola Road	Minimum Payment £0.05, £1 per hour for first 3 hours							Minimum Payment £0.05, £1.50 per hour, up to 4 hours Max stay (£4.50)					
Overton Road	Minimum Payment £0.05, £1 per hour for first 3 hours							Minimum Payment £0.05, £1.50 per hour, up to 4 hours Max stay (£4.50)					
Lansdown Crescent	Minimum Payment £0.05, £0.50p per hour up to maximum charge £4, max stay 12hrs												
Lansdown Parade	Minimum Payment £0.05, £0.50p per hour up to maximum charge £4, max stay 12hrs												
Malvern Place	Minimum Payment £0.05, £0.50p per hour up to maximum charge £4, max stay 12hrs												
Douro Road	Minimum Payment £0.05, £0.50p per hour up to maximum charge £4, max stay 12hrs												
Malvern Road	Minimum Payment £0.05, £0.50p per hour up to maximum charge £4, max stay 12hrs												
Vitt	£0.20	£0.40	£0.70	£1.00	£1.50	£2.00							
Montp	£0.20	£0.40	£0.70	£1.00	£1.50	£2.00	£4.00						
Montp	£0.20	£0.40	£0.70	£1.00	£1.50	£2.00	£4.00						
Bath Road (between Montpellier Terrace and Montpellier Drive)	£0.20	£0.40	£0.70	£1.00	£1.50	£2.00	£4.00	£5.00					
Bayshill Road	£0.20	£0.40	£0.70	£1.00	£1.50	£2.00	£4.00	£5.00					
Montpellier Parade	£0.20	£0.40	£0.70	£1.00	£1.50	£2.00	£4.00	£5.00					
Cirencester													
Market Place		£0.50		£1.00									
Castle Street	Minimum Payment £0.05, (£0.50/hr), max stay 2hrs					£2.00							

Location/road	Charging period												
	15 mins	30 mins	45 mins	1hr	1.5 hrs	2 hrs	3 hrs	4 hrs	5 hrs	6 hrs	8 hrs	10 hrs	12 hrs
Gloucester													
Eastgate Street	£0.40	£0.70		£1.40	£2.10	£2.70							
Llantony Road	£0.40	£0.70		£1.40	£2.10	£2.70							
Northgate Street	£0.40	£0.70		£1.40	£2.10	£2.70							
Southgate Street	£0.40	£0.70		£1.40	£2.10	£2.70							
Westgate Street	£0.40	£0.70		£1.40	£2.10	£2.70							
Worcester Street	£0.40	£0.70		£1.40	£2.10	£2.70							
Albert Street		£0.70		£1.40	£2.10	£2.70							
Archdeacon Street		£0.70		£1.40	£2.10	£2.70							
Arthur Street		£0.70		£1.40	£2.10	£2.70							
Bearland		£0.70		£1.40	£2.10	£2.70							
Bedford Street		£0.70		£1.40	£2.10	£2.70							
Belgrave Road		£0.70		£1.40	£2.10	£2.70							
Brunswick Road		£0.70		£1.40	£2.10	£2.70							
Brunswick Square		£0.70		£1.40	£2.10	£2.70							
Commercial Road		£0.70		£1.40	£2.10	£2.70							
Cromwell Street		£0.70		£1.40	£2.10	£2.70							
Kingsbarton Street		£0.70		£1.40	£2.10	£2.70							
Ladybellegate Street		£0.70		£1.40	£2.10	£2.70							
Montpellier		£0.70		£1.40	£2.10	£2.70							
Mount Street		£0.70		£1.40	£2.10	£2.70							
Park Road		£0.70		£1.40	£2.10	£2.70							
Pitt Street		£0.70		£1.40	£2.10	£2.70							
Prince Street		£0.70		£1.40	£2.10	£2.70							
Priory Road		£0.70		£1.40	£2.10	£2.70							
Russell Street		£0.70		£1.40	£2.10	£2.70							
Severn Road		£0.70		£1.40	£2.10	£2.70							
Spa Road		£0.70		£1.40	£2.10	£2.70							
St Kilda Parade		£0.70		£1.40	£2.10	£2.70							
St Marys Square		£0.70		£1.40	£2.10	£2.70							
St Marys Street		£0.70		£1.40	£2.10	£2.70							
St Michaels Square		£0.70		£1.40	£2.10	£2.70							
Station Road		£0.70		£1.40	£2.10	£2.70							
Wellington Street		£0.70		£1.40	£2.10	£2.70							
Whitfield		£0.70		£1.40	£2.10	£2.70							
Upper Quay Street		£0.70		£1.40	£2.10	£2.70							
Barbican Way		£0.70		£1.40	£2.10	£2.70	£4.00	£5.00					
Stroud Road				£1.50		£2.50							
Great Western Road				£1.50		£3.00	£4.00	£5.00					

Table 1. Shows space availability for pay and display bays, permit only bays and shared-use bays. Spaces are calculated at approximately 5.5 meters.

[Table 1]

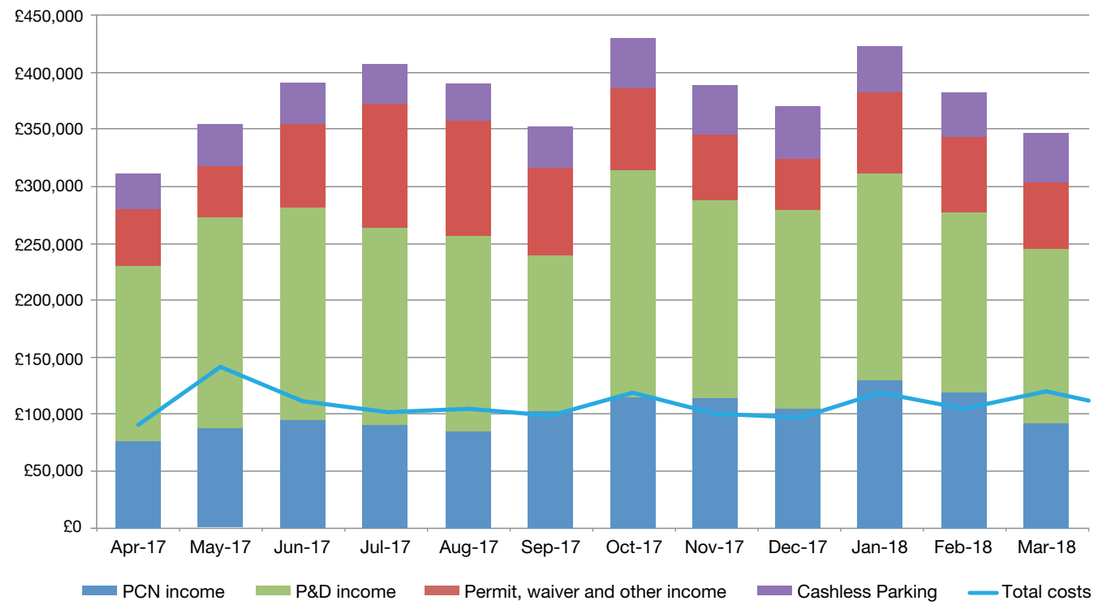
Area	Permit-only	Shared-use	Pay & display
Cheltenham	3469	8427	4355
Gloucester	210	1459	977
Cirencester	n/a	0	20
Tewkesbury	60	0	n/a
Cotswold	188	39	n/a

3. On-Street Parking Income and Expenditure 2017-2018

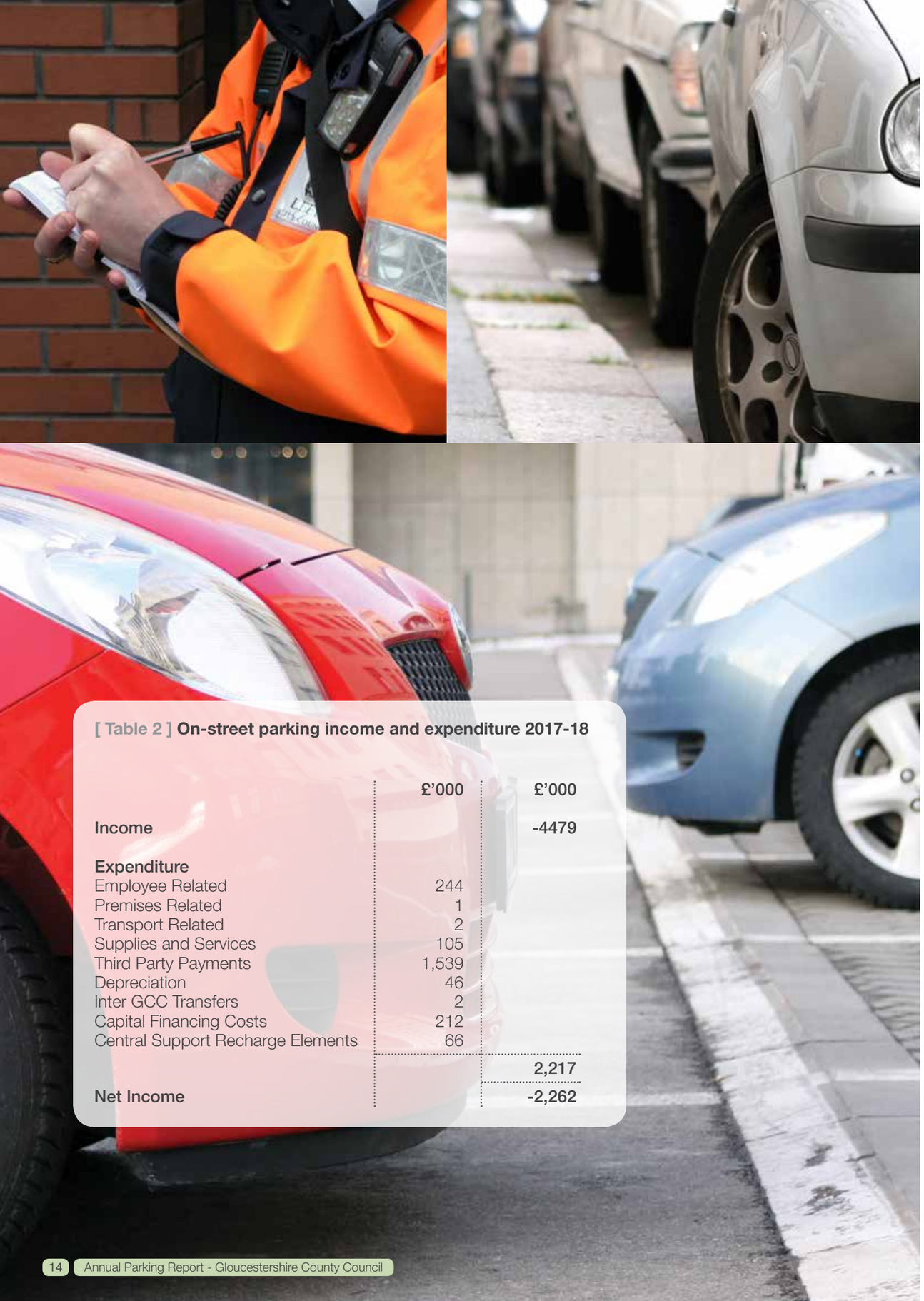
Figure 9 shows the total income and costs per month for 2017-2018. Please note that the total costs relate only to the *Gloucestershire County Council Framework Agreement Parking Management Services* contract, currently supplied by APCOA. These actual costs include costs of CEOs to enforce on-street restrictions, first line maintenance for pay and display machines and PCN processing. This does not include 'below the line costs' such as maintenance of signs and lines or costs for providing bay suspensions.

Other costs that are incurred to deliver CPE and CCTV enforcement include access to back office software systems, internal staffing to help support and manage the contract, maintenance costs (such as second line maintenance for pay and display machines). This is not an exhaustive list. Revenue received from parking covers the costs for the service delivery. Any surplus generated by the operation of the parking service is used firstly in investment in the management of parking and the parking asset, and then for other improvements in traffic management, highway improvements and subsidised and concessionary transport. This is in accordance with the current legislation, the Traffic Management Act 2004.

[Figure 9] **Countywide costs against various income**



Year totals: PCN income £1,215,058 P&D income £2,044,448 Permit, waiver and other income £818,420 Cashless Parking £471,650 Total costs **£1,310,799**



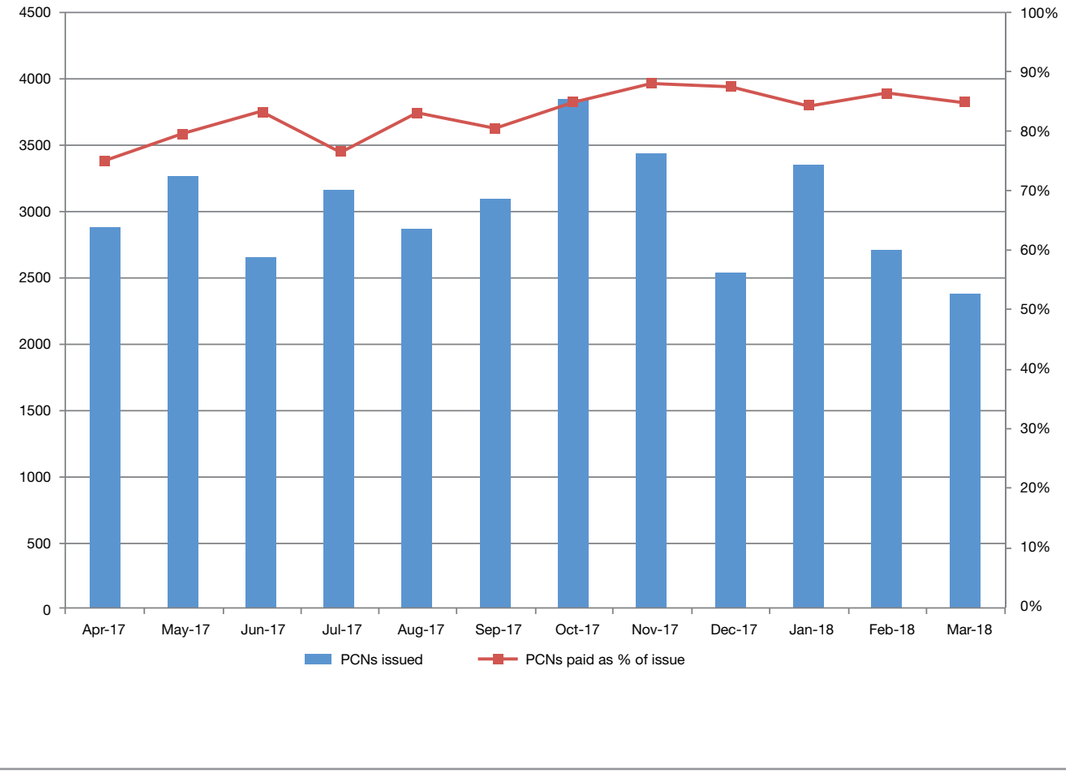
[Table 2] On-street parking income and expenditure 2017-18

	£'000	£'000
Income		-4479
Expenditure		
Employee Related	244	
Premises Related	1	
Transport Related	2	
Supplies and Services	105	
Third Party Payments	1,539	
Depreciation	46	
Inter GCC Transfers	2	
Capital Financing Costs	212	
Central Support Recharge Elements	66	
		2,217
Net Income		-2,262

4. PCN Payment and Issue

Figure 10 shows the number of Penalty Charge Notices issued for on-street parking contraventions in each month across the county.

[Figure 10] Countywide PCN issue and percentage of PCNs paid



[Table 3] Penalty Charge Notices issued in each month across the county in table format

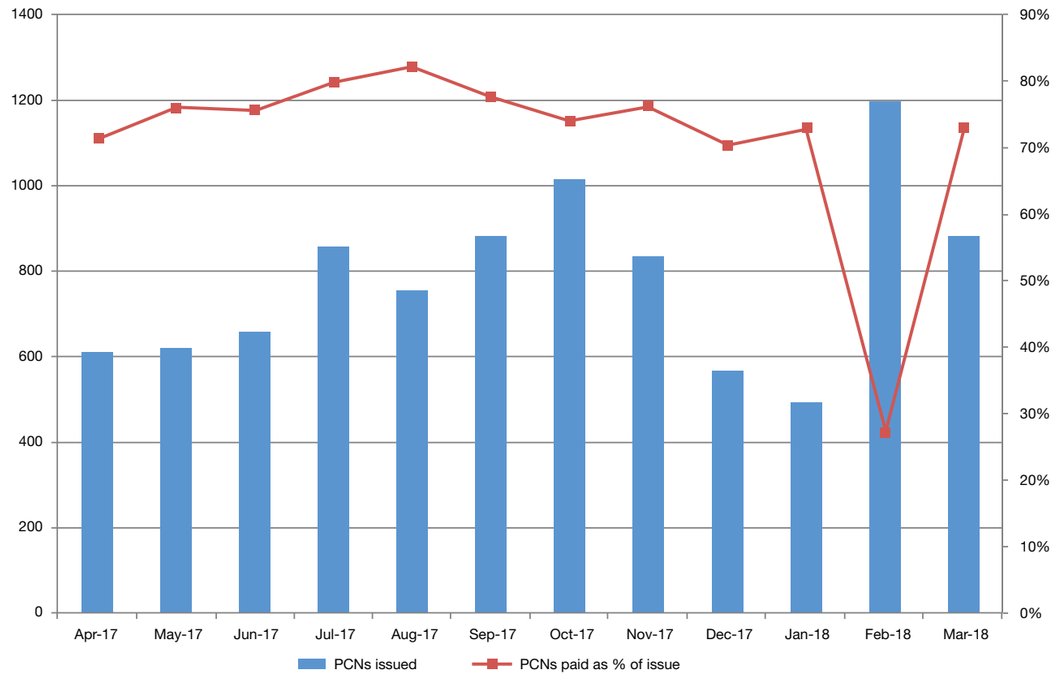
2017/2018	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
PCNs issued	2865	3256	2647	3150	2861	3091	3838	3428	2516	3340	2701	2359
PCNs paid as % of issue	74.85	79.51	82.84	76.43	82.68	80.61	84.40	87.87	87.17	84.09	86.14	84.71

5. CCTV Bus Lane Enforcement

There are currently six active bus lane cameras in operation with additional sites being considered to be enforced in the future. All cameras are Flexi 3G systems provided by Systems Engineering and Assessment Ltd (SEA) as well as the ROADFlow system. The system is integrated into the Chipside software that is used to process Penalty Charge Notices (PCNs).

Figure 11 shows the number of CCTV Penalty Charge Notices issued for on-street parking contraventions in each month across the county, and the percentage of these that were paid.

[Figure 11] Countywide CCTV PCN issue and percentage of PCNs paid



[Table 4]
CCTV Penalty Charge Notices issued in each month across the county and the percentage of these that were paid in table format.

Please note that the spike in PCNs issued and the drop in PCNs paid in the month of February 2018 was due to a technical error, which resulted in a large number of PCNs being issued in duplicate and subsequently cancelled.

Contravention Month	PCNs Issued	PCNs Paid as % of Issue
April-17	611	71.36
May-17	621	76.01
June-17	655	75.42
July-17	858	79.84
August-17	752	81.91
September-17	882	77.55
October-17	1,010	74.16
November-17	835	76.29
December-17	565	70.62
January-18	491	72.91
February-18	1,197	27.23
March-18	883	72.93

6. Challenges and representations

The flow chart below illustrates the potential "life cycle" of a PCN with the opportunities to challenge and pay.

[Figure 12] PCN Life Cycle

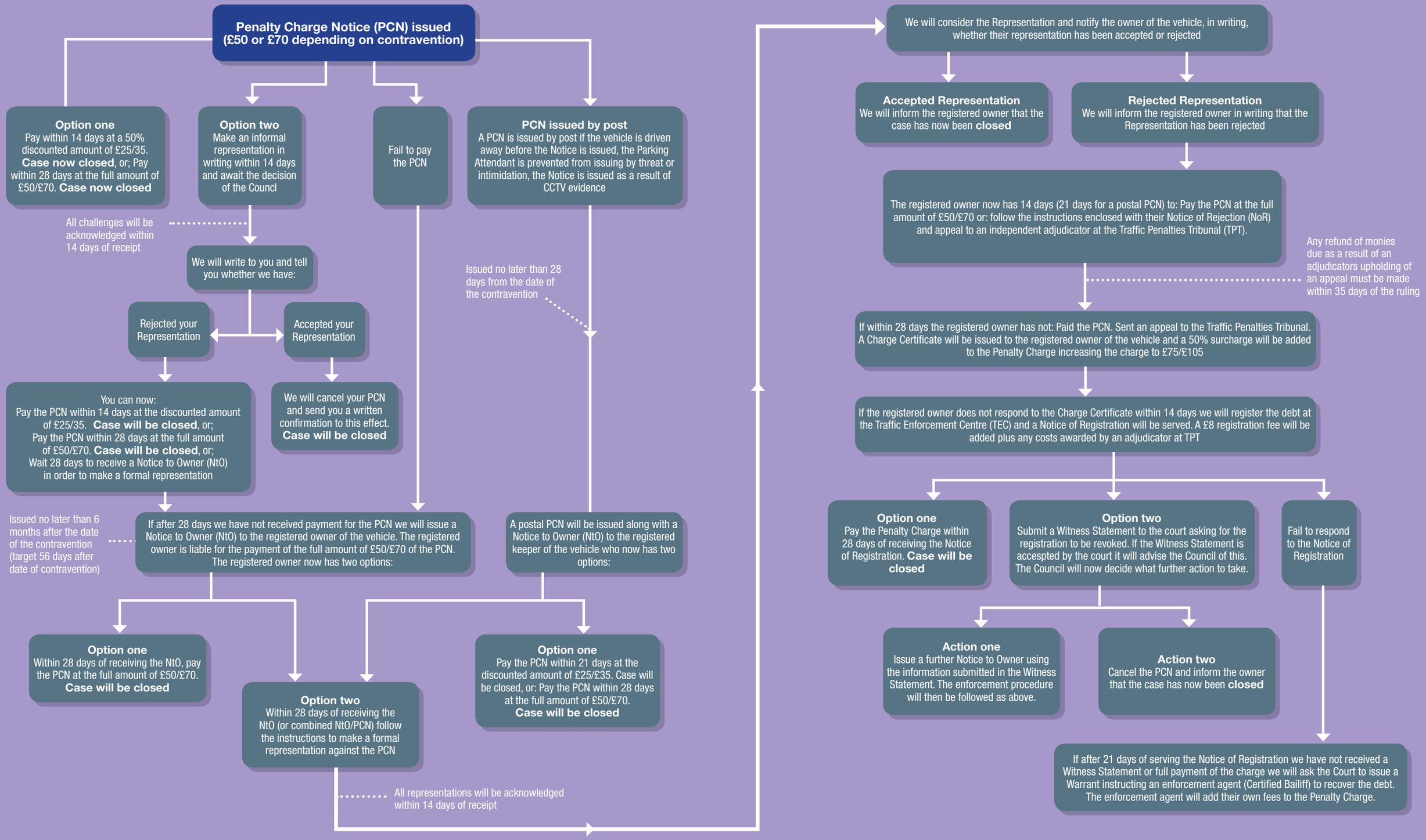
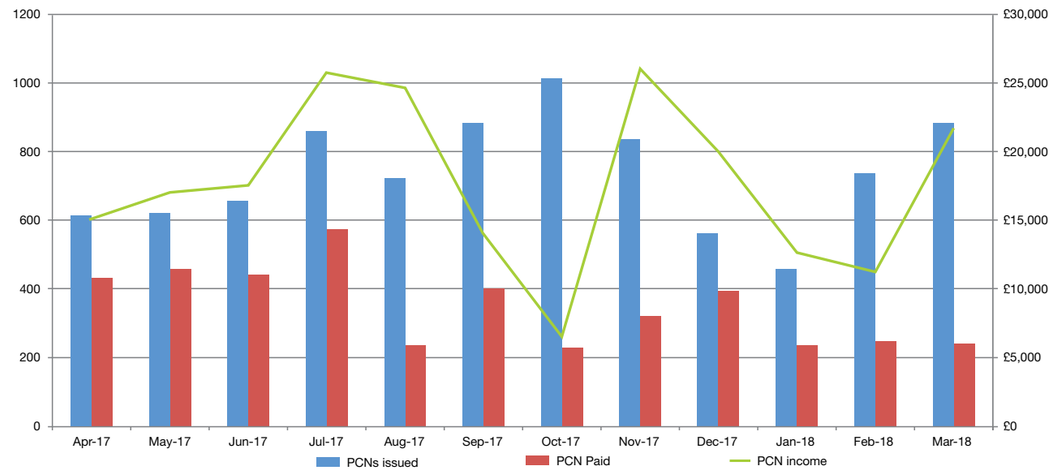


Figure 13 displays data for CCTV PCN issue, payments and income received.

[Figure 13] Bus lane CCTV enforcement activity 2017-2018



Clarence Street, Cheltenham Experimental Bus Lane

A new, experimental bus lane is due to be implemented in 2018 which will take place at Clarence Street, Cheltenham. Cheltenham Borough Council will predominantly be designing the scheme, with Gloucestershire County Council enforcing the scheme on their behalf. The main purpose for the proposed trial is to encourage pedestrian, cycle and public transport use for the town as well as improving air quality. The experiment can run for a maximum period of 18 months.

Figure 14 shows data for both rejections and acceptances for Civil Parking Enforcement and CCTV challenges in 2017-2018 for both pre, and post-Notice to Owner (NTO) stages. Pre-notice to owner refers to civil parking enforcement only, and post-notice to owner refers to CCTV as well as civil parking enforcement.

[Figure 14] Civil parking enforcement challenges per issue 2017-2018

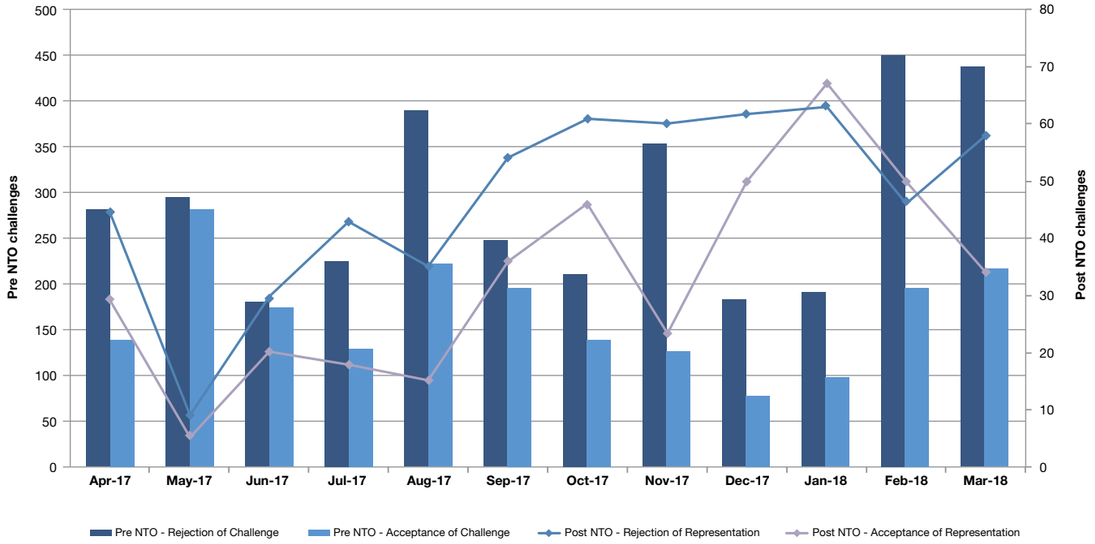
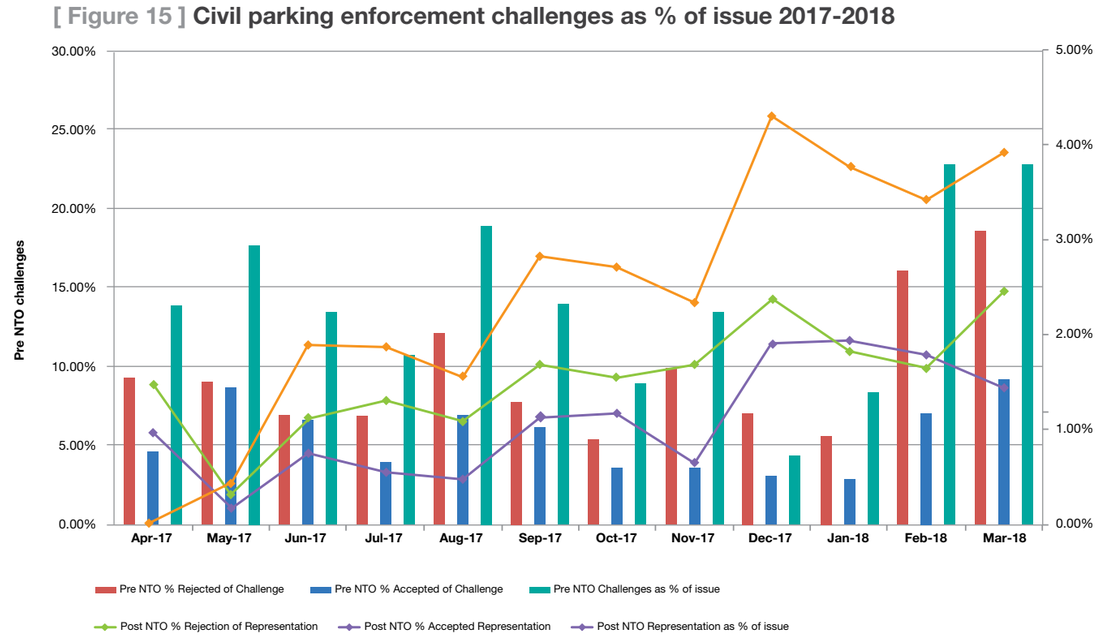


Figure 15 demonstrates challenges as a percentage of issue.

[Figure 15] Civil parking enforcement challenges as % of issue 2017-2018



[Table 5] Annual totals for Challenges and Representations for on-street parking fines and shown as a percentage

Challenges and Representations	Yearly Totals	Challenges and Representations as a % of Total PCNs Issued
Rejection Pre Notice to Owner (NtO)	4347	11.6%
Acceptance Pre NtO	1984	5.3%
Rejection Post NtO	583	1.6%
Acceptance Post NtO	416	1.1%
Total PCNs Issued	**37364**	

[Table 6] Annual totals for Challenges and Representations for CCTV and shown as a percentage

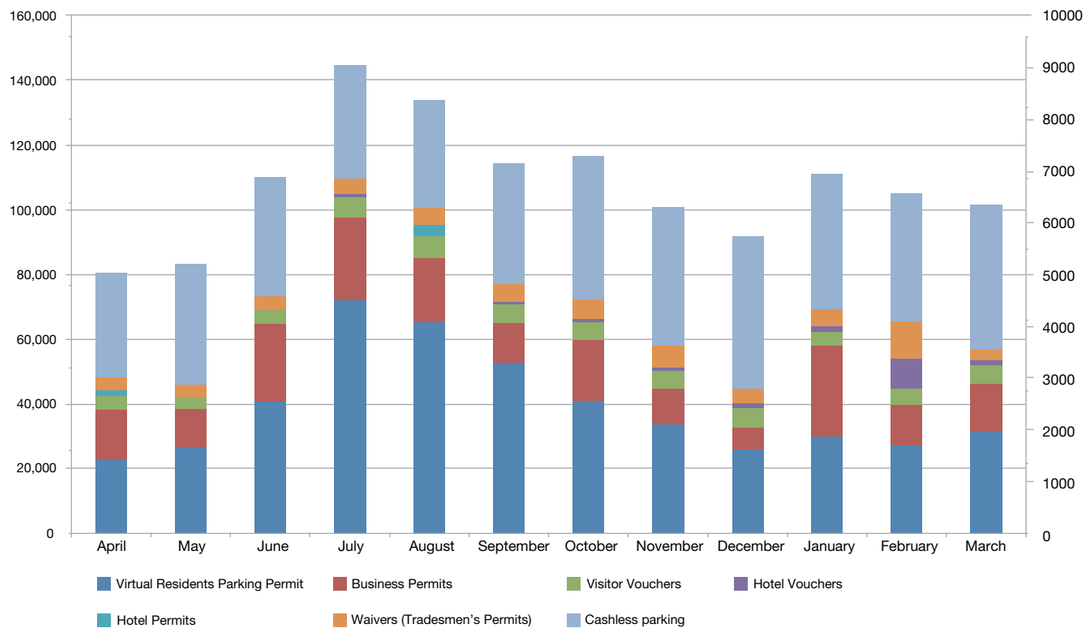
Challenges and Representations	Yearly Totals	Challenges and Representations as a % of Total PCNs Issued
Rejection Post NtO	262	3.0%
Acceptance Post NtO	311	3.5%
Total PCNs Issued	**8840**	

[Table 7] **Permit charges**

Permit type	Cost
1st permit	£50 per year or £4.17 monthly
2nd permit	£100 per year or £8.34 monthly
Visitor Voucher (1 full calendar day)	£10 per set of 10 (£1 per voucher) 50 per household per year Only one voucher required for a weekend (Saturday and Sunday)
Eco' cars (Vehicle Excise Duty Band 'A')	1st Permit - Free (£0) It is still necessary to obtain a permit (even though it is free of charge) 2nd Permit - £50 per year or £4.17 monthly
Motorcycles under 300cc (reduced charge)	1st Permit - £25 2nd Permit - £50 per year or £4.17 monthly

Figure 16 displays income for various permit types, and other parking charges.

[Figure 16] **Virtual and cashless income 2017 - 2018**



[Table 8] **Numbers of Permit and Pay & Display Transactions 2017/2018**

	Virtual Residents Parking Permit	Business Permits	Visitor Vouchers	Hotel Vouchers	Hotel Permits	Waivers (Tradesmen's permits)	Cashless Parking
April	1,878	58	8,055	28	19	230	28,466
May	1,932	47	3,522	39	14	3,580	31,358
June	2,163	92	4,570	27	0	3,545	31,574
July	2,905	100	6,180	172	0	3,783	14,619
August	2,902	71	6,950	0	854	4,633	14,071
September	2,788	47	5,740	171	0	4,091	15,702
October	2,539	72	5,990	255	0	4,921	17,704
November	2,348	43	9,747	278	0	9,747	17,693
December	2,165	25	11,643	365	0	5,583	18,736
January	2,508	79	8,492	511	19	4,042	17,633
February	2,102	47	8,817	2,306	19	8,817	16,046
March	2,455	55	10,994	512	19	5,294	17,681
Year total	**28,685**	**736**	**90,700**	**4,664**	**944**	**58,266**	**241,283**

[Table 9] **Income - Virtual and cashless transactions 2017/ 2018**

	Virtual Residents Parking Permit	Business Permits	Visitor Vouchers	Hotel Vouchers	Hotel Permits	Waivers (Tradesmen's permits)	Cashless Parking
April	£22,952	£15,226	£4,260	£96	£1,805	£3,830	£32,020
May	£26,498	£12,126	£3,540	£146	£0	£3,795	£37,125
June	£41,023	£23,583	£4,500	£88	£0	£4,245	£36,770
July	£72,261	£25,583	£6,150	£818	£0	£4,925	£35,146
August	£65,511	£19,550	£6,920	£0	£3,738	£5,115	£33,400
September	£52,586	£12,480	£5,730	£776	£0	£5,650	£37,010
October	£41,244	£18,365	£5,940	£856	£0	£6,190	£44,124
November	£33,719	£11,350	£5,260	£874	£0	£6,955	£42,660
December	£25,994	£6,980	£6,030	£1,122	£0	£4,495	£47,298
January	£33398	£24,545	£4,450	£1,552	£0	£5,080	£41,850
February	£27102	£12,845	£4,750	£9,266	£0	£11,635	£39,752
March	£31357	£14,830	£5,700	£1,590	£0	£3,485	£44,498
Year total	**£473,645**	**£197,463**	**£63,230**	**£17,184**	**£5,543**	**£65,400**	**£471,650**

MIPERMIT Gloucestershire

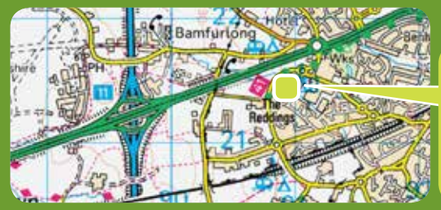
To purchase a permit, visitor voucher or waiver please contact MiPermit:
https://www.mipermit.com/gloucestershire
0333 123 5900

Information on permits, visitor vouchers and waivers is available on our website
www.gloucestershire.gov.uk/parking

8. Park & Ride Report

Cheltenham Park & Ride Schemes

Arle Court Park & Ride



Location:

Arle Court Park & Ride (post code GL51 6SY) is signposted from the M5 at Junction 11.

Car park:

- Maintained by Gloucestershire County Council
- Open during bus operational hours Monday to Sunday
- Free parking for Park & Ride customers only
- CCTV in operation
- 2.1m height barrier in place (overflow section of car park)

Pulhams' Coaches Hospitals service 99 Timetable:

The Gloucester and Cheltenham Hospitals service 99 will run at least every 30 minutes during the day on Mondays to Fridays between Arle Court Park & Ride and both Cheltenham and Gloucester Hospitals.

Cheltenham Racecourse Park & Ride

Location:

Cheltenham Racecourse Park & Ride (post code GL50 4SH) is situated to the North of Cheltenham Town center close to the A435 Evesham Road.

Car park:

- Not maintained by Gloucestershire County Council.
- For more information please call Stagecoach on 01452 418630 or the Racecourse on 01242 513014

Bus Service:

Concessionary fares after 0930 weekdays and all day weekends will be £1 return for all services departing from the park & ride site.

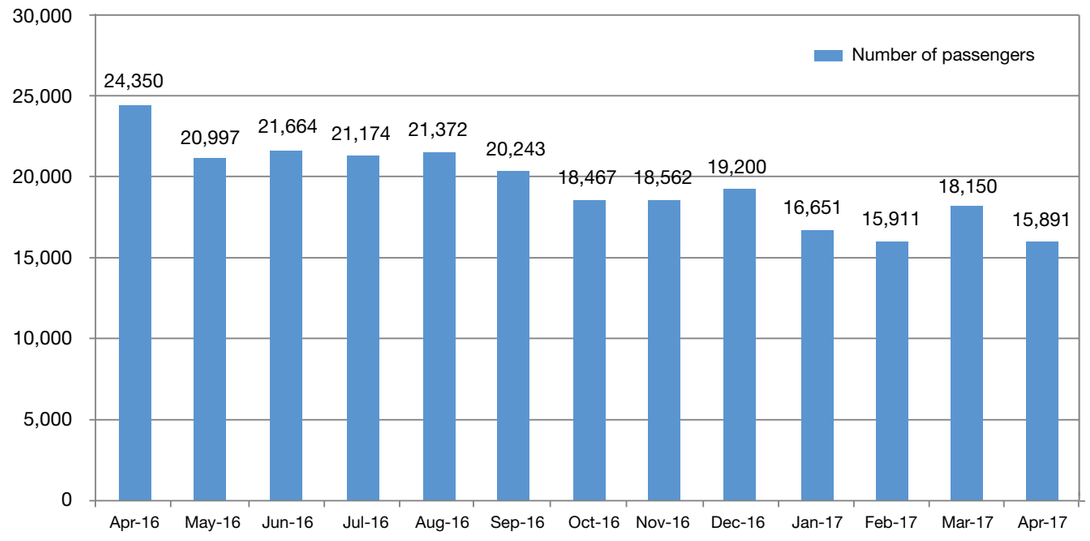
Stagecoach services D and E link the racecourse with the center of Cheltenham and Cheltenham Spa Railway Station during the day Mondays to Sundays.

Bus fares:

Ticketing and fare information can be found on Stagecoach website.

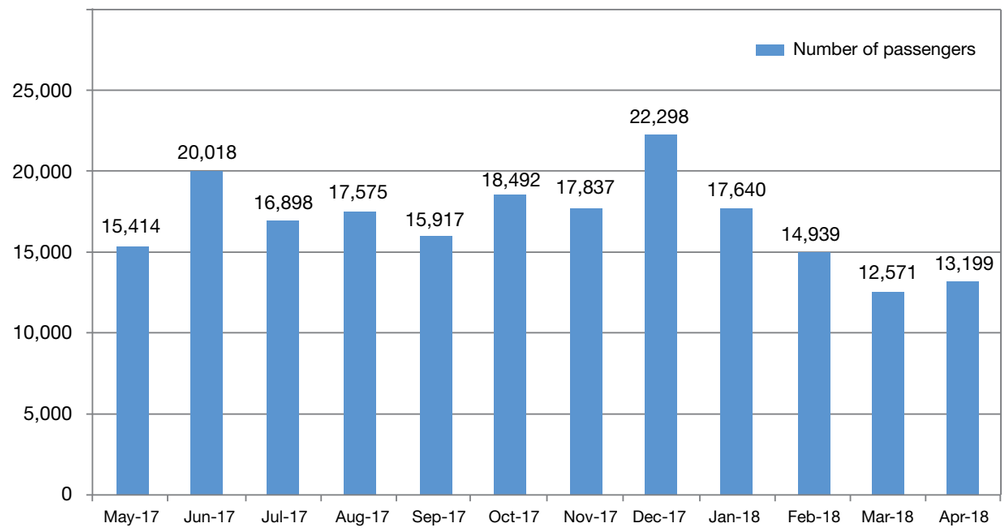
[Figure 21]

Arle Court Park & Ride passenger loadings for period April – 2016 - April 2017



[Figure 22]

Arle Court Park & Ride passenger loadings for period May – 2017 - April 2018



Contact: Parking Team
Gloucestershire County Council
Shire Hall
Gloucester
GL1 2TG
e: parking@gloucestershire.gov.uk

www.gloucestershire.gov.uk

Gloucestershire
COUNTY COUNCIL

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