

Gloucestershire Safeguarding Adults Board (GSAB) Meeting

Friday 22nd November 2019, 9:30am

Meeting Rooms 1 & 2, Shire Hall

MINUTES

Present:

Paul Yeatman (Chair) (PY)	Independent Chair, GSAB
Sarah Jasper (SJ)	Head of Safeguarding Adults, Gloucestershire County Council (GCC)
Carolyn Bell (CB)	GSAB Business Manager, GCC
Jess Adams (JA)	Specialist Practitioner, Safeguarding Adults Services, GCC
Jayne Perkins (JP)	Specialist Practitioner, Safeguarding Adults Services, GCC
Emma Hawkins (EH)	Safeguarding Adults Training Coordinator, GCC <i>representing Angela Willis</i>
Moira Wood (MW)	Principal Social Worker, Adult Social Care, GCC <i>representing Dawn Porter</i>
David Peake (DP)	Performance & Quality Manager, Adult Education Service Commissioning (Skills & Employment), GCC
Mike Hammond (MH)	Strategic Safeguarding Lead, Stroud District Council
Nikki McClean (NM)	Community Engagement Manager, Forest of Dean District Council
Carole Webster (CW)	Deputy Chief Nurse, Gloucestershire Hospitals NHS Foundation Trust (GHNHSFT)
Alison Feher (AF)	Head of Safeguarding, Gloucestershire Health & Care NHS Foundation Trust (GHCNHSFT)
Gail Pasquall (GP)	Matron Complex Care at Home Team, GHCNHSFT
Dr Iain Jarvis (IJ)	General Practitioner, Homeless Healthcare Team, GHCNHSFT
Annette Blackstock (AB)	Designated Nurse Safeguarding Children & Safeguarding Adults Manager, NHS Gloucestershire Clinical Commissioning Group (GCCG) <i>representing Marion Andrews-Evans</i>
Karl Gluck (KG)	Lead Commissioner - Mental Health, GCC/GCCG
Holly Beaman (HB)	Lead Commissioner - Learning Disabilities & Physical Disabilities, GCC/GCCG
Mary Morgan (MM)	Lead Commissioner - Housing, Health & Care, GCC/GCCG
Faye Kamara (FK)	Safeguarding Projects Lead, NHS England & NHS Improvement <i>representing Trudi Piggott</i>
Karl Gluck (KG)	Lead Commissioner for Mental Health, GCC/CCG
Katherine Davis (KD)	Detective Superintendent, Head of Public Protection Unit, Gloucestershire Constabulary
Darren Godwin (DG)	Detective Sergeant, Gloucestershire Constabulary
Laura Charlton (LC)	Adults at Risk Decision Maker, Gloucestershire Constabulary
Jade Chew (JCh)	Partnership Advisor, Department for Work and Pensions (DWP) <i>representing Steve Olczak and Val Baker</i>
Jem Sweet (JS)	Health and Wellbeing Officer, VCS Alliance
Vicci Livingstone-Thompson (VL-T)	Chief Executive, Inclusion Gloucestershire
Ellie Jarvis (EJ)	PoHWER Advocacy
Feroz Goga (Minutes) (FG)	Safeguarding Adults Administrator, GCC

Apologies:

Cllr Kathy Williams (KW)	Cabinet Member for Adult Social Care Delivery, GCC
Margaret Willcox (MW)	Commissioning Director: Adults & DASS, GCC
Sarah Scott (SS)	Director of Public Health, GCC

Steve O'Neill (SO'N)	Outcome Manager - Drugs & Alcohol, Public Health, GCC
Karen Smith (KS)	Head of Head of Regulatory Services and Consumer Protection, Trading Standards Services, GCC
Jenny Cooper (JCo)	Lead Commissioner - Older People, GCC/GCCG
Marion Andrews-Evans (MA-E)	Executive Nurse & Quality Lead, NHS GCCG
Lia Nikitopoulos (LN)	Inspection Manager, Gloucestershire, Adult Social Care Directorate, Care Quality Commission
Steve Olczak (SO)	Gloucestershire Partnership Manager, DWP Work Services Directorate, Avon Somerset and Gloucestershire District
Val Baker (VB)	Gloucestershire Partnership Manager, DWP Work Services Directorate, Avon Somerset and Gloucestershire District
Paul Stephenson (PS)	Chief Executive, Cheltenham Borough Homes
Clare Lucas (CL)	Healthwatch Gloucestershire

		Owner
1.	Introductions and Apologies were made 1.1 Declaration of Interest – No declarations of interest were made.	
2.	Minutes of the Last Meeting – 09/09/19 The minutes of the meeting held on 09/09/19 were agreed as a true and accurate record.	
3.	Matters Arising from 09/09/19 All actions completed.	
4.	Items from the Chair 4.1 National Update The last meeting of the National Chairs Network was held in September, when out of county placements were discussed. The next meeting is to be held in December and the Department of Health will be in attendance. Quality markers for SARs are being progressed and are hoped to be completed by next year. A regional SAR meeting is to be held next year. A number of SAR Champions have been appointed across the South West. The London Safeguarding Adults Board Network is developing a template for faith groups, to help them improve their safeguarding practice. This will be shared when ready with the Comms & Engagement Sub Group. The National Chairs Network has secured £5,000 from the NHS Safeguarding Adults Network. The Association of Independent Local Safeguarding Childrens Board Chairs has closed and formed The Association of Safeguarding Partners (TASP) in response to the transition to the new Multi Agency Safeguarding Arrangements. The National Chairs Network (of Safeguarding Adults Boards) is working more closely with TASP.	
5.	Case Study – Gloucestershire Constabulary KD presented a case study of a woman who has complex needs and fluctuating mental capacity due to a head injury. This case was chosen due to the innovative way in which the risks were managed, with regard to capacity and best interests. As a result of the head injury, she experiences non-epileptic anxiety attacks (10-50 daily). A 24/7 care package is in place and she qualifies as a high intensity	

	<p>user of emergency and medical services. An initial Trigger Plan was put in place with a joint emergency services response for missing episodes. The initial plan required amendment and a permanent tracker device was fitted. This has been successful and enables her to live a much safer and more enjoyable life, with minimal demand for services.</p>	
6.	<p>Homeless Healthcare Team IJ and his team gave a presentation on the work of the Homeless Healthcare Team. The team has operated in Gloucestershire for 21 years and its workload is increasing, with currently 300 patients on the team's caseload.</p> <p>The estimated number of rough sleepers in England rose by 169% between 2010 and 2017. People who are street homeless are 17 times more likely to have been victims of violence. Homeless people are over 9 times more likely to take their own lives than the rest of the population. 80% report a mental health issue, 45% have a diagnosed mental health condition, compared with 25% of the general population.</p> <p>IJ also presented a case study on John, a 58 year old man, who has used alcohol for many decades.</p> <p>Key messages include: Think safeguarding and seek advice, a multi-agency approach is key when working with homeless patients with complex needs and chaotic lifestyles.</p>	
7.	<p>Strategic Plan 2018/21 The Strategic Plan was scrutinised at the last Business Planning Group meeting. Updates are shown in red. Feedback or comments should be sent to CB. Action: Feedback on the Strategic Plan to CB by 6th December</p>	ALL
8.	<p>Risk Register 2018/21 At the last Business Planning Group meeting it was agreed to separate Risk 5.1 into two separate risks: MCA (5.1) and DoLS (5.2). A new risk (5.3) has been created relating to LPS. Action: Feedback on the Risk Register to CB by 6th December</p>	ALL
9.	<p>GSAB Governance – Performance and Quality The Audit Group met in October to consider cases referred by Primary Care staff (GPs/Practice Nurses). The next audit is scheduled for 29/11/2019 and will be on the theme of Domestic Abuse.</p> <p>SJ undertook an audit on Section 42 Decision Making, considering 20 cases from each practitioner in the Safeguarding Adults team. Good practice was identified as well as a decrease in the conversion rate from concerns to enquiries. A comparator for conversion rates will be included in the performance report going forward.</p> <p>SARs completed in the past for homeless people have been done on a non-statutory basis; however, going forward, they would meet the Section 42 criteria.</p> <p>Work is being done on defining 'What is a Safeguarding Concern'. SJ is attending a workshop in Birmingham in relation to this on 29/11/19. Action: Safeguarding, Homelessness and Rough Sleeping Report to be circulated with the minutes</p>	CB
10.	<p>Liberty Protection Safeguards (LPS) SJ gave an update on LPS. This will replace the current DoLS regime. The</p>	

	<p>implementation date is 01/10/20, although this may be delayed. DoLS authorisations will run alongside LPS for the first 12 months.</p> <p>The main changes are that LPS includes 16 and 17 years olds; applies to all care settings, including supported accommodation, shared lives and people's own homes. The Supervisory Body (Local Authority) is replaced by Responsible Bodies (RB): the NHS for hospitals and CHC funded patients and the local authority for all other cases. The Best Interest Assessor (BIA) role is replaced by an Approved Mental Capacity Professional (AMCP). There will be no role for the Mental Health Assessor, although evidence of a mental disorder will still be required.</p> <p>RBs will have a discretionary power to request care home managers to arrange the assessments and produce a statement ready for the pre-authorisation review; however, the person carrying out the assessments cannot be in a prescribed relationship with a care home.</p>	
11.	<p>GSAB Sub Group Exception Reports</p> <p>11.1 Multi-Agency Policy and Procedures</p> <p>The Multi-Agency Policy and Procedures has been reviewed by the West Midlands Editorial Group and will be discussed at the Policy & Procedure Sub Group Meeting on 25/11/19 and then submitted to the next GSAB meeting in February 2020 for ratification. No major changes have been made; the work is a refresh of the existing policy.</p>	
12.	<p>Voice of the Service User</p> <p>VL-T and PY will be giving a presentation on safeguarding at the LD Partnership Board meeting in December, as well as having a safeguarding stall. This will be a bi-annual occurrence going forward.</p> <p>A session with Age UK Gloucestershire is being held on 12/12/19 on the theme of Keeping Older People Safe.</p>	
13.	<p>Board Theme 'Key GSAB Partners'</p> <p>13.1 Complex Care at Home</p> <p>GP gave a presentation on the work of the Complex Care at Home team, which is multi-disciplinary, and includes Wellbeing Co-ordinators, Adult Social Care Assessors and Care Navigators. The team works with patients aged 18 plus, the majority of which are over 75 years of age, and covers Gloucester, Cheltenham and Forest of Dean. Patients with complex needs are usually older people, who find it difficult to access services. Patients mainly have physical health problems, but some have Mental Health conditions including dementia and depression. Patients are supported to remain in their own homes.</p> <p>The team aims to support hospital admissions and reduce loneliness and social isolation. It has good links with GHNHSFT, uses health coaching techniques and supports patients to reduce the amount of medication they are taking.</p> <p>GP also presented a case study on Liz, a 64 year old lady with dementia who was referred by her GP.</p> <p>13.2 Adults at Risk Decision Maker</p> <p>It was recognised that there was a gap for Vulnerable Adults in the MASH; hence, the creation of the Adults at Risk Decision Maker role. LC has developed referral</p>	

	<p>pathways with GPs and CGL, as well as improved liaison with the Safeguarding Adults team. The Adults at Risk Decision Maker is the point of contact for advice and signposting for the Police and partner agencies.</p> <p>13.3 Dangerous Drugs Networks/County Lines Update</p> <p>DG gave a presentation on County Lines. The term is used to describe gangs and organised criminal networks involved in exporting illegal drugs, using dedicated mobile phone lines or other forms of 'deal line'. They are likely to exploit children and vulnerable adults to move (and store) the drugs and money and they will often use coercion, intimidation, violence and weapons.</p> <p>Gloucestershire Police are committed to targeting those causing the most threat, risk and harm when it comes to the supply of controlled drugs, aiming to capture, convict, disrupt and eventually dismantle the organised crime groups involved in the large scale supply of controlled drugs.</p> <p>In order to effectively safeguard those at risk, target those causing the risk and disrupt and dismantle these lines, a '4Ps' plan is used: Prepare, Prevent, Protect, Pursue.</p>	
14.	<p>14 Cross Cutting Issues to be followed up with GCSE</p> <p>No issues were raised.</p>	
15.	<p>15 Issues to be raised with NHS (South) QSG</p> <p>No issues were raised.</p>	
16.	<p>Any Other Business</p> <p>Inclusion Gloucestershire are holding free training sessions for anyone working with people with disabilities.</p>	
	<p>Date of next meeting: Thursday 13th February 2020, 9:30am, Meeting Rooms 1 & 2, Shire Hall</p>	