

Gloucestershire Safeguarding Adults Board (GSAB) Meeting

Thursday 13th February 2020, 9:30am

Meeting Rooms 1 & 2, Shire Hall

MINUTES

Present:

Paul Yeatman (Chair) (PY)	Independent Chair, GSAB
Sarah Jasper (SJ)	Head of Safeguarding Adults, Gloucestershire County Council (GCC)
Carolyn Bell (CB) (Minutes)	GSAB Business Manager, GCC
Paul Gray (PG)	Team Manager, Safeguarding Adults Team, GCC
Cllr Kathy Williams (KW)	Cabinet Member for Adult Social Care Delivery, GCC
Angela Willis (AW)	Workforce Development Manager, Human Resources, GCC
Jane Hughes (JH)	ISCM Tewkesbury, Adult Social Care, GCC <i>representing Dawn Porter</i>
David Peake (DP)	Performance & Quality Manager, Adult Education Service Commissioning (Skills & Employment), GCC
Steve O'Neill (SO'N)	Outcome Manager - Drugs & Alcohol, Public Health, GCC
Marion Andrews-Evans (MA-E)	Executive Nurse & Quality Lead, NHS GCCG
Amanda Murray (AM)	National Probation Service
Karen Smith (KS)	Head of Head of Regulatory Services and Consumer Protection, Trading Standards Services, GCC
Bob Lloyd-Smith (BL-S)	Healthwatch Gloucestershire
Mike Hammond (MH)	Strategic Safeguarding Lead, Stroud District Council
Carole Webster (CW)	Deputy Chief Nurse, Gloucestershire Hospitals NHS Foundation Trust (GHNHSFT)
Alison Feher (AF)	Head of Safeguarding, Gloucestershire Health & Care NHS Foundation Trust (GHCNHSFT)
Donna Potts (DP)	Gloucestershire Fire and Rescue Service (GFRS)
Jade Chew (JCh)	Partnership Advisor, Department for Work and Pensions (DWP) <i>representing Steve Olczak and Val Baker</i>
Nina Griffiths (NG)	WellChild Care Co-ordinator for Children, GHCNHSFT
Katie Lewis (KL)	Nelson Trust
Rose Mahon (RM)	Nelson Trust
Emma Savage (ES)	Associate Director Self Care, Prevention and Diabetes, GCCG
Una Rice (UR)	Programme Manager, Digital Transformation, NHS
Apologies:	
Margaret Willcox (MW)	Commissioning Director: Adults & DASS, GCC
Sarah Scott (SS)	Director of Public Health, GCC
Jenny Cooper (JCo)	Lead Commissioner - Older People, GCC/GCCG
Lia Nikitopoulos (LN)	Inspection Manager, Gloucestershire, Adult Social Care Directorate, Care Quality Commission
Steve Olczak (SO)	Gloucestershire Partnership Manager, DWP Work Services Directorate, Avon Somerset and Gloucestershire District
Karl Gluck (KG)	Lead Commissioner - Mental Health, GCC/GCCG
Holly Beaman (HB)	Lead Commissioner - Learning Disabilities & Physical Disabilities, GCC/GCCG
Val Baker (VB)	Gloucestershire Partnership Manager, DWP Work Services Directorate, Avon Somerset and Gloucestershire District
Paul Stephenson (PS)	Chief Executive, Cheltenham Borough Homes
Mary Morgan (MM)	Lead Commissioner - Housing, Health & Care, GCC/GCCG

Karl Gluck (KG)	Lead Commissioner for Mental Health, GCC/CCG
Katherine Davis (KD)	Detective Superintendent, Head of Public Protection Unit, Gloucestershire Constabulary
Dawn Porter	Head of Adult Social Care, GCC
Ellie Jarvis (EJ)	POhWER Advocacy
Jem Sweet (JS)	Health and Wellbeing Officer, VCS Alliance
Vicci Livingstone-Thompson (VL-T)	Chief Executive, Inclusion Gloucestershire
Clare Lucas (CL)	Healthwatch Gloucestershire

		Owner
1. Introductions and Apologies were made 1.1 Declaration of Interest – No declarations of interest were made.		
2. Minutes of the Last Meeting – 22/11/19 The minutes of the meeting held on 22/11/19 were agreed as a true and accurate record.		
3. Matters Arising from 22/11/19 All actions completed.		
4. Items from the Chair 4.1 National Update Service user engagement will feature on the agenda at the next National Chairs meeting. There is national pressure for each area to set up a Domestic Abuse Partnership Board. There is also a push towards undertaking Safeguarding Adults Reviews (SARs) for suicides. Work on the SAR Library has stalled due to a funding issue; work is taking place to make the project sustainable in the future. Nationally, standardising the process for recording concerns and enquiries continues. The Safeguarding Adults Collection (SAC) shows wide disparity nationally around recording. A paper on the Legal Considerations for Safeguarding Adults Boards, Independent Chairs and authors/reviewers has been produced (copied below).  App 1 Legal Considerations for SA		
4.2 South West Update The group last met in January. A workplan is being produced. Priorities for the group includes improving the interface between SARs and Coroners, death in custody (in prisons), engagement with faith groups and SWAST. There will be a discussion regarding the combined Community Safety Partnerships, Safeguarding Adults Boards and Safeguarding Childrens Executives. Below are the Terms of Reference for the National Chairs and South West Chairs groups, for information.   ToRs Nat SAB Chairs SW SAB Chairs Network Dec 18 .docNetwork TOR SW 101		
5. Preparing for Adulthood Case Study – Safeguarding Adults Team, GCC K has a diagnosis of LD & ADHD with attachment issues. She was subject to care proceedings as a result of domestic abuse, parental drug use and persistent neglect; she was placed with her grandparents. Following antisocial behaviour		

	<p>and offending, K was the subject of numerous Child Protection case conferences and Adult Safeguarding meetings. With regular liaison between professionals it was possible to identify triggers with reasonable accuracy. It also became clear what approaches had, albeit limited, success at various times and this included identifying the characteristics of the professionals who had most success with K. This case study shows the impact of Adverse Childhood Experiences (ACEs) and the challenges faced by care leavers, but also how positive, tailored work can help.</p>	
6.	<p>WellChild Care Co-ordinator for Children with Complex Needs The post is funded for three years by WellChild, a national charity. Many children attend a tertiary hospital for their care. They have lots of consultants, and other professionals, and this can lead to communication issues. NG acts as the co-ordinator between professionals and families; she also attends appointments with children. The children are aged from 0-18 years. Referrals mainly come from health professionals and the disabilities team. NG has received positive feedback about her role from the families she works with. PY felt a similar role would be beneficial for LD patients. He is currently undertaking a LeDeR review and several consultants had been involved with the adult; this created confusion and frustration for the family. It was agreed that this was similar to an advocate role. MAE advised that the CCG are currently recruiting for a nurse to manage complex child cases; the role will include supporting them through transition into adulthood. There is also a Care Co-ordinator role being introduced for each Primary Care Network.</p>	
7.	<p>Strategic Plan 2018/21 Updates are shown in red. The second year of the plan will end shortly. The Roadshows are relevant to several areas of the plan. The focus this year is 'Back to Basics', aimed at the VCS. PY and CB are now attending the CCG Strategic Health Group meetings. The Safeguarding Adults Collection (SAC) comparison data will be provided to the Board on an annual basis. A South West Peer Review is to be planned. A Sex Worker Outreach Project (SWOP) Thematic Review is to begin next month. Feedback or comments should be sent to CB. Action: Feedback on the Strategic Plan to CB by 6th March</p>	ALL
8.	<p>Risk Register 2018/21 The Risk Register has been reviewed and two risks (1.1 and 2.4) have been downgraded from Amber to Green. Updates are shown in red. Action: Feedback on the Risk Register to CB by 6th March</p>	ALL
9.	<p>GSAB Governance – Performance and Quality The focus of the last audit was Domestic Abuse; some cases that had previously been reviewed were looked at again, as well as several new cases. Recording and reporting was good overall. Additional training around the completion of the DASH Form was one of the recommendations. The number of concerns has increased, however those converted to enquiries has reduced. This is as a result of attending an event which clarified decision making. An enquiry does not denote the seriousness of the case, just that further investigation is needed. SJ has been involved in a case file audit for Devon and it has highlighted that they have similar issues with complex cases. The GCC Safeguarding Adults Advice Line closed on 31st January; the new referral form is available on the website.</p>	

	<p>SO'N suggested that a presentation on GDPR/Caldicott would be useful at a future meeting.</p> <p>Action: CB to arrange a presentation on GDPR/Caldicott for the May Board</p>	CB
10.	<p>Liberty Protection Safeguards (LPS)</p> <p>ST provided an update on LPS, which will replace the current DoLS regime. The GCC Project Group, for internal GCC changes, is well established and work streams have been identified. Work is ongoing with Adult Social Care, as they will be involved in the assessment process for LPS. The Code of Practice has yet to be published. The implementation date is 01/10/20, although this may be delayed.</p>	
11.	<p>GSAB Sub Group Exception Reports</p> <p>11.1 Multi-Agency Policy and Procedures</p> <p>The Multi-Agency Policy and Procedures were presented for ratification. No major changes have been made; the work is a refresh of the existing policy. Minor changes include: exploitation, mate crime, social media and cyber bullying.</p> <p>The Multi-Agency Policy and Procedures were signed off by the group.</p>	
12.	<p>Voice of the Service User</p> <p>This item will be carried forward to the May Board meeting.</p>	
13.	<p>Board Theme 'Key GSAB Partners'</p> <p>13.1 Joining Up Your Information (JUYI) Update</p> <p>The project started in 2014, to provide a summary view of patient records. The initial go live was in August 2018 with Mental Health Liaison Teams. GHNHSFT went live in Spring 2019. Currently there are 2,200 users and there have been 77,000 views of patient records; on average 280 per day. New users in 2020 include the Sue Ryder Leckhampton Court Hospice and IAPTus.</p> <p>There is a process in place for new users to request access and requests go to the Project Board and Countywide Information Governance Group for approval. Liquid Logic Childrens is currently undergoing testing and Adults will begin once Liquid Logic is live.</p> <p>This will be useful for LPS, as assessments can be shared across health and social care.</p> <p> JUYI Update Jan 2020.pptx</p> <p>13.2 Adults at Risk Decision Maker</p> <p>This item will be carried forward to the May Board meeting.</p> <p>13.3 Social Isolation</p> <p>Social isolation and loneliness are not just relevant for older people. The Health and Wellbeing Board requested a deep dive on the subject.</p> <p>The causes include being a victim of crime, becoming a carer, becoming a parent, leaving care and losing a job.</p> <p>Prevention includes: Social Prescribing, Men in Sheds, gardening, walking and music.</p> <p>The Gloucestershire Approach has three phases:</p> <p>Phase 1 – Awareness raising, reduce stigma, create opportunities, strengthen local communities.</p> <p>Phase 2 – Focus on prevention, use of technology, create intergenerational opportunities</p> <p>Phase 3 – Make best use of resources and community spaces, use of arts and</p>	

	<p>culture, new housing development</p> <p>DP advised that Skill Zone, the interactive life skills village, include education on loneliness and isolation.</p> <p> Social Isolation Loneliness Presentation</p> <p>13.4 Sex Workers Outreach Project (SWOP)</p> <p>The Nelson Trust is a local charity established in 1985. In 2010 they opened the Women's Centre in Gloucester. In 2013 SWOP was established for those with complex needs, high risk, addiction to Class A drugs, homelessness and a chaotic lifestyle.</p> <p>The outcomes include increased safety, reduce the risk of harm and improve access to addiction treatment.</p> <p>Female sex workers are at a higher risk of violence than any other group of women. They are 18 times more likely to be murdered than a similar demographic of women in society.</p> <p>There are three treatment programmes: Pegasus: for women in the community, still sex working and still addicted. Griffin: those in residential rehab. Phoenix: women three years into recovery.</p> <p>SWOP holds a monthly professionals forum where risks and safeguarding concerns are discussed. Information is shared between professionals. The women score very highly for ACEs; 37% were abused as children and use drugs and alcohol because of the trauma they have experienced.</p> <p> Safeguarding SWOP Presentation.pptx</p>	
14.	14 Cross Cutting Issues to be followed up with GCSE No issues were raised.	
15.	15 Issues to be raised with NHS (South) QSG No issues were raised.	
16.	Any Other Business JC advised of a DWP Vulnerable Complex Needs Group which meets every six weeks. Each meeting has a different theme. To be added onto the distribution list please email jade.chew@dwp.gov.uk	
	Date of next meeting: Thursday 14th May 2020, 9.30am, Meeting Room 1 & 2, Shire Hall	