

My role

Family Help Lead/ Family Help Social Worker

Helping families make positive, lasting change.

As a Family Help Lead/Family Help Social Worker, I work directly with children and families to keep them safe, spotting change early and acting quickly. I get to know each family, build plans together around their strengths, and bring the right people around them at the right time.



Keeping children safe

- Spot concerns and act quickly
- Help children stay safely with their families wherever possible

Working together

- Build trusted relationships with families
- Bring together the right professionals to provide coordinated support

Supporting change

- Encourage lasting positive change
- Celebrate progress and adapt support when needed

Understanding and planning

- Understand each family's needs and strengths
- Agree clear goals and review progress together

Working professionally

- Keep accurate records and share information appropriately
- Continue to develop skills and knowledge

My role

Family Help Team Leader

Leading and supporting high-quality practice.

As a Family Help Team Leader, I support and guide Family Help Leads to deliver safe, high-quality support for children and families. My role is to provide oversight, encourage good decision making and ensure families receive the right help at the right time.



Ensuring high-quality practice

- Oversee safe, high-quality practice
- Support good decision making and effective planning
- Ensure families receive the right support at the right time

Working together

- Build strong partnerships with other services
- Promote joined-up working across professionals

Supporting the team

- Coach and guide Family Help Leads
- Help staff develop skills & confidence
- Create a supportive and positive team culture

My role

Lead Child Protection Practitioner (LCPP)

Providing expert leadership to protect children at risk of significant harm.

As a Lead Child Protection Practitioner, I provide expert oversight where there are serious concerns about a child's safety. I support professionals to make informed decisions, work with partners and ensure children are protected from significant harm.



Protecting children

- Lead child protection decision making
- Identify and assess significant harm
- Ensure effective child protection planning

Focusing on children and families

- Keep the child's voice at the centre of every decision
- Involve families in plans to improve safety

Leading practice

- Provide expert advice and guidance to professionals
- Support confident, evidence-based decision making

Working with partners

- Coordinate with partner agencies
- Lead multi-agency child protection meetings
- Identify patterns and improve practice

Who Helps Your Family

