

## **Making Safeguarding Personal – Summary Sheet**

### **What might ‘good’ look like for health and social care commissioners and providers?**

1.	<b>Evidence strong leadership of Making Safeguarding Personal</b> Making Safeguarding Personal is established and developed as a core objective within the commissioning and provision of health and social care services, recognising it as a thread running through all aspects of service quality.
2.	<b>Promote and model the culture shift required for Making Safeguarding Personal</b> The culture and values of health and social care organisations are clear and transparent. These are reflected consistently in strategies and polices and support staff to deliver expectations set out in guidance and training.
3.	<b>Define core principles for strategy and practice</b> The six statutory safeguarding principles are defined as core to Making Safeguarding Personal and there is an emphasis on wellbeing alongside safety.
4.	<b>Promote and support workplace and workforce development</b> Baseline standards that can contribute to Making Safeguarding Personal (including in respect of staff: recruitment, supervision, induction and development) are delivered and assured. Furthermore the workplace values support staff in this and there is a range of support and information for officers and staff.
5.	<b>Make sure that staff are aware of and respond to the requirements of the Mental Capacity Act (MCA) (2005)</b> The MCA is empowering legislation and supports Making Safeguarding Personal.
6.	<b>Ensure there is a clear focus on prevention and early intervention</b> The Making Safeguarding Personal approach applies to prevention as well as to responses to abuse and neglect. Prevention and early intervention requires empowering both staff and people who may be in need of safeguarding support to recognise the potential for abuse or neglect and raise concerns.
7.	<b>Engage with and include people who use services</b> Services are influenced by the people who use them, both in the way in which front line practice is delivered and at a strategic and policy level. Support responds to the issues that people have themselves identified. Engagement supports people's resilience.
8.	<b>Engaging across organisations in Making Safeguarding Personal</b> Engage with the range of partners to support gaining a full understanding of the individual and their context; working together to achieve the outcomes people want.