Gloucestershire COUNTY COUNCIL

Highways

Highways Commissioning
Block 5, 6th Floor East
Shire Hall
Gloucester GL1 2TH

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highwaysstakeholder@gloucestershire.gov.uk

Our Ref: 70000165 – 851253

Date: 26th January 2026

Dear Sir/Madam

What: Temporary Traffic Order to **close the road** for carriageway resurfacing

Where: **4/90036 Harp Hill Cheltenham.** See overleaf for details of road closure.

When: For approximately **12 Days (excl. weekends)** between the hours of **09:30 to 15:30.**

The PLANNED start and end dates are currently **Monday 9th February 2026 until Tuesday 24th February 2026**, however, keep an eye on the web page detailed below or the signs on site for any short notice changes.

Our resurfacing programme is dependent on several factors. It can be affected by things like; heavy rain, changes in temperatures and other weather events as well as plant breakdown and unforeseen technical issues that arise once work has begun. All this means **scheme dates and details can change at short notice.** We appreciate this is inconvenient, and we will keep our online schedule and our social media feeds updated with more details if changes happen.

Find the **most up to date scheme start and end dates** and more information about this scheme via our:
- Website – https://www.gloucestershire.gov.uk/resurfacing/
- Signs in the area

You can also check for any updates on our website or our social media platforms.
- Facebook – Gloucestershire Roads
- Twitter - @GlosRoads

If you do not have access to the internet or social media, you may wish to ask friends or neighbours to help you access our website. If you know of neighbours who cannot access our website, please share this information with them.

ROAD CLOSURE
We will be resurfacing the road at the above location. To ensure the safety of you and our work force we have, under Sections 14, 15 & 16 of the Road Traffic Regulation Act 1984 as amended, made a Temporary Traffic Order to **close the road**.

Due to the type of engineering activities required with carriageway resurfacing, the road closure can cover an area greater than the area being resurfaced. This is to allow activities, such as movement and placement of machinery and material.

We appreciate road closures are inconvenient, but to keep you and the team working on the road safe it is necessary. We have planned the work so we can be in and out as quickly as possible and have tried to do it at a time that will minimise any inconvenience.

ACCESS
In accordance with the Temporary Traffic Order, we are not permitted to allow any person or vehicle to proceed along the closed roads; except for pedestrian access to properties where a designated footway is available, emergency vehicles, and statutory undertakers responding to an emergency.

Therefore, if you normally drive into or out of this area during the hours when the road closure is in place, we ask you to please make alternative arrangements.

In exceptional circumstances, some level of access may be considered. This will be on a case-by-case basis and only where it does not impact on our ability to carry out the work and where it is safe to do so. Any access during this time would be at the drivers' own risk as it is a works site and may have raised iron works or a temporary surface.

DIVERSIONS
We have created an official diversion route which will be signposted and is suitable for all vehicles that would normally use the closed road. We appreciate you may know an alternative route, however, please be aware alternative routes which are outside of the road closure area are used at drivers' discretion.

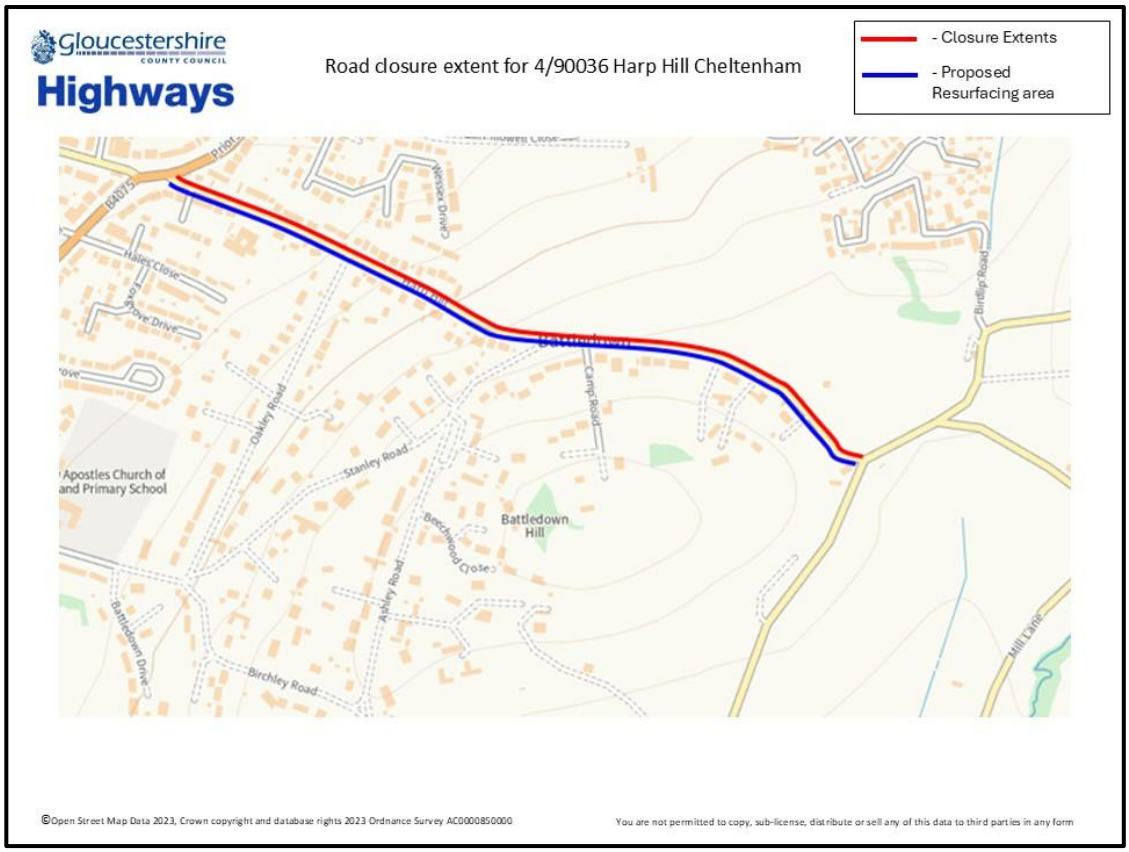
Contact Us

- Thank you in advance for your patience and co-operation. If you have any queries, please refer to the Frequently Asked Questions leaflet delivered with this letter, visit our web site.
- https://www.gloucestershire.gov.uk/resurfacing/
- Or email us at highwaysstakeholder@gloucestershire.gov.uk

Below is a map showing the extents of the road closure.

Yours Sincerely

Structural Maintenance Department
Gloucestershire County Council Highways Commissioning



Follow us on social media for updates on this and other road schemes in Gloucestershire:

@GlosRoads GloucestershireRoads

Road closures – your questions answered.

It is often necessary for us to temporarily close a section of road for essential resurfacing or maintenance work. We close the road for safety reasons and to get the work done as quickly as possible.

You are receiving the following information because you live or work on a section of road that is due to be temporarily closed soon. We hope this will help answer any questions you may have. Properties immediately affected by the road closure should have received a letter with further details. If not, please contact highwaysstakeholder@gloucestershire.gov.uk

Question	Answer
Will we be able to drive back and forth from our property while the road is closed?	As the work involves hot asphalt and large equipment, we will be unable to allow traffic through the **Road Closure**. If you normally drive into or out of the Road Closure during the hours when the closure is in place, we ask you to please make alternative arrangements. In exceptional circumstances, some level of access may be considered on a case-by-case basis but only where it does not impact our ability to undertake the necessary works and where it is safe to do so.
Can I walk through the road closure?	Pedestrian access will be maintained to properties within the road closure, and you will be allowed to proceed when it is safe to do so.
Why can't you do these works at night?	We always consider night working as an option, but it is often not feasible due to environmental restrictions related to noise, particularly in residential areas.
Where am I expected to park while the road is closed?	If you usually park on the road within the **Road Closure**, you will need to find alternative parking nearby during the hours of the road closure. There is a possibility that your vehicle may be towed out of the area if it is obstructing the works. Off-Road Parking will not be affected however vehicle access will only be granted in exceptional circumstances where it does not impact our ability to undertake the work and where it is safe to do so.
I'm expecting a delivery to my home during this period – will it get to me?	Delivery drivers are often happy to park nearby and use pedestrian access to make their delivery. Vehicle access through the **Road Closure** will not be possible, therefore, to avoid disappointment please consider rearranging any deliveries for after the work is finished or outside of the road closure hours.
We are a business, how will staff / customers / deliveries be able to get through?	Please encourage staff, customers, and deliveries to access the business outside of the Road Closure hours. If this is not possible, please encourage staff and customers to park nearby and use the pedestrian access. In exceptional circumstances, some level of access may be considered on a case-by-case basis but only where it does not impact our ability to undertake the necessary works and where it is safe to do so.
I'm disabled and need vehicular access to my property – can this be accommodated?	In exceptional circumstances, some level of access can be considered on a case-by-case basis but only where it does not impact our ability to undertake the necessary works and where it is safe to do so. Please call our Customer Contact Centre with details of your circumstances or, if work is already underway, please let our gateman or site manager know your circumstances and they will do what they can to assist.
We are expecting home visits from a carer / district nurse / midwife during this period – will they be able to get through?	Please let your carer / district nurse / midwife know about the road closure as they may need to allow extra time for the visit in case of delays. It is likely that vehicle access through the Road Closure will not be possible, therefore it is suggested that visitors park outside of the road closure and use the pedestrian access. Please call our Customer Contact Centre with details of your circumstances or, if work is already underway, please let our gatemen know of any expected visits in advance and they will do what they can to assist.
This road is on a bus route, what will happen to the buses while the road is closed?	We notify the bus companies about road closures well in advance, they will have arranged alternative routes. Please contact your bus operator for more details.
How will our rubbish and recycling be collected with the road closed?	Your refuse collector will have been advised of the closure in advance. Often collection will take place on your normal collection day, however very early in the morning - please ensure your waste is out by 6am. You may want to check with your refuse collector for specific details.
Why does the diversion route have to go so far?	Official diversion routes that use roads of an equivalent classification will be signposted. This allows HGV's and buses to be confident that the roads are suitable for them in terms of weight restrictions and low or narrow bridges.
How are you going to stop traffic from using the road past my house?	Official diversion routes will be signposted that use roads of an equivalent classification that are suitable for weighted vehicles such as HGV's and buses. With regards to local traffic movements, we have no authority to stop individual road users from deciding to use alternative routes outside of the road closure.

Any other questions?
email us at highwaysstakeholder@gloucestershire.gov.uk You can also report issues at https://fixmystreet.gloucestershire.gov.uk/