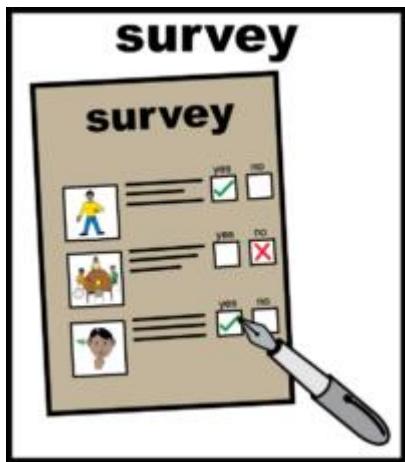


Gloucestershire Adult Social Care Survey 2022/23

Gloucestershire County Council



Your social care services.



Every year the council asks people who have help from social care what they think.

The Council asks people

1. about the help they get and
2. whether that help makes their life better.



We ask questions so we can learn what people think needs to be improved.



Last year we asked 1,370 people and 471 people replied.

This report tells you about all the answers we had.



Thank you to everyone who took part.

The way staff help you



2 out of 3 people were very happy with the way social care staff helped them.

This was about the same as last year.

Seeing friends and family



48 out of 100 people saw their friends and family as much as they want.

This was better than last year when it was 41 out of 100 people.

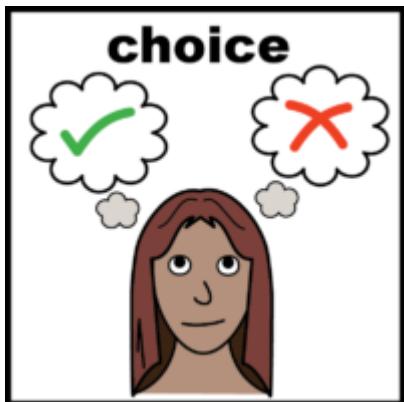
Feeling Safe



77 out of 100 people said they felt very safe.

This was a bit better than last year when it was 76 out of 100 people.

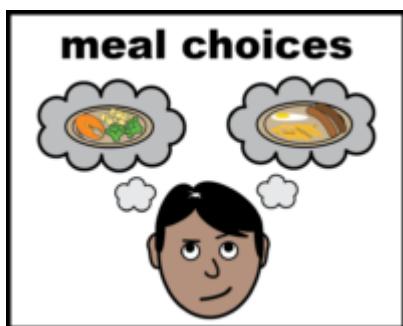
Having a say



76 out of 100 people said they make all the choices they want, or they make some choices.

This has got worse over the last four years.

Food and drink



61 out of 100 people said they get all the food and drink they like when they want it.

This was worse than last year when it was 66 people out of 100 people.

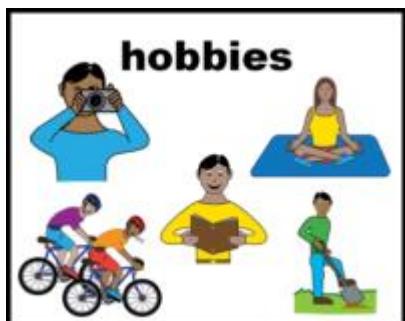
Keeping clean and tidy



59 out of 100 people said they feel clean, and they like the way they look.

This was better than last year when it was 57 out of 100 people.

Spending time



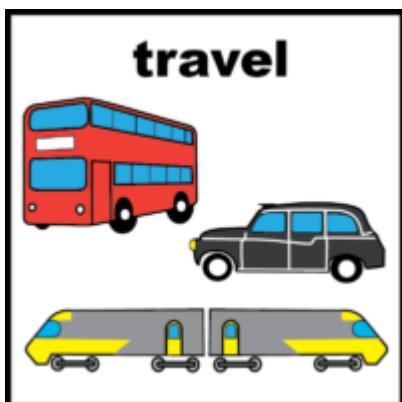
70 out of 100 people said they spend their time as they want doing the things they like.

This was about the same as last year.

Going out in your local area



33 out of 100 people said they can get to all the places they want to in their local area.



This was a bit worse than last year when it was 34 out of 100 people.

What people said

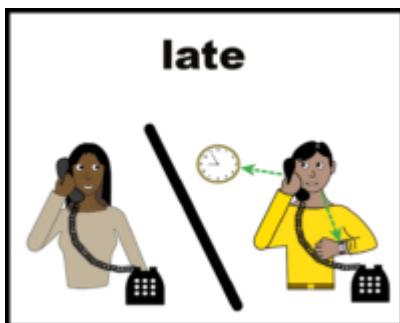


We asked people to write any other comments they would like to make.



These are some of the things people told us that could be better

- having lots of different care staff.



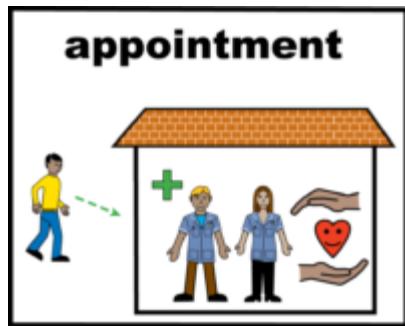
- carers sometimes arriving late.



- not having enough activities to go to during the day.



- not being able to get to all the places or activities they want to go to.



- not being able to get to appointments.



- not having enough money to pay for things